# **Privacy Policy**

Effective as of 01/06/2018

YPF SA. takes user privacy very seriously. While using our products (including services), we may collect and use your relevant information in order to improve the quality of our services; we will do everything in our power to protect your privacy, as long as it is within a reasonable business scope. We recommend that you read the "Privacy Policy" in detail to get an understanding of what type of information we collect, how we collect this information and how we use it. By using our products or services, you agree to the collection, storage and use of your information as long as it follows the context dictated here and the adherence of local laws and regulations.

This "Privacy Policy" utilizes certain professional terms; we will try to explain things as concise as possible, so that you may understand completely.

#### The collection and use of information

We collect and store relevant personal information to provide the necessary support for any follow-up services. If you do not wish to provide this information, you might not enjoy any or all services provided afterwards, or get the best user experience of certain services

The information we collect includes:

• The information collected When using "Share" services.

Other information we collect includes:

- Any geographical locations, system languages, device model and type, or operating system versions while you are interacting with our services using any computers or devices. This information will help us learn more about you, in order to optimize services and provide a better user experience.
- Any records, including statistical information, key operation paths, error logs, crash logs, etc. you encounter while using our products. This will help us to get a better understanding of the status of our products, in order to improve our services, further optimize user experience and provide higher quality products.

You may stop using our service at any time. When you delete data, a copy might remain on the servers for a period of time before complete deletion; this is due to computer system operation and continuous data backup and archiving features.

### **Information Disclosure**

When you use YPF SA. products or services, we assume that you allow and agree with these terms. Therefore, we shall not share your information with any third parties, sell or rent your information, or distribute this information to others; with the exclusion of the following situations.

- We can share your information after receiving your confirmation to do so.
- For mandatory reasons, such as the completion of a payment transaction to purchase Yacimientos Pretolíferos Físcales SA; we might be required to share your information with associated third parties. These service providers are only authorized to use your personal information within the range required to provide said services.
- In order to protect our legal rights and interests, or those of our partners and clients, we may disclose your personal information as permitted by the extent of the law.
- In order to comply with local laws and regulations, for any mandatory reasons, to maintain the rights of others and to maintain public interests or other laws, we may release your personal information carefully and within the legal framework.

• When there are mergers, acquisitions or other similar transactions, your personal information may be traded as a resource. If this happens, we will inform you beforehand so that you may decide if you wish to destroy or transfer your personal information.

### **Data Security**

We use a variety of industry standard encryption methods (such as SSL, TLS) to protect you during the transmission, storage and sharing of data. But we ask that you understand that due to the limitations of the Internet, even while using the most advanced security technology available, we cannot guarantee 100% information security. Therefore, we ask that you understand and confirm the risks involved when transmitting information to us.

When you store data on our server, we will ensure the safety of your data through policies, physical means, logical means, etc. However, the data on your device or computer depends more on your equipment safety, so we recommend that you take the necessary precautions to ensure the safety of your local data.

## **Policy Updates**

When there is an update on the Privacy Policy, we will display the update date at the top of the Policy in an obvious position. We recommend that you carefully check the updated content every time; when you continue to use our products or services, we shall always assume that you agree to the terms and conditions that are effective at the most present time.