24G

Trading Platform User Guidelines

A user's guide on how to become familiar with our platform

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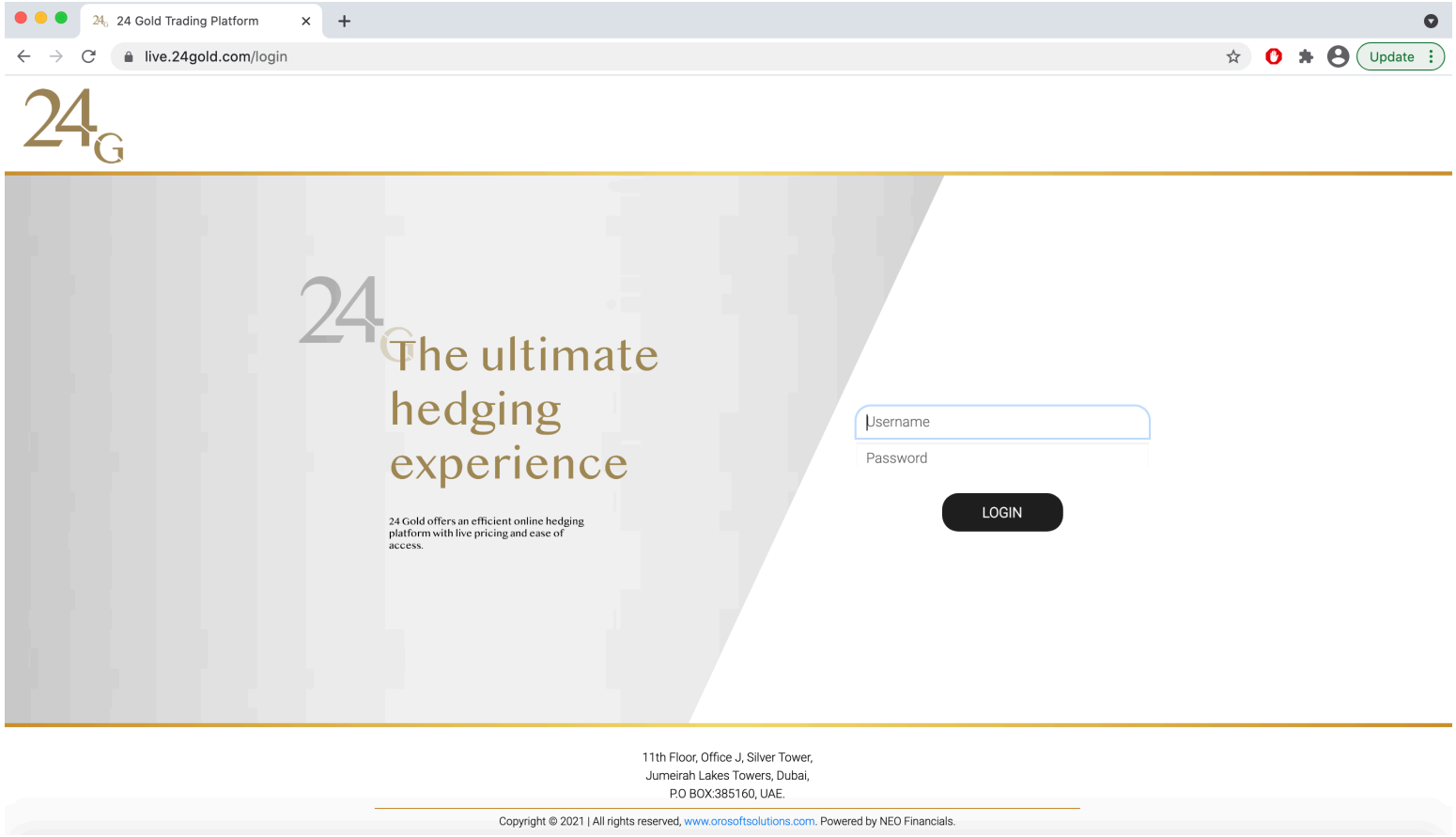
3. ACCESSING MOBILE APPLICATION **27 - 30**

Once the client has passed all the KYC requirements, 24 Gold will now give them access to the trading platform. The trading platform can be accessed through the following modes.

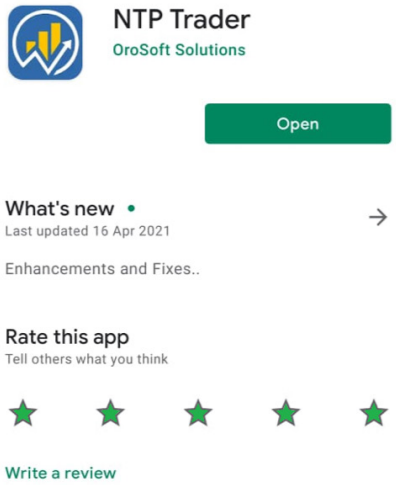
1.1 WEB TRADER

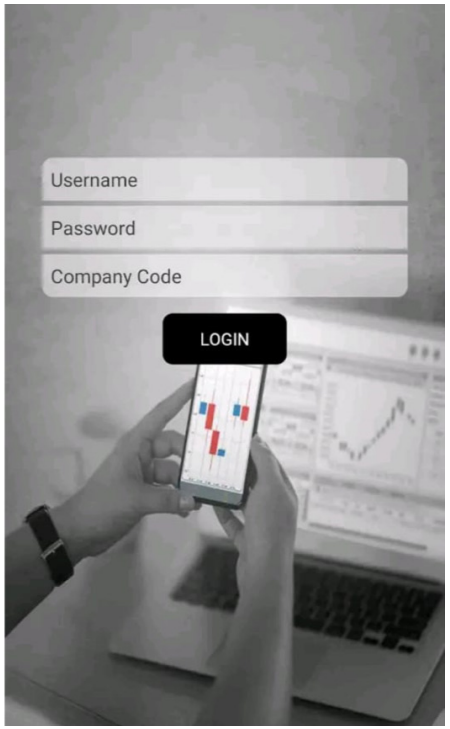
1) Open your internet browser and go to **https://live.24gold.com.**
2) Enter the Username provided to you by 24 Gold.
3) Enter your password then LOGIN.



1.2 MOBILE TRADER APP

1) For IOS devices go to App Store and for Android devices go to Play Store.
2) Search for “NTP Trader”, download and install the app.
3) Open the app and enter the Username provided to you by 24 Gold.
4) Enter your password.
5) Enter company code “24G” then LOGIN.



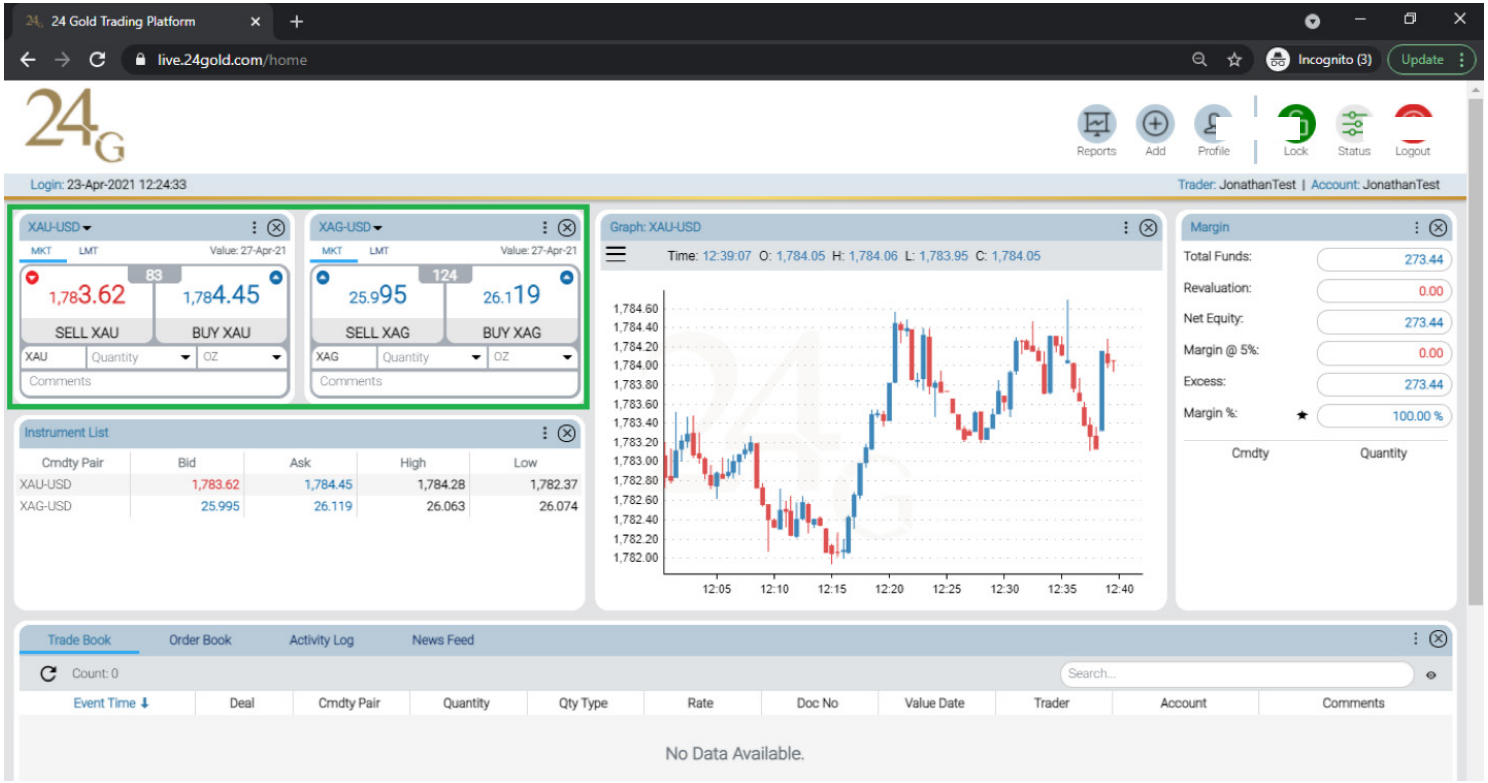


2.1 HOME SCREEN TRADER DASHBOARD

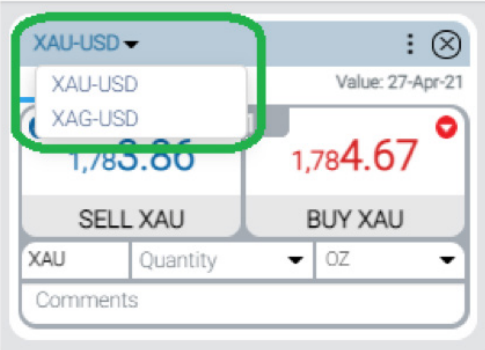
The dashboard will show segmented widgets with the following features. It also showcases menu options providing access to different functionalities of the platform.

a. Trading Widget

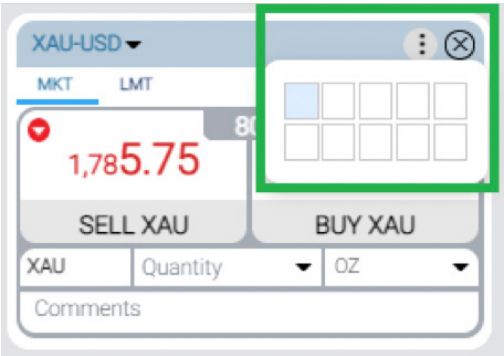
This widget shows real-time bid and ask prices of each commodity pair selected.
It allows the trader to place market or limit orders for hedging their price. All prices shown are in ounce value.



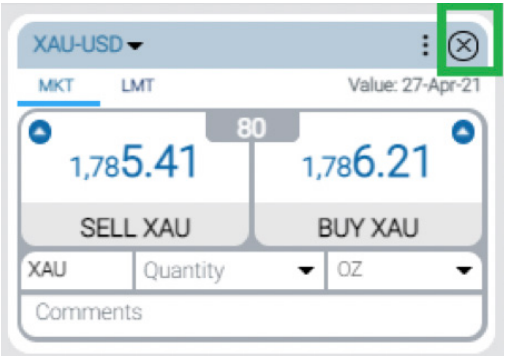
Commodity Pair Toggle – allows the trader to choose with commodity pair will show in the widget.



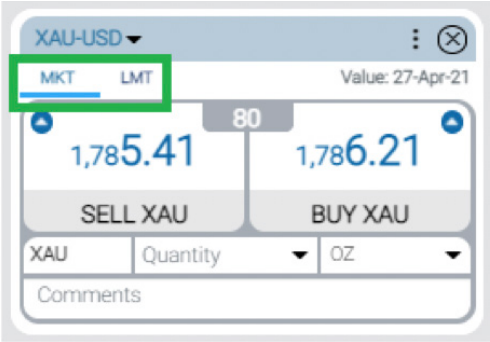
Widget Size Selector – allows the trader to adjust the widget size in the dashboard. (All widgets have this functionality).



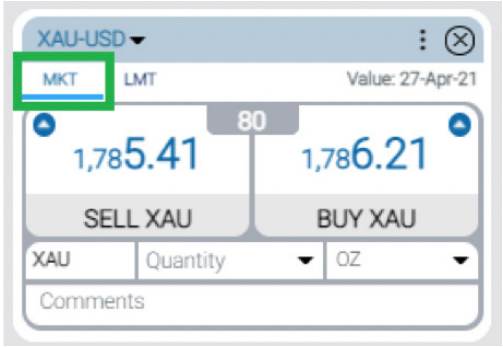
Close button – removes the widget from the dashboard.



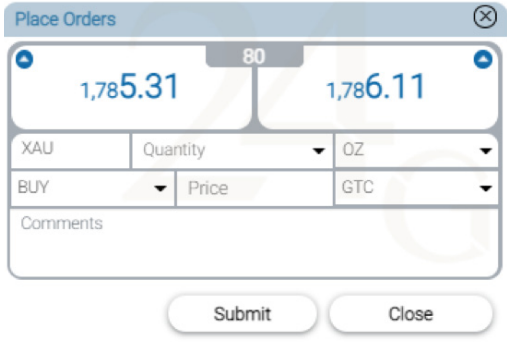
Order Type Selector – allows the trader to choose which type of order will be placed.



(MKT) Market Orders – trades placed on this type of order will be executed at the current bid or ask price in that instant

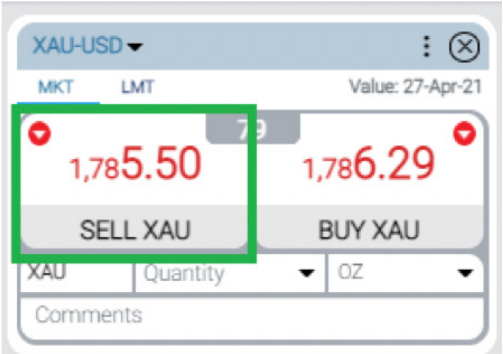


(LMT) Limit Orders – allows the trader to place pending orders to be executed at a defined price

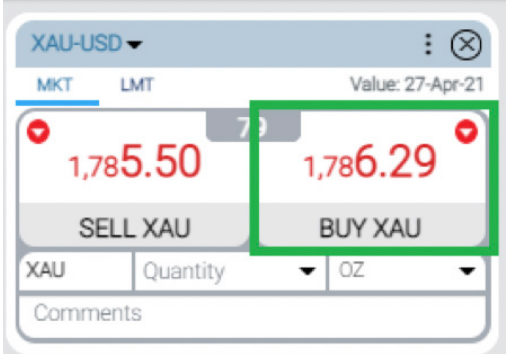


Bid-Ask Spreads – the difference between current sell price and current buy price of the commodity pair.

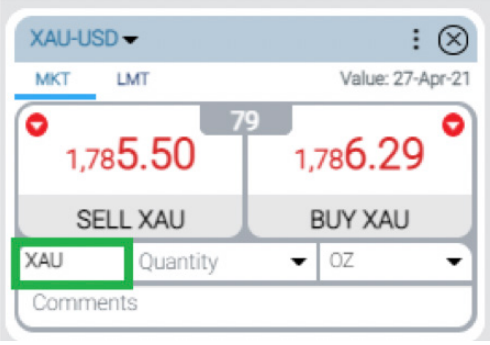
Sell Button – clicking this button will place a sell market order at the current bid price in that instant.



Buy Button – clicking this button will place a sell market order at the current ask price in that instant.

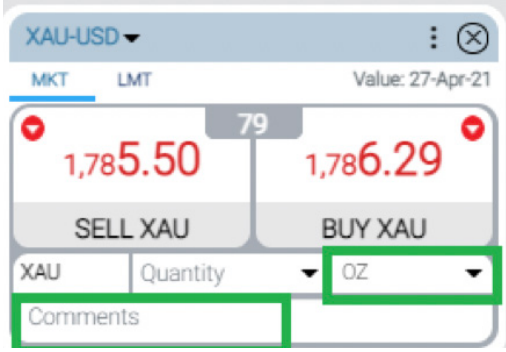


Symbol – shows the symbol of the commodity pair selected.

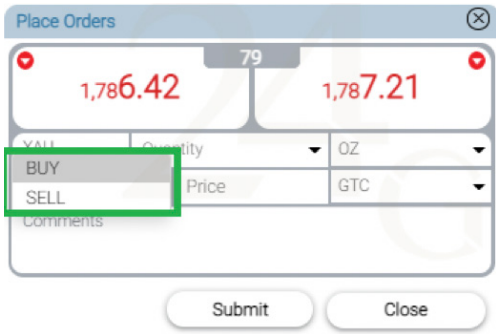


Quantity – in this section the trader can specify the quantity to trade. The trader can either input the quantity or select from set default quantities by the system.

Unit of Measurement – it allows the trader to select which unit of measurement to place the trade.
Comments – allows the trader to put comments (ie. Invoice/Shipment No.) for the trade to be placed which can be seen in the statement.

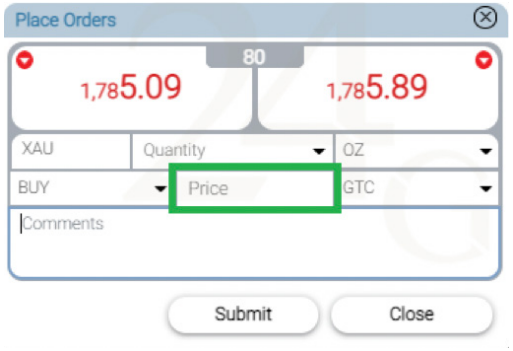


Buy/Sell Toggle – it allows the trader to select what is the direction of the limit order to be placed.



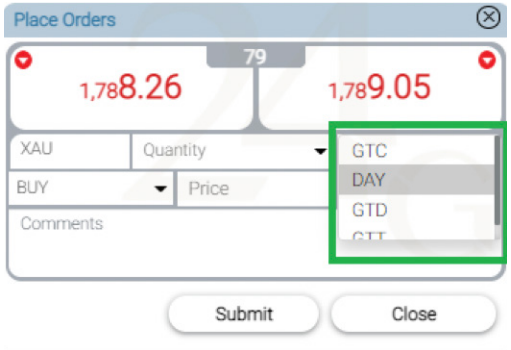
Price – it allows the trader to define the price at which the limit order will be executed.

Sell Limit – defined price should be above current bid price,
Buy Limit – defined price should be below current ask price.



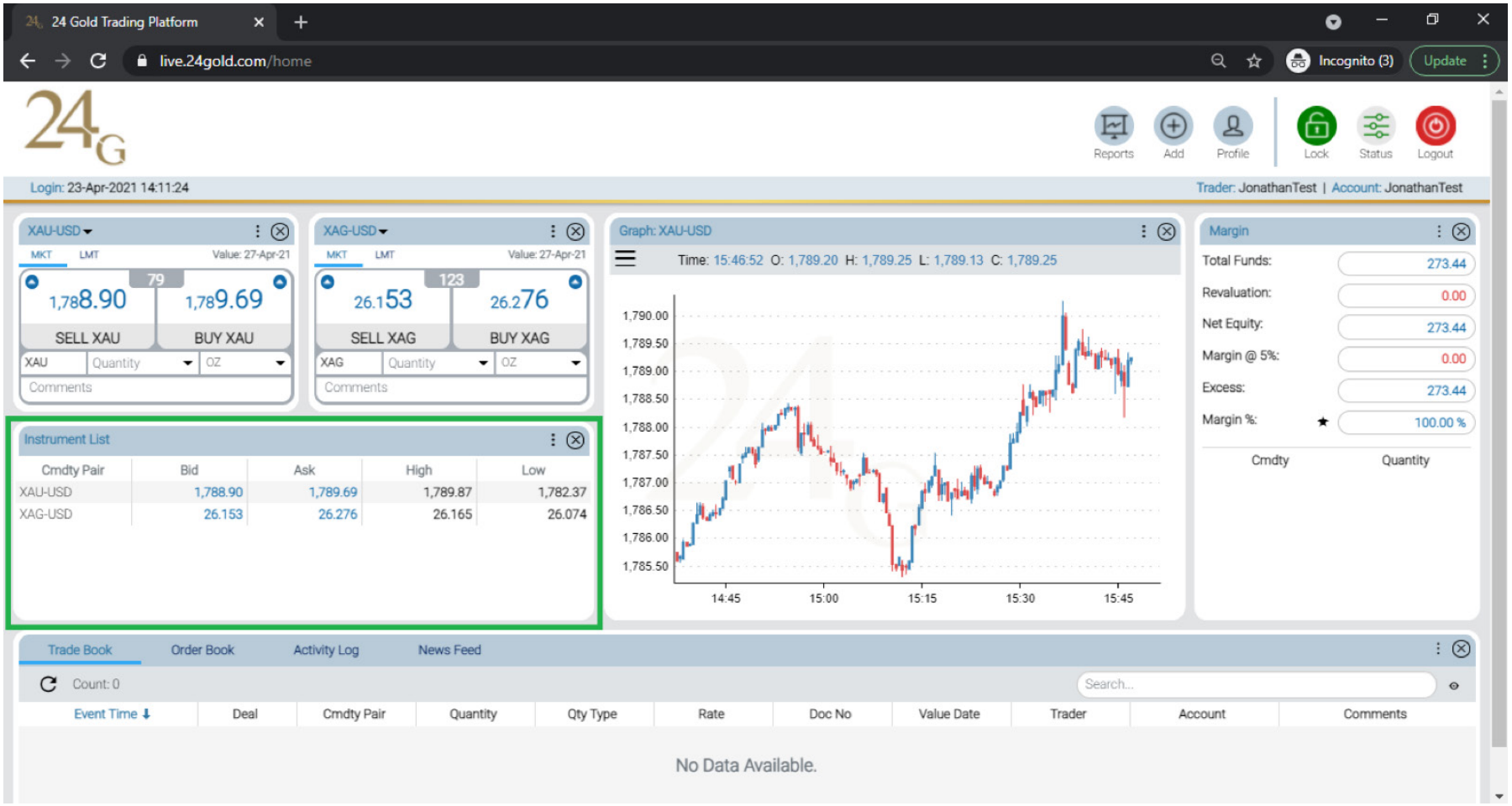
Validity – it allows the trader to select which validity applies to the limit order to be placed.

GTC – pending order is valid until cancelled,
DAY – pending order is valid 24 hours,
GTD – pending order is valid until the set date by the trader.



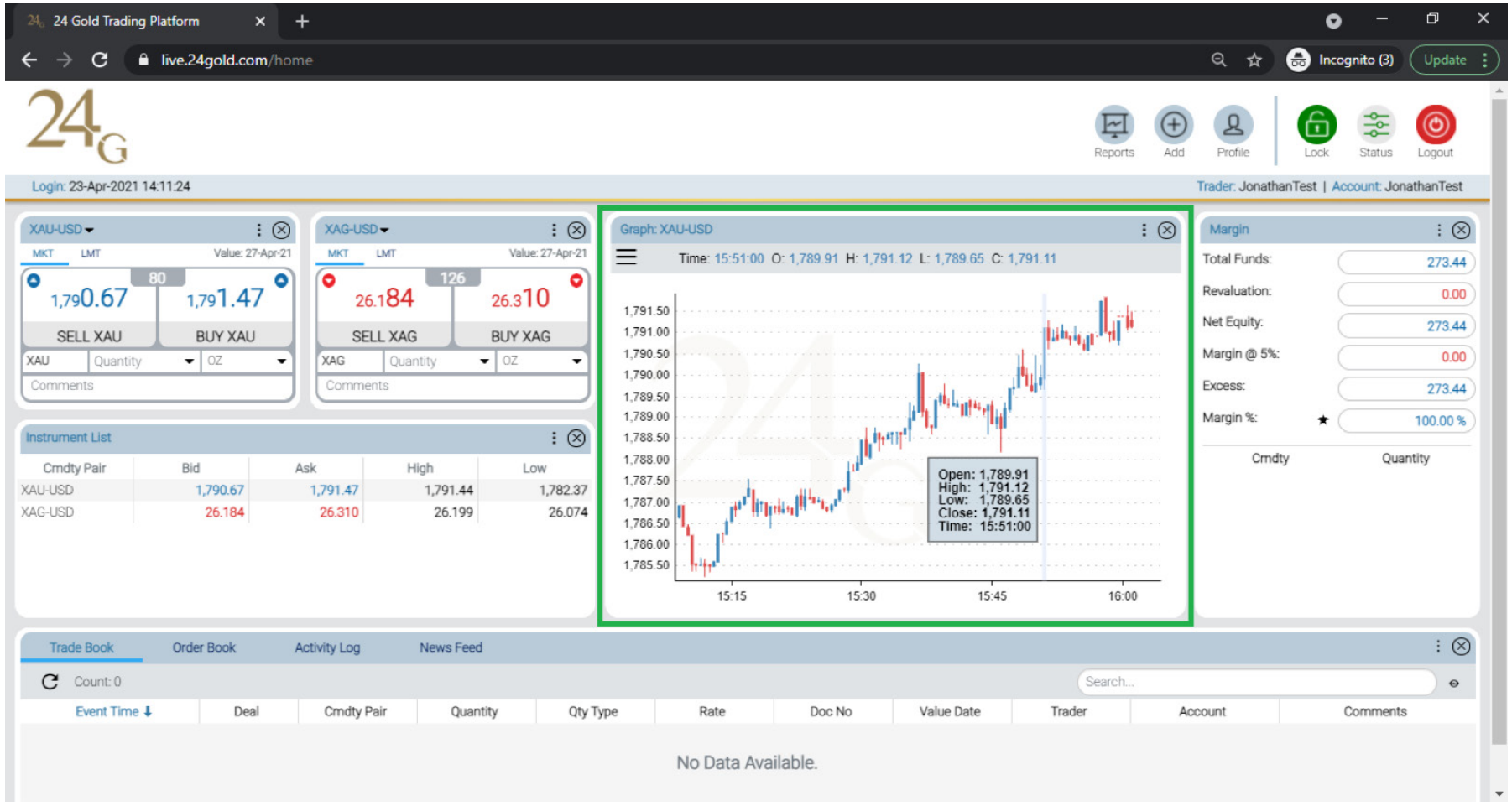
b. Instrument List Widget

This widget shows real-time bid and ask prices of all commodity pairs that can be traded in the client's account. It also show the intraday high and low of each commodity pair.



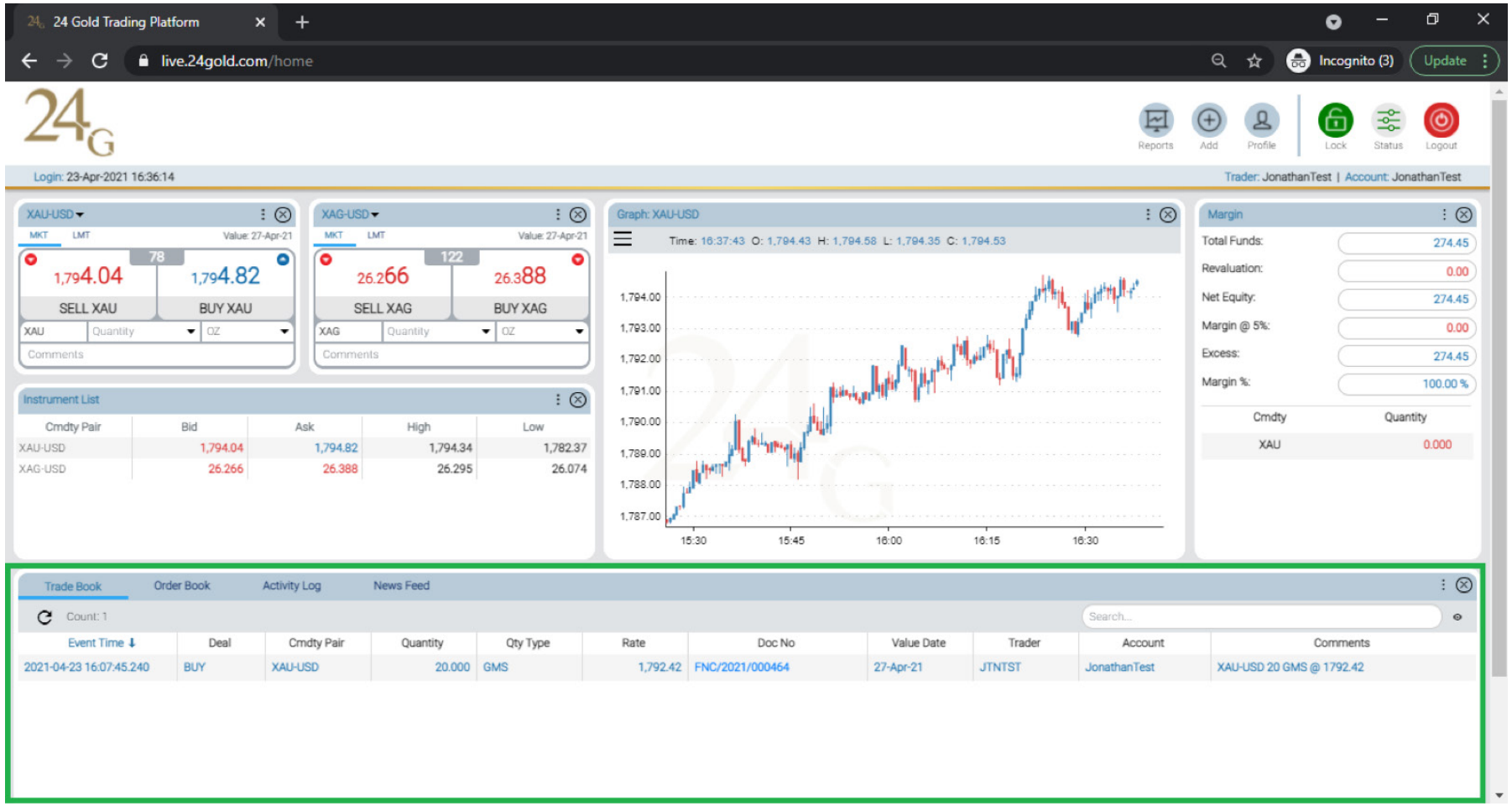
c. Graph Widget

This widget shows the real-time intraday price chart in 30-second timeframe of the commodity pair selected. It also shows the intraday high and low of each commodity pair. Hovering your cursor over the chart will show Open High Low Close of a single bar timeframe.



d. Trades / Activity Widget

This widget shows the details of all the trades placed within the day.

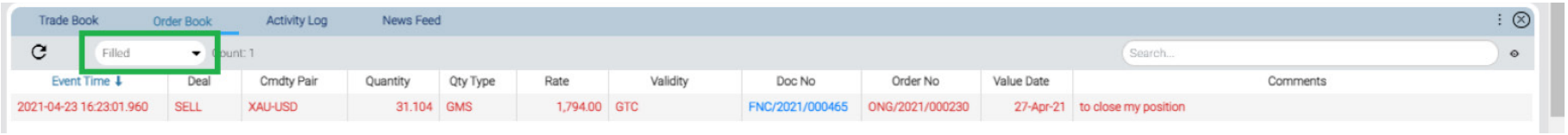


Trade Book

It shows the details of all market orders placed within the day such as event time, deal type, commodity pair, quantity, quantity UoM, price etc.

Order Book

It shows the details of all limit orders placed within the day such as event time, order number, commodity pair, deal type, quantity, quantity UoM, price etc. The trader can filter by all limit orders, outstanding/working limit orders, filled/executed limit orders, cancelled limit orders or expired limit orders.

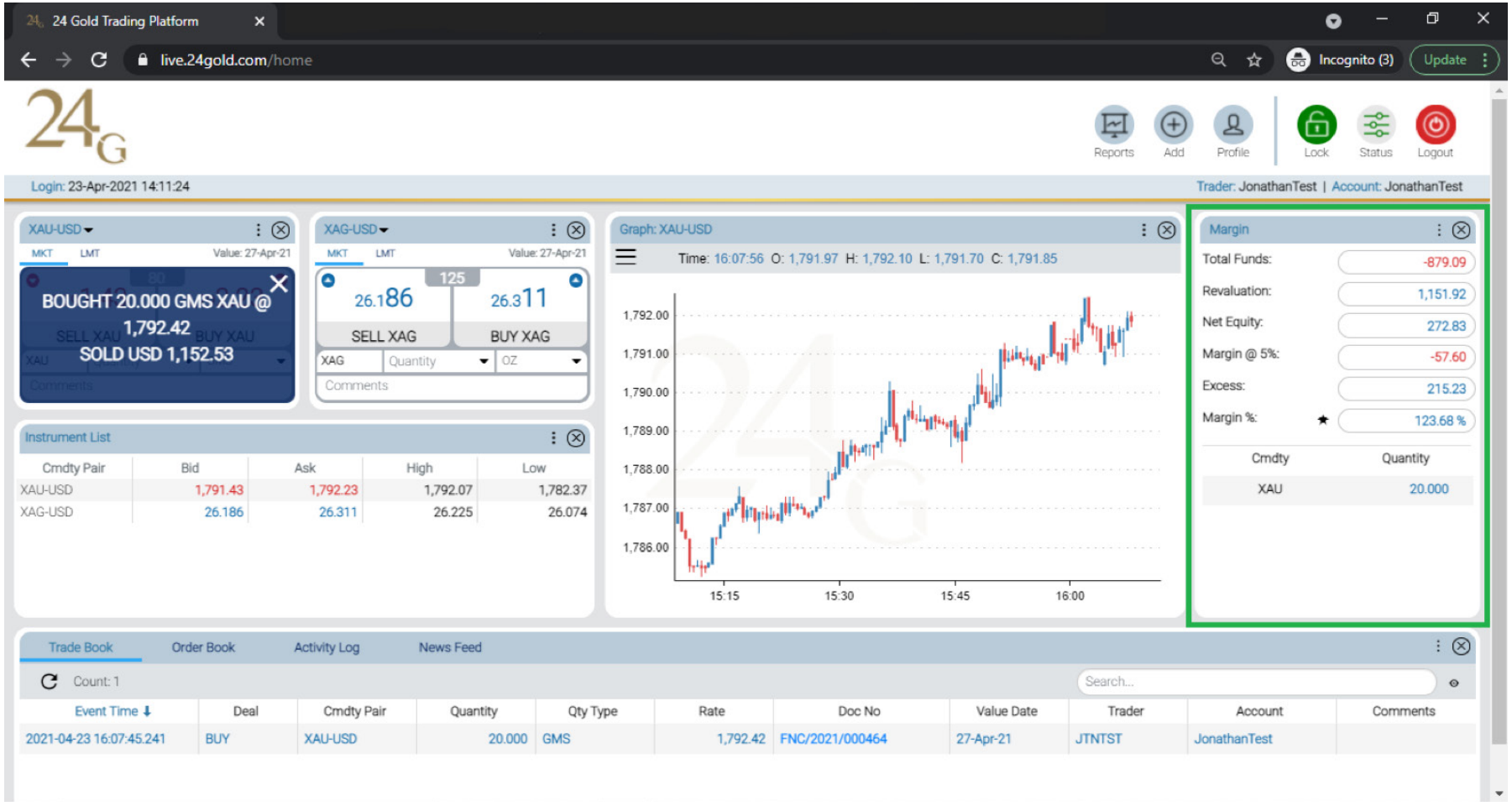


Activity Log

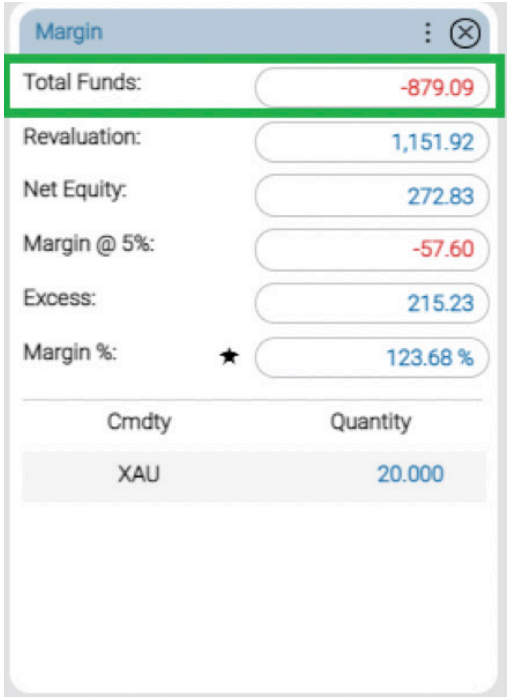
It shows the activities that happened in the customers trading account during the session such as login, order placed, order filled, order cancelled etc.

e. Margin Widget

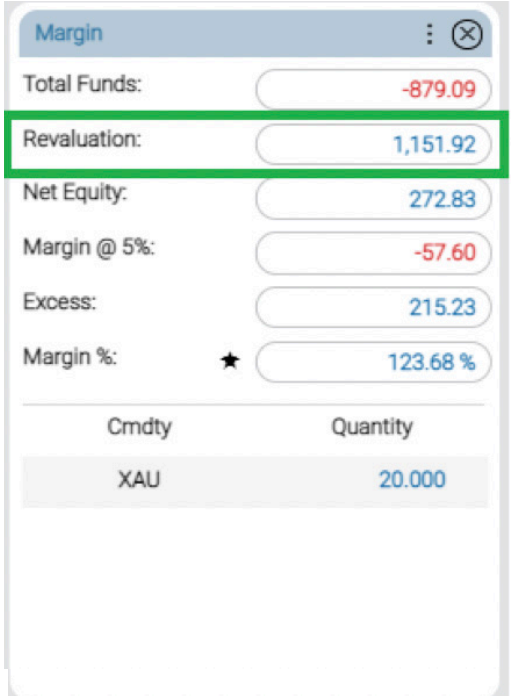
This widget shows the trading account valuation details. In this section the trader can monitor the value and volume of his positions and fund and his margin level. Bear in mind that all prices shown are in ounce value and converted accordingly to quantity unit of measurement. 1 ounce = 31.10347 grams.



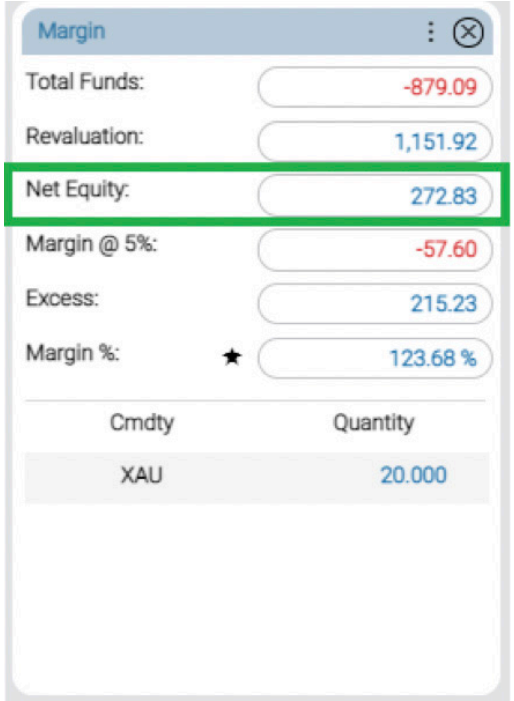
Total Funds – the sum of all deposited funds and +/- the trade value of all executed trades. (BUY orders will be deducted from total funds while SELL orders will be added to total funds). In this example, the trader has 273.44 funds in his account and bought 20.000 GMS of XAU at USD 1,792.42 therefore valued at USD 1,152.53 thus his Total Funds are at USD -879.09.



Revaluation – calculates the current value of all the open positions in the trading account based on real-time bid and ask price. (LONG positions are positive and SHORT positions are negative). In this example, the trader has 20.000 GMS open long position and the current bid price is at USD 1,791.43/oz resulting to revaluation of USD 1,151.92.



Net Equity – the real-time USD value of the trading account if all positions were closed in that instant which is the sum of Total Funds and Revaluation. In this example the trading account Total Funds USD -879.09 deducted from Revaluation of USD 1,151.92 results to a Net Equity of USD 272.83.

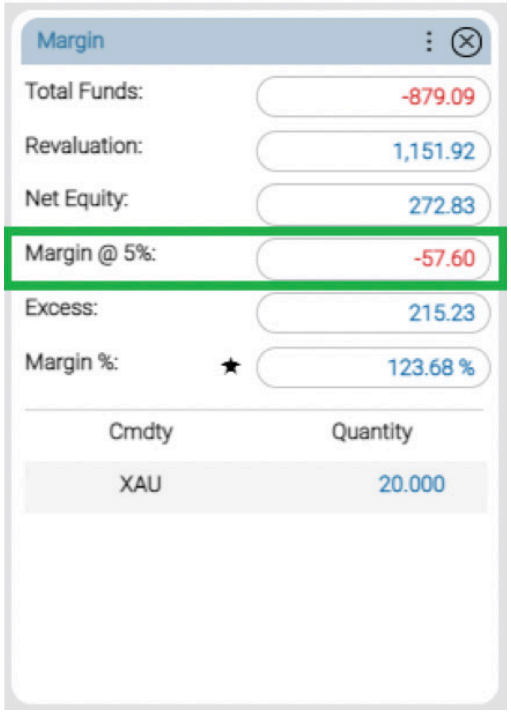


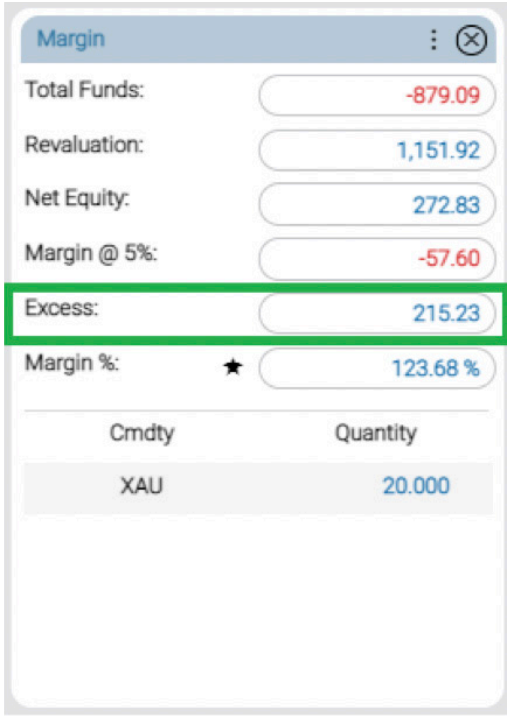
Margin – the amount used from the account fund to support the open positions. (Values are always negative) In this example, the trader has revalued position at USD 1,151.92 and his trading account approved margin setup is at 5% thus is margin used is at USD 57.60.

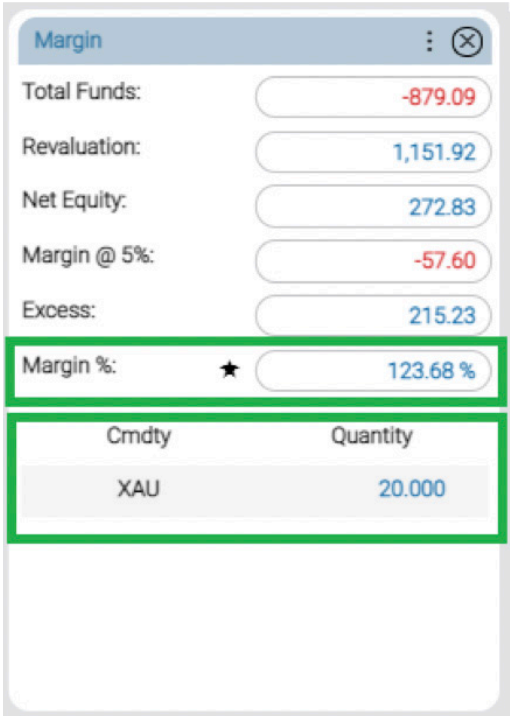
Excess – real-time remaining amount in the trader's account that can be used to support new positions. (Same as Free Margin). In this example, the trader has used margin of USD 57.60 and his Net Equity is at USD 272.83 thus his excess margin is at USD 215.23.

Margin % – the ratio between the trader's account Net Equity and Total Absolute Revaluation.

Open Positions – this section shows all the open positions for each commodity and its quantity in grams.

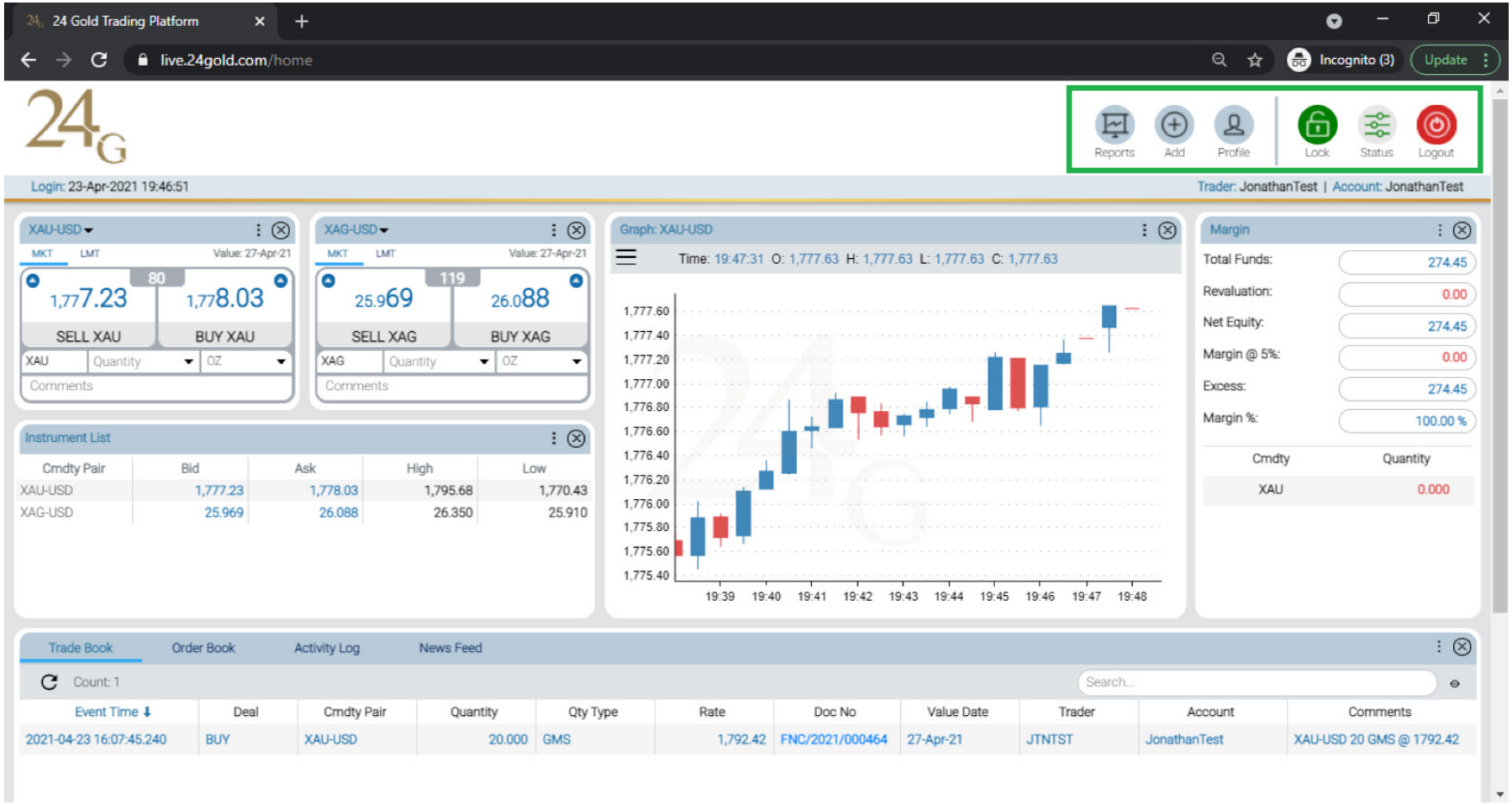






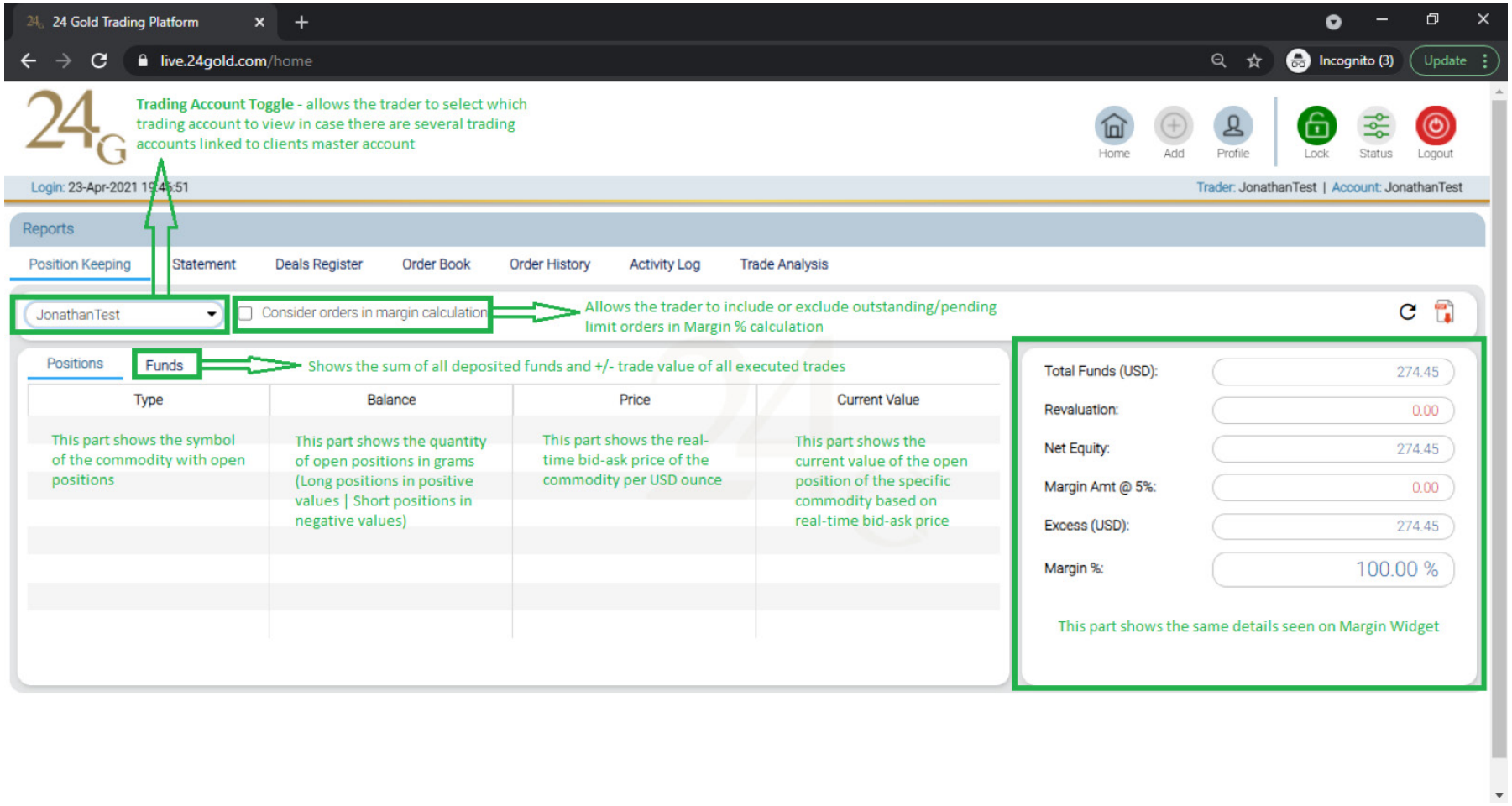
2.2 DASHBOARD MENU OPTIONS

The dashboard menu options will allow the trader to view financial reports of the trading account, add widgets and personalize the dashboard, and change technical setting of the account.



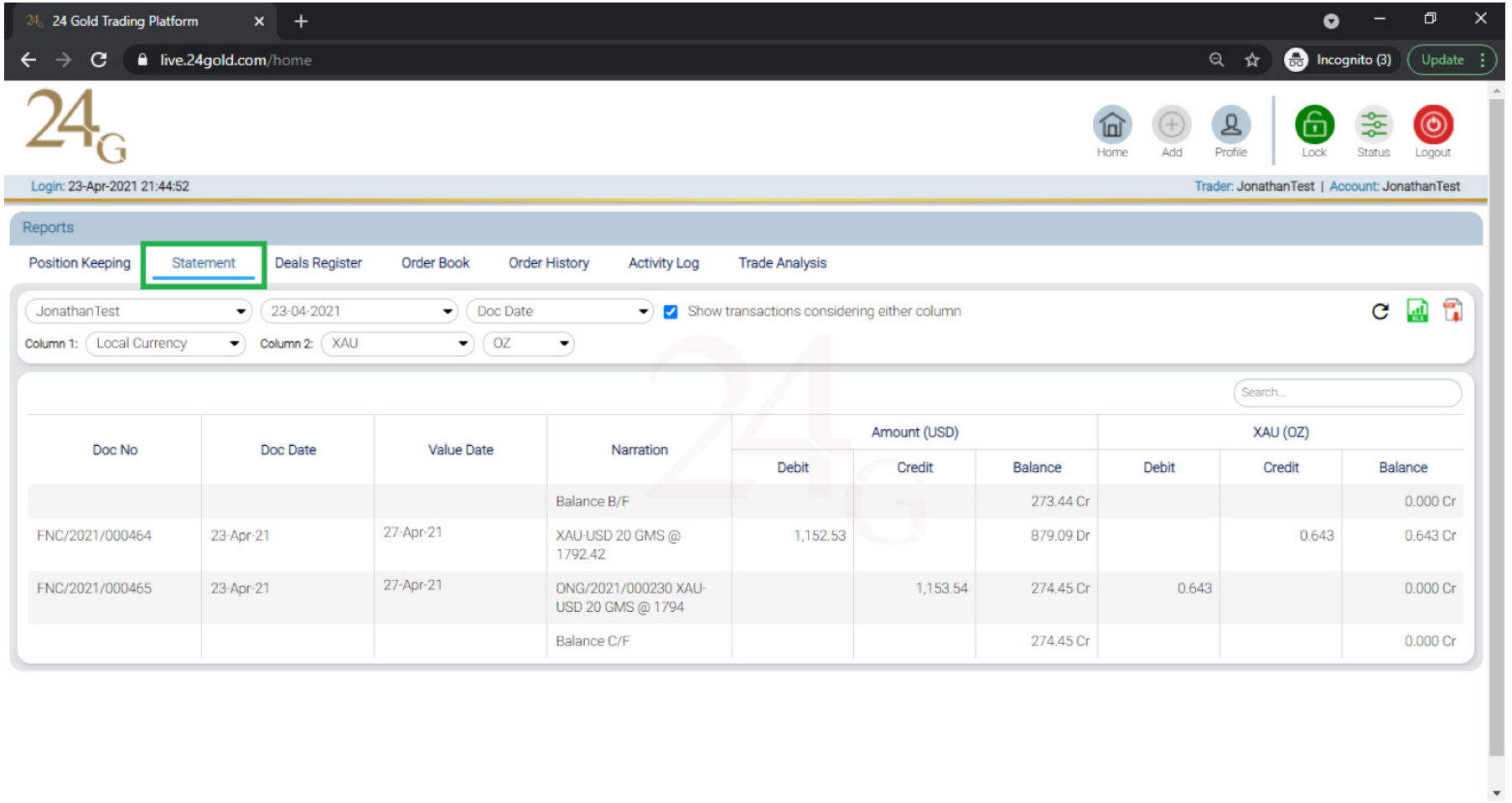
a. Reports (Position Keeping)

This report gives a real-time overview of the trading account valuation details in terms open positions, funds and margin calculations. It also allows the trader to extract this report in PDF format.



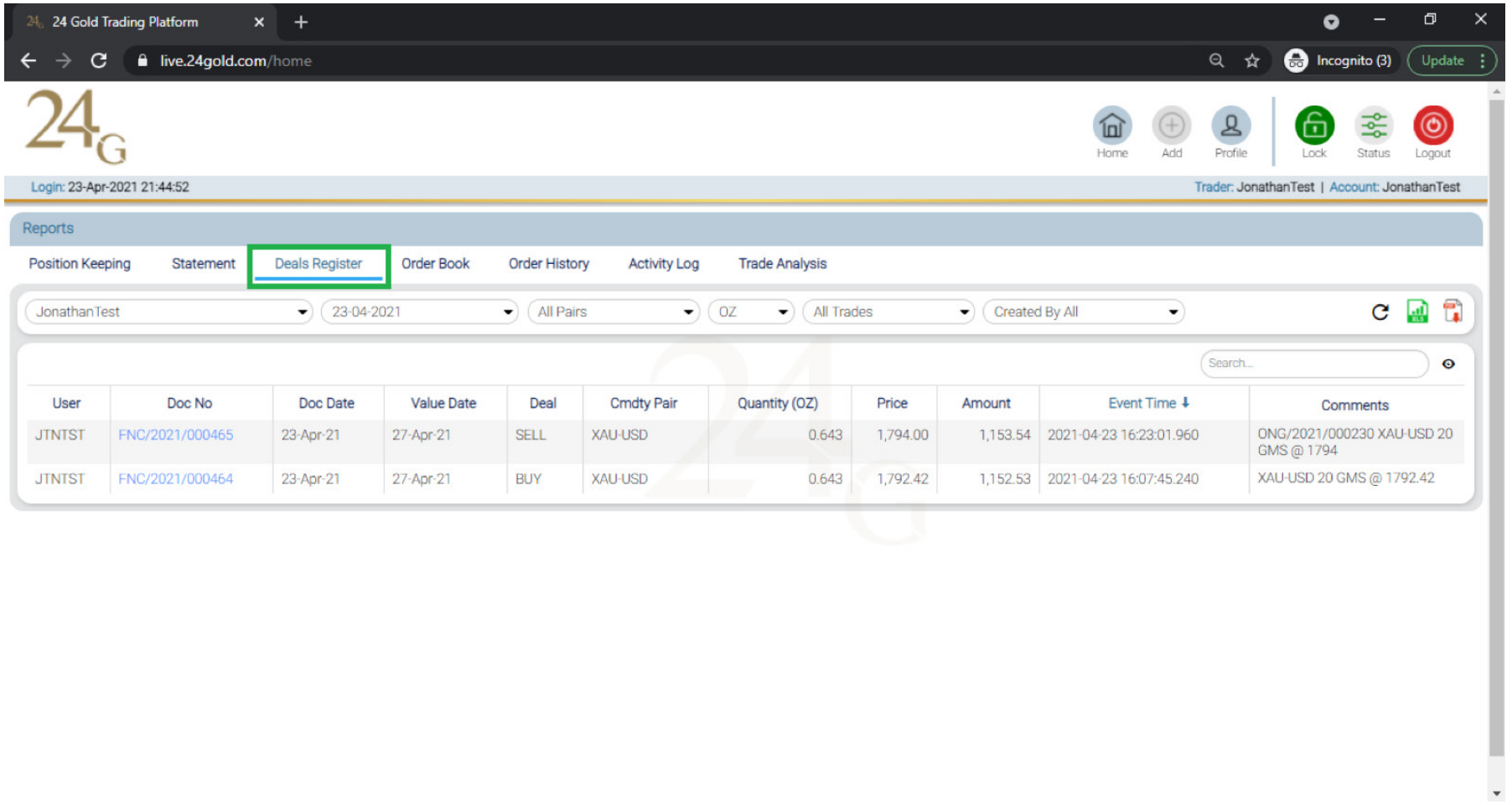
b. Reports (Statement)

This report generates trader's statement of account which can be filtered by trading account name, date or time period of either by document date or value date, show by side-by-side comparison of local currency, foreign currency and commodity in grams or ounces. It has a search function to filter by search characters. It also allows the trader to extract this report in XLS and PDF format.



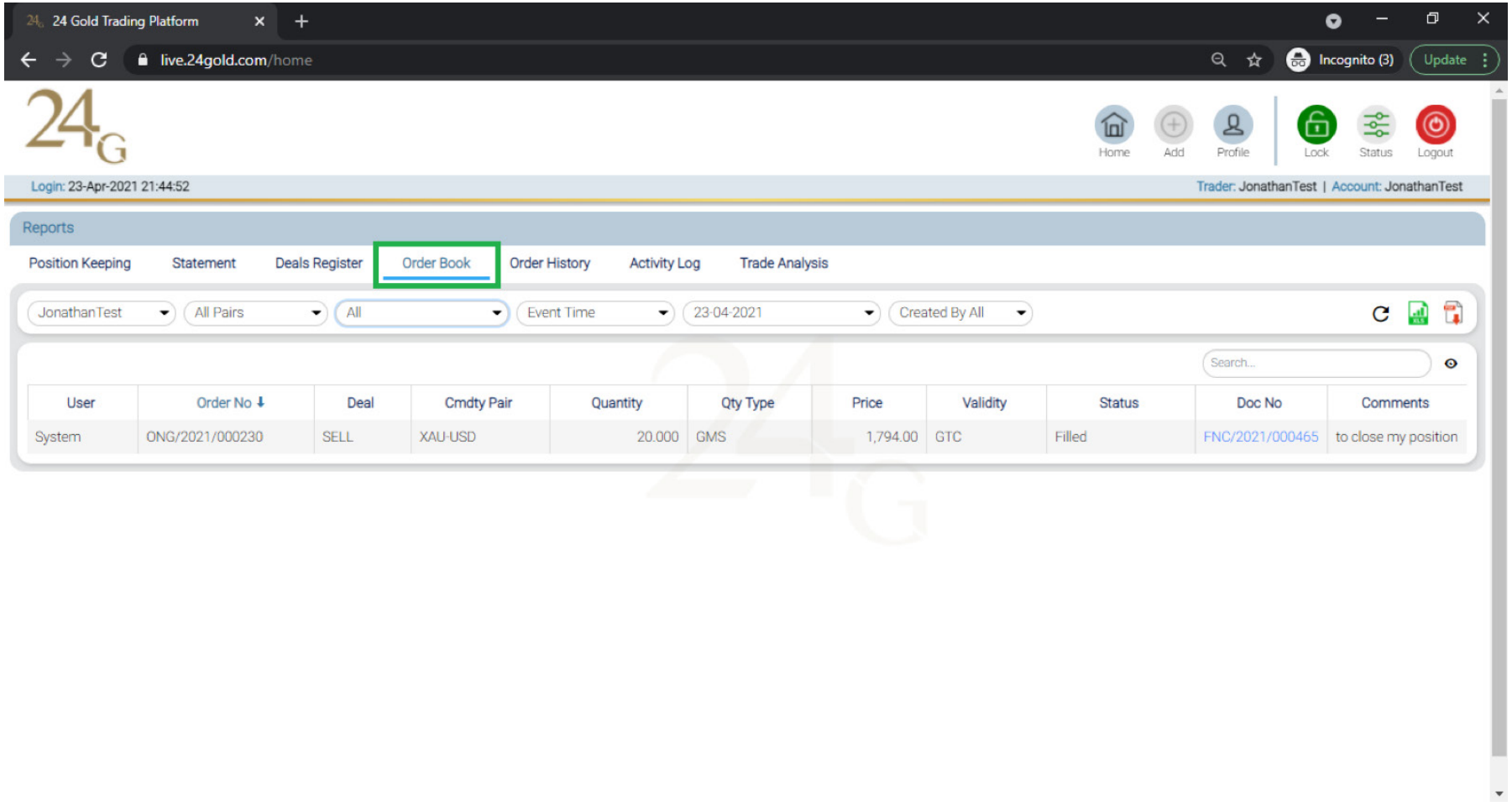
c. **Reports (Deals Register)**

This generates a report of all executed market orders and filled limit orders in the trading account. The report can be filtered by trading account name, date or time period, commodity pair, ounces or grams, and trades placed by trader or dealer. It has a search function to filter by search characters. It also allows the trader to extract this report in XLS and PDF format.



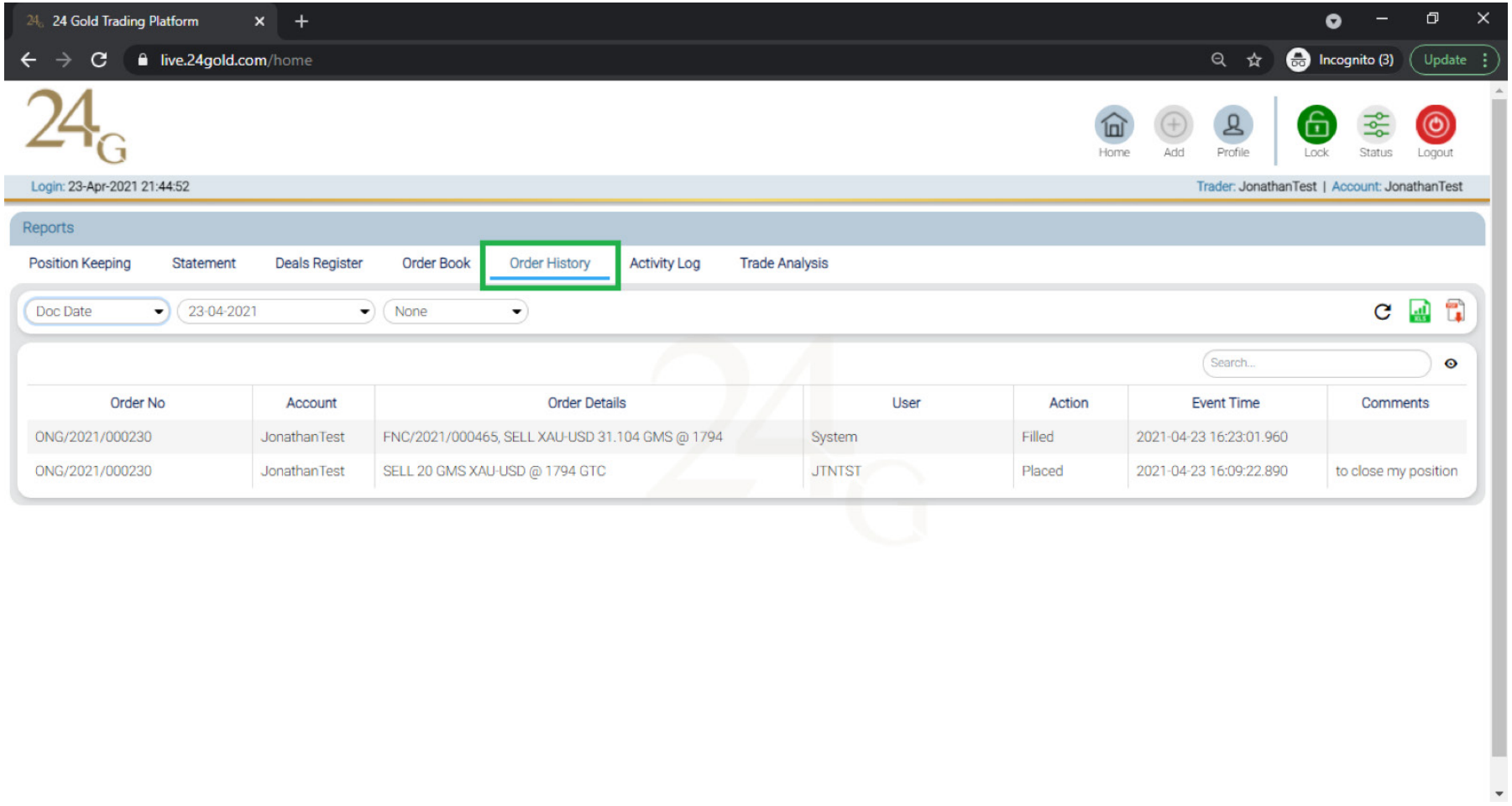
d. Reports (Order Book)

This generates a report of all limit orders placed in the trading account. The report can be filtered by trading account name, commodity pair, order status (outstanding/filled/cancelled/expired), executed/filled time or created time, date or time period, and order placed by trader or dealer. It has a search function to filter by search characters. It also allows the trader to extract this report in XLS and PDF format.



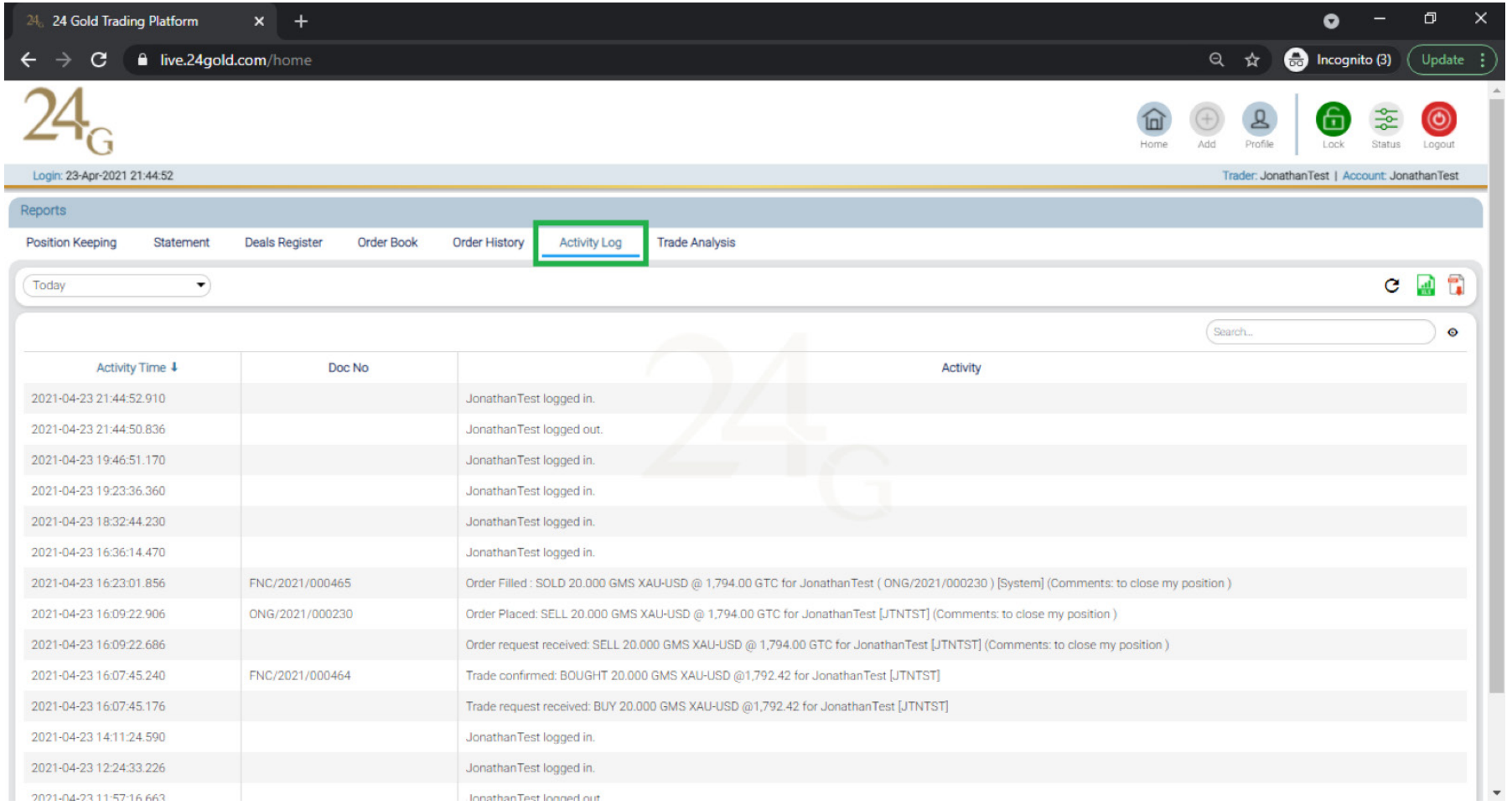
e. **Reports (Order History)**

This generates a report of all limit orders placed in the trading account with additional details compared to Order Book Report. The report can be filtered by date or time period either by document date or event date, account name, document number, order status (placed/cancelled/filled/expired) and by commodity pair. It has a search function to filter by search characters. It also allows the trader to extract this report in XLS and PDF format.



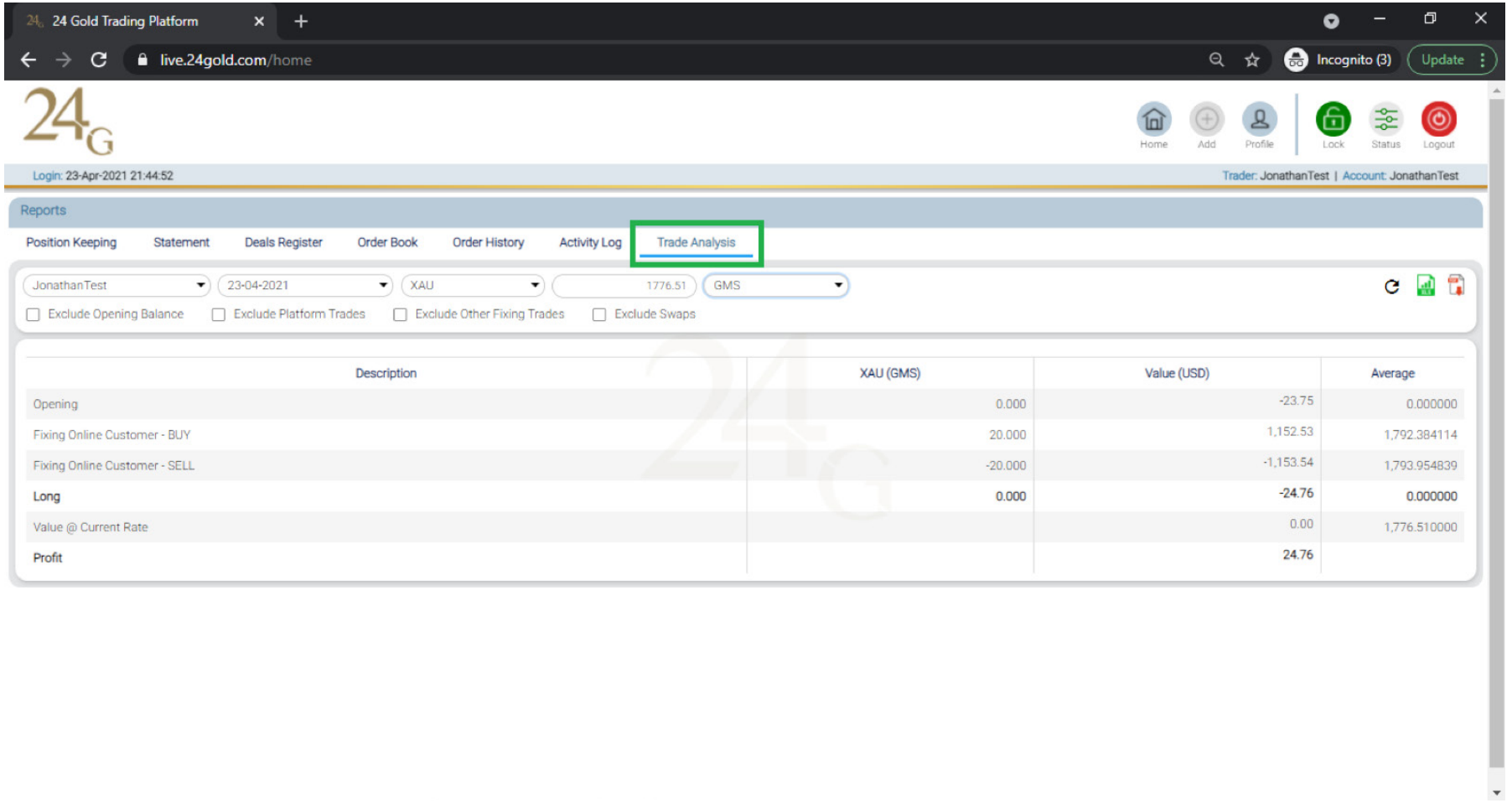
f. Reports (Activity Log)

This generates a report that shows all the activities that happened in the trading account. It has a search function to filter by search characters. It also allows the trader to extract this report in XLS and PDF format.



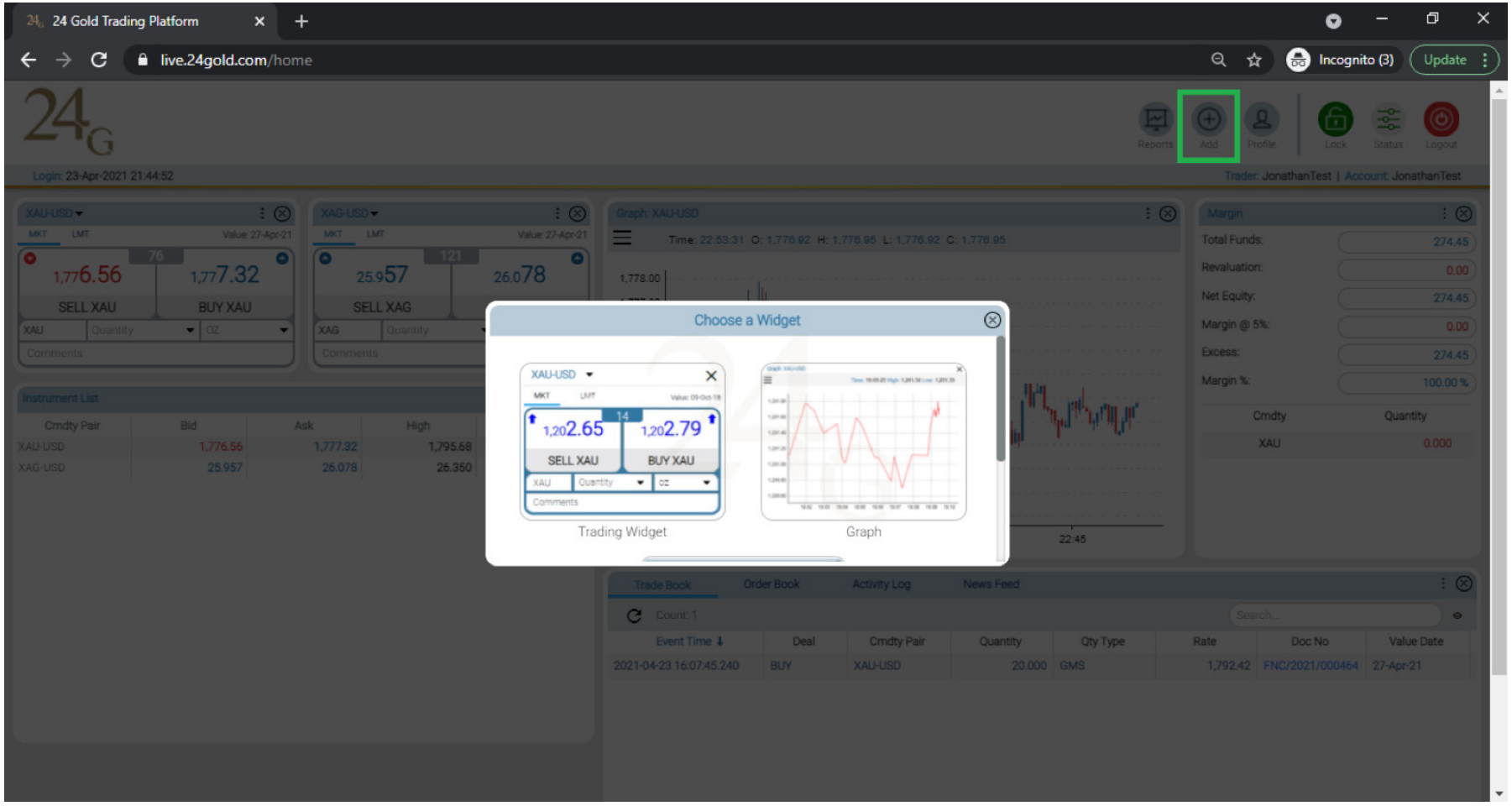
g. Reports (Trade Analysis)

This generates a report that provides a summary of the types of trades done leading to the position and P&L if squared-off at current price. The report can be filtered by trading account name, date or time period, and commodity in ounces or grams. It has a search function to filter by search characters. It also allows the trader to extract this report in XLS and PDF format.



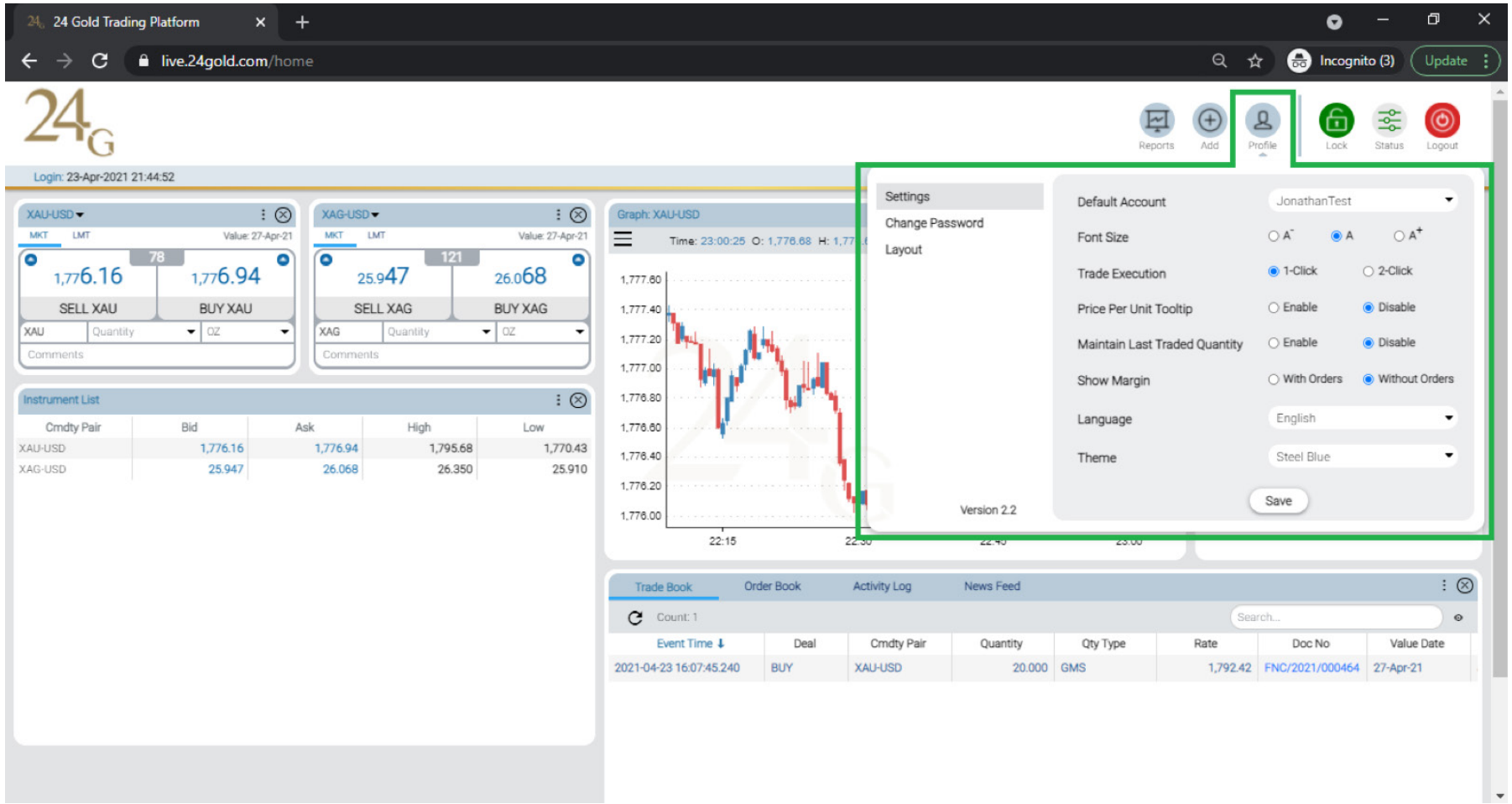
h. Add Widget

This function allows the trader to add widgets into the dashboard. Trader can select from adding a new trading widget, graph widget, and trades/activity widget. From this function the trader can also add back widgets that were removed from the dashboard.



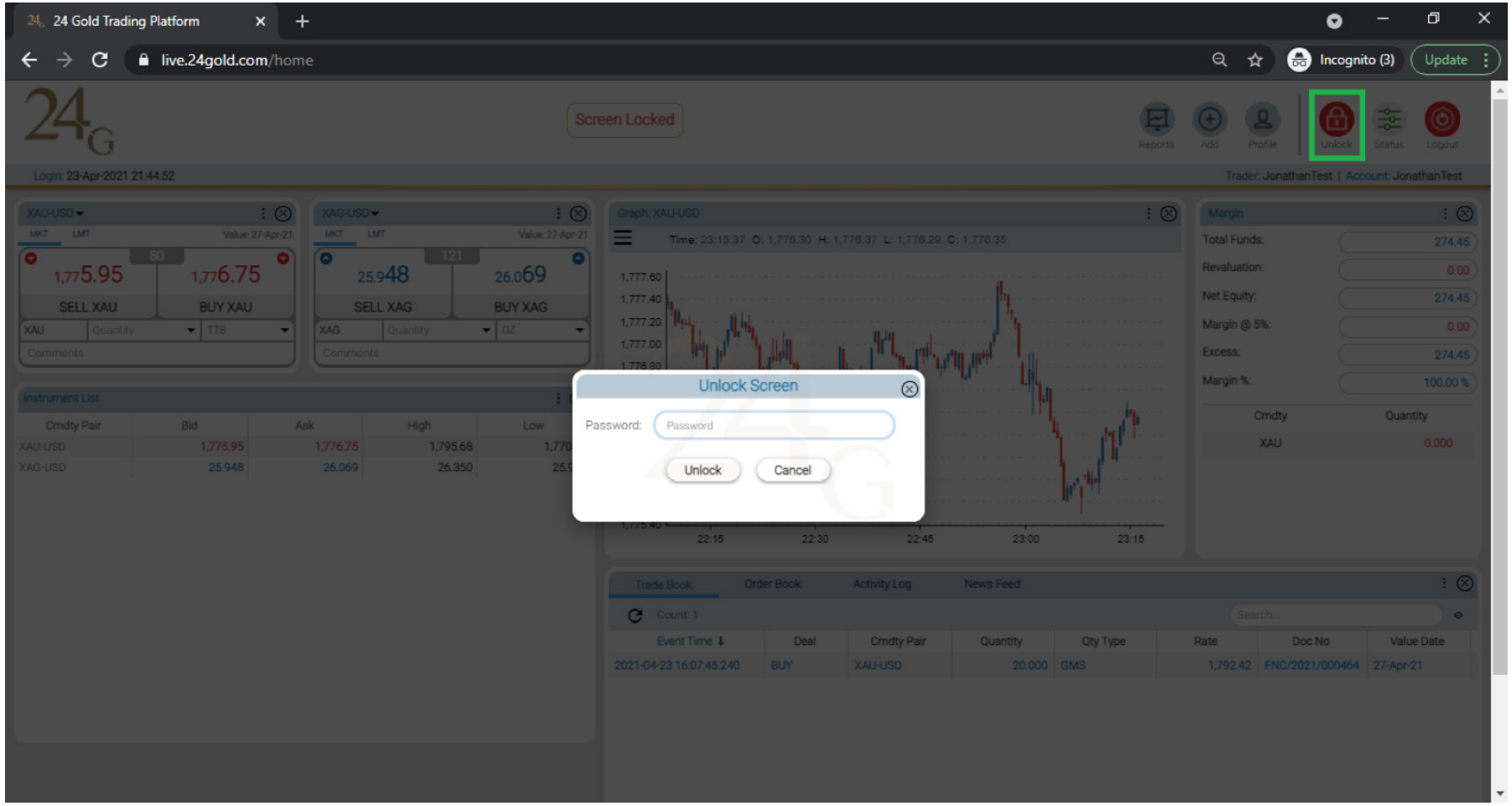
i. **Profile**

This function allows the trader to change settings and personalize the account. Trader can increase or decrease font size, change trade execution trigger by either single click or double-click, enable or disable price per unit tooltip of units other than ounces, enable or disable maintaining last traded quantity, include or exclude pending/working orders from Margin % calculation, change platform language, and change theme colours. It allows the trader to change account password and also save and load layouts.



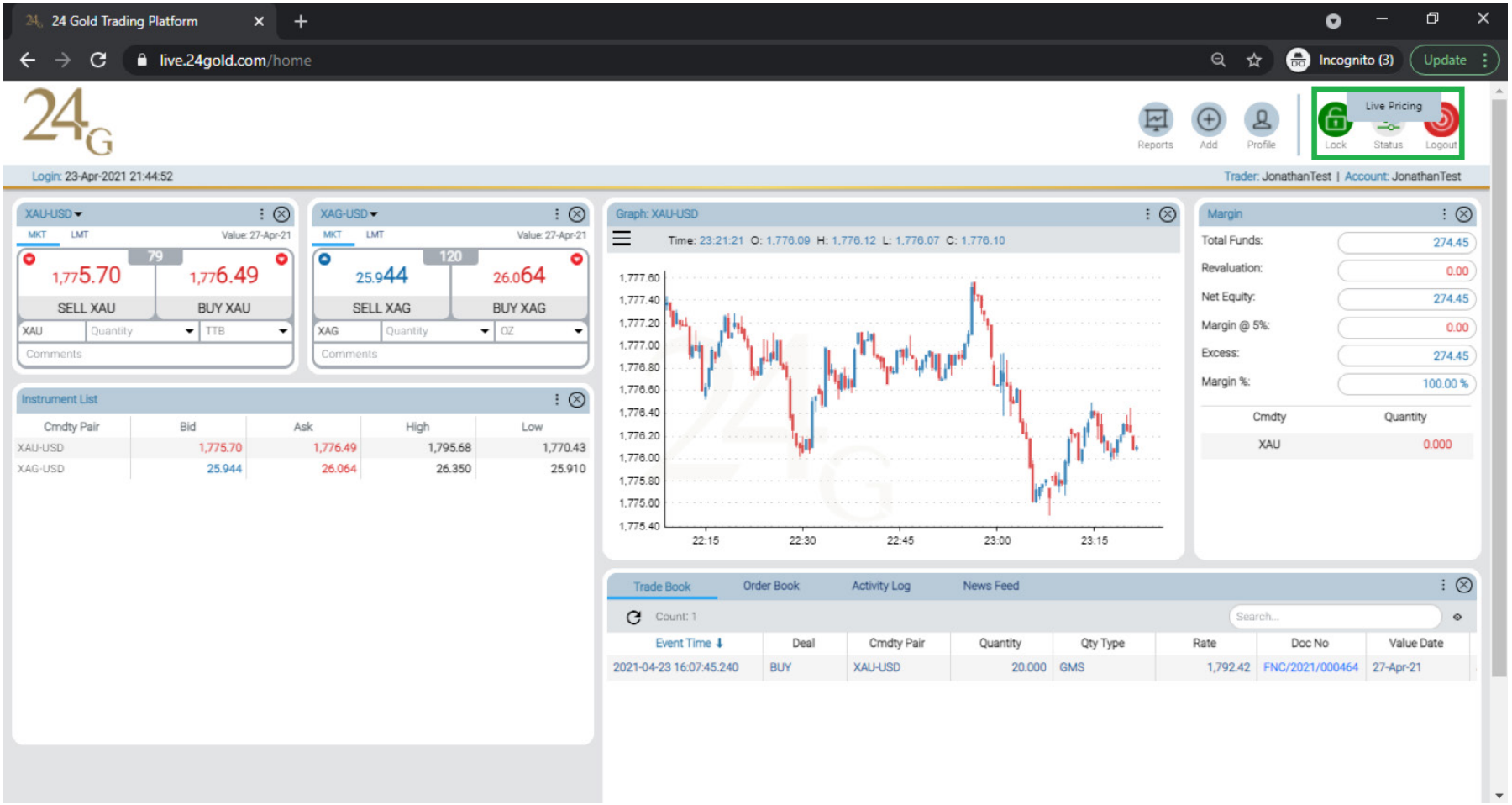
j. Lock/Unlock Screen

This function allows the trader to lock the trading platform screen preventing any accidental clicks or unauthorized access. Screen can be unlocked by entering account password.



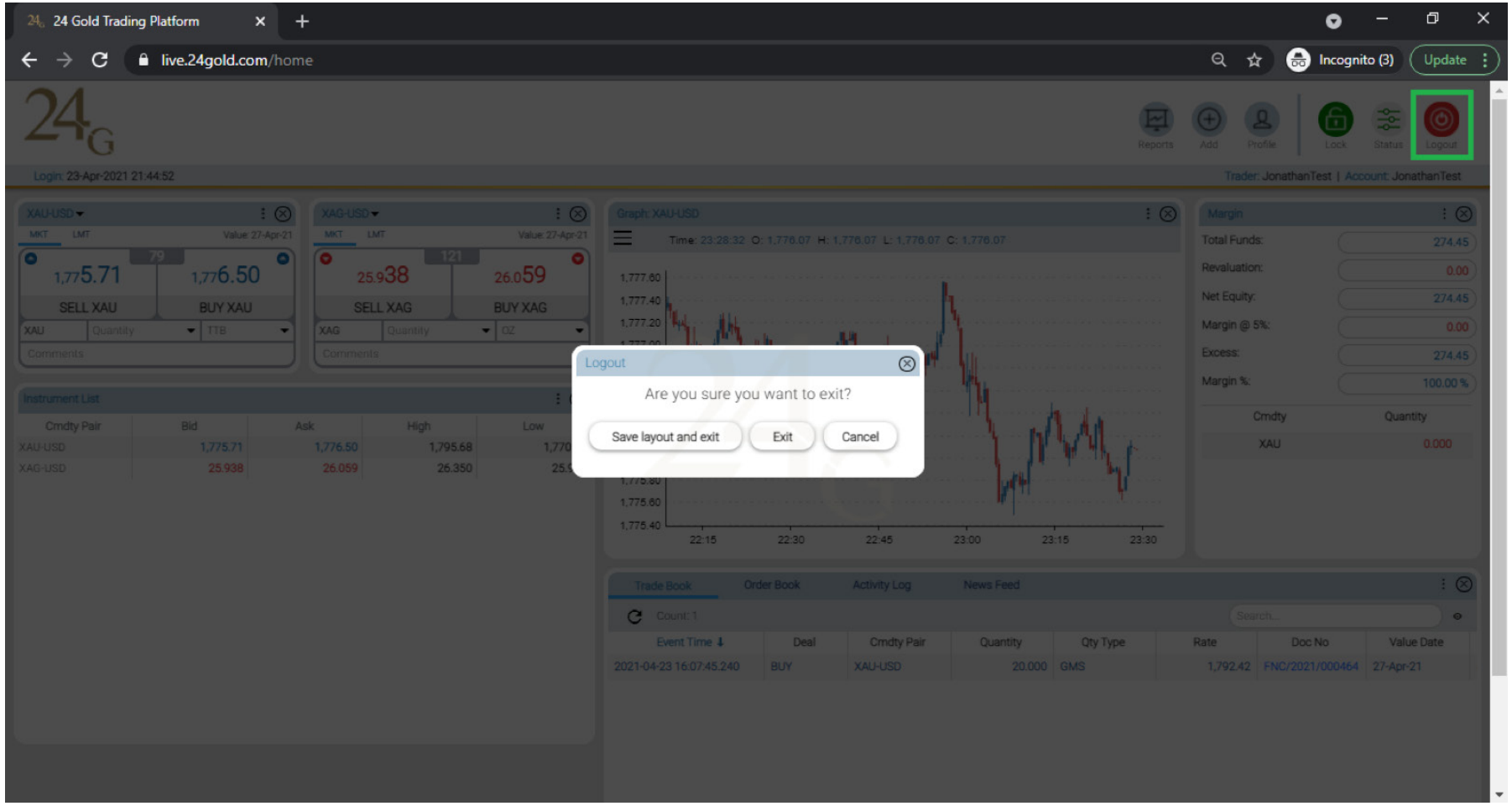
k. Price Feed Status

By hovering the cursor over this icon displays the price feed status of the trading platform.



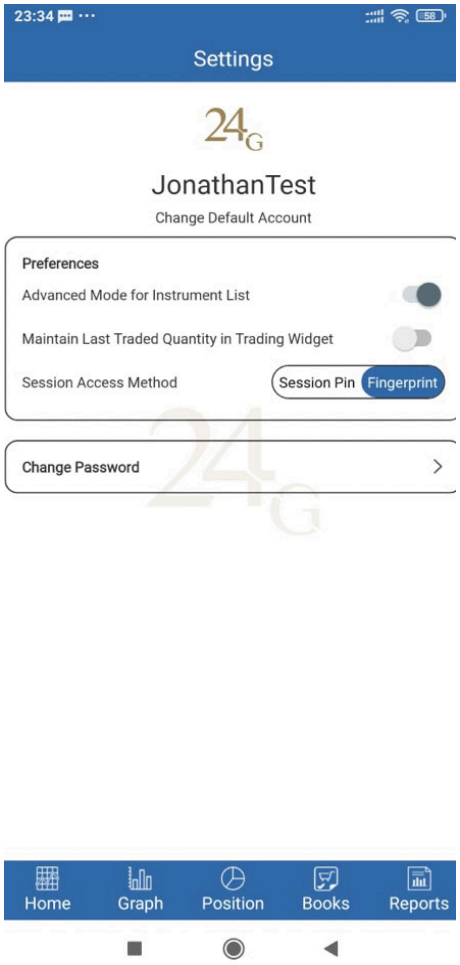
I. **Logout**

Clicking this icon logs out the trader on the platform.

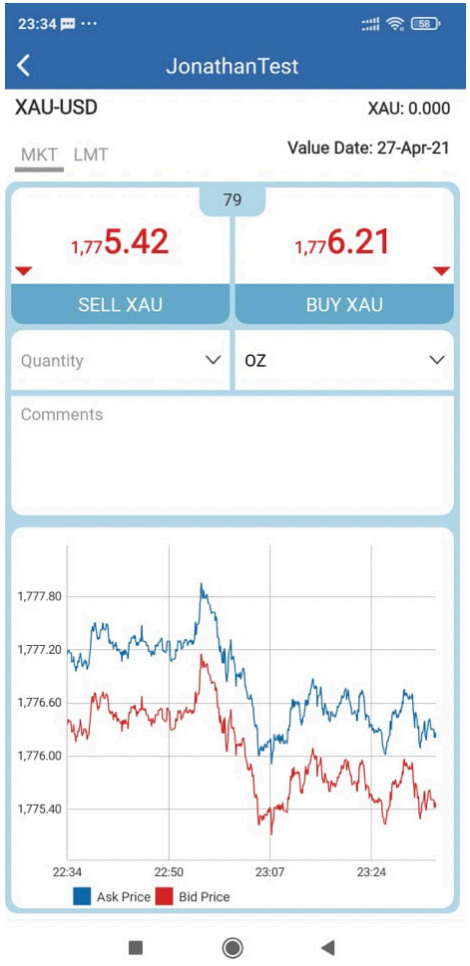


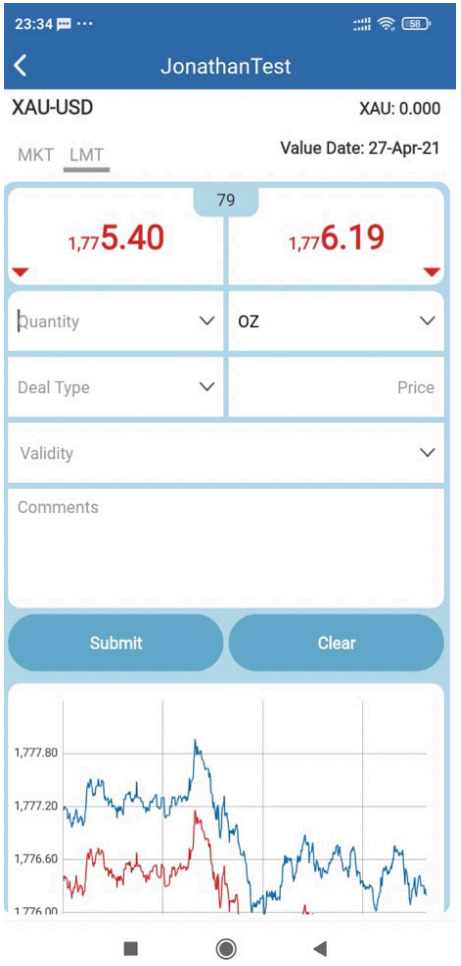
Instrument List - shows real-time bid and ask prices of all commodity pairs that can be traded in the client's account.

Settings - allows the trader to change settings and personalize the account.



Trade Execution Screen - shows real-time bid and ask prices of each commodity pair selected which the trader can place orders.

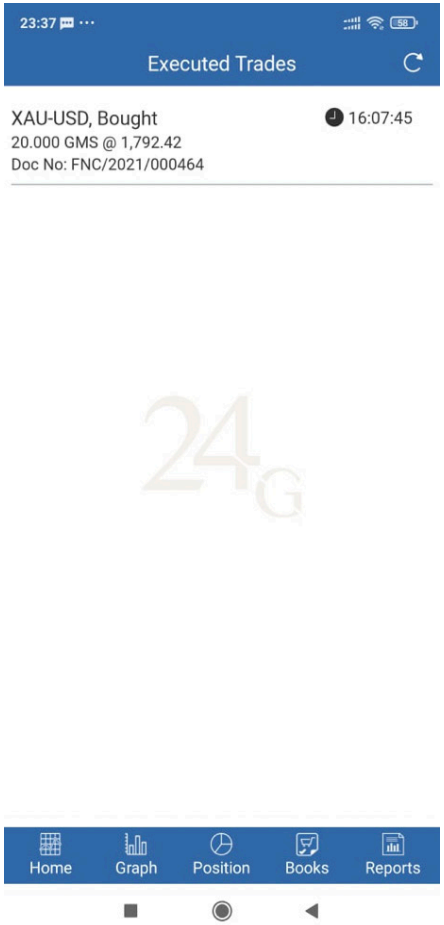




Graphs - shows the real-time intraday or historical price chart of the commodity pair selected.

Margin Summary - shows the trading account valuation details such as value and volume of positions, funds and margin level.

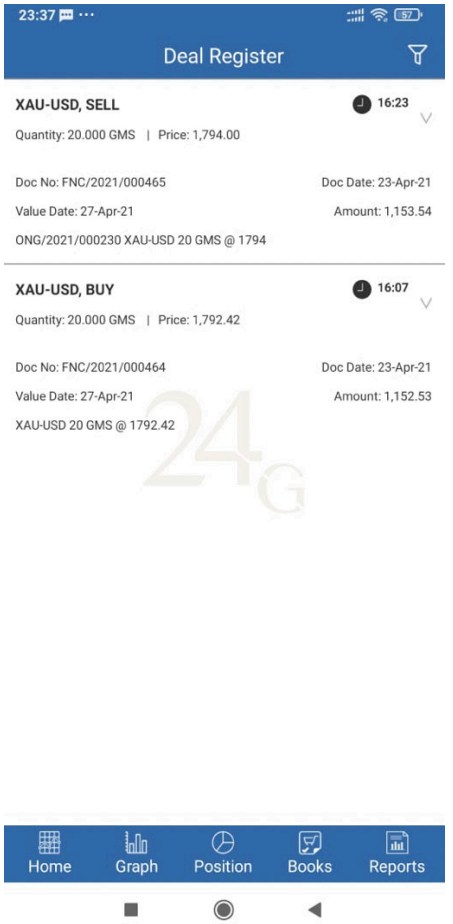
Books (Executed Trades) – shows all market orders placed during the session



Books (Order Fills) – shows all executed or filled limit orders placed during the session.

Books (Outstanding Orders) – shows all pending/working limit orders placed during the session.

Reports (Deals Register) – shows all executed market orders and filled limit orders in the trading account.



Reports (Order Register) – shows all limit orders placed in the trading account.

Reports (Account Statement) – shows traders account ledgers.

Reports (Activity Log) – shows all the activities that happened in the trading account.

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MORE QUESTIONS? CONTACT US:

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