Patrick Padgett

Personal Information

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Profile

With a proven record of accomplishment in technology and social media marketing during my 20+ year career, I am a driven, ambitious and forward-thinking Senior Executive with a strong drive with excellent interpersonal communication and team-buiilding skills. I am dedicated to continuous business improvement, diligent in driving profit maximization through multifaceted business approaches, focused on enhancing revenue and streamlining business operations while also building strategic business relationships and partnerships.

Work experience

Co-Founder
VimOps

05/2020 – present KANSAS CITY METROPOLITAN AREA

Co-founder of IT company in Kansas City metro area.

IT Director
Hindia Indonesia Travel Agency

01/2017 – present GREATER JAKARTA AREA, INDONESIA

IT director for a large travel agency in Indonesia that services government contracts as well as individual/family/group excursions throughout Indonesia. Full stack web development and order entry. Telecommunication and VOIP presence. Integrating with airline ticketing and hotel reservation systems using Python web frameworks (Django and Flask).

Senior Infrastructure Automation Engineer
Jabil

03/2018 – 05/2019 TAMPA/ST. PETERSURG, FLORIDA AREA

Responsible for process automation through design, implementation and automation of repetitive tasks for deployment of releases. Developed and cultivated a DevOps culture through practices such as Continuous Integration / Continuous Delivery to produce highly automated, reliable, and efficient deployment solutions for software and infrastructure. Developed automation strategies, configuration policies, supported automation efforts, maintained CI/CD process and streamlined release pipelines. Ensured appropriate standards of documentation and management control for promotion of development releases across all environments and into production. Worked collaboratively with software engineering to deploy and operate systems. Automated and streamlined operations and processes. Built and maintained tools for deployment, monitoring and operations. Troubleshot and resolved issues in multiple environments. Technologies included Docker, Windows Server, Nomad, Consul, Microsoft Azure DevOps (formerly Team Foundation), Ansible, HAProxy, F5 LTM, Microsoft IOT Edge, and Venafi PKI.

System Administrator
Raymond James

05/2017 – 08/2017 TAMPA/ST. PETERSURG, FLORIDA AREA

Application administrator and Linux SME for Capital Markets team, with my primary focus on GBST's Syn application. Responsible for the configuration and management of JBoss servers, MQ interfaces, and BMC Control-M jobs and their integration with Syn and other applications. Configured Apache server mod_jk/mod_proxy configuration for communication to JBoss. Developed Ansible playbooks for release deployment to multiple environments. Configured and deployed Splunk for Syn log analysis. Configured and deployed Dynatrace agents for JVM process monitoring for all Syn components. Participated in on-call rotation on a team of 10 that is responsible for ~100 Windows Server apps and assisted in the deployment of upgrades

Work experience

manually and automatically using Jenkins.

Programmer
Codesigned

📅 11/2015 – 09/2016 📍 GREATER ATLANTA AREA

Responsible for the development of several Microsoft SharePoint products (Codesigned's 'Intranet' and 'Analytics'). Assisted with the troubleshooting of existing customer installations. Performed load and unit testing. Designed and maintained customer infrastructure; on premises and Azure including site-to-site VPN and routing. Developed SharePoint sites and custom solutions. Migrated all of Codesigned's Salesforce data to Microsoft Dynamics. Replaced Codesigned's office Cisco router with Mikrotik Cloud Core router.

Accounting Operations - Software Engineer
Sprint

📅 07/2001 – 03/2015

Managed Sprint's production billing mediation systems. Made recommendations for hardware and software purchases. Conducted systems analysis and development to keep systems current with changing technologies. Defined, analyzed and reviewed requirements prior to delivery to vendors. Reviewed technical specifications. Assisted with testing of software deliveries in lab. Key contributions : • Selected by management to participate in billing mediation replacement project. Defined requirements, created RFP, scored all RFP responses, participated in vendor demonstrations (live and lab), and selected vendor. • Successfully led a large scale project to replace Sprint's legacy billing mediation system, Marconi's CEOS, with Openet's FusionWorks product. • Subject matter expert on Sprint business rules and vendor data formats. Performed highest tier troubleshooting and analysis of issues related to the billing mediation system. • Developed tool to translate business rules for sharing with vendors using Perl Parse::RecDescent module. • Designed and developed application that routes data records to multiple downstream applications resulting in a $2 million savings versus a vendor provided solution. • Implemented configuration management system using Ansible and Gitlab resulting in a significant decrease in work errors and time to deploy changes. • Maintained ELK (Elasticsearch, Logstash, Kibana) stack for monitoring several billing mediation platforms. Decreased average time to resolution for actionable alarms by 50%. • Increased the processing rate of SMS billing 2.5x by developing a method to distribute billing records across a parallel set of billing processors -- entirely written in Python.

Owner
CyberRazor

📅 2005 – 2009 📍 PRAIRIE VILLAGE, KS

Projects included : • FastTrack, a web based celeration chart application for educators • Healthcare Cost Report Information System (HCRIS) data analysis for a tax firm • Website development for a number of small businesses

Consultant
ISPN

📅 06/2001 – 08/2001

Designed and developed web based customer management system that integrated with existing network services and migrated all customer accounts to the new system.

Consultant
Century Computer Consultants

📅 06/2000 – 08/2001

Supported and maintained network of heterogeneous servers. Secured public servers and configured firewalls. Implemented server backup procedures and policies.

System/Network Administrator, Programmer
Interdirect/SupplyTrak

📅 02/2000 – 06/2000

Implemented source code repository (CVS) and trained staff. Configured staging and production web servers. Wrote and enforced network security policies. Developed EDI interfaces for SupplyTrak product and maintained EDI file exchanges with GE VAN.

Work experience

System Administrator
Cephas
📅 03/1999 – 02/2000

Supported and deployed web and database servers. Assisted programmers in application development with IBM Net.Commerce. Servers were running a wide variety of operating systems including -- Windows Server, IBM AIX, IBM AS400, Sun Solaris. Databases running MySQL, DB2, and Informix.

System Administrator
Advertisnet Internet Services
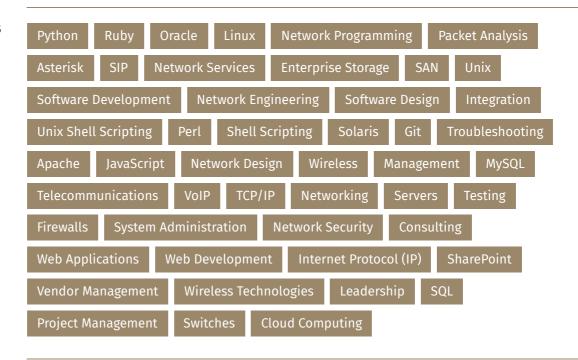📅 03/1996 – 09/1998

Migrated all network services from Windows (server/NT) to Linux and BSDi servers. Wrote monitoring scripts for servers and modem pools, and several web apps for the administration of user accounts. Provided telephone, off- site, and emergency support.
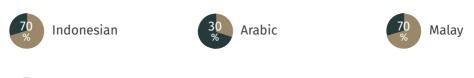
Education

Certificate | Graphics Technology
Lake Career and Technical Center
📅 1996 – 1998 📍 CAMDENTON, MO, UNITED STATES OF AMERICA

Skills

Python · Ruby · Oracle · Linux · Network Programming · Packet Analysis · Asterisk · SIP · Network Services · Enterprise Storage · SAN · Unix · Software Development · Network Engineering · Software Design · Integration · Unix Shell Scripting · Perl · Shell Scripting · Solaris · Git · Troubleshooting · Apache · JavaScript · Network Design · Wireless · Management · MySQL · Telecommunications · VoIP · TCP/IP · Networking · Servers · Testing · Firewalls · System Administration · Network Security · Consulting · Web Applications · Web Development · Internet Protocol (IP) · SharePoint · Vendor Management · Wireless Technologies · Leadership · SQL · Project Management · Switches · Cloud Computing

Languages

70% Indonesian

30% Arabic

70% Malay

100% English

Projects

corkscrew
📅 04/2001
https://github.com/patpadgett/corkscrew
A tool that allows an SSH connection to be tunneled through an HTTP proxy. This is available as a package in most linux distributions, *BSD ports, and Cygwin.

My Landing Page - patpadgett.com
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