



## **JAYSON PARROCHO PAGUD**

**BLK 22 LOT 18 PH2 REGINA VILLE 2000 BARANGAY INOCENCIO TRECE MARTIRES CITY CAVITE**

**EMAIL:** jaysonpagud35@gmail.com

**CONTACT NO.:** 09682978692

**OBJECTIVE:** To achieve high career growth that made myself dynamic and competitive, also to broaden my knowledge and expand my experience related to my chosen field and contribute essentially and functionally to the full extent of my knowledge and capabilities.

### **PERSONAL INFORMATION**

**AGE:** 37 years old

**BIRTHDAY:** March 2, 1988

**BIRTH PLACE:** Manila

**RELIGION:** Roman Catholic

**NATIONALLY:** Filipino

**CIVIL STATUS:** Single

**HEIGHT:** 5,6

**WEIGHT:** 52 kg

**STRENGTH:** Hard working, always showing up at work, Responsible with my everyday tasks, Skillful and knowledgeable, specially with my job description, responsibilities and process, Productive.

## **EDUCATIONAL ATTAINMENT**

### **SECONDARY**

TONDO HIGH SCHOOL ( Manila )  
Year Graduated: 2005

### **COLLEGE**

CAVITE STATE UNIVERSITY ( Trece Martires Campus )  
Course: ( HRM ) Hotel and Restaurant Management ( Undergraduate )  
Year ( 2010- 2012 )

## **WORK EXPERIENCE**

**Company name:** TELETECH ( Pioneer Mandaluyong )  
**Position:** Customer Service Representative (CSR)  
**Account:** T-MOBILE ( Telco International - Postpaid )  
(General Care)  
**Year:** February 2020 – December 2020

**Company name:** FIS GLOBAL SOLUTIONS ( Mckinley Taguig )  
**Position:** Customer Service Representative (CSR)  
**Account:** Walmart - Money Card ( Financial International )  
**Year:** January 2021 - July 2021

**Company name:** TELUS INTERNATIONAL ( Makati City, Mckinley Taguig )  
**Position:** Customer Service Representative ( CSR )  
**Account:** Uber ( Transportation, Delivery )  
**Year:** August 10, 2021 - December 2022

**Company name:** IQOR RMS COLLECT PHILS. INC ( Dasmaringas cavite )  
**Position:** Customer Service Representative ( CSR )  
**Account:** METRO BY T-MOBILE ( Telco International - Prepaid )  
**Year:** January 8, 2023 - January 15, 2026

**CHARACTER REFERENCE:**

**YHANG BERNAS**

**Position:** Retired Police woman ( Indang Cavite )

**Contact no:** 0929-829-5421

**ANGELO MANALO**

**Position:** engineer

**Contact no:** 0945-402-4127

**EILEEN VIDA**

**Position:** Back Office representative

**Contact no:** 0945-417-83447

I hereby certify that the above information is true and correct to the best of my knowledge and belief.