

# EDGARDO ANGELO MENDOZA

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## SUMMARY

Driven and detail-oriented with a solid background in civil engineering and a broad skill set developed through coursework and hands-on experience, committed to implementing creative solutions and achieving excellence

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## WORK EXPERIENCE

### TECHNICAL SUPPORT REPRESENTATIVE, CONCENTRIX

January 2025 - Present

- Quickly identify and fix technical issues with computers, receivers, and hardware to ensure devices work perfectly for the user.
- Provide clear, step-by-step support to help users set up and maintain their equipment while preventing future technical problems.

### PROBIE WEB DEVELOPER, AME INC

JUNE 2022 - SEPTEMBER 2022

- Translate Figma/UI designs into responsive, high-performance web applications using HTML, CSS, and modern JavaScript frameworks.
  - Streamline site performance and cross-browser compatibility while integrating RESTful APIs and collaborating via Git-based workflows.
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## EDUCATION

### Bachelor of Science in Civil Engineering

August 2020 - August 2024

City College of Engineering

- Relevant coursework in Structural Design and Project Management.
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## ADDITIONAL INFORMATION

- **Technical Skills:** Technical Presentations, Engineering Knowledge, Operational Management, Computer Literacy, and Graphic Design.
- **Languages:** English, Filipino
- **Certifications:** Visual Graphic Design (NC III) November 2023, Computer System Servicing (NC II) February 2024