



HIRE ME

ANA DOMINIQUE P. GABATO

Email: annadominiquemarigmen@gmail.com

Current Location: Lapu-Lapu City, Cebu

Mobile: 09497820924

Results-driven Technical Product Manager with 7+ years of experience across IT support, platform administration, release engineering, and product management. Skilled in managing end-to-end product lifecycles, optimizing deployment processes, and implementing IT security best practices. Adept at collaborating with cross-functional teams to deliver scalable solutions, improve operational efficiency, and align technology with business objectives.

- Product & Platform Management:** Roadmap ownership, requirements gathering, release management
- Tools & Technologies:** GitLab, Azure, TeamCity, PowerBI, Informatica, Salesforce, Microsoft O365 Office tools, Jira, Confluence, OneDrive, Email (gmail), Adobe products, Canva
- Security & Data Management:** IT infrastructure monitoring, vulnerability management, system hardening
- Collaboration & Leadership:** Stakeholder management, cross-team coordination, technical documentation
- Soft Skills:** Communication, customer service, problem-solving, adaptability

TECHNICAL PRODUCT MANAGER

Jobtarget Talleco

AUGUST 2024 - PRESENT

- Lead product strategy, roadmap, and delivery of scalable platforms.
- Translate business needs into technical requirements and align development with business goals.
- Define KPIs and monitor performance to guide product improvements.
- Collaborate with engineering, design, and data teams to implement solutions.

PLATFORM ADMINISTRATOR

Manulife Business Processing Services

SEPTEMBER 2023 - AUGUST 2024

- Drove platform upgrades and patching, ensuring stability and compliance.
- Created and maintained documentation on application processes and configurations.
- Provided user support and consulting services across IS group strategies and vendor partners.

SIMS COORDINATOR

Ta'allum Group (Al Maha Academy for Girls) – Doha Qatar

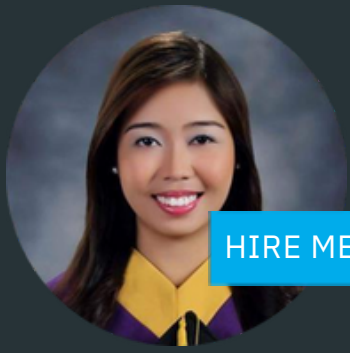
DECEMBER 2022 – SEPTEMBER 2023

- Managed SIMS and Assessment data reporting, ensuring compliance with Ministry of Education requirements.
- Improved data accuracy and reporting workflows through system optimization.

Professional Summary

Skills

Professional Experiences



HIRE ME

ANA DOMINIQUE P. GABATO

Email: annadominiquemarigmen@gmail.com

Current Location: Lapu-Lapu City, Cebu

Mobile: 09497820924

I.T SECURITY ENGINEER

Jobtarget Talleco

JUNE 2022 – DECEMBER 2022

- Monitored IT infrastructure for vulnerabilities and implemented preventive measures.
- Conducted web application security scans in GitLab, resolving critical vulnerabilities.

RELEASE ENGINEER

Manulife Business Processing Services

MARCH 2020 - SEPTEMBER 2021

- Handled deployments across multiple platforms (Informatica, PowerBI, SimCorp, Salesforce, NiFi and Azure).
- Improved deployment efficiency by automating key processes.

I.T HELPDESK ADMINISTRATOR

jobtarget Talleco

JUNE 2022 – DECEMBER 2022

- Served as first point of contact for technical support, achieving high-resolution rates.
- Developed IT documentation and training materials to streamline onboarding.

EARLIER ROLES

- Service Desk Analyst, Manulife (2019–2020)
- Production Service Analyst, Manulife (2019–2020)
- Customer Care Specialist, Concentrix (2016–2017)

BACHELOR OF SCIENCE INFORMATION AND TECHNOLOGY

University of Cebu - LM

Name: Evan Zena Balucan

Company: Talleco

Mobile: 09319318681

Name: Karen Joy Vitor

Company: Talleco

Mobile: 09282956128

Name: Nyme Pequiro

Company: F.I.S

Mobile: 09175309494

Professional
Experiences

Education

References