

The insurance you need, the service you deserve.

Experience the peace of mind you seek with the insurance you need, delivered with the exceptional service you deserve.

[Email us](#)

We're there for you, with our Private Advisors.

Experience the same ease and convenience of private banking, with Auto & General Insurance. This premium service is a first in the South African direct insurance industry, offering you exclusive access to dedicated and experienced insurance professionals. Our Private Advisors are there to assist you, with extended working hours and end-to-end service.

The Private Advisor service is designed for customers with the following cover: at least one insured vehicle valued at R450 000 or more, a minimum of R600 000 home contents cover and a minimum of R2 million buildings cover.

[Email us](#)

How our Private Advisors are there for you.

We're there with extended business hours.

Talk to us on your terms, at a time that suits you. A dedicated and experienced Private Advisor is there to assist you with personalised end-to-end service, during and after office hours.

We're there to ensure you're covered right.

Our Private Advisors ensure that you are correctly covered, at all times. They proactively manage your policy with continued cover reviews, informed by sophisticated analytic tools and data driven technology.

We're there to ensure you're settled right.

We ensure a seamless and hassle-free claims experience. A dedicated Private Advisor is there to assist you through the entire claim process, keeping you up to date with all developments, from start to finish.

We're there to give you cost- effective cover.

Experience premium service and expert cover, at the right price. Our Private Advisors ensure that you get exceptional value for your money, by combining cover to gain personalised discounts and reduce your premiums.

We're there to expedite your claim.

As part of our Service Guarantee, we promise to pay approved claims in 24 hours. Our Private Advisors ensure that you're kept informed throughout the claims process and that we keep to this promise.

We're there for you long after your claim.

We implement stringent quality control standards, carefully vet all our service providers, check in with you after a claim, and offer a lifetime guarantee on vehicle repairs.

Talk to a Private Advisor today.

To take advantage of our Private Advisor benefit, please send us an email and we will get in touch with you as soon as possible.

[Email us →](#)

Our answers to, your FAQs.

Our experienced advisors answer your most frequently asked questions.

[When do we phone Auto & General?](#)

+

[What do we phone you about?](#)

+

[When do we phone Auto & General?](#)

+

[What do we phone you about?](#)

+

A&G

4.5 Out of 5
★★★★★
Based on 822 Google reviews



Award-winning insurance since 1985

Links

Vehicle Insurance
Home & Personal Insurance
Brokers
Blog
Life Insurance
Value Added Products
Business Insurance

International

Singapore
Australia

Call centre operating hours Sales

Monday - Thursday	08h00 - 20h00
Friday	08h00 - 18h00
Saturday	08h00 - 13h00
Sunday	Closed
Public Holiday	08h00 - 13h00

Support

Monday - Friday	08h00 - 17h00
Saturday	08h00 - 13h00
Sunday	Closed
Public Holiday	Closed

About us

About Auto & General
Corporate Social Responsibility
Contact Us
Privacy Policy / Disclaimer
PAIA Manual
Conflict Of Interest Management Policy
Auto & General Claims Certainty Guide
Terms & conditions
Important information on scams