

# INNOVATION FOR A DIGITAL TOMORROW

# trasso

## ABOUT US

Trasso is an application that connects Customers with registered Tradesmen or Handymen.

Our team is constantly trying to catalyze and transform the growth of digital economies in Sarawak by leading the way to inspire innovation, Creation and Connectivity. Through passion, fun, and integrity, we seek to change the digital status of Sarawak by daring to ignite minds, inspire spirits and drive the heart of Malaysians, every single day.



### Mission

To create equal opportunities for Handymen to find jobs and to create a competitive and high-quality standard industry, empowering both Handymen and their Customers.

### Vision

To become the brand name for home-improvement and repairs as well as inspire growth for innovation and the digital economy.

### Leadership

trasso was created through the leadership of Derek Chee who brought together a team of passionate innovators and determined individuals who constantly search for new ways to grow and inspire for a better digital tomorrow.

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FIND YOUR HANDYMAN

## What is *trasso*?

trasso is a multi-platform system that connects Customers and Handymen. The Platform makes it incredibly easy for Customers to build a case by taking photos or videos of the requested home-improvements or repairs and sends a notification to registered Handymen in the area for them to submit their individual estimates for Customers to choose from.

## *trasso* for Handymen.

We provide a tool for you to get more jobs, expand your reach and grow your business. By marketing your Professional Profile, your Customers will come to you. Get notified of jobs within your area, finish the job professionally, send your invoice then get paid. All in-app. All free. It's just that simple. trasso Handymen can also access the Tradie-O-Sphere, a marketplace for posted jobs of your specified service for you to browse and bid on by submitting estimates.



## THE APP FEATURES

### Simplistic Design

The app features a user-friendly experience through its simplistic User-Interface allowing you to easily navigate the app.

### In-app Messaging

Real-time in-app communication between you and your Customers allowing you to better manage the progress of each of your individual cases as well as allowing you to request for more images or videos if needed.

### Manage your Profile

By allowing you to fully customise your own Professional Profile, not only do you market yourself to your Customers but you can also decide which type of Services you provide and the area that you operate within.

### Track your Cases

Your cases are separated in three different categories for you: Quoted, Assigned and Completed. This makes it incredibly easy to manage and keep track of and control your bids and on-going cases.

### E-Payment System


We've implemented an easy, simple and fast online payment system all built in-app. Once you have completed a case, utilise our Invoice template to send to your Customers enabling them to pay you with the tap of a button. All in-app.

### Active Feedback


We're always listening. Your feedback will be actively used to improve our platform to create a dynamically adapting system to provide beneficial updates to create better experiences for you with trasso.



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