

Boxenger Privacy Policy

Effective Date:

Last Update:

1. Our Commitment

Boxenger is built to protect your privacy. We do not collect or store personal information, and we cannot read your messages. Your data belongs to you.

2. What we collect

Data Type	Description	Purpose	Retention
Anonymous ID user	Random identifier generated upon installation, not linked to personal info	Enables message delivery and topic association	Deleted upon app deletion
Encrypted Message Content	Messages are stored encrypted; unreadable by us	Routing and delivery	Remain stored but become orphaned and fully anonymous after app deletion
Pseudonymous per conversation	User-chosen display name within a topic	Enables identification within chats	Deleted when conversation is deleted
Metadata (timestamps, topic IDs)	Technical data needed for message flow	Service performance and integrity	Retained as long as needed for functionality

We **do not** collect contact lists, phone numbers, emails, IP addresses (beyond transient routing), or device identifiers like IMEI/UDID.

3. How Encryption works

Messages are encrypted on your device and can only be decrypted by participants' devices. We never hold the keys. Even if our servers are compromised, message content remains unreadable.

4. Data Processing and storage location

4.1. All data is stored securely on **Google Cloud Firestore (EU region)**, under high security and GDPR-compliant infrastructure.

4.2. We do not transfer data outside the European Economic Area.

5. Encryption and Security

5.1. All conversations in Boxenger are **end-to-end encrypted**. Only participants in a conversation hold the keys to decrypt the messages.

5.2. We cannot access message content, read, or modify it. However, you acknowledge that no technology can guarantee absolute security, and you use Boxenger at your own risk.

6. Deletion and Retention

6.1. When you uninstall Boxenger, your anonymous user ID is permanently destroyed.

6.2. Any remaining encrypted messages become technically **non attributable** — they cannot be linked back to you or decrypted by us.

6.3. You may also delete entire topics or messages within the app, which removes them from our servers.

6.4. Encrypted messages are retained on our servers for **a maximum of six (6) months** from the date they are sent. After six months, all encrypted messages are **automatically and permanently deleted** from our storage systems.

7. Legal Basis for Processing (GDPR)

7.1. Under the EU General Data Protection Regulation (GDPR), our processing relies on:

- **Article 6(1)(b)**: processing necessary to provide the messaging service you request;
- **Article 6(1)(f)**: legitimate interest in maintaining a secure and functional platform.

7.2. Because we do not process identifiable personal data, user consent is not required for ordinary operation.

8. Your Rights (GDPR)

Even though we do not hold identifiable data, you retain the right to:

- request information about our data practices;
- request deletion of residual data (if technically possible);
- receive your personal data in a structured, commonly used format, and request its transfer to another platform
- lodge a complaint with your national Data Protection Authority (e.g., Hellenic DPA).

9. Third Party Services

9.1. We use **Google Cloud Firestore** for data hosting. Google acts as a data processor under the [Google Cloud Data Processing Addendum \(GDPR-compliant\)](#).

9.2. No other third-party analytics, tracking, or advertising services are used.

10. Advertising and Future Data Collection

10.1. At present, Boxenger does **not** collect any personal data for advertising purposes and does **not** display ads of any kind—neither personalized, nor contextual, nor general.

10.2 In a future phase of the service, we may introduce either:

- **general (non-targeted) advertising**, or
- **contextual advertising**, based on limited optional information that users may choose to provide (such as country, age, or gender).

10.3. If Boxenger ever introduces contextual or personalized advertising, we will:

1. **request explicit user consent (opt-in)** before any data is collected or processed for this purpose;
2. clearly explain what data is being used and for what purpose;
3. allow users to withdraw consent at any time, without affecting their ability to use the core messaging features.

10.4. Until such a feature is introduced, **no information is collected and no advertising is displayed.**

11. Changes to this Policy

We may update this Privacy Policy to reflect new features or legal requirements. Updates will be published in the app or on our website. Continued use constitutes acceptance of the revised version.

12. Contact

For legal or privacy inquiries, please contact:

privacy@boxenger.gr

Summary

Your privacy comes first.

Boxenger is designed to keep your conversations private and your identity anonymous.

- **No account.** We don't ask for your name, phone, or email.
- **Anonymous ID.** A random identifier is created on your device — not linked to you personally.
- **End-to-End Encryption.** Only you and your chat partners can read messages — not us, not anyone else.
- **Minimal Data.** We store only what's needed for message delivery (encrypted content, timestamps, topic IDs).
- **Your Control.** Delete the app to permanently break any link to your data — leftover messages become fully anonymous.
- **EU-based & GDPR-compliant.** All data is stored securely in the EU via Google Cloud Firestore.
- **No ads, no tracking, no analytics.**

For more details, read our full [Privacy Policy].

App ready onboarding version

Title:



 *Your privacy, protected.*

Body text:

Boxenger is designed for private, anonymous conversations.

- No account, no phone number, no email.
- End-to-end encryption — only participants can read messages.
- We don't track you, collect contacts, or show ads.
- Data stays in the EU on secure, GDPR-compliant servers.
- Delete the app → your data becomes permanently anonymous.

Buttons:

-  *I Understand & Agree*
-  *View Full Privacy Policy*