

Privacy Charter / GDPR

Trucks'nB and the Parking collect personal data from Members for the purposes of processing related to connecting the Member with a Parking facility, executing Reservations, generating invoices, and more broadly managing the commercial relationship with Members. These processes are implemented for the execution of the Contract to which the Members are parties. Personal data of Members is retained for the duration necessary to accomplish these purposes.

This data is shared with subcontractors responsible for the execution, processing, management, and payment of Reservations, as well as with partners of Trucks'nB and/or the Parking involved in the execution of Reservations. Each Parking facility may also implement its own processing of personal data for the sole purpose of managing and administrating its Parking facility.

In accordance with applicable regulations, the personal data of Members may be used by Trucks'nB, following a Reservation, for commercial actions such as information/prospecting and/or Member loyalty, with Members having the right to oppose such use at any time.

In accordance with the provisions of the "Information and Freedoms" Law No. 78-17 of January 6, 1978, as amended by Law No. 2018-493 of June 20, 2018, and General Data Protection Regulation No. 2016/679, Members have the right of access, rectification, modification, opposition, deletion, erasure, limitation of processing, and portability of their personal data, as well as the right to define directives regarding the fate of their personal data after their death.

Members also have the right to object to the automated processing of their data and the right to lodge a complaint with a supervisory authority. Members can exercise these rights by sending a letter to the customer service managed by Trucks'nB at 14 rue de l'Arc 59000 LILLE or by making a request via the contact form accessible on the website <https://www.trucksnb.eu/contact/>. Any such request is free, does not need to be justified, and can be made at any time, even after the collection of the Member's personal data. However, it must be accompanied by a photocopy of the Member's identity document to verify the identity of the requester.

A simplified procedure is also available on the application within the user account by going to the account settings and clicking on "delete my account". In any case, with each account deletion request, Trucks'nB undertakes to delete all user information of a personal nature.

Members can learn about all processing of personal data by accessing the Privacy Charter of the Site. Except for public data accessible to the public, all documents, information, and personal data exchanged between Trucks'nB and the Member are considered strictly confidential. Trucks'nB may only be released from its confidentiality obligation if it is required to respond to an order from an administrative or judicial authority.

Trucks'nB undertakes to enforce this confidentiality obligation by all individuals, whether or not they are under its authority and regardless of their status, authorized to process personal data collected during the execution of this contract. Trucks'nB undertakes to ensure that these individuals receive the necessary training in the protection of personal data.

In the event of a breach of personal data of any kind, of which Trucks'nB becomes aware, Trucks'nB will notify the Member within a maximum period of 72 hours.