

# Privacy Policy

## The Purpose and Scope of this Policy

TICK'IT SAL is committed to protecting your privacy and creating a safe and secure online environment for anyone who visits and buys on our Services.

This privacy policy ("Privacy Policy") explains what type of personal information TICK'IT SAL tickets collect from or about you when you access or visit the our website located at [www.tickit.co](http://www.tickit.co), why and how we use it and the rights you have over your personal information. This policy also applies to the provision of our Services through third-party apps, sites and platforms.

When used in this policy, the term 'personal information' refers to any information that relates to you as an identified or identifiable individual, such as your name, address, phone number, credit card number, or email address.

Certain goods or services, which you may access or purchase via the Services, are provided by our third-party partners, and protection of your information relating to such services will be governed by the privacy policy of such third parties.

To better protect your privacy, we advise you to carefully read this privacy policy before accessing or using the Services. By accessing, browsing and using the Services, you acknowledge that you have read, understood and agreed to the Privacy Policy described herein.

TICK'IT SAL is referred to in this policy as "TICK'IT SAL", "we", "us" or "our", as the context requires. The term "you" (and "your", as applicable) refers to you, the individual using the Services.

## Personal Information We Collect

### Information you provide

We collect personal information that you voluntarily provide to us when you create (and later modify) your user account for the Services, while you access and use the Services or interact or correspond with us or with other users of the Services.

This may include, for example, your name, home and billing address, email, phone number, date of birth, user names combined with passwords, security questions plus answers, financial information (such as credit card or bank account number), free text notes, email correspondences with our customer support, favorite teams, shows or artists, purchase or viewing history, additional personal information which may be required in order to authenticate or identify you or the information you provide us with, etc.

We do not intentionally process sensitive data other than information concerning your disabilities, which we collect for purposes of providing appropriate access to and/or special seats at the event premises.

Credit/Debit Card details and personally identifiable information will not be stored, sold, shared or rented to any third parties.

## Automatically-Collected Data

When you access or use the Site, we automatically collect information about your visit, including:

- **Log Information:** We collect log information about your use of the Site, including the type of browser you use, access times, pages viewed, your IP address and the page you visited before navigating to our Site.
- **Device Information:** We collect information about the computer or mobile device you use to access our Site, including the hardware model, operating system and version, unique device identifiers and mobile network information.

## Information Collected by Cookies and Other Tracking Technologies

We use various technologies, including cookies, web beacons, to collect information concerning your online activities, such as the device and browser information, the pages you visit and the content you view. We may also use third-party analytics tools (such as Google Analytics) to obtain such information.

Cookies are small data files stored on your computer or portable device when you visit certain web pages. They are used as a mechanism for websites to remember things that a website browser has done in the past, for example, clicking on certain buttons or logging in at a previous time. Cookies help us improve the user experience and allow us to personalize our Services, assess which areas and features of our Services are popular and understand customers' usage of the Services.

1. **Essential Cookies (also known as Strictly Necessary Cookies):** these are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website and use the shopping cart feature when making purchases.
2. **Analytical/Performance Cookies:** these allow us to recognise and count the number of visitors and see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users can find what they are looking for easily.
3. **Functionality Cookies:** these are used to improve the functional performance of the website and make it easier for customers to use the website. For example, they are used to remember that you have previously visited the website and asked to remain logged in to the website.
4. **Targeting Cookies:** These cookies record your visit to our website and your browsing habits, such as the pages you have visited and the links you have followed. They are used to deliver advertising which is more relevant to your interests and may also be used to limit the number of times that you see an advertisement. They may be placed by us or by advertising networks with our permission. Please note, these cookies do not contain any of your personal information.

## Managing Cookies

You can manage cookies by activating the setting on your internet browser that allows you to refuse the setting of all or some cookies. Please refer to the instructions or the online help files available via your relevant browser if you wish to manage cookies in this way. Alternatively, please visit [www.allaboutcookies.org](http://www.allaboutcookies.org) for further information. To manage cookies relating to targeted advertising activities, you can visit [www.youronlinechoices.com](http://www.youronlinechoices.com). To opt-out of being tracked by Google Analytics across all websites you can visit [tools.google.com/dlpage/gaoptout](http://tools.google.com/dlpage/gaoptout).

Please note, if you refuse cookies this may mean that you can't use some of the additional features of our website and may not be able to access certain parts of the website.

## Changes to Our Cookies Policy

We aim to meet high standards and our policies and procedures are, therefore, constantly under review. From time to time we may change how we use and place cookies. Accordingly we recommend that you check this page periodically in order to review our current policies and practices.

We may also include third party cookies on our site, and the collection, use and choice related to these third party cookies can be found on such third party sites. For more information about cookies, and how to disable them, please see Your Choices below.

We may use business analytics service providers to provide us with analytics concerning the Services and user behavior. These service providers may collect your usage information, IP address, browser information, device type, and similar personal information with respect to the various browsers and devices you use to access and use the Services.

## Information We Collect From Other Sources

We may also obtain personal information from other sources and combine that with personal information we collect directly. For example, we may collect personal information about you from third parties, including but not limited to identity verification services, fraud detection service providers, credit bureaus, mailing list providers and publicly available sources. If you create or log into your account through a social media site, we will have access to certain personal information from that site, such as your name, account information and friends lists, in accordance with the authorization procedures determined by such social media site.

## How We Use the Information We Collect

We use the personal information we collect primarily to provide you with the products and services you purchase or use from our Site (either directly or through third parties), to operate, maintain, support, host, enhance and improve the Services and your user experience, in order to meet our contractual obligations to others, comply with our obligations under applicable law, protect and exercise our legal rights, protect the security of our systems and the privacy of our customers, and otherwise protect or further our legitimate interests.

We also use the personal information we collect to:

- facilitate transactions you engage in;
- communicate with you, including to provide customer service;
- monitor and analyze trends, usage and activities in connection with our Services;
- detect, investigate and prevent fraudulent transactions and other illegal activities and protect the rights and property of TICK'IT SAL tickets and others;
- personalize the Site, including by providing advertisements, content or features that match user profiles or interests;
- complying with legal obligations, court orders or other legal process and instructions of competent authorities;
- exercising or protecting our rights in contract or by law (including in any dispute resolution process) or the rights of our users or business partners, including enforcing our terms of use and preventing or protecting against any illegal or authorized activities

## Sharing Your Personal Data

We share your personal information as set out in this privacy policy. We may also share your personal information as described below:

### **TICK'IT SAL Vendors and Providers**

Many of the operations we perform require us to hire other companies to help us with these tasks. For example, TICK'IT SAL retains companies to help us handle mail and email (including sending and delivering packages, postal mail and email), market our products and services, handle purchases of tickets to certain events, process credit card transactions, and provide customer service. The companies we retain to help us with these tasks have access to personal information to perform their functions, but may not use it for other purposes.

### **TICK'IT SAL Subsidiaries and Affiliates**

We may share your personal information with TICK'IT SAL affiliates and subsidiaries, based on our legitimate interest. Our affiliates and subsidiaries may use your personal information solely for the purposes set out in the "How We Use the Information We Collect" paragraph above.

### **External Service Providers, Event Providers, and TICK'IT SAL Users**

When you use the Services to purchase or sell tickets, we may provide personal information to the ticket seller, team, venue, promoters, league, or other third party involved in the sale of the ticket or otherwise related to the event. We may even ask you to transact directly with that third party vendor. For example, when you purchase a ticket, we may share your personal information (excluding payment information) with the seller of the ticket in order for the seller to complete the transaction. Similarly, when you purchase a ticket to an event (such as, but not limited to, a game or concert), we may provide your personal information to the teams you see, the league or organization that sanctioned the game, a concert promoter, and/or the operator of the venue or facility that hosted the event. Additionally, we may share information with third parties to assist in processing your payment with the seller, or a payment to you, if you are the seller. These third parties may use your personal information for analytics, offering you other products or services, preparation of reports, ticket fulfillment, as well as customer service and other legitimate business uses.

### **Third-Party Companies**

We may enter into agreements with companies (including, for example, by way of a co-branded or private-labeled website) that offer their products or services on our Site or Application ("Third-Party Companies"), and you may be asked to transact directly with those Third-Party Companies relating to your purchase of tickets. As a result, we may disclose your personal information to the Third-Party Companies that co-brand their products and services on our Site or Application. Because we do not control the privacy practices of Third-Party Companies, you should read and understand their privacy policies.

## **Future Business Transfers**

Our business is constantly changing. In the event TICK'IT SAL goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of its assets, your personal information will likely be among the assets transferred.

## **Compliance with Law and Protection of TICK'IT SAL**

TICK'IT SAL reserves the right to disclose personal information in order to comply with the law. We may also disclose personal information to enforce or apply the terms and conditions applicable to our products and services, or protect the rights, property or safety of TICK'IT SAL, our users, or others.

## **De-Identified Data**

We may share personal information in an aggregated and anonymized form , which cannot reasonably be used to identify you.

## **Advertising and Analytics Services Provided by Others**

We may allow others to provide analytics services and serve advertisements on our behalf across the Internet and in applications. These entities may use cookies, web beacons, device identifiers and other technologies to collect information about your use of the Site and other websites, including your IP address, web browser, mobile network information, pages viewed, time spent on pages or in apps, links clicked, information about your location, and conversion information. This information may be used by TICK'IT SAL and others to, among other things, analyze and track data, determine the popularity of certain content, and to deliver advertising and content targeted to your interests on our Site and Application and other websites and applications. For more information about interest-based ads, or to opt out of having your web browsing information used for interest-based advertising purposes, please visit [www.aboutads.info/choices](http://www.aboutads.info/choices). Your device may also include a feature ("Limit Ad Tracking" on iOS or "Opt Out of Interest-Based Ads" on Android) that allows you to opt out of having certain information collected through applications used for interest-based advertising purposes. See "Your Choices" below for information about how to control the collection of location information by TICK'IT SAL.

## **How long do we keep your personal information for?**

We retain your personal information for no longer than is necessary for fulfilling the purposes set out in this policy.

We apply different retention policies for different types of personal information. The retention period is dictated by certain factors, such as the type of personal information, the purpose for which the data was collected, the legal basis permitting us to collect and store it, statutory requirements, industry guidelines, our legitimate interests in providing the Services or protecting our legal rights etc.

We continuously assess the retention periods in order to ensure that we do not keep your personal information more than is absolutely necessary for processing purposes. When we no longer have a

legitimate reason or legal requirement to process your personal information, we will delete it or store it in an anonymized and aggregated manner that no longer identifies you.

For example, if you close your account with us, we may retain in our files certain information associated with your account and past transactions for purposes of backups, fraud prevention, dispute resolution, investigations, and compliance with legal requirements.

## **Your Choices**

### **How You Can Access or Change Your Personal Data**

TICK'IT SAL understands that you may want to change or access your Personal Data. To change your Personal Data, sign in and go to your "My account" page.

## **Email**

If you would prefer not to receive notices of special savings or promotions from TICK'IT SAL, you may simply opt-out from receiving them by accessing the "unsubscribe" link included within any email and/or contacting TICK'IT SAL via the Contact Us information below. Please note that, even if you opt out of promotional emails, we may still send you service-related communications.

## **Tell a Friend**

If you choose to use our referral service to tell a friend about our Site, we will ask you for your friend's name and email address. We will automatically send your friend a one-time email inviting him or her to visit the Site and may send up to three follow up emails. TICK'IT SAL stores this information for the purpose of sending this one-time email and tracking the success of our referral program. Your friend may contact us via the Contact Us information below to request that we remove this information from our database.

## **Protecting Your Personal Information**

As part of our efforts to prevent unauthorized access to personal information, maintain data accuracy, and ensure correct use of information, we employ reasonable and current security methods and technologies. However, no security system is impenetrable. We cannot guarantee the security of our servers, nor can we guarantee that your personal information will not be intercepted while being transmitted to us over the Internet.

## **Connections and Links to Other Services and Applications**

The Services may include links and connections to third-party services and applications. We have no control over and are not responsible for the information that is submitted to, collected or processed by such third-party services or applications and this privacy policy does not cover any data collection or processing by such third-party services or applications. You are encouraged to carefully read the privacy

policies and the terms of use of those third-party services or applications to understand their procedures for collecting, using, and disclosing personal information.

### **A Special Note about Children**

We do not intentionally gather personal information from visitors under the age of 13. If a child under 13 submits personal information to TICK'IT SAL and we learn that the information is of a child under 13, we will attempt to delete the information as soon as possible. If you believe that we have any personal information from a child under 13, please contact us via the Contact Us information below.

### **Amendments to this Privacy Policy**

If TICK'IT SAL decides to change our Privacy Policy, we will post the updated policy on this page, and/or the homepage of the Site, and/or other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this Privacy Policy at any time, so please review it frequently. Your continued use of the Services following the posting of changes constitutes your acceptance of such changes. If we make material changes to this Privacy Policy, we will notify you here, and/or by email, and/or by means of a notice on our homepage.

### **Contact Us**

If you have any questions or comments about this notice, the ways in which TICK'IT SAL collects and uses your information described here and in the Privacy Policy, your choices and rights regarding such use, or wish to exercise your rights under law, please do not hesitate to contact us at:

Email: [support@tickit.co](mailto:support@tickit.co)

Website: [www.tickit.co](http://www.tickit.co)

## Agreement between User and TICK'IT SAL

Please read this Terms of Use agreement (the “**Terms of Use**”) carefully. These Terms of Use govern the use of collardtickets.com, “TICK'IT SAL” (the “**Digital Properties**”) of TICK'IT SAL (“TICK'IT SAL”), and apply to all users visiting the Digital Properties, including using the services and resources available or enabled via the Digital Properties (each a “**Service**” and collectively, the “**Services**”). By clicking on the “I Accept” or “Sign Up” button, completing the registration process, and/or browsing the website, **YOU ARE ENTERING INTO A BINDING CONTRACT**, and you represent that (1) you have read, understand, and agree to be bound by these Terms of Use, (2) you are of legal age to form a binding contract with TICK'IT SAL, and (3) you have the authority to enter into the Terms of Use personally or on behalf of company you have named as the user, and to bind that company to these Terms of Use. The term “**you**” refers to the individual or company, as applicable, identified as the user when you registered with a Digital Property. **If you do not agree to be bound by the Terms of Use, you may not access or use any Digital Property or the Services.**

**Please be aware that Section 14 of these Terms of Use, below, contains provisions governing how claims are resolved that you and we have against each other, including, without limitation, any claims that arose or were asserted prior to the effective date of these Terms of Use. IN PARTICULAR, IT CONTAINS AN ARBITRATION AGREEMENT WHICH WILL, WITH LIMITED EXCEPTIONS, REQUIRE DISPUTES BETWEEN US TO BE SUBMITTED TO BINDING AND FINAL ARBITRATION. Unless you opt out of the arbitration agreement: (1) you will only be permitted to pursue claims and seek relief against us on an individual basis, not as a plaintiff or class member in any class or representative action or proceeding; and (2) you are waiving your right to seek relief in a court of law and to have a jury trial on your claims.**

Your use of, and participation in, certain Services may be subject to additional terms (“**Supplemental Terms**”) and such Supplemental Terms will either be listed in the Terms of Use or will be presented to you for your acceptance when you sign up to use the supplemental Service. If the Terms of Use are inconsistent with the Supplemental Terms, the Supplemental Terms shall control with respect to such Service. The Terms of Use and any applicable Supplemental Terms are referred to herein as the “**Terms**.”

PLEASE NOTE THAT THE TERMS ARE SUBJECT TO CHANGE BY TICK'IT SAL IN ITS SOLE DISCRETION AT ANY TIME. If you do not agree to any change(s) after receiving a notice of such change(s), you shall stop using the Digital Properties and/or the Services. Otherwise, your continued use of the Digital Properties and/or Services constitutes your acceptance of such change(s). PLEASE REGULARLY CHECK THE WEBSITE TO VIEW THE THEN-CURRENT TERMS.

## TICK'IT SAL **Marketplace**.

1. TICK'IT SAL. TICK'IT SAL offers an online marketplace that allows Users (as defined below) to buy (each, a “**Buyer**”) and sell (each, a “**Seller**”) tickets and other related items to events (each or together (as the context may require), a “**Ticket**”). As such, our Services are merely designed to



act as a marketplace to connect Buyers and Sellers, and TICK'IT SAL makes no guarantee with respect (a) to the existence, quality, safety or legality of the Tickets, (b) the truth or accuracy of a Seller's listings or content, (c) the ability of Sellers to sell Tickets or the ability of Buyers to pay for them, or (d) that a Seller or Buyer will complete any transaction.

2. **No Endorsement.** Unless otherwise expressly stated by TICK'IT SAL, the display of any Tickets or Sellers on our Digital Properties does not in any way imply, suggest or constitute an endorsement by us of those Tickets or that Seller, or any sponsorship of us by such Seller, or any other affiliation between such Seller and us.
3. **Tickets.** Sellers set the Ticket prices/value (the "**Ticket Price**") and the ***Ticket Prices may exceed the face value of the Ticket.*** Unless otherwise noted on a Ticket, on the listing or on a confirmation page or email, Tickets may be transferable, even if another person's name appears on the face of the Ticket. Some Sellers may offer Tickets for sale, even though they may not have them in their possession at the time of their listing or completion of sale. In that case, it is still expected that all Sellers will have the Tickets delivered to you well in advance of the Event, and a failure to provide you the Tickets prior to the Event will be subject to the Buyer Guarantee. For further information regarding tickets that are not in the possession of the Seller at the time of sale, please see Section 5 regarding Speculative Ticketing.
4. **Buying Tickets.** Buyers are solely responsible for completing their transactions in their purchase of Tickets, including the payment of applicable fees. By committing to purchase a Ticket, you are entering into a binding contract with the Seller to purchase the applicable Ticket. All sales are final, and except for cancelled events, you will not receive a refund for any completed purchase. You cannot change or cancel orders after the sale is complete.
  1. **Agreement.** You agree to supply Seller and TICK'IT SAL with the appropriate information necessary for delivery of tickets, including, but not limited to, email address and physical address (if applicable). If you provide incorrect information for the delivery of Tickets, or you are unavailable to receive the tickets when they are delivered, you will not be eligible for a refund or Buyer Guarantee (referenced below).
  2. **Number of Tickets or "Ticket Limits".** In an effort to give all interested customers an opportunity to purchase Tickets to an event or other items via the Service and to discourage unfair Ticket buying practices, our clients often set limits on the number of seating and/or parking rights, or tickets a single customer may purchase. You will be advised of any such limits during the purchase process, or by a system limitation on the number of Tickets you may purchase during your online session. Tickets purchased for an event during multiple online sessions via the Service may be totaled to ensure that any limitations imposed by TICK'IT SAL client is not exceeded. Each TICK'IT SAL account must be linked to a unique individual, and must contain valid and verifiable information. Multiple accounts may not be used to circumvent or exceed published ticket limits. If you exceed or attempt to exceed the posted ticket limits for a particular event, TICK'IT SAL may cancel, without notice, any or all Ticket purchase transactions made by you for such an event and return the Tickets to our Client, in addition to prohibiting your Ticket purchasing abilities for the event.
  3. **Use of Ticket Bot Technology.** You may not attempt to conceal your identity by using multiple Internet Protocol addresses or email addresses, or by any other means, to conduct Ticket transactions on the TICK'IT SAL online marketplace. You may not use ticket bot technology to search for, reserve, or purchase Tickets through the TICK'IT SAL online marketplace. For the avoidance of doubt, this specifically prohibits you from using automated ticket purchasing software on the TICK'IT SAL online marketplace, and prohibits you from circumventing any security measure, access control system, or other technological control or measure on the TICK'IT SAL online marketplace that is used to enforce posted event Ticket purchasing limits or to maintain the integrity of posted online Ticket purchasing order rules.
5. **Buyer Guarantee.**
  1. **Generally.** We want Buyers to be able to buy Tickets with confidence. As such, with every qualified order, TICK'IT SAL works to ensure: (i) Buyers will receive their Tickets by the date communicated to them at the time they placed their order; (ii) the Ticket(s) purchased will be valid and honored by the applicable venue/event; (iii) the Ticket(s) will

be the same as those you ordered; and (iv) if an event is cancelled we will provide you a refund or credit as described in Section 7.3. Due to the outbreak of COVID-19, certain venues and events may have additional restrictions on entry including, without limitation, screening for symptoms of COVID-19. If you are denied entry to a venue or event due to factors unrelated to whether your ticket is valid for entry, this Buyer Guarantee does not apply.

2. **How We Make It Right.** In the event you experience any issue(s) covered by our Buyer Guarantee, please contact us immediately. We will work with you on a case-by-case basis to resolve any verified issue(s) covered by this Buyer Guarantee, by either providing you with a full refund or, subject to applicable laws, issuing you a credit for use on a future purchase, or finding replacement Ticket(s) of comparable or greater value, to be determined by TICK'IT SAL in its sole discretion. As used herein "comparable or greater value" is determined by TICK'IT SAL in its sole and reasonable discretion based on cost, quantity, availability and other relevant factors.
3. **Other Terms.** In order to receive the benefit of this Buyer Guarantee, you must be in compliance with our Terms. If you fail to contact us immediately upon becoming aware of an issue with your Ticket(s), we may be unable to find your replacement Ticket(s) and/or obtain a full refund. Our Buyer Guarantee does not apply to cases of "buyer's remorse" or any other reason not stated in Section 1.5(a).
6. **TICK'IT SAL Properties.** The Digital Properties, the Services, and the information and content available on or in the Digital Properties and the Services (as these terms are defined herein) (collectively, the "TICK'IT SAL Properties") are protected by copyright laws throughout the world. Unless otherwise specified by TICK'IT SAL in a separate license, your right to use any TICK'IT SAL Properties is subject to the Terms.
  1. **Updates.** You understand that TICK'IT SAL Properties are evolving. As a result, TICK'IT SAL may require you to accept updates to TICK'IT SAL Properties that you have installed on your computer or mobile device. You acknowledge and agree that TICK'IT SAL may update TICK'IT SAL Properties with or without notifying you. You may need to update third-party software from time to time in order to use TICK'IT SAL Properties.
  2. **Certain Restrictions.** The rights granted to you in the Terms are subject to the following restrictions: (a) you shall not license, sell, rent, lease, transfer, assign, reproduce, distribute, host or otherwise commercially exploit TICK'IT SAL Properties or any portion of TICK'IT SAL Properties, including the Digital Properties, (b) you shall not frame or utilize framing techniques to enclose any trademark, logo, or other TICK'IT SAL Properties (including images, text, page layout or form) of TICK'IT SAL; (c) you shall not use any metatags or other "hidden text" using TICK'IT SAL name or trademarks; (d) you shall not modify, translate, adapt, merge, make derivative works of, disassemble, decompile, reverse compile or reverse engineer any part of TICK'IT SAL Properties except to the extent the foregoing restrictions are expressly prohibited by applicable law; (e) you shall not use any manual or automated software, devices or other processes (including but not limited to spiders, robots, scrapers, crawlers, avatars, data mining tools or the like) to "scrape" or download data from any web pages contained in or on the Digital Properties (except that we grant the operators of public search engines revocable permission to use spiders to copy materials from the Digital Properties for the sole purpose of and solely to the extent necessary for creating publicly available searchable indices of the materials, but not caches or archives of such materials); (f) you shall not access TICK'IT SAL Properties in order to build a similar or competitive website, application or service; (g) except as expressly stated herein, no part of TICK'IT SAL Properties may be copied, reproduced, distributed, republished, downloaded, displayed, posted or transmitted in any form or by any means; and (h) you shall not remove or destroy any copyright notices or other proprietary markings contained on or in TICK'IT SAL Properties. Any future release, update or other addition to TICK'IT SAL Properties shall be subject to the Terms. You further acknowledge and agree that (i) you will not access any Digital Property for the purpose of bringing a claim or action against TICK'IT SAL including, but not limited to patent infringement or ADA compliance, and (ii) agree that violation of the foregoing will result in a fee of not less than \$1000,000. TICK'IT SAL,

its suppliers and service providers reserve all rights not granted in the Terms. Any unauthorized use of TICK'IT SAL Properties (in addition to any other right or remedies) shall result in the automatic and immediate termination of the licenses granted by TICK'IT SAL pursuant to the Terms.

## Registration.

1. **Registering Your Account.** In order to access certain features of TICK'IT SAL Properties you may be required to become a Registered User. For purposes of the Terms, "**Registered User**" is an end user of the Services ("**User**") who has registered an account on the Digital Properties ("**Account**"), or has a valid account on the social networking service ("**SNS**") through which the User has connected to the Services (each such account, a "**Third-Party Account**").
2. **Access Through a SNS.** If you access the TICK'IT SAL Properties through a SNS as part of the functionality of the Digital Properties, the Application and/or the Services, you may link your Account with Third-Party Accounts, by allowing TICK'IT SAL to access your Third-Party Account, as is permitted under the applicable terms and conditions that govern your use of each Third-Party Account. You represent that you are entitled to disclose your Third-Party Account login information to TICK'IT SAL and/or grant TICK'IT SAL access to your Third-Party Account (including, but not limited to, for use for the purposes described herein) without breach by you of any of the terms and conditions that govern your use of the applicable Third-Party Account and without obligating TICK'IT SAL to pay any fees or making TICK'IT SAL subject to any usage limitations imposed by such third-party service providers. PLEASE NOTE THAT YOUR RELATIONSHIP WITH THE THIRD-PARTY SERVICE PROVIDERS ASSOCIATED WITH YOUR THIRD-PARTY ACCOUNTS IS GOVERNED SOLELY BY YOUR AGREEMENT(S) WITH SUCH THIRD-PARTY SERVICE PROVIDERS, AND TICK'IT SAL DISCLAIMS ANY LIABILITY FOR PERSONALLY IDENTIFIABLE INFORMATION THAT MAY BE PROVIDED TO IT BY SUCH THIRD-PARTY SERVICE PROVIDERS IN VIOLATION OF THE PRIVACY SETTINGS THAT YOU HAVE SET IN SUCH THIRD-PARTY ACCOUNTS.
3. **Registration Data.** In registering an account on the Services, you agree to (1) provide true, accurate, current and complete information about yourself as prompted by the registration form (the "**Registration Data**"); and (2) maintain and promptly update the Registration Data to keep it true, accurate, current and complete. You represent that you are (1) at least thirteen (13) years old; (2) of legal age to form a binding contract; and (3) not a person barred from using TICK'IT SAL Properties under the laws, your place of residence or any other applicable jurisdiction. You are responsible for all activities that occur under your Account. You may not share your Account or password with anyone, and you agree to (1) notify TICK'IT SAL immediately of any unauthorized use of your password or any other breach of security; and (2) exit from your Account at the end of each session. If you provide any information that is untrue, inaccurate, not current or incomplete, or TICK'IT SAL has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, TICK'IT SAL has the right to suspend or terminate your Account and refuse any and all current or future use of TICK'IT SAL Properties (or any portion thereof). You agree not to create an Account using a false identity or information, or on behalf of someone other than yourself (and you agree that violation of the foregoing will result in a fee of not less than \$1000,000). You agree that you shall not have more than one Account per platform or SNS at any given time. TICK'IT SAL reserves the right to remove or reclaim any usernames at any time and for any reason, including but not limited to, claims by a third party that a username violates the third party's rights. You agree not to create an Account or use TICK'IT SAL Properties if you have been previously removed by TICK'IT SAL, or if you have been previously banned from any of TICK'IT SAL Properties.
4. **Your Account.** Notwithstanding anything to the contrary herein, you acknowledge and agree that you shall have no ownership or other property interest in your Account, and you further acknowledge and agree that all rights in and to your Account are and shall forever be owned by and inure to the benefit of TICK'IT SAL.

5. **Necessary Equipment and Software.** You must provide all equipment and software necessary to connect to TICK'IT SAL Properties, including but not limited to, a mobile device that is suitable to connect with and use TICK'IT SAL Properties, in cases where the Services offer a mobile component. You are solely responsible for any fees, including Internet connection or mobile fees, that you incur when accessing TICK'IT SAL Properties.

### Ownership.

1. **TICK'IT SAL Properties.** You agree that TICK'IT SAL and its suppliers own all rights, title and interest in TICK'IT SAL Properties and all content therein or thereon. You agree that you have no right or title in or to any such content or the TICK'IT SAL Properties. You will not remove, alter or obscure any copyright, trademark, service mark or other proprietary rights notices incorporated in or accompanying the Digital Properties, the Services, or TICK'IT SAL Properties.
2. **Feedback.** You agree that submission of any ideas, suggestions, documents, and/or proposals to TICK'IT SAL through its suggestion, feedback, wiki, forum or similar pages ("**Feedback**") is at your own risk and that TICK'IT SAL has no obligations (including without limitation obligations of confidentiality) with respect to such Feedback. You represent and warrant that you have all rights necessary to submit the Feedback. You hereby grant to TICK'IT SAL a fully paid, royalty-free, perpetual, irrevocable, worldwide, non-exclusive, and fully sublicensable right and license to use, reproduce, perform, display, distribute, adapt, modify, re-format, create derivative works of, and otherwise commercially or non-commercially exploit in any manner, any and all Feedback, and to sublicense the foregoing rights, in connection with the operation and maintenance of TICK'IT SAL Properties.

### User Conduct.

1. **Unauthorized Use or Access.** You agree that you will not, under any circumstances:
  1. Interfere or attempt to interfere with the proper functioning of TICK'IT SAL Properties or connect to or use TICK'IT SAL Properties in any way not expressly permitted by the Terms;
  2. Systematically retrieve data or other content from our TICK'IT SAL Properties to create or compile, directly or indirectly, in single or multiple downloads, a collection, compilation, database, directory or the like, whether by manual methods, through the use of bots, crawlers, spiders, or otherwise;
  3. Use, display, mirror or frame TICK'IT SAL Properties, or any individual element within TICK'IT SAL Properties, TICK'IT SAL name, any TICK'IT SAL trademark, logo or other proprietary information, or the layout and design of any page or form contained on a page, without TICK'IT SAL express written consent;
  4. Use any unauthorized software that accesses, intercepts, "mines" or otherwise collects information from or through TICK'IT SAL Properties or that is in transit from or to TICK'IT SAL Properties, including, but not limited to, any software that reads areas of RAM or streams of network traffic used by TICK'IT SAL Properties;
  5. Intercept, examine or otherwise observe any proprietary communications protocol used by a client, a server or TICK'IT SAL Properties, whether through the use of a network analyzer, packet sniffer or other device;
  6. Make any automated use of TICK'IT SAL Properties, or take any action that imposes or may impose (in TICK'IT SAL sole discretion) an unreasonable or disproportionately large load on the infrastructure for TICK'IT SAL Properties;
  7. Bypass any robot exclusion headers or other measures TICK'IT SAL takes to restrict access to TICK'IT SAL Properties, or use any software, technology or device to send content or messages, scrape, spider or crawl TICK'IT SAL Properties, or harvest or manipulate data;

8. Use, facilitate, create, or maintain any unauthorized connection to TICK'IT SAL Properties, including, but not limited to: (i) any connection to any unauthorized server that emulates, or attempts to emulate, any part of TICK'IT SAL Properties; or (ii) any connection using programs, tools or software not expressly approved by TICK'IT SAL;
9. Reverse engineer, decompile, disassemble, decipher or otherwise attempt to derive the source code for any underlying software or other intellectual property used to provide TICK'IT SAL Properties, or to obtain any information from TICK'IT SAL Properties;
10. Upload, post, e-mail, transmit or otherwise make available any material that contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment;
11. Solicit or attempt to solicit personal information from other Users of TICK'IT SAL Properties;
12. Use TICK'IT SAL Properties to collect, harvest, transmit, distribute, post or submit any information concerning any other person or entity, including without limitation, photographs of others without their permission, personal contact information or credit, debit, calling card or account numbers;
13. Forge any TCP/IP packet header or any part of the header information in any e-mail or newsgroup posting, or in any way use TICK'IT SAL Properties to send altered, deceptive or false source-identifying information; or
14. Upload or transmit (or attempt to upload or to transmit) any material that acts as a passive or active information collection or transmission mechanism, including, but not limited to, clear GIFs, 1×1 pixels, web bugs, cookies or other similar devices (sometimes referred to as "spyware," "passive collection mechanisms" or "pcms").

### **Fees, Purchase Terms, and Credits.**

1. **Service Fees.** TICK'IT SAL may charge fees for buying and/or selling Tickets through our Services, as well as delivery or fulfillment fees (collectively, "**Service Fees**"), which is made available to you prior to buying or selling a ticket. TICK'IT SAL reserves the right at any time to change its Service Fees and billing methods. TICK'IT SAL may retain Service Fees if you do not fulfill your obligations hereunder or if the Event is cancelled. You must provide v with a valid credit card (Visa, MasterCard, or any other issuer accepted by us) ("**Payment Provider**") a condition to signing up for the Services (each, a "**Payment Method**"). Your Payment Provider agreement governs your use of the designated credit or debit card, and you must refer to that agreement and not the Terms to determine your rights and liabilities. By providing TICK'IT SAL with your credit or debit card number and associated payment information, you agree that TICK'IT SAL is authorized to immediately invoice your Account for all fees and charges due and payable to v hereunder and that no additional notice or consent is required. You agree to immediately notify TICK'IT SAL of any change in your billing address or the credit or debit card used for payment hereunder.
2. **Payments by Buyers.** As a Buyer you agree to pay all fees or charges to your Account in accordance with the fees, charges and billing terms in effect at the time a fee or charge is due and payable.
3. **Event Cancellations and Postponement.**
  1. **Event Cancellation.** If an event is cancelled and not rescheduled (a "**Cancelled Event**"), TICK'IT SAL will remove the event and any listing related to the event from the Services, and provide Buyers with notice of the cancellation and further instructions. Buyers are required to retain their Ticket(s) with respect to Cancelled Events and send them back to TICK'IT SAL or to the Seller, as directed by TICK'IT SAL. A Buyer will receive a refund within 20 working days or, subject to applicable laws, a credit, to be determined in TICK'IT SAL sole discretion, once the Buyer has sent back the Ticket(s) in the manner

and within the timeline given by TICK'IT SAL, and the Seller will not receive the Ticket Price.

2. **Event Postponement.** If an event is postponed, TICK'IT SAL will work with Buyers, on a case-by-case basis, to attempt to resolve the issues. Refunds or credits will not be issued for postponed events, unless they are cancelled.
3. **Other Event Changes.** TICK'IT SAL is not responsible for any other event changes, such as partial performances, venue, line-up or time changes. No refunds or credits will be issued under such circumstances.
4. **Third Party Payment Provider.** TICK'IT SAL uses Stripe, Areeba and Bob Finance for payment processing services. By using the Stripe, Areeba and Bob Finance payment processing services you agree to the Stripe, Areeba and Bob Finance privacy & policy agreement. Credit/Debit Card details and personally identifiable information will not be stored, sold, shared or rented to any third parties.
5. **Credits.** TICK'IT SAL may offer promo codes, discount credits, or other types of credits ("Credits"). In order to utilize the Credit, you need to create an account through the Digital Properties and input your information. Credits will expire on the date stated in the offer. If no expiration date is listed, Credits will expire one year after the first day it can be utilized by you. Unless otherwise stated, a Credit is for one-time use only. Thus, if the total price of the Ticket(s) purchased is/are less than the monetary amount of the Credit, the difference cannot be utilized in subsequent purchases. Additionally, a Credit may not be copied, reproduced, distributed, or published either directly or indirectly in any form or stored in data retrieval systems without our prior written approval. TICK'IT SAL reserves the right to withdraw or deactivate any Credit (other than one which has been purchased) for any reason, at any time. Pursuant to Section 1.5, in some circumstances involving the Buyer Guarantee, you may be eligible to select either a refund or a Credit. Upon making a selection between either a refund or a Credit, you will not be able to switch your choice. Credits may only be redeemed through the Digital Properties, and not through any other website or method of communication.
6. **Cash.** TICK'IT SAL uses OMT, WHISH Money and Bob Finance for cash payment processing services.

### **Indemnification.**

TICK'IT SAL subsidiaries, affiliates, officers, employees, agents, partners and licensors (collectively, the "**TICK'IT SAL Parties**") harmless from any losses, costs, liabilities and expenses (including reasonable attorneys' fees) relating to or arising out of: (a) as a Seller, the content of your listings and any errors, inaccuracies or omissions therein; (b) your use of, or inability to use, TICK'IT SAL Properties; (c) your violation of the Terms; (d) your violation of any rights of another party, including any end users of the Services; (e) your violation of any applicable laws, rules or regulations; or (f) any disputes or claims between you and any other User. TICK'IT SAL reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with TICK'IT SAL in asserting any available defenses. This provision does not require you to indemnify any of the TICK'IT SAL Parties for any unconscionable commercial practice by such party or for such party's fraud, deception, false promise, misrepresentation or concealment, suppression or omission of any material fact in connection with the Digital Properties or any Services provided hereunder. You agree that the provisions in this section will survive any termination of your Account, the Terms or your access to TICK'IT SAL Properties.

### **Disclaimer of Warranties and Conditions.**

1. **As Is.** YOU EXPRESSLY UNDERSTAND AND AGREE THAT TO THE EXTENT PERMITTED BY APPLICABLE LAW, YOUR USE OF TICK'IT SAL PROPERTIES IS AT YOUR SOLE RISK, AND TICK'IT SAL PROPERTIES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITH ALL FAULTS. TICK'IT SAL PARTIES EXPRESSLY DISCLAIM ALL



WARRANTIES, REPRESENTATIONS, AND CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT ARISING FROM USE OF THE WEBSITE, APPLICATION OR SERVICES.

1. TICK'IT SAL PARTIES MAKE NO WARRANTY, REPRESENTATION OR CONDITION THAT: (1) TICK'IT SAL PROPERTIES WILL MEET YOUR REQUIREMENTS; (2) YOUR USE OF TICK'IT SAL PROPERTIES WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR-FREE; OR (3) THE RESULTS THAT MAY BE OBTAINED FROM USE OF TICK'IT SAL PROPERTIES WILL BE ACCURATE OR RELIABLE.
  2. THE SERVICES MAY BE SUBJECT TO DELAYS, CANCELLATIONS AND OTHER DISRUPTIONS. TICK'IT SAL MAKES NO WARRANTY, REPRESENTATION OR CONDITION WITH RESPECT TO SERVICES, INCLUDING BUT NOT LIMITED TO, THE QUALITY, EFFECTIVENESS, REPUTATION AND OTHER CHARACTERISTICS OF SERVICES.
  3. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED FROM TICK'IT SAL OR THROUGH TICK'IT SAL PROPERTIES WILL CREATE ANY WARRANTY NOT EXPRESSLY MADE HEREIN.
  4. FROM TIME TO TIME, TICK'IT SAL MAY OFFER NEW "BETA" FEATURES OR TOOLS WITH WHICH ITS USERS MAY EXPERIMENT. SUCH FEATURES OR TOOLS ARE OFFERED SOLELY FOR EXPERIMENTAL PURPOSES AND WITHOUT ANY WARRANTY OF ANY KIND, AND MAY BE MODIFIED OR DISCONTINUED AT TICK'IT SAL SOLE DISCRETION. THE PROVISIONS OF THIS SECTION APPLY WITH FULL FORCE TO SUCH FEATURES OR TOOLS.
2. **No Liability for Conduct of Third Parties.** YOU ACKNOWLEDGE AND AGREE THAT TICK'IT SAL PARTIES ARE NOT LIABLE, AND YOU AGREE NOT TO SEEK TO HOLD TICK'IT SAL PARTIES LIABLE, FOR THE CONDUCT OF THIRD PARTIES, INCLUDING OPERATORS OF EXTERNAL SITES, AND THAT THE RISK OF INJURY FROM SUCH THIRD PARTIES RESTS ENTIRELY WITH YOU.
  3. **No Liability for Conduct of Other Users.** YOU ARE SOLELY RESPONSIBLE FOR ALL OF YOUR COMMUNICATIONS AND INTERACTIONS WITH OTHER USERS OF TICK'IT SAL PROPERTIES. YOU UNDERSTAND THAT TICK'IT SAL DOES NOT MAKE ANY ATTEMPT TO VERIFY THE STATEMENTS OR LISTINGS OF USERS OF TICK'IT SAL PROPERTIES. ANY TICKETS PURCHASED OR SOLD THROUGH TICK'IT SAL PROPERTIES ARE AT YOUR OWN RISK, AND TICK'IT SAL MAKES NO REPRESENTATIONS OR WARRANTIES THAT ANY TICKET IS VALID, THAT ANY BUYER WILL PAY FOR A TICKET, THAT ANY SELLER WILL SELL A VALID TICKET, OR THAT ANY PARTY WILL COMPLETE A TRANSACTION.

### **Limitation of Liability.**

1. **Disclaimer of Certain Damages.** YOU UNDERSTAND AND AGREE THAT IN NO EVENT SHALL TICK'IT SAL PARTIES BE LIABLE FOR ANY LOSS OF PROFITS, REVENUE OR DATA, INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH TICK'IT SAL PROPERTIES, OR DAMAGES OR COSTS DUE TO LOSS OF PRODUCTION OR USE, BUSINESS INTERRUPTION, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, WHETHER OR NOT TICK'IT SAL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, ARISING OUT OF OR IN CONNECTION WITH THE TERMS, OR FROM ANY COMMUNICATIONS, INTERACTIONS OR MEETINGS WITH OTHER USERS OF TICK'IT SAL PROPERTIES, ON ANY THEORY OF LIABILITY, RESULTING FROM: (1) THE USE OR INABILITY TO USE TICK'IT SAL PROPERTIES; (2) THE COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES RESULTING FROM ANY GOODS, DATA, INFORMATION OR SERVICES PURCHASED OR OBTAINED OR MESSAGES RECEIVED FOR TRANSACTIONS ENTERED INTO THROUGH TICK'IT SAL PROPERTIES; (3)

UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA; (4) STATEMENTS OR CONDUCT OF ANY THIRD PARTY ON TICK'IT SAL PROPERTIES; OR (5) ANY OTHER MATTER RELATED TO TICK'IT SAL PROPERTIES, WHETHER BASED ON WARRANTY, COPYRIGHT, CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR ANY OTHER LEGAL THEORY. THE FOREGOING CAP ON LIABILITY SHALL NOT APPLY TO LIABILITY OF A TICK'IT SAL PARTY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY A TICK'IT SAL PARTY'S NEGLIGENCE; FOR(B) ANY INJURY CAUSED BY A TICK'IT SAL PARTY'S FRAUD OR FRAUDULENT MISREPRESENTATION; OR (C) ANY DAMAGES THAT CANNOT BE DISCLAIMED BY APPLICABLE LAW.

2. **Cap on Liability.** UNDER NO CIRCUMSTANCES WILL TICK'IT SAL PARTIES BE LIABLE TO YOU FOR MORE THAN THE GREATER OF (A) THE TOTAL AMOUNT PAID TO TICK'IT SAL BY YOU DURING THE ONE-MONTH PERIOD PRIOR TO THE ACT, OMISSION OR OCCURRENCE GIVING RISE TO SUCH LIABILITY AND (B) THE REMEDY OR PENALTY IMPOSED BY THE STATUTE UNDER WHICH SUCH CLAIM ARISES. THE FOREGOING CAP ON LIABILITY SHALL NOT APPLY TO LIABILITY OF A TICK'IT SAL PARTY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY A TICK'IT SAL PARTY'S NEGLIGENCE; OR FOR (B) ANY INJURY CAUSED BY A TICK'IT SAL PARTY'S FRAUD OR FRAUDULENT MISREPRESENTATION.
3. **User Information.** EXCEPT FOR TICK'IT SAL OBLIGATIONS TO PROTECT YOUR PERSONAL DATA AS SET FORTH IN TICK'IT SAL PRIVACY POLICY, TICK'IT SAL ASSUMES NO RESPONSIBILITY FOR THE TIMELINESS, DELETION, MIS-DELIVERY OR FAILURE TO STORE ANY PERSONALIZATION SETTINGS.
4. **Basis of the Bargain.** THE LIMITATIONS OF DAMAGES SET FORTH ABOVE ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN TICK'IT SAL AND YOU.

## Remedies.

1. TICK'IT SAL the Terms, TICK'IT SAL reserves the right to investigate such violations. If, as a result of the investigation, TICK'IT SAL believes that criminal activity has occurred, TICK'IT SAL reserves the right to refer the matter to, and to cooperate with, any and all applicable legal authorities. TICK'IT SAL is entitled, except to the extent prohibited by applicable law, to disclose any information or materials on or in TICK'IT SAL Properties in TICK'IT SAL possession in connection with your use of TICK'IT SAL Properties, to (1) comply with applicable laws, legal process or governmental request; (2) enforce the Terms, (3) respond to your requests for customer service, or (4) protect the rights, property or personal safety of TICK'IT SAL, its Users or the public, and all enforcement or other government officials, as TICK'IT SAL in its sole discretion believes to be necessary or appropriate.
2. **Right to Cancel Transaction; Other Remedies.**
  1. **Right to Cancel Transaction.** In certain circumstances, we may cancel a Ticket transaction (whether a purchase, listing, and/or transfer) without notice and return the Tickets to our client or to the individual who held the Tickets prior to the completion of the transaction. Such circumstances include, but are not limited to, the following:
    1. if an event is canceled without being rescheduled;
    2. if the buyer's payment method provider does not remit payment;
    3. if we or our client suspects, in our sole discretion, fraudulent or other illegal activity in connection with a Ticket transaction;
    4. if we or our client suspects, in our sole discretion, unauthorized or fraudulent use of a buyer, seller, and/or transferee's account with us;
    5. if a buyer, seller, and/or transferee breaches these Terms of Use;
    6. if we or our client deems, in our sole discretion, that a Ticket transaction violates the law;



7. if there is an error in the pricing of a Ticket offered for sale through our Service; and/or
  8. if we or our client believes, in our sole discretion, that a buyer, seller, and/or transferee has otherwise engaged in inappropriate conduct in connection with a Ticket transaction.
2. As part of the cancellation of any Ticket transaction, TICK'IT SAL may remove any relevant sales proceeds from the resale Ticket seller's TICK'IT SAL account, process a reversal of a prior funds transfer made to the seller or charge the payment method on file for such seller and/or cancel a pending Ticket transaction, whether for resale Tickets or primary Tickets.
  3. **Other Remedies** In certain circumstances, we may, in addition to any applicable remedies listed above, (a) discontinue an individual's registration with any of the TICK'IT SAL Properties, including any of the Services; and/or (b) pursue any other action which TICK'IT SAL deems appropriate. Such circumstances include, but are not limited to, the following:
    1. if we or our client suspects, in our sole discretion, fraudulent or other illegal activity in connection with a Ticket transaction;
    2. if we or our client suspects, in our sole discretion, unauthorized or fraudulent use of a buyer, seller, and/or transferee's account with us;
    3. if a buyer, seller, and/or transferee breaches these Terms of Use;
    4. if we or our client deems, in our sole discretion, that a Ticket transaction violates the law; and/or
    5. if we or our client believes, in our sole discretion, that a buyer, seller, and/or transferee has otherwise engaged in inappropriate conduct in connection with a Ticket transaction.

#### **Term and Termination.**

1. **Term.** The Terms commence on the date when you accept them (as described in the preamble above) and remain in full force and effect while you use TICK'IT SAL Properties, unless terminated earlier in accordance with the Terms.
2. **Prior Use.** Notwithstanding the foregoing, if you used TICK'IT SAL Properties prior to the date you accepted the Terms, you hereby acknowledge and agree that the Terms commenced on the date you first used TICK'IT SAL Properties (whichever is earlier) and will remain in full force and effect while you use TICK'IT SAL Properties, unless earlier terminated in accordance with the Terms.
3. **Termination of Services by TICK'IT SAL.** If timely payment cannot be charged to your Payment Provider for any reason, if you have materially breached any provision of the Terms, or if TICK'IT SAL is required to do so by law (e.g., where the provision of the Digital Properties or the Services is, or becomes, unlawful), TICK'IT SAL has the right to, immediately and without notice, suspend or terminate any Services provided to you. You agree that all terminations for cause shall be made in TICK'IT SAL sole discretion and that TICK'IT SAL shall not be liable to you or any third party for any termination of your Account.
4. **Termination of Services by You.** If you want to terminate the Services provided by TICK'IT SAL, you may do so by ceasing to use the Services.
5. **Effect of Termination.** Termination of any Service includes removal of access to such Service and barring of further use of the Service. Upon termination of any Service, your right to use such Service will automatically terminate immediately. TICK'IT SAL will not have any liability whatsoever to you for any suspension or termination. All provisions of the Terms which by their nature should survive, shall survive termination of Services, including without limitation, ownership provisions, warranty disclaimers, and limitation of liability.
6. **No Subsequent Registration.** If your registration(s) with or ability to access TICK'IT SAL Properties is discontinued by TICK'IT SAL due to your violation of any portion of the Terms, then you agree that you shall not attempt to re-register with or access TICK'IT SAL Properties through use of a different member name or otherwise, and you acknowledge that you will not be entitled

to receive a refund for fees related to those TICK'IT SAL Properties to which your access has been terminated. In the event that you violate the immediately preceding sentence, TICK'IT SAL reserves the right, in its sole discretion, to immediately take any or all of the actions set forth herein without any notice or warning to you.

**International Users.** TICK'IT SAL

References do not imply that TICK'IT SAL intend to announce such Services in your country. TICK'IT SAL Properties are controlled and offered by TICK'IT SAL from its facilities in LEBANON. TICK'IT SAL makes no representations that TICK'IT SAL Properties are appropriate or available for use in other locations. Those who access or use TICK'IT SAL Properties from other countries do so at their own volition and are responsible for compliance with local law..

1. **Entire Agreement.** The Terms are the final, complete and exclusive agreement of the parties with respect to the subject matter hereof and supersedes and merges all prior discussions between the parties with respect to such subject matter.