

THAT GIRL WITH FLOWERS TERMS + CONDITIONS

OUR SERVICES

That Girl With Flowers offers a personalized floral design service. These services may include the supply of fresh flowers in your requested designs and the installation of structures according to your final invoice.

ACKNOWLEDGEMENT OF FLORAL AVAILABILITY

By signing this contract you are recognizing the seasonal availability of all fresh florals. We will do our best to accommodate your specific requests but we cannot guarantee your choices will be available at the time of order due to the nature of the floral market. We reserve the right to make substitutions due to unavailability, or if the flowers received are not of the quality suitable for your order. We will make any necessary substitutions in your best interest and maintain the integrity of your color scheme. But please know we will always try our best in every way to source the flowers you have pictured for your event/order.

Colors and size of all flowers may vary each season and can be slightly lighter or brighter, larger or smaller than the original photo. The floral designer accepts no responsibility for these variations which are out of our control. Bouquet sizes shown serve as a guide. The actual size may vary from each order due to the flowers used and the sizes of those flowers. Your bouquets may be slightly larger or smaller than guides. This is out of our control. The floral designer accepts no responsibility for variation in bouquet sizes.

Due to the general nature of flowers, we cannot guarantee that they will remain perfect and intact under certain circumstances such as outdoors, warm temperatures, long exposures, etc. Although we make every attempt to provide an exact design and to match colors, variation is a natural phenomenon in flowers and we cannot guarantee exact matches.

PRICING TERMS + CONDITIONS

Once your contract has been signed and the non-refundable deposit has been paid your pricing will be secured. However, if the deposit has not been placed, your pricing is still subject to change. When finalizing your floral invoice, you cannot reduce your total invoice amount by more than 10%. You can however add more floral items should you require them and now further deposit is required to do this.

DELIVERY + INSTALLATION

The cost of delivery and installation/on-site setup are always listed separately on every floral invoice. The delivery fee is allocated according to the distance needed to travel from West Windsor, NJ.

The installation/on-site setup fee covers our time spent on the day creating your floral installations and setting up any other floral items for your day. This amount will fluctuate depending on the time frame allocated by the venue and quantity of items. Additional costs will be charged for any moving of florals during the day and if we are required to return at the end of the event.

SECURING YOUR DATE

To secure your date in our wedding and event calendar, a contract must be signed and a non-refundable deposit must be paid. Once your date is secured you are still free to make any changes you wish to your floral invoice up until the 8-week mark before your booked date.

CANCELLATION/RESCHEDULING

If for some reason you wish to cancel your floral booking with us, we will keep the non-refundable deposit paid to secure your date. This allows us to cover the time and money spent to plan and prepare for your date. If something occurs to affect your date, please let us know immediately to discuss options. We reserve the right to withhold any payments made to cover items that were specifically ordered for the event.

LIABILITY

We shall not be responsible should any flowers perish in cases of extreme heat or incorrect storage after delivery/set-up. That Girl With Flowers cannot be liable for any emotional, physical or financial distress due to any unforeseen circumstances listed in this contract.

