



## Domestic Ultraviolet Disinfection System Warranty

Subject to the conditions and limitations described below, the manufacturer warrants its ultraviolet drinking water systems ("Product") (excluding filters) when installed in accordance with UV® specifications, to be free from defects in materials and workmanship under normal use within the operating specifications. This warranty shall apply only to the original end-user of the Product. Consult the below chart for specific warranty length.

Components	Aqua Flo Gen Series (Stainless Chamber)	Aqua Flo UV20, UVBB, UVB, UV-1, UVAdd-on	AQUV (Stainless Chamber)
Reactor Chamber	10 Years	1 Year	7 years
Electronics	3 Years	1 Year	1 year
UV Lamp	1 Year	1 Year	30 days
UV Sleeve	1 Year	No Warranty	30 days

If the Product or any warranted component is found defective, the manufacturer, at its sole option, will repair or replace such Product or warranted component, or will refund all or a pro-rata portion of the Product's purchase price. You pay only freight for repaired or replaced parts from our factory and local dealer charges, including but not limited to labor charges, travel and transportation expenses, and handling fees.

This warranty shall not apply to any part damaged by accident, fire, flood, freezing, Act of God, bacterial attack, filter fouling and/or scaling, sediment, misapplication, neglect, alteration, installation, or operation contrary to our printed instructions, or by use of accessories or components which do not meet UV specifications. If the drinking water system is modified by anyone other than an authorized UV dealer, the warranty shall be void.

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE PERIOD SPECIFIED ABOVE FOR PRODUCT AND COMPONENTS DESCRIBED IN THIS LIMITED WARRANTY.

As a manufacturer, we do not know the characteristics of your water supply. The quality of water supplies may vary seasonally or over a period of time. Your water usage may vary as well. Water characteristics can also change if the Product is moved to a new location. For these reasons, we assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligations for us. Further, we assume no liability and extend no warranties, expressed or implied, for the use of this product with a water source that does not meet the Conditions For Use in the Installation Guide & Owner's Manual.

THE MANUFACTURER'S OBLIGATIONS UNDER THIS WARRANTY ARE LIMITED TO THE REPAIR OR REPLACEMENT OF THE FAILED PRODUCT OR COMPONENTS OR THE REFUND OF THE PURCHASE PRICE (AT WATERGROUP'S OPTION), AND WE ASSUME NO LIABILITY WHATSOEVER FOR DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, GENERAL, OR OTHER DAMAGES, WHETHER FROM CORROSION OR OTHER CAUSES.

**Canadian Head Office:**  
855 Park Street, Unit 1  
Regina, SK S4N 6M1

**US Head Office:**  
9760 Mayflower Park Drive  
Suite 110, Carmel, IN 46032

**Toll Free:** 1-877-288-9888  
**Website:** canaturewg.com

**Return of Goods:**

An authorization number must be obtained before returning any merchandise. NOTE: All material returned to Canature Watergroup must be returned freight prepaid. Upon inspection, if our warranty department determines the goods to be defective under the terms of this warranty, the warranty shall be limited to the defective parts to be repaired, replaced, or credited at Canature Watergroup's discretion. You pay only freight to return defective parts to our factory and local dealer charges, including but not limited to labor charges, travel and transportation expenses, and handling fees.

Some State & Provincial jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Similarly, some State & Provincial jurisdictions do not allow exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction. Consult your authorized Dealer for warranty and service information.

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