

# Model 2850 1.5" Top Mount Valve Softener Unit

Cambridge, Ontario, Canada

Fridley, Minnesota, USA -Regina, Saskatchewan, Canada -Sun Valley, California, USA

Read manual thoroughly before proceeding with installation

Jan 05 #459815

Customer		
Project No		
Unit Serial No		
Valve Serial No		
Assembly Date		
Assembled By:		
Model		
Softener Type FAF - Fiberglass Tank Automatic Control Valve AS - Steel Tank Automatic Control Valve Softener Capacity (grains) 1ft <sup>3</sup> resin = 30,000 grain capacity. 1 - 2750 Valve-1.5" 2 - 2900 Valve-2" 2A - 3130 Valve-2" 2B - 2930 Valve-2"	Number of Units	
<u>Option List</u> 3 - 3900 Valve-3"	S - Single D - Duplex	<b>Options</b> O - Standard
Treated Water Regeneration Kit	T - Triplex	1-Systemax 2-ET
Auxilliary Contacts		4-Systemax System 14
Description	System Type C- Calendar Clock	7-Alternating Systemax X - Non standard
System Max 2000 Programmable Controller	4 - Single Meter Initiated 5 - Multi Unit Meter	Non Standard Options
ET Digital Controller	Initiated	
Environmental Enclosure	6- Single Meter Initiated	
Side Mounted Valve:	Parallel Operation 7 - Multi Unit Meter	
(2850, 2900, 3150 & 3900 Valves Only)	Initiated	
220 VAC/50Hz Power Supply	Anternating Operation	
(115 VAC/60Hz standard) Other, (specify)		
Other,(Specify)		

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# **Section 1.1 Product Summary**

You have just acquired a WaterGroup Companies Inc. / WaterGroup Inc. commercial softening system. Your system may be equipped with one of the following control systems.

**Calendar Clock** – The calendar clock softener can be a single or multiple unit softener. The single unit comes with standard with delayed regeneration (typically 2:00 am) and has a hard water bypass piston. The duplex or more units also comes standard with delayed regeneration and has a no hard water bypass pistons. These units are not electrically interlocked so the regeneration time must be staggered so more than one unit does not regenerate at a time.

**System 4** – The system 4 is a single meter initiated unit. It comes standard with delayed regeneration (typically 2:00 am) and has a hard water bypass piston.

System 5 - The system 5 is a duplex meter initiated system with all units in parallel service. Each unit has its own meter and brine tank. Regeneration is immediately at end of service run and an electrical interlock prevents regeneration of a unit while another is in regeneration. No hard water bypass pistons are standard.

**System 6** – The system 6 is a duplex meter initiated system with all units in parallel service. Each unit has its own brine tank but shares a common meter on the outlet header. Regeneration is immediately at end of service run and is series regeneration. No hard water bypass pistons are standard.

**System** 7 – The system 7 is a duplex alternating (service/stand-by) system with one unit on line and the other in regeneration or stand-by. The system comes standard with one brine tank and one meter on the common outlet header. Hard water bypass is prevented with no hard water bypass pistons (2900 or 3900 valve) and automatic diaphragm valves on all other types.

#### Options

**ET Controller** – A precise electronic available with all of our commercial control valves. A bright 7 digit display shows flow and totalizer information and programming is easy with the simple touchpad design. The enclosure is hinged to allow complete access to all internal parts and has a NEMA 3R rating.

**Systemax 2000** – New electronic controller monitors and controls up to three water softeners. Featuring a bright 8 digit display, the Systemax can be programmed for each softener individually or as a system, allowing the operator to view flow rates, flow totals and operating status of any softener unit. Electrical connections are simple, prewired interlock cables supplied with the controller. Enclosure rating is NEMA 4X.

#### Systemax Options:

- Systemax 2014 electronic demand recall controller. The Systemax monitors the total system flowrate, and automatically places the required number of units on line to meet the current flow conditions.
- Remote Monitoring Allows the operator to remotely monitor the Systemax on a PC. This provides access to all front panel data and programming information (such as system status and flowrates) on easy to read screens.

# Section 2. 2850 Valve Softeners - General Specifications

# 2.1 Operating Parameter

## 2.2 Tanks

Size	14" x 50", 14" x 65", 21" x 54", 21" x 69" & 24" x 72"
Material, (Standard)	Fiberglass Reinforced Polyethylene
Maximum Working Pressure	150 psi, (1.03 MPa) at 120°F, (49°C)
- All tanks are NSF, (National Sanitation Foundation),	approved.

- All standard tanks come with a 4" threaded top hole.

## 2.3 Distribution

Material, (Standard)		PVC & Polypropylene
Configuration	Top Hole Connection,	Bottom Hub & Laterals

# 2.4 Control Valve

Model	
Size	
Туре	Raw Water Bypass Piston (Single Units & System 7)
	No Raw Water Bypass Piston (Duplex Units)
Material	Cast Brass
Connection	
Working Pressure Range	
Backwash Flow Control	Orifice Flow Control
Brine Tank Refill Flow Control	Orifice Flow Control
Inlet Connection	
Outlet Connection	
Drain Connection	
Recommended Minimum Drain Discharge Piping Size	

- The value is electrically operated by either 115 VAC/60Hz (Standard), 220 VAC/50 Hz, or 220VAC/60Hz

# 2.5 Performance Specifications

Model	Resin	Resin	Resin	Service	Service	Service	Tank	Unit
Number	Capacity	Capacity	Capacity	Flowrate	Flowrate	Flowrate	Size	Weight
	$(15 lb/ft^{3})$	$(10 lb/ft^{3})$	$(8lb/ft^3)$	(continuous)	(15 psi loss)	(25 psi loss)		
FAF 60	60,000	54,000	50,000	26 USgpm	36 USgpm	49 USgpm	14" x 50"	260 lbs
FAF 90	90,000	81,000	75,000	26 USgpm	32 USgpm	44 USgpm	14" x 65"	320 lbs
FAF 120	120,000	108,000	100,000	34 USgpm	35 USgpm	49 USgpm	16" x 65"	380 lbs
FAF 150	150,000	135,000	125,000	43 USgpm	43 USgpm	58 USgpm	21" X 54"	490 lbs
FAF 180	180,000	162,000	150,000	42 USgpm	42 USgpm	57 USgpm	21" x 54"	550 lbs
FAF 210	210,000	189,000	175,000	41 USgpm	41 USgpm	55 USgpm	21" x 69"	630 lbs
FAF 240	240,000	216,000	200,000	41 USgpm	41 USgpm	55 USgpm	21" x 69"	680 lbs
FAF 270	270,000	243,000	225,000	42 USgpm	42 USgpm	57 USgpm	24" x 72"	810 lbs
FAF 300	300,000	270,000	250,000	42 USgpm	42 USgpm	57 USgpm	24" x 72"	865 lbs
FAF 330	330,000	297,000	275,000	42 USgpm	42 USgpm	56 USgpm	24" x 72	920 lbs
FAF 360	360,000	324,000	300,000	46 USgpm	46 USgpm	61 USgpm	30" x72"	1130 lbs
FAF 390	390,000	351,000	325,000	46 USgpm	46 USgpm	61 USgpm	30" x 72"	1180 lbs
FAF 450	450,000	405,000	375,000	45 USgpm	45 USgpm	60 USgpm	30" x 72"	1340 lbs
FAF 510	510,000	459,000	425,000	45 USgpm	45 USgpm	59 USgpm	30" x 72"	1440 lbs

# 2.6 Regeneration Cycle Times, Injectors, Refill Controls

Model	Mineral	Canadian	<b>Regeneration Cycle Times</b>	
Number	Tank Size	Brine	BackwashBrine Draw	DLFC, BLFC,
		Tank Size	Fast Rinse—Refill (minutes)	Injectors
FAF 60	10" x 50"	21" x 36"	10-6210-14	5, 0.5, #2 Blue
FAF 90	14" x 65"	21" x 36"	10—5610—22	5, 0.5, #3 Yellow
FAF 120	16" x 65"	21" x 36"	10-6810-28	7, 0.5, #3 Yellow
FAF 150	21" x 54"	24" x 48"	10-6010-10	12, 2,#3C Yellow
FAF 180	21" x 54"	24" x 48"	10-7210-10	12, 2,#3C Yellow
FAF 210	21" x 69"	24" x 48"	10-8410-12	12, 2,#3C Yellow
FAF 240	21" x 69"	24" x 48"	10-84-10-14	12, 2,#3C Yellow
FAF 270	24" x 72"	30" x 48"	10-62-10-14	15, 2,#4C Green
FAF 300	24" x 72"	30" x 48"	10—70—1016	15,2,#4C Green
FAF 330	24" x 72"	30" x 48"	10-78-10-18	15, 2,#4C Green
FAF 360	30" x 72"	30" x 48"	10-66-1020	25,2,#5C White
FAF 390	30" x 72"	30" x 48"	10-66-10-12	25,2,#5C White
FAF 450	30" x 72"	36" x 48"	10-66-10-12	25,2,#6C Red
FAF 510	30" x 72"	36" x 48"	10-74-10-14	25,2,#6C Red

# Section 3. Inspection

# 3.1 General

- Check the product summary to determine what options you have received.

- If you have not received the items that are required for assembly of the softener, please contact your supplier.

- Inspect the equipment, (including internal distribution), for any visible shipping damage. If damaged, notify the

transportation company and request a damage inspection. Damage to cartons should also be noted.

- Read manual thoroughly before proceeding with installation.

- Handle softener unit with care. Damage can result if dropped or set on sharp, uneven projections on the floor.

- Each softener you have received consists of the following items:

- Control valve(s).
  - includes assembled valve, backwash and brine line flow controls
- Fiberglass tank, complete with internal distribution
- Softener media and gravel support bed
- Brine tank & accessories, (ie brine tank, tubing, etc.) Note: all standard systems except system 7 have one brine tank per softener.

- Other items that may accompany your softener are:

- Volumetric meter, (meter initiated units only)
- Systemax 2000 Programmable Controller.
- comes with interconnecting cables, and operation manual.
- Treated water regeneration kit.

# Section 4. Installation

## 4.1 Tank Positioning

- Position the tanks as shown on the installation drawing. See figure 4.1C Note: The tanks should be located on a level support pad, with adequate access space on all sides, (all units in duplex and/or triplex systems must be within 3 feet of one another for the interconnect cable to properly attach).
- Check hub and laterals in the tank for any damage that may have occurred during transport. This is critical because if the distribution is broken, the media will be flushed into the service lines.
- Thread the control valve snugly into the tank using silicone grease (# 13691 not included) on o-rings, and adjust softener position until the desired orientation is achieved. *Note:* Do not move tank after this is completed, because once the softener media is installed, the unit will be very difficult to move, and damage may occur if the tank is moved when filled with media.

## 4.2 Media Installation

- Remove the valve from the mineral tank.
- Temporarily plug the open end of the riser tube to ensure that no resin or gravel falls down into the distribution.
- Fill mineral tank one quarter full of water to protect distribution during gravel installation.
- Slowly and carefully add the gravel support bed and the softener media as outlined in Section 5, Media Specifications, leveling each layer as it is placed into the tank.
- Unplug the riser tube, carefully position the valve over it and turn valve into threads in fiberglass tank, tightening securely into tank. Note: Ensure that the internal O-ring in the valve fits securely over the riser tube. Silicone grease (#13691) or other food grade lubricant, may be applied to the O-ring to ease installation of the riser tube. DO NOT use petroleum based lubricants as they will cause swelling of O-rings and seals.
- The softener is now charged with softening resin.
- It is recommended that the softener tank now be completely filled with water (SLOWLY) to soak the resin for approximately 6 hours before startup. This will allow the media to absorb water as well as help displace any trapped air. and this will reduce the chance of backwashing resin out during startup.

# 4.3 Piping

- Install the piping conforming to federal, provincial and local codes. Unions and/or flanges are recommended and isolation and by-pass valves should also be installed. Flex connectors should be used on the inlet and outlet piping to allow for slight expansion and contraction of the fibreglass tank during operation under system pressure. An alternative to flex connectors is the inherent flexibility of right angle system design shown on page 23 of the "Pressure Vessel Lifting, Handling & Installation Instructions" manual in appendix A. For proper system operation and startup, and to monitor the softener's removal capacity and efficiency, sample points and pressure gauges must be installed on each unit immediately before (on the inlet piping) and after (on the outlet piping) each softener. See Fig. 4.1 for a typical installation. Putting fibreglass tanks into a vacuum condition will void the tank warranty. If a vacuum condition could ever occur, the tank must be protected by use of a vacuum breaker to ensure the tank does not experience a vacuum condition, see page 22 of the "Pressure Vessel Lifting, Handling & Installation A.
- The drain line should be as short as possible and must be piped to an open drain. Access to the drain and an air gap are necessary for visual inspection and testing of drain water. The floor drain must be sized to carry the maximum listed flow to drain. (See section 2 for flowrates) It is recommended that the drain pipe size should be at least the same size of pipe or larger as the inlet and outlet piping. (See section 2.4)
- Install the backwash flow control in the drain line piping. The arrow stamped on the side of the control indicates the direction of flow (to drain). The backwash flow rate is controlled by a flow control that is factory set, and does not require adjustment on site. It is recommended that this flowrate be checked by timing and measuring the flow through to the drain.
- If the treated water exiting the system is flowing into an open reservoir, it is recommended that a loop in the piping be installed in the system outlet to prevent the units from draining down, which can lead to operational problems. The loop must extend above the top of the mineral tanks with a vacuum breaker at the high point of the loop, and then drops into the reservoir. Include an air gap to help prevent siphoning. The system will have the best service performance if there is some backpressure on the system (eg. 30 psi). This could be achieved by partially closing a *system* outlet valve or putting on flow controllers into the outlet piping (not included).
- Any piping before and after the unit(s) must be properly supported, to prevent any stress on the unit by the piping.
- Due to the thermal expansion caused by systems which have a water heater on line with a backflow preventer, installation of a pressure reducing valve is recommended.

#### Fig. 4.1 Typical Piping Shown Below.



Fig. 4.2 Connections On Softener Valves

Minimum Installation Space*						
	Height	Width (us	sing largest standar	d brine tank)	Depth	Depth
	In(mm)		In(mm)		In(mm)	In(mm)
Tank Size		Single	Duplex	Duplex	Top Mount	Side Mount
			2 Brine Tanks	1 Brine Tank		
10" Tank	79 (2007)	49(1245)	94(2388)	67(1702)	26(660)	50(1270)
14" Tank	90(2286)	53(1346)	102(2591)	75(1905)	26(660)	54(1372)
16" Tank	90(2286)	55(1397)	106(2692)	79(2007)	28(711)	56(1422)
21" Tank	90(2286)	63(1600)	122(3099)	92(2337)	33(838)	61(1550)
24" Tank	93(2362)	72(1828)	140(3556)	104(2642)	36(914)	64(1626)
30" Tank	99(2515)	84(2134)	164(4166)	122(3099)	42(1067)	70(1778)
36" Tank	115(2921)	96(2438)	188(4775)	140(3556)	48(1219)	76(1930)
42" Tank	113(2870)	102(2591)	200(5080)	152(3861)	48(1219)	82(2083)
48" Tank	118(2997)	114(2896)	224(5990)	170(4318)	65(1651)	88(2235)
63" Tank	132(3353)	151(3835)	298(7569)	222(5639)	75(1905)	103(2616)

\*Note: Required installation space is for the top mounted valve and includes the brine tanks at the sides (installation size shown for the largest valve/tank combination). It is recommended that the brine line to the unit is no longer that 5 feet in length. The brine line is included for units up to the FAF 510. On units larger than, it is recommended that 3/4" or 1" pvc pipe be used (not included).

## 4.3.1 Optional Treated Water Regeneration Installation

The treated water regeneration kit allows a clean water source to be used as the regeneration water supply. This results in a more efficient regeneration.

The treated water regeneration kit consists of two, pneumatically or hydraulically actuated diaphragm valves (per unit) installed in the piping, as shown on Figure 4.3.



Fig. 4.3 Treated Water Regeneration Kit Typical Installation - Drawing C-1590

• A service valve operator (SVO) or solenoid typically controls the two diaphragm valves. There are two different SVO's; one used for the 2750, 2850, & 2900 valves, and another used for the 2930, 3130, 3150 and 3900 valves. Both are shown here. (2930 & 3130 SVO available in Canada only.)



Fig. 4.4 Service Valve Operator Location

• An SVO, or service valve operator has three ports, drain, pressure, and control valve. The diagram below illustrates the location of each of these ports on the SVO. To ensure proper operation of the diaphragm valves, the supply pressure must be a continuous water pressure source and the pressure must be equal to the highest pressure the system will see. If this is not possible, air pressure may also be used with the air pressure set to the highest water pressure the system will see.



Fig. 4.5 SVO (for Solenoid see Figure 4.10)

#### 4.4.1 3200 and 3200 ET Controlled Units

Electrically connect each unit together with the interconnect cable supplied on the units. The lead unit is denoted by having the power cord. Lag unit only has interconnect cord. Middle unit has receptacle and interconnect cord. External wiring to be done according to federal and provincial regulations, with the power coming from a fused source.



Fig. 4.7 Mechanically and ET Controlled Multiple 2750, 2850, 2900 Unit Electrical Connection



Fig. 4.8 Meter/Timer Connections for 2750/2850/3150 Valves

Note: U.S. companies should look at the Fleck manual for wiring diagrams



Fig. 4.10 Diaphragm/Solenoid Connections (Also for system 7 & 14 on 2750/2850/3130/3150 Valves) Note: Supply pressure can be air or water; Solenoid wires are one green (ground) and two red (AC connections)

*Note*: For Systemax, other ET systems, and custom applications, please refer to complete electrical drawing for wiring details (located in their own separate manual or for custom applications, see addition drawing)

## 4.4.2 Systemax 2000 Controlled Units

Electrically connect each unit to the Systemax Controller via the interconnect cable supplied on the control panel. All units operated by a System Max Controller are identical, and do not require any particular order. External wiring to be done according to federal and provincial regulations, with the power coming from a fused source. The meter, (if required), are electrically connected to the units terminal strip.



Fig. 4.11 System Max 2000 Controlled Multiple 2750,2850 & 2900 Unit Electrical Connections

#### Connection of remote meter to Systemax contoller (meter initiated units only)

Connect the following terminals:	REMOTE SWITCH	METER WIRING
• Red meter wire to terminal #1, on terminal block #2	METER	VALVE(TB2)
<ul> <li>Black meter wire to terminal #2, on terminal block #2</li> <li>White meter wire to terminal #8, on terminal block #3</li> </ul>	WHITE RED BLACK	0 

Fig. 4.12 Meter/Systemax

Connection

Note: U.S. companies should look at the Fleck manual for wiring diagrams

#### 4.5 Valve Wiring

#### 4.5.1 System 4

System 4 is a single meter initiated unit and the standard is delayed regeneration.



Note: U.S. companies should look at the Fleck manual for wiring diagrams

#### 4.5.2 System 5

System 5 is a duplex softener system, both on line each with it's own meter. Regeneration is immediate and the system is interlocked to allow only one unit to regenerate at a time.



Note: U.S. companies should look at the Fleck manual for wiring diagrams



Note: U.S. companies should look at the Fleck manual for wiring diagrams

#### 4.5.3 System 6

System 6 is a duplex softener system, both on line, with one common meter on the system. Regeneration is immediate, series regeneration with one unit regenerating at a time.



Note: U.S. companies should look at the Fleck manual for wiring diagrams



Note: U.S. companies should look at the Fleck manual for wiring diagrams

#### 4.5.4 System 7 – Standard Duplex

System 7 is a meter initiated, duplex softener system, one on line with one in regeneration or standby. Regeneration is immediate.



Note: U.S. companies should look at the Fleck manual for wiring diagrams



Note: U.S. companies should look at the Fleck manual for wiring diagrams

# Section 5. Media Specifications

Each softener size is based upon the volume of softening resin that is in the mineral tank. Each cubic foot of our standard softening resin is FDA approved for potable water and has a generic capacity of 30,000 grains (@15 lbs salt/ft<sup>3</sup>). This number is only approximate, and does vary depending upon the influent water quality. For example, an TMI 120 softener has 120,000 grains of generic capacity in each tank, i.e., four cubic feet of softening resin in each mineral tank. Note: Softeners are factory set for 10 lbs salt/ft<sup>3</sup>.

Item #	Media	Description	<b>Density</b> (lb/ft <sup>3</sup> )
1	Resin	Sybron C-249NS softening resin.	52
2	Fine Gravel	1/8" x 1/16" graded and washed quartz	100
3	Medium Gravel	1/4" x 1/8" graded and washed quartz	100
4	Coarse Gravel	1/2" x 1/4" graded and washed quartz	100

#### 5.1 Media Description

#### 5.2 Softener Beds: Quantities in cubic feet

Softener	Tank	Resin 1	Fine 2	Medium 3	Coarse 4	Part	Media Shipping
Model	Size	Volume	Gravel	Gravel	Gravel	Number	Weight (lbs)
FAF45	10x54	1.5	0.16	0	0	410001	94
FAF 60	14x50	2	0.15	0	0.15	410002	134
FAF 90	14x65	3	0.15	0	0.15	410003	186
FAF 120	16x65	4	0.15	0	0.20	410004	243
FAF 150	21x54	5	0.15	0.15	0.20	410005	310
FAF 180	21x54	6	0.15	0.15	0.20	410006	362
FAF 210	21x69	7	0.15	0.15	0.20	410007	414
FAF 240	21x69	8	0.15	0.15	0.20	410008	466
FAF 270	24x72	9	0.20	0.20	0.30	410009	538
FAF 300	24x72	10	0.20	0.20	0.30	410010	590
FAF 330	24x72	11	0.20	0.20	0.30	410011	642
FAF 360	30x72	12	0.35	0.35	0.40	410012	734
FAF 390	30x72	13	0.35	0.35	0.40	410013	786
FAF 450	30x72	15	0.35	0.35	0.40	410015	890
FAF 510	30x72	17	0.35	0.35	0.40	410017	994
FAF 570	36x72	19	0.50	0.50	0.70	410019	1158
FAF 600	36x72	20	0.50	0.50	.070	410020	1210
FAF 630	36x72F	21	0.50	0.50	0.70	410021	1262
FAF 660	42x72F	22	1.50	1.50	2.20	410022	1664
FAF 720	42x72F	24	1.50	1.50	2.20	410024	1768
FAF 780	72x72F	26	1.50	1.50	2.20	410026	1872
FAF 900	48x72F	30	2.00	2.00	2.20	410030	2180
FAF	48x72F	34	2.00	2.00	2.20	410034	2388
1020							
FAF	48x72F	36	2.00	2.00	2.20	410036	2492
1080							
FAF	63x86	58	8.00	8.00	7.00	410058	5316
1740							



Note: Unit shown with Environmental Enclosure which is standard on ET and Systemax units. Standard mechanical units equipped with standard enclosure.



6.0.1 Control Valves (Standard)

Valves	Part Number	Part Number
	1600 Brine	1700 Brine
	System	System
2850 CC Single	285001	285011
2850 CC Duplex	285002	285012
2850 Systemax Single	285003	285013
2850 Single MI Sys 4	285004	285014
2850 Duplex MI Sys 5	285005	285015
2850 Duplex MI Sys 6	285006	285016
2850 Duplex MI Sys 7	285007	285017
2850 Single Sensor	285008	285018
2850 Duplex Sensor	285009	285019

All above valves require the appropriate valve kit (see 6.0.8) which includes the backwash flow control, injectors and refill flow control. System 7 valves also require solenoids and diaphragm valves. For system descriptions, see Section 1 Product summary 6.0.2 Remote Meters, (not shown, System 6 & 7 MI initiated units

only)

57			
Meter Size	Part Number	Flow Range	Gal. Range
1.5 " Std. Range	19512	1.5-75.0 USGPM	625-10,625
1.5" Ext. Range	Special	1.5-75.0 USGPM	3,125-53,125
1.5" ET w/o Timer	60614	1.5-75.0 USGPM	N/A
2" Std. Range	17527	3-150 USGPM	1,250-21,250
2" Ext. Range	Special	3-150 USGPM	6,250-106,250
2" ET w/o Timer	60616	3-150 USGPM	N/A

6.0.3 Media Bed: See section 5.2.3 for part numbers

6.0.4 SVO, only(Service Valve Operator): (for treated water

regeneration) #13920A Note SVO cam also required.

6.0.5 Tank: See following table in 6.0.8

6.0.6 Distribution: See following table in 6.0.8

6.0.7 Accessories (not shown)

Treated water regen backwash diaphragm valve kit (requires SVO) includes one N.O. & one N.C. 1.5" diaphragm valves # 19608 Brine Tank air checks-1600 series (FAF 120 & smaller) #13910 -1700 series (FAF 150 & larger) #19999

Fig. 5.1 Filter Unit

Softener	Tank	Tank	Dist.	Brine Tank	Standard	Safety Float	Valve Kit
Model	Size			Size	Brine Tank	Brine Tank	
FAF 60	14x50	114506	61000	21x36	410302	P410502	430401
FAF 90	14x65	114656	61000	21x36	410303	P410503	430701
FAF 120	16x65	116656	61000	21x36	410304	P410504	431001
FAF 150	21x54	100416	61001	24x48	410305	P410505	431301
FAF 180	21x54	100416	61001	24x48	410306	P410506	431601
FAF 210	21x69	100423	61001	24x48	410307	P410507	431901
FAF 240	21x69	100423	61001	24x48	410308	P410508	432201
FAF 270	24x72	100424	61001	24x48	410309	P410509	432501
FAF 300	24x72	100424	61001	24x48	410310	P410510	432901
FAF 330	24x72	100424	61001	24x48	410311	P410511	433301

Section 6.0.8 2850 Valve

Section 6.1 2850 Control Drive Assembly



1	1	11828	Wide Backplate
			Can have an SVO (not shown)
	1	11209	Back Plate-Slant Front(not shown)
	1	15156	Back Plate- (not shown)
2	1		Timer-See Section 6.2
3	1	11838	Power Cord
4	1	13547	Strain Relief (lead valves only)
	1	13547-02	Strain Relief (middle & lag valves only)
5	1		Wire Harness (must specify valve and system)
7	5	10872	Screw-Motor Mounting
8			Not Assigned
9			Not Assigned
10	1	10774	Bracket-Motor Mounting
11	2	10231	Screw-Drive Mounting
12	2	10302	Insulator
13	2 or 3	10218	Switch (2 for lead valves 3 for all others)
	2	11805	Screws (not shown) (to attach 10218 to bracket
			22 middle & lag valves)
14	1	10909	Connecting Link Pin
15	3	10250	Retaining Ring
16	1	10621	Connecting Link
17	1	12102	Drive Cam-RR (filters white)
	1	12576	Drive Cam-STF (softeners black)
18	2	10338	Roll Pin
19	1	13366	Drive Bearing
20	2	14923	Screw-Switch Mounting
21	1	10769	Motor
22	1	11826	Bracket-Brine Valve side
23	1	12777	Brine Valve Cam-STF
	1	10815	Brine Valve Cam-RR(not shown)
	1	12472	Brine Valve Cam-SVO(not shown)-TRI
	1	12114	SVO Cam Bracket (not Shown)
24	1	15441	Meter Cable Guide Assembly
25	1	15513	Meter Cable Assembly
26	2	10300	Screw-Timed Mounting(not shown)
27	2	15742	Screw(not shown)
28	2	15833	Spacer.Cover(not shown)
29	1	19291-020	Cover.1 Piece.Black(not shown)
	1	60221-03	Woodgrain Cover (not shown All Filter Systems)
30	2	19367	Screw.Cover(not shown)
	1	19010	9 Pin Recentacle (Lead & Middle Valves Only)
	1	19009	9 Pin Cable ( Middle & Lag Valves Only)
[	1	17007	> in cubic (mutule & Lag varies only)

Section 6.1 2850 Typical Control Drive Assembly



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ITEM NO.	NO.REQ'D	PART NO.	DESCRIPTION
1	1	13870-01	Timer Housing Assembly
2	1	13802	Cycle Actuator Gear (Domestic Only)
	1	13011	Cycle Actuator Gear (All Filter Systems)
3	1	19205	24 Hour Gear Assembly, Silver
		19205-01	24 Hour Gear Assembly, Tan (Delay Valve: Specify
			Regeneration Time usually 2:00 AM)
4	1	13886-01	Knob
6	4	13296	Screw-Timer Knob & Motor Plate Mtg.
7	2	11999	Button Decal
8	1	60405-30	Program Wheel Assembly
9	1	13806	Program Wheel Retainer
10	1	13748	Screw-Program Wheel Mtg.
11	1	14265	Spring Clip
12	1	15424	Spring-Detent (Delay Only)
13	1	15066	Ball-1/4 in. dia. (Delay Only)
14	1	13911	Main Drive Gear (Delay Only)
	1	15055	Main Drive Gear (Immediate)
15	1	19210	Program Wheel (Delay Only)
	1	13880-02	Program Wheel (Immediate)
16	21	15493	Roll Pin
18	1	13018	Idler Shaft
19	1	13312	Spring-Idler
20	1	13017	Idler Gear
21	1	13164	Drive Gear (Wide)
	1	15275	Drive Gear (Narrow)
23	1	13887	Motor Mounting Plate
24	1	13944	Motor-110V.,60Hz
		14104	Motor-24V.,60Hz.
25	3	13278	Screw-Motor Mounting & Ground Wire
26	1	13830	Drive Pinion-Program Wheel
27	1	13831	Clutch-Drive Pinion
28	1	14276	Spring
29	1	14253	Spring Retainer
30			Not Assigned
31	2	11384	Screw-Timer Hinge
32	1	13881	Hinge Bracket
33	3	14087	Insulator
34	1	10896	Switch (1/2 Moon)
	1	15314	Switch (Modified Metal Tip )
35	1 Or 2	15320	Switch (White Tip)
36	2	11413	Screw-Switch Mounting
37	1	14007	Decal-Time of Day
38	1	14045	Decal-Instructions (Delayed Valve Only)
	1	14198	Decal-Meter Label Indicator
	1	15148	Decal-(To Manually Start)

Section 6.2 2	850 Valve	Timer
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	1	15313	Decal-Instructions (Warning)
	1	15465	Decal-Instructions (MI Valve Caution)
39	1		Timer Motor Harness-Specify Valve, System &
			Position (Lead, Lag, Etc)
40	2	12681	Wire Connector-Not Shown
41	1	15354-01	Ground Wire-Not Shown
	1	14381	12 Day Standard CC Skipper Wheel (Not Shown)
	1	14860	7 Day CC Skipper Wheel (Not Shown)
	1	13864	Skipper Wheel Ring (Not Shown)
	2	13311	Skipper Wheel Spring (Not Shown)
	2	13300	Skipper Wheel Ball (Not Shown)
	1	14381	Skipper Wheel Pointer (Not Shown)
	1	13296	Skipper Wheel Screw (Not Shown)
	1		Timer Assembly CC Valve (specify valve)
	1		Timer Assembly System 4 (specify valve)
			Timer Assembly System 5 (specify valve)
			Timer Assembly System 6 (specify lead or lag valve)
	1		Timer Assembly System 7 (specify valve)



ITEM NO.	NO REQ'D	PART NO.	DESCRIPTION
1	1	16250	Valve Body
2	6	16101	Seal
3	5	16638-01	Spacer
	1	16638	Spacer,Hot Water
4	1	16092	Piston-Raw Water Bypass (Single & System 7)
			See Next Page For Raw Water Bypass (All
			Others)
5	1	16436	Piston Rod - Raw Water Bypass
6	1	16395	End Plug Assembly -Raw Water Bypass
	1	16395-01	End Plug Assembly, Hot Water - Raw WBP
7	1	14805	Injector Body Gasket (Use On Flatcap)
8	1	14802	Injector Throat (specify Size & Color)
9	1	17777	Injector Body
10	1	14801	Injector Nozzle (specify Size & Color)
11	1	14803	Injector Screen
12	1	10229	Injector Cover Gasket
13	1	11893	Injector Cover
14	2	14804	Screw-Injector Body
	2	15137	Screw-Flat Cap Filter
15	1	16455	"O" Ring-Top of Tank
16	1	13577	"O" Ring
17	1	16221	Air Disperser
18	1	17776	Injector Body
19	1	10914	Injector Throat (specify Size & Color)
20	1	10227	Injector Screen
21	1	10913	Injector Nozzle (specify Size & Color)
22	2	10692	Screw-Injector Body
23	1	60366	DLFC 1" NPT(not shown)-specify size
24	1	17996	Air Disperser,1700(not shown)
25	1	19608-15	Disperser Upper (not shown0
	1	60114-00	No Raw Water Bypass Assembly
			includes everything shown on following page
	1	60114-01	No Raw Water Bypass Assembly
			As Above less spacer & screws
	1	60114-02	No Raw Water Bypass Assembly For Softener
			with 1600 Brine System (includes Brine Tube)
	1	60114-03	No Raw Water Bypass Assembly For Softener
			with 1700 Brine System (includes Brine Tube)

# CONTROL VALVE PARTS LIST







ITEM NO.	QUANTITY	PART NO.	DESCRIPTION
1	1	10328	90degree Elbow-1/4 Pipe Thd. to 3/8 Tube
2	1	12767	Brine Line Screen
3	2	10332	Insert Sleeve(3/8 Tube)
4	3	10329	Fitting Nut(3/8 Tube)
5	3	10330	Derlin Sleeve (3/8 Tube)
6	1	16508	Brine Valve Tube
7	1	60002	#500 Air Check Assembly
		60003	#500 Air Check Assembly,Hot Water
8	1	12794	90degree Elbow-3/8 Tube to 3/8 Tube
9	1	Not Supplied	Brine Line Tube(3/8 Flexible Tube)
10	1	10250	Retaining Ring
11	1	11749	Stem Guide
12	1		Not Assigned
13	1		Not Assigned
14	1	10249	Brine Valve Spring
15	1	12550	Quad Ring
16	1	12748	Brine Valve Body
17	1	12552	Brine Valve Stem
18	1	12626	Brine Valve Seat
19	1	11982	"O"Ring
20	1	60020-25	BLFC .25GPM
		60020-50	BLFC .50GPM
		60020-100	BLFC 1.0GPM
	1	13805	Assembly includes #10, 14 to 18
	1	13804	Assembly includes 13805 + 11, 19, & 20 (1.0 GPM)



ITEM NO.	NO.REQ'D.	PART NO.	DESCRIPTION
1	1	14792	End Plug
2	1	13201	"O"Ring-End Plug
3	1		Washer Flow Control(specify size)
4	1	14785	Flow Control Retainer
5	2	14811	Piston Seals
6	1	14798	Spacer
7	1	14795	Brine Valve Piston
8	1	14797	Brine Valve Stem
9	1	14790	Brine Valve Body
10	1	12550	Quad Ring-Brine Stem
11	1	15310	Spring-Brine Valve
12	1	10250	Retaining Ring
13	1	15517	Stem Guide
14	2	15415	Insert
15	2	15414	Nut & Sleeve
16	2	15413	Elbow
17	1	16460	Brine Tube
18	1	16977(US)	Reducer Coupling,1/2NPT to 3/8 NPT
		15434(CAN)	
19	1	60009(US)	#900 Air Check Assembly
		19999(CAN)	
		60009-01	#900 Air Check Assembly,Hot Water
20	2	16123	Nut
21	2	16124	Sleeve
	1	19497	Assembly includes #1 to 13, and 15 to 18

Section 6.4.2 1700 Series Brine Valve Assembly





## SERVICE VALVE OPERATOR PARTS LIST

ITEM NO.	NO.REQ'D	PART NO.	DESCRIPTION
1	1	11749	Guide, Brine Valve Stem
2	1	10250	Retaining Ring
3	1	10249	Spring,Brine Valve
4	1	12550	Quad Ring
5	1	10785	Service Actuator Assembly25gpm
6	1	12552	Brine Valve Stem,1600
7	1	12626	Seat,Brine Valve
8	5	10332	Insert,3/8"
9	5	10330	Sleeve,3/8 Delrin
10	5	10329	Nut,3/8" Brass
11	1	10328	Elbow,90 1/4"NPTx3/8"T
12	2	12897	Tube
13	2	16730	connector, Male 1/8"NPT to 3/8"T
	1	13920	Assembly includes #2 to 7



# 1-1/2" METER ASSEMBLY PARTS LIST

ITEM NO.	NO.REQ'D	PART NO.	DESCRIPTION
1	1	17569	Meter Body
2	1	13882	Post,Impeller
3	1	13509	Impeller
4	1	13847	"O" Ring-Meter Cover
5A	1	15218	Meter Cover Assembly (Std.)
5B	1	15237	Meter Cover Assembly (Extended Range)
6	4	12112	Screw-Meter Cover
7	1	17542	Flow Straightener
8	1	12733	"O" Ring-Quick Connect
9	1	17544	Nipple-Quick Connect
10	1	17543	Nut-Quick Connect


Section 6.7 Remote Meter Immediate Regeneration Mechanical Timer Assembly (Standard)

ITEM NO.	PART NO.	QUANTITY	DESCRIPTION
1	13870-01	1	Timer Housing Assembly
2	15431	1	Cycle Actuator Gear
5	13886-01	1	Knob
6	13296	4	Screw-Timer Knob & Motor Plate Mtg.
7	11999	2	Button Decal
8	60405	1	Program Wheel Assembly, Specify Gallons
9	13806	1	Program Wheel Retainer
10	13748	1	Screw-Program Wheel Mtg.
11	14265	1	Spring Clip
12	15424	1	Spring Detent
13	15066	1	Ball-1/4in. dia.
14	15055	1	Main Drive Gear
15	13880-04	1	Program Wheel 1RPM
16	15493	10	Roll Pin
17			Not Assigned
18	13018	1	Idler Shaft
19	13312	1	Spring Idler
20	13017	1	Idler Gear
21	13164	1	Drive e Gear
23	13887	1	Motor Mounting Plate
24	14974	1	Motor-110V.,60Hz.,1RPM
25	13278	2	Screw-Motor Mounting
26	14502	1	<b>Drive Pinion-Program Wheel</b>
27	14501	1	Clutch-Drive Pinion
28	14276	1	Spring
29	14253	1	Spring Retainer
30			Not Assigned
31	11384	3	Screw-Timer Hinge & Ground Wire
32	13881	1	Hinge Bracket
33	14087	3	Insulator
34	15314	1	Switch
35	10896	1	Switch,1RPM
36	11413	2	Screw-Switch Mounting
37	14007	1	Decal-Time of Day
39	13902	1	Harness-Not Shown
40	12681	2	Wire Connector-Not Shown
41	15354-01	1	Ground Wire-Not Shown
42	17870	1	Label, Indicator
43	15465	1	Label, Caution

## **IMMEDIATE REGENERATION TIMER ASSEMBLY**



ITEM NO.	PART NO.	QUANTITY	DESCRIPTION
1	13870-01	1	Timer Housing Assembly
2	13802	1	Cycle Actuator Gear
3	19205	1	24 Hour Gear Assembly
5	13886-01	1	Knob
6	13296	4	Screw-Timer Knob & Motor Plate Mtg.
7	11999	2	Button Decal
8	60405	1	Program Wheel Assembly, Specify Gallons
9	13806	1	Program Wheel Retainer
10	13748	1	Screw-Program Wheel Mtg.
11	14265	1	Spring Cup
12	15424	1	Spring-Detent
13	15066	1	Ball-1/4in. dia.
14	13911	1	Main Drive Gear
15	19210	1	Program Wheel Assembly
16	15493	21	Roll Pin
17			Not Assigned
18	13018	1	Idler Shaft
19	13312	1	Spring-Idler
20	13017	1	Idler Gear
21	13164	1	Drive Gear
23	13887	1	Motor Mounting Plate
24	13944	1	Motor-110V.,60Hz
	14104		Motor-24V.,60Hz
25	13278	2	Screw-Motor Mounting
26	13830	1	<b>Drive Pinion-Program Wheel</b>
27	13831	1	Clutch-Drive Pinion
28	14276	1	Spring
29	14253	1	Spring Retainer
30			Not Assigned
31	11384	3	Screw-timer Hinge & Ground Wire
32	13881	1	Hinge Bracket
33	14087	3	Insulator
34	10896	1	Switch
35	15320	1	Switch
36	11413	2	Screw-Switch Mounting
37	14007	1	Decal-Time of Day
38	16118	1	<b>Decal-Instructions</b>
39	13902	1	Harness-Not Shown
40	12681	2	Wire Connector-Not Shown
41	15354-01	1	Ground Wire-Not Shown
42	17870	1	Label, Indicator
43	15465	1	Label Caution

## DELAYED REGENERATION TIMER ASSEMBLY

# Section 7. Recommended Start Up Procedure

## 7.1 Softener Start-Up

NOTE: It is important to follow the startup instructions as improper start up may result in unsatisfactory softener operation or possibly damage the softener. Also on Systemax & ET units, confirm programming is as required. The programming when the unit left the factory is shown on the programming sheets in the ET or Systemax manual.

- 1. Check all system piping ensuring that it is correct and all connections are complete, (see installation drawing fig. 4.1). and ensure the drain line has an air gap. Ensure that all of the manual isolation and by-pass valves are closed prior to start up. Check all electrical connections and ensure that they are correct and complete (fig 4.8 or 4.9).
- 2. With the brine tank empty, add clean water (approx. 3.5 US gallons per cubic foot of resin Section 5.2.3) to the brine tank ensuring the water level is at least 2" above the grid plate. Add at least 15 lbs of salt for each cubic foot of resin to the brine tank and allow the brine tank to sit for a couple of hours to make a good brine solution. The salt level should be kept above the level of the water.
- 3. Plug in the control valve, and manually advance the valve out of the home position. (for ET & Systemax, see their respective manuals.) On all systems except system 7, this is done by the timer on the valve. (On system 7 units, the regeneration is initiated by the remote meter which electrically starts the appropriate valve timer). This is done by removing the dust cover, and swinging the cycle timer open, in order to expose the program wheel located inside, (mechanical timers only) The meter cable may have to be temporarily disconnected. Turn the program wheel out of the home position, until the home switch comes out of the notch in the program wheel. Once the softener is in the backwash position, where the position switch rides up on to the first set of pins, (refer to section 8 for position confirmation), unplug the softener.
- 4. Slowly partially open the inlet isolation valve, and allow the softener to slowly fill with water. When the tank is full, water begins to run out through the drain. *If the unit is filled too quickly, the media could be blown out, as well as possible damage the unit.* When full, close the inlet valve.
- 5. Allow the unit to stand for 1-2 hours once the tank is full to saturate the media bed.
- 6. Plug the unit back into the power supply, and slowly open the inlet isolation valve all of the way, and allow the unit to automatically complete its regeneration cycle. During the backwash cycle, constantly check the drain water for resin to ensure nothing other than fines are being backwashed out. During the brine draw cycle, ensure the unit is drawing brine out of the brine tank. The brine should be drawn out in 15 to 30 minutes depending upon injector size and line pressure. Also check the brine tank refill cycle to ensure the water level returns to above the grid plate and there is no water flowing to the brine tank once the regeneration cycle is complete. Ensure that an adequate supply of salt is available, and that enough salt is situated in the brine tank. For example, if an FAF 120 softener was to be regenerated at 10 lbs/ft<sup>3</sup>, this equates into 40 lbs of salt required for one regeneration cycle. Thus at least 40 lbs is required in the brine tank for a single regeneration of this softener. It is recommended that the salt be above the water level. If the meter cable was disconnected, ensure it is reconnected.
- 7. Once the start-up is complete, the valve control system must be configured. (Note: if the system was purchased as a complete system, normally all the regeneration cycle times have been factory set. The only item(s) that have to be set would be the gallonage (for meter initiated units.) To configure a calendar clock or meter initiated softener, please refer to section 9. To configure either the ET Digital Timer, or the Systemax 2000 Controller, please refer to their service manuals.
- 8. Upon completion of the steps above, the softener outlet isolation valves are **slowly** opened, and the bypass valve can then be closed. The softener is now ready for normal service operation. It is recommended that both the raw water and treated water be tested to confirm the unit is working properly.

#### 8.1 Operating Conditions

For correct operation of the softener system, the minimum water pressure required is 30 psig, (206 kPa), in order for valve to operate effectively.

Caution: Water Pressure is not to exceed 100 psig, (690 kPa), water temperature is not to exceed 100 °F, (38 °C), and the unit can not be subjected to freezing conditions without taking special precautions.

The manual bypass valve, (by others), must always be closed and the manual inlet and outlet isolation valves, (by others), open except during maintenance of the equipment.

#### 8.2 Cycle Operation

The current position of the control valve can be confirmed by opening the control valve cover, and looking at the cycle cam position. Each cycle is completed at specific locations during the cam's rotation.



Fig. 8.1 Powerhead Schematic (Powerhead shown with Standard Backplate, (Environmental Powerhead also Available)

#### Position 1. Service

During service, water is directed into the top of the tank by the control valve and flows downward through the softener media, into the distribution, and out to service. As the water flows through the softener media, the hardness (calcium and magnesium) dissolved in the water is ionically exchanged with either sodium or potassium present in the softening resin. During service, the drive gear holds the drive link completely horizontal, with the piston withdrawn to its maximum length.



Fig. 8.2 Drive Motor Service Position, Program Wheel Location and Flow During Service

As the duration of the service run increases, the softening resin slowly depletes, losing its ion exchange capacity, until the softening resin can no longer remove the hardness (calcium and magnesium). It is at this time that regeneration of the softener is required, in order to replenish the bed's softening capacity. During regeneration the hardness (calcium and magnesium) that accumulated during the previous service run are replaced on the resin by sodium or potassium. A brine solution rinsed down through the bed is the source of the replenishing sodium or potassium.

Position 2. Backwash

The regeneration procedure is performed automatically by the softener after the cycle controller has started. Each regeneration cycle consists of four steps; backwash, brine draw/slow rinse, fast rinse, and refill.

During backwash, water is directed upwards through the filter and out to drain. This loosens the softener bed, allowing the brine solution to rinse through the resin more easily during the next cycle. The backwash cycle has been factory preset to take place for 10 minutes.

The drive gear holds the drive link completely horizontal, 180° from the service position, with the piston rod fully inserted into the valve body.



Fig. 8.3 Drive Motor Position, Program Wheel Location and Flow During Backwash

Position 3. Brine Draw

During the brine draw position, water flows through the injector, drawing in the brine solution. This solution then flows down through the bed, and out the drain. The brine draw cycle ends when the brine tank is empty, and the air check in the brine tank closes, stopping the flow of concentrated brine. Water continues to flow through the injector, and down through the bed, but no brine is drawn in. This is referred to as the slow rinse cycle.

When in the brine draw/slow rinse position, the drive link is rotated approximately  $40^{\circ}$  from the backwash position, until the drive gear stops with the drive link connection at the bottom of the drive gear, with the drive link at approximately  $40^{\circ}$  angle from the horizontal.







Fig. 8.4 Drive Motor ,Program Wheel Location and Flow During Brine Draw/Slow Rinse

## Position 4. Rinse

During rinse, water is directed downwards through the softener and out to drain. This reconsolidates the softener bed and rinses any remaining brine in the softening bed to drain.

When in the rinse position, the drive link is rotated another  $5^{\circ}$  from the settle position, until the drive gear stops with the drive link connection at the bottom of the drive gear, with the drive link at a  $45^{\circ}$  angle from the horizontal.



Fig. 8.5 Drive Motor Position , Program Wheel Location and Flow During Rinse

#### Position 5. Brine Tank Refill

Upon the fast rinse cycle ending, the softener advances into what is essentially service, with the exception that a portion of the softened water is diverted backwards through the injector, and into the brine tank. This is known as the brine tank refill cycle. The flow into the brine tank is controlled by a flow control orifice, and is timed in order to measure a calculated volume of water into the brine tank. The brine tank refill position is very similar to the service position, but the drive link stops just short of the horizontal. To confirm the refill cycle is occurring, simply watch the tubing running from the softener to the brine tank, and watch the brine tank to ensure that the water level is rising. The water should continue to flow to the brine tank until the microswitch is depressed by the last two pins on the cycle timer wheel.



Fig. 8.6 Drive Motor Position, Program Wheel Location and Flow During Refill.

## Section 9. Softener Control

The standard softener controller is a mechanical type controller, which automatically initiates the backwash sequence by one of two methods: calendar clock or volumetric meter. All systems can be manually initiated by simply moving the manual regeneration knob clockwise. Only a slight turn is required to start the unit into regeneration. Remote meter initiated units should be manually initiated <u>ONLY</u> from the remote meter, which is again started by a slight clockwise movement on the remote meter timer knob.

Other control systems are available, such as the ET digital timer, which can replace the standard mechanical controller; and the Systemax 2000 Digital Controller, which looks after the operation of up to three, (3), separate units; including giving visual indication of flowrates, time, and allowing operator control of the method of initiation. For information on configuring either the ET digital timer or the System Max, please consult their service manuals.

For a description of the various systems, see section 1.

#### 9.1 Calendar Clock

With calendar clock initiation, a 12-day repeating timer automatically initiates the regeneration sequence after a preset number of days during the 12-day cycle. The regeneration sequence is factory preset to occur at 2:00 AM on the day that the clock initiates regeneration. Once initiated, the cycle timer operates the control valve, advancing the valve into each position, and holding it there for a specific length of time. The interval between regenerations can be adjusted to suit each application, depending on the raw water quality. This time interval is adjustable, with a minimum regeneration sequence interval of one regeneration per day.



Figure 9.1 Calendar Clock Timer

Setting the time of day:

- Press and hold the red button in to disengage the drive gear.
- Turn the large gear until the actual time of day is opposite the time of day pointer.
- Release the red button to again engage the drive gear.

#### Frequency of regeneration:

To set the frequency of regeneration, simply pull out the metal tabs on the skipper wheel on the days that you wish the filter to regenerate. For example, every 3rd tab has been extended in the illustration above, indicating that regeneration of that filter will take place every three, (3), days.

#### 9.2 Volumetric Meter

The second method of regeneration initiation is by a volumetric meter, which counts the volume of water as it passes through the filter during service. The meter is attached to a Fleck model 3210 control timer, by a rotating cable. The control timer has an adjustable volume dial on it, where the volume of water to pass through the meter between regenerations can be set. As the water flows through the flowmeter, the cable rotates, slowly moving the volume dial on the timer towards zero. On

all standard single units, once the meter reaches zero, the start signal will be delayed until the preset time. (This is why on single units a reserve capacity needs to be calculated into the meter setting.) On all standard duplex units, once the meter reaches zero, it immediately signals the cycle timer to begin the regeneration sequence (provided that the other unit is not already in regeneration.). Once signalled, the cycle timer takes over for the duration of the regeneration cycle, controlling the regeneration sequence, just as in the calendar clock control method.



Fig. 9.2A Delayed Meter Timer



## Meter Setting Procedure

## System 4

-Take the number of cubic feet of resin in the tank and multiply by 27,000 grains per cubic foot (for a 10 lbs salt setting).

-Divide this number by the (compensated) grains of hardness in the water. This gives you the total number of gallons the softener can treat before regeneration is required. REMEMBER that 1 part of iron is equal to 4 grains of hardness and 1 part of manganese is equal to 8 parts of hardness. For commercial units, the combined ppm maximum for iron + 2x manganese is ONE.

-Since system 4 is delayed regeneration, a reserve (typically one-day) must be built into the meter setting. -Typically for a three-day sizing, the reserve is 1/3 of the bed so take the total number of gallons and multiply by 0.67. This is what you set the meter for.

-For a two day sized unit, take the total number of gallons and divide by two. This is what you set the meter for.

## System 5 or 7

-Take the number of cubic feet of resin in ONE tank and multiply by 27,000 grains per cubic foot. -Divide this number by the (compensated) grains of hardness in the water. This gives you the total number of gallons the softener can treat before regeneration is required. REMEMBER that 1 part of iron is equal to 4 grains of hardness and 1 part of manganese is equal to 8 parts of hardness. For commercial units, the combined ppm maximum for iron + 2x manganese is ONE.

-Since system 5 & 7 is immediate regeneration, a reserve is not normally required.

## System 6

-Take the number of cubic feet of resin in BOTH tanks and multiply by 27,000 grains per cubic foot. -Divide this number by the (compensated) grains of hardness in the water. This gives you the total number of gallons the softener can treat before regeneration is required. REMEMBER that 1 part of iron is equal to 4 grains of hardness and 1 part of manganese is equal to 8 parts of hardness. For commercial units, the combined ppm maximum for iron + 2x manganese is ONE.

-Since system 6 is immediate regeneration, a is not normally required, but due to the fact that typically you get more water through one unit than the other, you may want to adjust the gallonage setting down to compensate for this factor.

#### 9.3 Regeneration Cycle Timer (mechanical)

The cycle timer controls the operations of the valve during the regeneration sequence by incorporating a series of switches , which are opened and closed in a specific order to control the movement of the valve drive motor at certain times. The cycle timer rotating a program wheel accomplishes this. In this program wheel, there are holes spaced so that each hole takes two minutes to pass by. By inserting pins into these holes, and having the switches depressed by these pins as the program wheel rotates, the switches can be depressed in a specific order. The regeneration cycle timer is illustrated below. Note: you can tell if the motor is running by looking at the "viewport" located on the motor.



E-1187

Figure 9.3 Regeneration Cycle Timer (Rear View)

The various typical standard softener control timer uses only the home, inside, and middle switches, with the outside switch being used only in specific custom applications. When certain switches in the control valve are closed simultaneously, the timer allows the valve drive motor to rotate, moving the piston to certain positions during the backwash sequence.

#### 9.4 Regeneration Program

If the unit was purchased as a complete system, the regeneration cycle program on your valve has normally been factory pre-set. Typical cycle times are 10 minutes backwash., varying brine draw and slow rinse times (dependent upon the unit), 10 minutes rinse, and varying brine tank refill times (dependent upon the unit). It should be noted however, that these cycle times may be lengthened or shortened to suit local conditions. See Section 2.6 for standard cycle times.

The pins on the program wheel determine the length of each cycle. Each pin represents two minutes of cycle time. The length of each cycle is either the number of pins (for backwash or fast rinse) or the number of holes (for brine draw/slow rinse and brine tank refill). Please note that, when one set of pins is moved, it may affect the cycle time of other cycles unless other pins are also adjusted accordingly. NOTE: Ensure pins for inside switch, (if required), do not extend far enough to cause interference with lower gear.

### 9.5 Changing the Regeneration Cycle Times

• To expose cycle program wheel, grasp the timer in upper left-hand corner and pull, releasing snap and swinging timer to the right.

• To change the regeneration cycle program, the program wheel must be removed. Grasp the program wheel and squeeze protruding lugs toward centre, lift program wheel off timer (switch arms may require movement to facilitate removal).

• Add or remove pins in the backwash or rinse cycles in order to lengthen or shorten the cycle times. See Section 2.6 for standard factory recommended pin settings.

• Make certain all electrical wires locate above snap retainer post when closing the timer assembly.



Fig. 9.5 Typical Preset Pin Settings

PROBLEM	POSSIBLE CAUSE	<u>REMEDY</u>
1. No water flowing to service.	A. Inlet and/or outlet isolation valves closed.	A. Open isolation valve(s).
	B. Unit unplugged during last regeneration.	B. Plug unit in, and return unit to service position.
2. Untreated water passing out to service.	A. By-Pass valve either partially open or not sealing.	A. Inspect bypass valve position and seal, replace or repair if necessary.
	B. Insufficient regeneration frequency and/or times and / or no salt in brine tank.	B. Increase regeneration frequency and/or backwash time and maintain salt level to above water level.
	C. Injector / screen plugged.	C. Clean injector / screen assembly.
	D. Insufficient water flowing into brine tank.	D. Check brine tank fill time and clean brine line flow control if plugged.
	E. Service flowrate exceeding maximum allowable rate.	E. Confirm service flowrate does not exceed recommended rate. Reduce if necessary.
	F. Broken or leaking distribution.	F. Inspect distribution, replace if necessary. Check O-ring between distribution riser tube and valve.
	G. Leak or crack in control valve seals. Particles partially jamming control valve.	G. Inspect seals, for damage and/or interference; replace if necessary.
	H. Flowrate through meter too low or meter not operating correctly.	H. Check meter with meter checker. Size meter to suit flowrate. Ensure meter operating correctly. Pull cable out of meter cover and rotate manually. Program wheel must move without binding and clutch must give positive "clicks" when program wheel strikes regeneration stop. If not working properly, replace timer.
	or no raw water bypass piston assembly failed.	<ul> <li>Raw water bypass piston</li> <li>assemblies have white end plugs.</li> <li>No raw water bypass assemblies</li> <li>have black end plugs. Inspect</li> <li>piston &amp; seals. Lubricate and/or</li> <li>replace internals if required.</li> </ul>
	J. Fouled mineral bed.	J. Clean bed using resin cleaner. Replace bed if necessary. Most common fouling found on water containing iron and / or manganese.
	K. Reserve capacity has been exceeded.	K. Check capacity and salt dosage requirements. Reset program wheel to provide additional reserve.

Section 10.1 Softener Trouble Shooting Guide

3. Control valve fails to regenerate unit.	A. Loss of power to control valve.	A. Inspect power supply, ensure that control valve is powered and all connections are correct. Reset time of day (if required).
	B. Drive motor and/or timer assembly not receiving power.	B. Check continuity of wiring for shorts, breaks, etc.
	C. Drive gears and/or motor binding in gearbox	C. Check motor and gearbox, ensure that they run smoothly
	D. Control valve piston jammed	D. Remove piston, clean piston
	in valve body due to foreign material in valve body.	and seal/spacer assembly with water, and lubricate. Replace seals & spacers if required.
	E. Broken or shorted microswitch.	E. Check microswitches for continuity replace damaged switch.
	F. Flowrate through meter too low	F. Size meter to suit flowrate.
4. Control valve continuously cycles unit.	A. Broken or shorted microswitch.	A. Check microswitches for continuity, replace damaged switch.
5. Water flows to drain continuously.	A. Inadequate sealing of seals due to foreign material trapped in valve body.	A. Remove Piston, inspect seals and spacers, flush with water.
	B. Damaged and/or broken seals or spacers	B. Replace damaged and or broken seals or spacers.
	C. Unit unplugged during last regeneration.	C. Plug unit in, and return unit to service position.
6. Media flowing out though service.	A. Broken distributor	A. Replace distribution
7. Loss of mineral through drain line	A. Air in system	A. Assure that system has proper air eliminator control. Check for dry well conditions.
	B. Improper sized drain line flow control	B. Check for proper drain rate. Note: if water temperature is very low, the drain line flow rate may have to be reduced.
8. Unit used too much salt.	A. Improper salt setting	A. Check salt usage and salt setting.
	B Excessive water in brine tank.	B. See problem #9
9. Excessive water in brine tank	A. Plugged drain line flow control	A. Clean flow control
	B. Plugged injector / screen	B. Clean injector / screen assembly.
	C. Foreign material in brine valve.	C. Replace brine valve seal and clean valve.
	D. Foreign material in brine line flow control	D. Clean brine line flow control.
10. Fails to draw brine properly.	A. Drain line flow control plugged	A. Clean drain line flow control
	B. Plugged injector / screen	B. Clean injector / screen assembly.
	C. Foreign material in brine valve.	C. Replace brine valve seal and clean valve.

	D. Foreign material in brine line flow control	D. Clean brine line flow control.
	E. Line pressure too low	E. Increase line pressure to 30 psi minimum.
	F. Internal control leak	F. Change seals, spacers and piston assembly.
	H. Service adapter did not cycle	H. Check drive motor and switches.
	I. Brine tank line too long or brine tank too far away.	I. Shorten brine line (recommended 5 feet maximum).
11. Loss of water pressure.	A. Scale or iron buildup in line to unit	A. Clean lines to unit.
	B. Inlet to valve plugged with foreign material.	B. Clean and inspect valve for damage. Repair as required.
	C. Iron buildup in unit.	C. Clean control valve and media bed.
12. Drain flows continuously.	A. Valve not programmed correctly.	A. Check timer program and position of control. If not positioning properly, check for faulty microswitches and / or adjustments.
	B. Foreign material in control.	B. Check brine valve and ensure it is operating properly. Remove powerhead and inspect bore. Remove any foreign material and check valve in various regeneration positions.
	C. Internal control leak.	C. Change seals, spacers and piston assembly.
(Treated Water Regeneration O	nlv)	
No supply/raw water available during service.	A. Inlet diaphragm valve installed incorrectly.	A. Inspect inlet piping, confirm proper locations for treated water regeneration diaphragm valves. Reinstall in correct locations if required. Check pressure source to the SVO. Ensure it is a continuous pressure supply equal to the max. pressure the filter is subjected to.
No treated water supply available during regeneration.	A. Treated Water Supply diaphragm valve installed incorrectly.	A. Inspect inlet piping, confirm proper locations for treated water regeneration diaphragm valves. Reinstall in correct locations if required. Ensure it is a continuous pressure supply equal to the max. pressure the filter is subjected to.
Treated water regeneration diaphragm valves not operating properly	A. Treated Water Supply diaphragm valve installed incorrectly.	A: Inspect tubing connections to diaphragm valves (see section 4). Ensure it is a continuous pressure supply equal to the max. pressure the filter is subjected to.

B. Inspect diaphragm valves internals and repair or replace as necessary.

### Section 10.2 Seal and Spacer Replacement

- 1. Remove electrical plug from outlet, turn off water supply to valve and relieve water pressure.
- 2. Remove control box cover.
- 3. Disconnect the brine line, from the injector housing to the brine valve (if your unit has timed brine tank fill).
- 4. Remove the two cap screws that hold the back plate to the valve.
- 5. Grasp the back plate on both sides and slowly pull end plug and piston assembly out of the valve body, (see Fig. 1) and lay aside.



- 6. Remove the seal first using the wire hook with the finger loop (see Fig. 2)
- 7. The spacer tool (sue only for removing the spacers) has three retractable pins, retained by a rubber ring, at one end; they are retracted or pushed out by pulling or pushing the center button on the opposite end.
- 8. Insert the pin end of the spacer tool into the valve body with the pins retracted (button pulled back). Push the tool tight against the spacer and push the button in, (see Fig. 3). When the button is pushed in, the pins are pushed out to engage the ¼ dia. Holes in the spacer. Remove the tool from the valve body. The spacer will be on the end. Pull the center button back, the pins will be retracted and the spacer can be removed from the spacer tool.



- 9. Alternately remove the remaining seals and spacers in accordance with steps No.6 and 8.
- 10. The last or end spacer does not have any holes for the pins of the spacer too to engage, therefore if the end spacer does not come out on the first try, try again using the wire hook with the finger loop.
- 11. To replace seals, spacers and end ring use special tool with the brass sleeve on one end. This is a double-purpose tool. (See Fig. 4.) The male end acts as a pilot to hold the spacers as they are pushed in=to the valve body and the brass female end is used to insert the seals into the valve body.
- 12. To restuff a valve body first take the end ring, (the plastic or brass ring without holes), then with your thumb press the button on the brass sleeve end, the large dia. Inner portion is now exposed. (See Fig. 4.) Place the end ring on this pilot with the lip on the end ring facing the tool, and push the tool into the valve body bore until it bottoms. While the tool is in the valve body take a seal and press it into the inside diameter of the exposed brass female end. (See Fig. 5.)
- 13. Remove the tool, turn it end for end and insert it into the valve body bore. While holding the large dia. Of the tool, slide it all the way into the valve body bore until it bottoms, then push the center button to push the seal out of the tool and leave it in place in the valve body. (See Fig. 5.)
- 14. Remove the tool from the valve body and push the center on the brass female end to expose the pilot on the opposite end. Place a spacer on this end and insert the spacer and tool into the valve.



- 15. While the tool is still in the valve, press another seal into the inside diameter of the exposed brass sleeve end.
- 16. Remove the tool, turn it end for end, and insert it into the valve body bore.
- 17. Alternately repeat steps No. 13 and 14 until all seals and spacers have been pushed into the valve. (See valve cross section of your valve.)
- 18. Place silicone lubricant on the piston and inside the valve.
- 19. Hold the back plate with one hand and guide the piston into the valve body with the other hand, then grasp the back plate on both sides and slowly push the piston assembly and end plug assembly into the valve. (See Fig. 1.)
- 20. Replace the two cap screws to hold the back plate to the valve and tighten securely.
- 21. Connect the brine line from the injector housing to the brine valve, (if your unit has timed brine tank fill).
- 22. Set the time of day dial to the correct time.
- 23. Replace the electrical plug in the outlet.
- 24. Turn on water supply.
- 25. Cycle control and check for proper function.
- 26. Check by-pass valve.

#### Piston Assembly Replacement



- 1. Turn off water supply to the valve and relieve water pressure.
- 2. Cycle the valve until the piston is in the service position (piston rod all the way out).
- 3. Remove electrical plug from outlet.
- 4. Remove two cap screws holding back plate to valve.
- 5. Disconnect brine line, from injector housing to brine valve, at the brine valve (if your unit has timed brine tank fill).
- 6. Grasp the back plate on both sides and slowly pull end plug and piston assembly out of the valve body.
- 7. Pull out the roll pin or special spring pin that connects the piston rod to the connecting link and remove the complete end plug and piston assembly.
- 8. Take the new piston assembly as furnished, pass through the back plate and motor support and fasten piston rod to the connecting link with special spring pin.
- 9. Inspect the inside of the valve to make sure that all seals and spacers are in place.
- 10. Spread or spray silicone lubricant on the piston and on the seals inside the valve body.
- 11. While holding the back plate on the side with one hand, start the piston into the valve by guiding it with the other hand. Then grasp the back plate on both sides and slowly push the piston and then the end plug into the valve.
- 12. Replace the two valve body cap screws and tighten.
- 13. Connect the brine line to the brine valve, if used.
- 14. Place electrical plug in outlet.
- 15. Set time of day.
- 16. Turn on water supply.
- 17. Cycle control and check for proper function.
- 18. Make sure that valve is in service position (piston rod all the way out).
- 19. Check by-pass valve.

	Seal & Spacer Stuffer Part	Seal & Spacer Puller Part
	Number	Number
2750 Valve	11098	13061
2850 Valve	16516	17623
2900 Valve	12683	12682
3150 Valve	12683	12682
3900 Valve	12683	12683
9000 Valve	12763	13061
9500 Valve	16516	17623

\* Other tools include: #12874 Seal Hook

#13644 Molex Pin Tool

Appendix A



de Flange Support Strength	V Protection	acuum Protection Flex Connectors	lexibility in Piping	fertical Base Removal and Replacement
	A pressure vessel with an I-Beam base to be attached, should remain horizontal position until ready to attach legs.			





















Jan 05






## Section 11 Warranty

## **Commercial Unit Warranty**

All equipment manufactured by WaterGroup Companies Inc. / WaterGroup Inc. is warranted against defects in material or workmanship for the following periods -Fiberglass tanks - 5 Years -Brine Tank - 1 Year -Control Valve and Electronics - 2 Years -Brine Tank Air Check Valve - 2 Years -All other components are for a period of one year

If a part proves defective within the warranty period, it should be returned to the factory, transportation charges prepaid, together with the serial number of the unit and the model number and a replacement part will be supplied free of charge.

This warranty is limited to the replacement of defective parts, f.o.b. our factory, and does not cover any labor charges or payment for damages.

WaterGroup Companies Inc. / WaterGroup INC. assumes no responsibility for consequential damage, labor or expense incurred as a result of a defect or failure to meet the terms of this warranty because of circumstances beyond it's control.

Further, the warranty on any components, not of WaterGroup Companies Inc. / WaterGroup INC. manufacture, is limited to the warranty or guarantee given by the manufacturer of the component.

Use of the product for any purpose other than its intended use will void all warranties.

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