

Last updated: 08/14/2023

Thank you for choosing KLTennis. This Privacy Policy ("Policy") describes how KLTennis, located at 5256 Ridan Way, 33418, Palm Beach Gardens, Florida, United States ("we", "our", or "us") collects, uses, and protects your personal data when you use the KLTennis mobile application ("Service").

1. INFORMATION WE COLLECT

While using our Service, we may ask you to provide certain personally identifiable information. This may include:

User Profile Information: Name, email address, and other information you choose to provide.

Usage Data: Data about how you use the Service, such as the features you use, the pages you visit, and the date and time of your visits.

2. HOW WE USE YOUR INFORMATION

Provide the Service: To allow you to chat with coaches, access the latest news, and obtain weather conditions.

Service Improvement: To monitor the usage of our Service and make necessary improvements.

Customer Support: To provide customer care and support.

3. DATA PROTECTION

We strive to use commercially acceptable means to protect your personal data in compliance with the Florida Information Protection Act (FIPA). However, no method of transmission over the internet or electronic storage is 100% secure, and while we aim to protect your personal data, we cannot guarantee its absolute security.

4. DATA RETENTION

Your personal data is retained only for as long as is necessary for the purposes set out in this Policy and in accordance with Florida laws.

5. DATA SHARING

We do not share your data with third parties. The data we collect is solely used to make the app work and provide you with the services mentioned above.

6. BREACH NOTIFICATION

In compliance with FIPA, in the unlikely event of a data breach that compromises your personal information, we will notify affected users within 30 days of becoming aware of the breach.

7. YOUR RIGHTS

You may have rights in relation to your personal data under Florida law. These may include:

Access: You have the right to request access to your personal data.

Correction: You have the right to request that any incorrect data about you is corrected.

Deletion: You have the right to request the deletion of your data under certain conditions.

To exercise these rights, please contact us at the address provided below.

8. CHANGES TO THIS POLICY

We may update our Privacy Policy from time to time in compliance with Florida regulations. We advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page.

9. CONTACT US

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at: 5256 Ridan Way, 33418, Palm Beach Gardens, Florida, United States.