

RETURN AND REFUND POLICY:

All items are final sale. We do not accept returns, offer exchanges and/or grant refunds on any goods sold. If an item arrives damaged or spoiled, our Customer Support team will work with you to determine an appropriate solution. Please reach out to our team at support@tacotote.com to resolve the issue within 1-3 hours from the delivery confirmation.

The delivery service according to the selected date can vary up to 24 hours, we use third party carrier providers and do not control their operation.

We are not responsible for delays caused by one of our shipping partners due to weather, mechanical error, strikes, natural disaster, terrorism safety control, inaccurate shipping information, or mistake on the part of our shipping partners' employees. Therefore, we are not able to offer refunds for those reasons. However, if you believe that our shipping partners have mishandled your package please let us know, and we will gladly file a claim with FedEx on your behalf.

There are no returns, refunds or cancellations allowed on any orders that have been shipped.

All packages are shipped via FedEx and therefore we cannot ship to P.O.Box addresses.