

## Frequently Asked Questions

### GENERAL INFORMATION

#### When does registration open for the 2022 CSforALL Summit?

Early Bird Registration begins July 14, 2022 through July 31, 2022.

General Registration will begin August 1, 2022. Registration will close on October 20, 2022.

#### When does the conference begin and end each day?

The CSforALL Summit begins with an evening reception on Wednesday, October 19, 2022, and ends mid-day on Friday, October 21, 2022.

#### Will this year's Summit be hybrid?

No, this year's Summit will not follow a hybrid model. However, the mainstage will be livestreamed on Day two and Day Three. Keep an eye out for free registration to access the livestreams ONLY.

#### Will meals be included at the CSforALL Summit with my registration?

Yes, meals will be partially included with your registration for Day Two and Day Three of the Summit. Please make sure to note any dietary restrictions you may have when registering.

### REGISTRATION

#### How do I obtain a copy of my receipt?

An order confirmation email including a PDF receipt with ticket information and the amount paid will be sent to the email associated with the registration. Please add '[summit@csforall.org](mailto:summit@csforall.org)' to your contacts to ensure you receive the confirmation email to your inbox.

In the event that you do not receive a confirmation email and need a copy of your receipt, please email [summit@csforall.org](mailto:summit@csforall.org) with the full name and email address used to register.

#### Is my registration transferrable?

If you are unable to attend the conference, you may request a substitute attendee in place of your registration. Please email [summit@csforall.org](mailto:summit@csforall.org) with the name of the original registrant and their confirmation number, along with the name and email address of the new registrant.

#### I'm registering a group, but I don't know who will exactly be attending. How do I go about doing this?

Please see the answer above regarding transferring the registration(s).

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### TRAVEL & TRANSPORTATION

#### Is there a hotel group rate available for Summit attendees?

The Guest House at Graceland is offering a special group rate for Summit attendees. Please visit [bit.ly/CSforALLSummitHotel2022](https://bit.ly/CSforALLSummitHotel2022) to book your stay at a special rate during the Summit.

#### Will there be a hotel shuttle provided to and from the airport?

Yes, the Guest House at Graceland offers a complimentary airport shuttle. There are kiosks in baggage claim where attendees/guests can contact the hotel and be given instructions about being picked up. To return to the airport, attendees/guests will need to check out the information desk in the lobby.

#### What is the parking policy at the Guest House at Graceland?

Attendees/Guests that are staying at the Guest House at Graceland will be charged \$5.00 per day for parking. Attendees/Guests can use their room keycard to enter and exit the parking lot.

Attendees/Guests that are not staying at the Guest House at Graceland will be charged \$5.00 for self-parking each time they depart the property.

#### Will CSforALL plan and book travel on my behalf?

No. CSforALL Summit Attendees are expected to plan and book their own travel. If you are a Summit Speaker, you are asked to plan and book your own travel unless otherwise negotiated in your contract.

### CANCELLATION POLICY

#### What is your cancellation policy?

CSforALL is not responsible for problems beyond our control, such causes include but are not limited to: weather conditions, venue property conditions, flight cancellations, or any other unforeseen circumstances. No refunds will be given in these situations. The final decision on refunds rests with the CSforALL Summit Team.

#### What is your no-show policy?

No refunds will be given for non-attendance.

#### What happens to my registration if the 2022 CSforALL Summit is postponed or cancelled?

In the event that the 2022 CSforALL Summit is postponed, your registration will be valid for the rescheduled dates of the Summit.

If this year's Summit is cancelled entirely, your registration will be valid for the next Summit.

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### HEALTH AND SAFETY

#### What health and safety precautions will be in place at the CSforALL Summit?

At CSforALL, the health and safety of our community is our top priority. We understand that there are heightened concerns surrounding conference attendance and COVID-19. We will continue to carefully monitor the situation with COVID-19, and the impact it is having on health and safety, travel, and public events.

We will work with the conference hotels and local destinations to ensure all attendees are safe and healthy when attending the conference. The [CSforALL Summit page](#) will be updated frequently to ensure attendees have the most accurate and up-to-date information regarding the 2022 in-person CSforALL conference and our health and safety plans.

#### Are you requiring proof of vaccination against COVID-19?

Currently, the CSforALL Summit Team has not made a decision on COVID-19 vaccinations being a requirement to attend this year's Summit. However, in the event that vaccinations against COVID-19 are required to attend the 2022 CSforALL Summit, full refunds will be provided to those that cannot provide proof that they are fully vaccinated.

### TECHNOLOGY AT THE 2022 CSFORALL SUMMIT

#### Is there a special mobile application to download to use during the conference?

Yes. With the Boomset Event App, you can plan your event agenda, engaging with the community, access your event content, and more. The app can be found in the [App Store](#) or the [Google Play Store](#).

#### Will mobile charging stations be available at the event?

No, charging stations for mobile devices will not be provided by CSforALL. However, you may bring your own charger and plugs to utilize the venue's available outlets.

#### Will there be free WiFi access during the conference?

Yes, complimentary WiFi will be available during the CSforALL Summit. Please note that speeds may be slowed down due to the number of attendees using the WiFi at once.

### ADDITIONAL INFORMATION

#### What are your policies regarding media release, credentials, and the Terms and Conditions?

You can view the [2022 CSforALL Summit Terms and Conditions](#) to find details of the media release, registration terms, and more.

#### How do I contact you for further assistance or inquiries?

You can contact the CSforALL Summit Team via email at [summit@csforall.org](mailto:summit@csforall.org).

#### Where can I view up-to-date information regarding this year's Summit?

Please visit [summit.csforall.org](https://summit.csforall.org) for the most up-to-date information.

