

Privacy Policy for shipix

Effective Date: October 10, 2024

1. Introduction

Welcome to shipix! Your privacy is very important to us. This Privacy Policy explains how we collect, use, share, and safeguard your personal information when you interact with our app. By using shipix, you agree to the collection and use of information as outlined in this policy. shipix is a service operated by Garage Boys LLC, a registered business entity.

2. Information We Collect

Personal Information

We collect personal data that you provide when you sign up or use shipix, including:

- **Name:** Your first and last name.
- **Contact Information:** Email address, postal address, and phone number.

Financial Information

- **Transaction Data:** Information about transactions you carry out through shipix. Financial information related to payments is handled by third-party payment processors, specifically Firebase and Stripe.

Technical Information

- **Usage Data:** Information about how you use shipix, including features accessed, frequency of use, and duration of activity.

3. How We Use Your Information

We use your data to:

- **Provide and Manage Services:** To operate and maintain the functionality of shipix and ensure your experience is seamless.
- **Communicate With You:** To send you important communications regarding your account, updates, or other information related to your usage of shipix.
- **Security:** To monitor suspicious or potentially fraudulent activity and ensure compliance with our app's terms of service.

4. Sharing Your Information

We may share your information in the following cases:

- **Service Providers:** With third-party service providers like Stripe and Firebase that help us process payments, manage data, or provide customer support.
- **Legal Requirements:** If required by law or in response to legal processes such as court orders or subpoenas.

We **do not sell or share your data** for any other purpose beyond the scope of providing and managing the shipix service.

5. Face ID Data Usage

Face ID data is securely stored on your device and is not transmitted to shipix or its servers. shipix uses the operating system's biometric authentication framework to determine whether access to your account should be granted.

6. Security of Your Information

We implement a variety of industry-standard security measures to ensure the protection of your personal information, especially when handling sensitive data such as transaction details. Our third-party processors, such as Stripe and Firebase, have their own security standards to protect financial and transactional data.

7. Data Retention Policy

We retain your personal information for as long as you maintain an account with shipix. If you choose to close your account, we will securely delete or anonymize your data, except where we are required to retain certain data for legal or regulatory purposes.

8. Children's Privacy

shipix is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If we discover that we have inadvertently collected information from a child under this age, we will take steps to delete it.

9. Your Data Protection Rights

Depending on your jurisdiction, you may have the following rights regarding your personal data:

- **Access:** You can request a copy of the personal data we hold about you.
- **Correction:** You can request corrections to inaccurate or incomplete data.
- **Deletion:** You can request the deletion of your personal data.
- **Restriction:** You can request to restrict the processing of your data in certain circumstances.

To exercise any of these rights, please contact us using the information below.

10. Changes to This Privacy Policy

We may update this Privacy Policy periodically. When we make changes, we will post the updated policy on this page and notify you through the app or by email where appropriate. We encourage you to review this Privacy Policy regularly to stay informed about how we protect your data.

11. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, feel free to contact us at:

- **Email:** thegarageboys@gmail.com
- **Address:** Garage Boys LLC, 525 Oxford Road, New Oxford, PA 17350