



ASC POLICY

1. **Refunds** - Payment once made for any of our programs cannot be refunded or transferred to any other patient under any circumstances which include:

- non-compliance on the client's end
- disagreement between the team and the client
- lack of written communication from the client
- client's dissatisfaction with services provided by ASC

2. **Pausing the program** - In case of an emergency, you can review the issue at hand with the team. If we feel that the reason for pausing is credible, we will hold the program (for a maximum of 30 days).

Notes: -

- We won't provide WhatsApp assistance/Calls for the duration of the hold/pause.
- We'd recommend you resume the plan within 30 days (from the date of pausing the program).
- After 30 days from date of pausing the program, the team will not be able to schedule a call for you and your entire program will come to an end. There will be no refunds or transfers.

For further queries, contact us at consultations@ankitasrivastava.in