

# Victor Trevor

QUALITY CONTROL MANAGER

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## SUMMARY

Highly skilled Quality Assurance and Control professional with more than 15 years experience in Quality Assurance functions, Analytical Chemistry functions, supervision in the battery manufacturing industry am currently engaged. I am a resouceful specialist in the manufacturing industry with vast knowledge in the automotive and solar batteries manufacture. Monitoring safety in busy and potentially hazardous environment is of high priority.

## SKILLS

Report writing	● ● ● ● ○	Sampling	● ● ● ● ○
Production scheduling	● ● ● ● ○	Quality inspections	● ● ● ● ●
Customer service excellence	● ● ● ● ●	Analytical assay	● ● ● ○ ○
Production control	● ● ● ● ○	Diagnostic testing	● ● ● ● ○
Performance improvements	● ● ● ● ●	Production reviews	● ● ● ● ○

## EXPERIENCE

### Factory Supervisor

#### Samsung Electronics Inc [Jun 2019 - Present](#)

- Kept accurate and detailed records of personnel progres and productivity.
- Located and resolved problems with team production and perfomance to maintain consistent product quality levels.
- Managed company operations, including staff hiring, training, development, production schedullng, and supervision of supervisors of all production sections.
- Oversaw inventory and production stock to develop and maintain inventory controls resulting in cost servingsand reduced overages.
- Collaborated with other leaders to direct workflow and support operations.
- Enhanced processes by pinpointing bottlenecks and working with the engineering foreman to resolve issues which might be causing rejects and delays in the production process.
- Evaluated employees streangth and assigned tasks based upon experience and training.
- Conducted routine inspections of incoming rawmaterials to check for quality and compliance with established product specifications.
- Evaluated employee skills and knowledge regularly, providing hands on training and mentoring to individuals with lugging skills.

### Quality Controller/ Laboratory Technician

#### Samsung Electronics Inc [Jan 2017 - Mar 2019](#)

- Sampling and chemical analysis of raw materials destined for production.
- Use of **Atomic Absorption Spectrometer (Thermo Scientific iCE 3000 Series)**
- Cirtification of raw materials and products tested.
- Production process tests of demineralized water, acid, lead oxide, lead paste and grids, water loss in plates, water analysis, and many more.
- Doing computations on production processes were calculations for chemicals to be added or adjusted is required.

- Distillation of water for Laboratory use.
- Preparations of bench chemical solutions.
- Provision of direction to various laboratory clients, eg. adjustments of product parameters to meet set specifications at furnace, oxide mill, formation and other production departments.
- Trouble shooting and dowing breakdown reports of laboratory instruments faults.
- Making sure that ISO9001:2015 is complied with by all sections( varifications of procedures and works instructions).
- Executed corrective action when test controls were outside specified limits.
- Kept laboratory in compliance with all applicable guidelines and laws.
- Set and oversaw Quality Assurance guidelines for laboratory work.
- Oversaw items in inventory of lab chemicals and reordered before supplies deminished.
- Analized experiment and test results to validate adherence to set standards and specifications.
- Quality inspections and process control of battery manufacture as well as the cases and covers manufacturing process.
- Monitoring the water treatment plant. (Reverse Osmosis process).
- Process monitoring and control of the battery charging process.
- Capacity rating of newly developed batteries.
- Ensuring Occupationa Health and Safety among fellow workers.

### **Quality Control Manager(Acting)**

#### **Samsung Electronics Inc** [Jan 2016 - Jan 2017](#)

- Implimenting quality control procedures and making sure that there are observed at all times.
- Ensuring that all sections of production are operating at and below the maximum reject rate of 0,25%
- Ensuring that all recommended corective actions to reduce production rejects, loses, and claims are implimented timeously
- Making sure that all machinery are in a 100% working order and enforcing a 20 minute rule in case of breakdowns.
- Making sure that all data partaining to rejects and claims are captured and correctly processed and reports generated for the attention of all stackholders.
- Supervising the day to day operations of the laboratory ensuring that proper lab functions are being observed at all times.
- Coordinating all quality functions between all departments.
- Ensuring that all laid down quality and production procedures are being followed as to produce a product of high quality in correct quantities.
- Documented meeting minutes and distributed to staff to facilitate follow up and permanent record keeping.
- Liaised with the engineering department on defining product features, and managing trade-offs involving features and life cycle of batteries.
- Evaluated quality problems and the battery claims adjudication process to identify and resolve issues arising.
- Monitored social media and online sources for trends in the battery industry.
- Followed quality standards and procedurosto minimize errors and maximize costomer satisfication.

### **Quality Control Supervisor**

#### **Samsung Electronics Inc** [Jul 2015 - Dec 2015](#)

- Monitored staff organization in the quality department and sugested improvements to daily functionality.
- Scheduled and chaired quality review meetings.
- Specified quality requirements of raw materials with the buying department.
- Recorded, analyzed and distributed statistical information on daily, weekly and monthly plant rejects and customer claims.
- Reported all mulfunctions of machinery to production and engineering executives to ensure immediate action to avoid lose of materials through rejects.
- Tracked quality issues with external customers, suppliers and internal plant operations.
- Generating reports on experiments and exercises being carried out.
- Displining of surbodinatees in a firm and fair manner in a case were the code of conduct has been violated.
- Training of newly recruited staff.

### **Quality Control Supervisor**

## LG Electronics Inc [Jul 2015 - Dec 2015](#)

- Monitored staff organization in the quality department and suggested improvements to daily functionality.
- Scheduled and chaired quality review meetings.
- Specified quality requirements of raw materials with the buying department.
- Recorded, analyzed and distributed statistical information on daily, weekly and monthly plant rejects and customer claims.
- Reported all malfunctions of machinery to production and engineering executives to ensure immediate action to avoid loss of materials through rejects.
- Tracked quality issues with external customers, suppliers and internal plant operations.
- Generating reports on experiments and exercises being carried out.
- Disciplining of subordinates in a firm and fair manner in a case where the code of conduct has been violated.
- Training of newly recruited staff.

## Laboratory Assistant

### Panasonic Electronics Inc [Jan 2011 - Jun 2014](#)

- Sampling and chemical analysis of raw materials destined for production and routine production samples including but not limited to Lead.
- Use of the **Atomic Absorption Spectrometer (Savant AA GBC)**
- Certification of products and raw materials tested by laboratory.
- pH control of furnace ponds.
- Preparation of bench chemical solutions.
- Distillation of water for laboratory use.
- Laboratory house keeping, raising requisitions for consumables and changing gas cylinders for the AA machine.

## Quality Inspector

### Philips Electronics Inc [Sep 2003 - Jan 2011](#)

- Created and developed best practices to improve efficiency and reduce defects.
- Evaluated final products (batteries) against quality standards and manufacturing specifications.
- performed visual inspections and destructive as well as non-destructive tests during the battery manufacturing process.
- Used the test meter to inspect the quality of batteries during the charging process as well as the smart tester when the batteries are fully charged taking note of functionality, appearance and other specifications which are required to satisfy the battery as fit for purpose.
- Noted trends in product quality and functionality to determine problem areas.
- Reported repeat issues to supervisors of other departments.
- Communicated with production team members about specific quality issues.
- Monitored the production process to gain understanding of the problematic areas.
- Completed supporting documentation for testing procedures, including data capture forms, equipment logbooks, and inventory forms.
- Inspected raw materials before production starts to guarantee quality.
- Recorded and organized test data for report generation and analysis.

## EDUCATION

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### Post Graduate Diploma: Quality Assurance and Control

Northeastern University [Jan 2018 - Nov 2019](#)

### Masters in Computer Science

The University of Texas at Dallas [Jan 1994 - Dec 2018](#)

## LANGUAGES

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English



German



French



Arabic



## HOBBIES

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Watching science fiction movies

Leaning and doing new things

Listening to soft music, r&b and gospel music

## REFERRAL

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