



Miller Morgan

SENIOR SYSTEM ENGINEER

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SUMMARY

Dynamic and motivated engineer with an experience of two years in network service assurance domain. Experienced in fault, performance and asset management solution architecture, delivery management, production support.



EXPERIENCE

Senior Systems Engineer

Columbia Technology *Dec 2017 - Present*

- AlarmMonitoringandTroubleshooting using Network Monitoring Tool Netcool IBM Tivoli OMNIBUS 8.1.
- Developing automation scripts.
- Performed code analysis and suggested enhancements for increasing code modularity.
- Performed code deployment using GIT.
- Root Cause Analysis of the problem alarms when multiple network device failure occurs in different networking sites.
- Building of User Interfaces to customize the alarms.
- Managing remote servers in client location.
- Alarm management in CISCO, Juniper Networks.
- System Testing, System Integrated Testing with the Networking Team and User Acceptance Testing to ensure proper working of devices present within a network.



EDUCATION

Masters in IT

New York University *Aug 2019*

Bachelor of Technology

The University of Texas at Dallas *Jun 2013 - May 2017*

Graduated with CGPA of 7 in Electronics and Communication



COURSES

- Programming in Python
- Object oriented programming using Python
- Java Programing
- Hibernate Frame Basics
- DBMS and SQL
- Networking and Web Technology
- 5G Technology



SKILLS

- Network Service Assurance
- HTML, CSS, JavaScript, PHP, DRUPAL|HTML
- Java Core | Java Data Access Frameworks
- Python
- DBMS SQL
- Shell and Perl Scripting



AWARDS

Best Employee of the year

Columbia Technology - 20017

Star Performer Award

Columbia Technology - 20016



LANGUAGES

English



French



Arabic



Chines



REFERRAL

Vinna Samuel

Technology Lead

Intell Technology., New York

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- Introduction to scaled Agile Framework