Andrew Edward

QUALITY ASSURANCE

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Around 9 years of experience which includes working as **QA & Software Testing Engineer** for 7 years and **SharePoint Consultant comprising Business & Test Analyst** role for around 2 years with an extensive knowledge and hands-on experience in planning, testing and administrating the process in a business organization.

SKILLS

- Operating Systems : Windows 10/8.1/7/XP and Windows 2012/2012 & 2008/2008 R2 Server
- Testing Tools : QTP, Selenium, JIRA, Firefly, FCB
- Microsoft SharePoint: SharePoint Server 2013/ 2010, SharePoint Designer for 2013/2010
- Tools : SQL Server, Microsoft Office, ASP.NET, XHTML
- Additional Skills : Business Analyst, RPA, Salesforce

EXPERIENCE

MAY 2017 - PRESENT

Quality Assurance, Sr. Executive
Dell Technologies

- Responsible in testing and identifying test scope, test planning, managing test execution, reporting metrics & tracking incidents defect management activities and coordinating between onsite and offshore
- Working with Development and Testing team in different platforms for document sorting, data capture and data conversion of professional / institutional claims (CMS1500 /UB-04/Dental claims) to EDI - 837 formats
- Responsible to end-to-end Quality Assurance of one or more product lines, making quick and reliable software releases & sharing responsibility of meeting of all Product goals with Development counterpart
- Includes setting-up and improving best practices processes for QA and their adoption & Performing System, Regression & Functional testing
- Responsible for testing of different business rules for claims processing, validation and conversion and handled end to end workflow testing of different automated platforms
- Performing UAT Testing to make sure the requirement works fine before deploying the change or submission to Client

JAN 2013 - DEC 2016

SharePoint Consultant/Administrator and Test/Business Analyst
Delta Technology Solutions

- Meet with business and technical teams to get complete understanding of the requirements. Played active role in gathering, analyzing and documenting the Business requirements
- Configuring the SharePoint Logical Structure and Central Administration. Maintaining, upgrading and managing a SharePoint Server or a Farm.
- Migrating, moving and integrating SharePoint Database from 2010 to 2013 using Windows management shell
- Create SRS and BRS and updating them frequently with the help of Developers and BA's and Update RTM and preparing the user manuals, FAQ's and conducted

training to end users.

- Work closely with clients and developers and ascertain issues during and post change request and provide feedbacks for improvements to avoid future errors and issues
- Performing Unit Testing, Functional Testing, Regression and UAT testing while and after Deployment and submit post process results to identify bug or issue post deployment

NOV 2010 - APR 2012

Software Test Engineer
iMobez Softwares

- Involved in testing the Responsive sites for Browser compatibility issue across various OS (Windows XP / Vista / 7 and Mac OS) Vs. Cross browser combinations using manual and Browser stack online tool
- Involved in performing Design, Functionalists, Regression testing, Security testing
- Involved in Mobile testing and Tablets(iPad) of Royal Sundaram and VGN sites as per client requirements using Mobile Devices or Simulators
- Understanding the client requirements and project functionality & Involved in performing Design, Functionalists, Regression testing, Security testing

EDUCATION

M.B.A in Information Systems
University of Southern California
2014-2016

B.Com, Gen (Computer applications)
Yale University
2006-2009

PROJECTS

OCT 2017 - PRESENT

Blue Sea Tech
Quality Assurance
Core Function :

- Manage workflow with QA Team
- Evaluate a product by hand relying on careful observation

Skills:

- Wide Knowledge of testing approaches both manual and automation tools
- Understanding business and Client's requirements
- SQL Skills, Problem-solving ability, Effective decisions
- Working in an Agile environment

Tools :

- Test management tools, Defect tracking tools & Automation tools
- MS Office, JIRA, SQL Clients
- IDEs

JUL 2014 - NOV 2016

MENTOS
SharePoint Consultant & Business Analyst
Responsibilities :

Responsible for the architecture, design, configuration, development, deployment and maintenance of **SharePoint** technologies. Further development and improvement of processes. Migrations to new versions of **SharePoint**. Preparation of **SharePoint** documentation, planning and processes

NOV 2013 - MAY

Vencore Source LLC

2014	**SharePoint Administrator & Business Analyst** **Responsibility :** Works with the IT department of a company, and manages the function and activity of the business's **SharePoint** software. It includes troubleshooting site issues, overseeing the work of **SharePoint** developers, and analyzing all user activity and gathering business requirements from the clients and share it through the developers.
JAN 2013 - OCT 2013	**Sea Gates Technologies** **Software Test Analyst & SharePoint Admin** **Responsiblities :** • Configure SharePoint settings and review and Monitor usage reports and created Master Pages, Theme and Site Definition to enrich the portal • Performing Unit Testing, Functional Testing, Regression and UAT testing while and after Deployment and submit post process results to identify bug or issue post deployment

CERTIFICATION

IELTS
British Council

Business Analyst
COEPD

Software Testing (Manual and Automated Testing)
CoreMind Technologies

LANGUAGES

English	●●●●○	German	●●●○○
French	●●●○○	Chines	●●○○○