

Silver Sport — Bike Rental Terms & Conditions

These terms and conditions apply to all rental orders placed with Silver Sport (Rougemont / Gstaad), operated by Apto GmbH, Rue du Village 50, 1659 Rougemont, Switzerland.

By completing your rental order, you accept these terms on behalf of yourself and every person in your group.

1. Responsibility for rented equipment

You are responsible for the care and use of all rented equipment from the moment of collection until the moment of return to Silver Sport staff.

You agree to:

- Use the equipment only for its intended purpose and in a manner consistent with normal cycling activity
 - Not modify, disassemble, or alter the equipment in any way, including removing, replacing or adjusting components without authorisation
 - Not attach accessories or devices to the equipment without prior agreement from Silver Sport
 - Return all equipment in full working order, with all original parts and accessories present
- Normal trail use — including dirt, mud and minor surface wear — is expected and accepted. You are not required to clean the equipment before return.

2. Activity risks and personal responsibility

You confirm that you:

- Understand the rules, regulations and risks associated with mountain biking and cycling activities in Alpine terrain
- Are physically capable of operating the rented equipment safely
- Will wear a helmet while riding — not legally required for our fleet under Swiss law, but strongly recommended for your safety. Helmets are available to rent at CHF 8/day.
- Will comply with all applicable Swiss road traffic regulations (Strassenverkehrsgesetz, SVG) and trail use rules

3. E-bike age requirement

In accordance with Swiss law (LCR Art. 18b), all e-bike riders must be a minimum of 16 years of age. By completing a rental order that includes an e-bike, you confirm that no e-bike rider in your group is under the age of 16.

Silver Sport reserves the right to refuse rental or require proof of age at the time of collection.

4. Damage

In the event of material damage to rented equipment during your rental period, you will be charged the full cost of repairs, including replacement parts and labour, at Silver Sport's standard workshop rates.

Damage caused by misuse, modification, neglect, or failure to follow the instructions of Silver Sport staff will be charged in full regardless of any insurance selected.

4.1 Optional damage insurance

At the time of booking, you may opt for damage insurance at an additional charge of 10% of your total rental price. This covers the cost of accidental damage repairs during your rental period.

Damage insurance does not cover:

- Loss or theft of equipment (see clause 5)
- Damage resulting from misuse or modification
- Damage to accessories such as helmets, trailers or locks

If damage insurance was not selected at the time of booking, you remain fully liable for all repair costs.

5. Loss and theft

In the event of loss or theft of any rented equipment during your rental period, you will be charged the current retail replacement price of the missing item(s).

Loss and theft are not covered by the optional damage insurance.

Silver Sport strongly recommends securing all rented equipment with the provided lock whenever left unattended.

6. Return of equipment

All rented equipment must be returned to the Silver Sport store from which it was collected, by the agreed return date and time.

Returns to a different store location cannot be accepted.

Late returns will be charged at the applicable daily rental rate for each additional day or part thereof, charged to the payment method provided at booking.

Equipment must be returned with all original components present and in full working order. Silver Sport staff will inspect equipment upon return. Any damage, missing parts or mechanical faults identified at this point will be charged in accordance with clause 4.

7. Delivery and collection service

Where delivery has been selected at booking (CHF 50 flat fee), equipment will be delivered to the address provided. The same return conditions apply — equipment must be collected from or returned to a Silver Sport store unless a return collection has been separately arranged and confirmed.

8. Cancellation and no-show

- Cancellations made more than 48 hours before the scheduled pickup time: full refund
- Cancellations made within 48 hours of the scheduled pickup time: no refund
- Failure to collect without prior cancellation (no-show): one day's rental fee for all booked items will be charged to the payment method provided at booking

9. Liability waiver

To the maximum extent permitted by Swiss law, you waive, release and discharge Silver Sport, its employees, agents and representatives from any and all liability for death, personal injury, disability, property damage or theft arising from your use of the rented equipment, except in cases of gross negligence or wilful misconduct on the part of Silver Sport.

You confirm that you participate in cycling activities freely and voluntarily, and that you assume all inherent risks associated with those activities.

10. Governing law and jurisdiction

These terms and conditions are governed by Swiss law. Any disputes arising from or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of Canton Bern.

11. Contact

Silver Sport (Apto GmbH) Rue du Village 50, 1659 Rougemont / Lauenenstrasse 19, 3780 Gstaad
+41 (0)26 925 80 50, info@silversport.ch

Silver Sport reserves the right to update these terms. The version in force at the time of booking applies.