

# Privacy Policy

## 1. Introduction

Welcome to MS Solutions. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our educational platform and services.

## 2. Information We Collect

- **Personal Information:** When you register, we collect your name, mobile number, email address, syllabus, class, and batch details.
- **Usage Data:** We collect data on how you use the app, including accessed courses, test scores, and progress.
- **Cookies:** We use cookies to enhance your experience and gather information about app usage.

## 3. How We Use Your Information

- **To Provide Services:** We use your information to deliver recorded and live classes, mock tests, and other educational services.
- **Notifications:** We send notifications about scheduled classes and other relevant updates.
- **Improvement:** We analyse usage data to improve our services and provide a better user experience.

## 4. Data Sharing and Security

- **Third-Party Services:** We may share your information with trusted third-party services to enhance our platform.
- **Security Measures:** We implement reasonable security measures to protect your data. However, no method of transmission over the internet is completely secure.

## 5. Your Rights

- **Access and Correction:** You can access and update your personal information through your account settings.
- **Data Deletion:** You can request the deletion of your account and personal data by contacting us.

## 6. Changes to this Policy

We may update this Privacy Policy from time to time. Any changes will be posted on the app, and your continued use constitutes acceptance of the updated policy.

## 7. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Email: [support@mssolutions.com](mailto:support@mssolutions.com)

Phone: +91-123-456-7890

## Terms & Conditions

### 1. Introduction

Welcome to MS Solutions. These Terms and Conditions govern your use of our educational platform and services. By accessing or using our app, you agree to comply with and be bound by these terms.

### 2. User Accounts

- **Account Creation:** To access certain features, you must create an account using your mobile number and a One-Time Password (OTP).
- **Responsibility:** You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

### 3. Services

- **Courses:** Our platform offers various educational courses and live classes for SSLC and Plus One Science students.
- **Access:** Access to courses and content is provided on a subscription basis or through individual purchases.

### 4. Payment and Refunds

- **Payments:** All payments for services must be made through the provided payment gateways.
- **Refunds:** Refunds are subject to our refund policy. Please contact support for more information.

### 5. Content Usage

- **Licence:** You are granted a limited, non-exclusive, non-transferable licence to access and use the content for personal educational purposes.

- Restrictions: You may not copy, distribute, modify, or create derivative works from the content without explicit permission from MS Solutions.

## 6. User Conduct

- Prohibited Activities: You agree not to use the platform for any unlawful activities or to engage in any behaviour that could harm the platform or other users.
- Compliance: You must comply with all applicable laws and regulations while using our services.

## 7. Intellectual Property

- Ownership: All content, trademarks, and other intellectual property on the platform are owned by MS Solutions or its licensors.
- Protection: Unauthorised use of our intellectual property is strictly prohibited.

## 8. Privacy

- Data Collection: We collect and use personal information in accordance with our Privacy Policy.
- Security: We implement reasonable measures to protect your data but cannot guarantee absolute security.

## 9. Termination

- Termination Rights: MS Solutions reserves the right to terminate or suspend your account for violation of these terms or for any other reason at our discretion.

## 10. Disclaimer of Warranties

- As-Is Basis: Our services are provided on an "as-is" and "as-available" basis without warranties of any kind.
- Limitation of Liability: MS Solutions is not liable for any direct, indirect, incidental, or consequential damages arising from your use of the platform.

## 11. Changes to Terms

Modifications: We may update these Terms and Conditions from time to time. The updated terms will be posted on the app, and your continued use constitutes acceptance of the changes.