

OneDesk Release Note

V1.1.3

22/5/2024

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1. New features

A. Introducing DM count format customization:

DM count format customization! Now, company admins have the flexibility to tailor the DM count for specific sites using pre-defined formats. Here's how to do it:

Navigate to the Edit Site Screen:

1. Click on the User button
2. Select Company Details
3. Choose Manage Sites
4. Pick the desired site
5. Select DM Count format from the dropdown menu

Save your changes, and you're all set! Enjoy the personalized DM count experience."

B. Introducing Sheets Export(v1.1.3):

We are excited to announce the latest addition to our platform: Sheet Export. This powerful feature allows you to export your sales data in Excel format with just a few clicks. Here's how it can benefit you and enhance your workflow:

Navigate to the Reports Screen and you can find the **Export Sheets** option.

2. Existing feature enhancements:

A. Site name initials enhancement

Site name initial with more than one letter if the site name is longer than one word.

Example - For the site name "Mumbai" the initial will be "M".

Similarly for the site name "Navi Mumbai" the initial will be "NM"

This enhancement was made to have a clear view of documents where site initials were printed. Example- On DM print DM number has initial.

B. Security Enhancement

Introducing enhanced user control: Admins can now set limits on how much historical data each user can see.

Under user management :

Company Details -> Manage Users -> Select user -> Other Access

Under employee management :

Employee Management -> Select employee(with login access)->Login Details-> Other Access

C. Searches Enhancement (v1.1.2)

We've upgraded our search function, making it easier to find everything from customer details to fleet information.

3. **Bug fixes:**

1. We've successfully resolved the UI break encountered on the customer edit screen when downloading invoices or statements. Users can now enjoy a seamless experience without any disruptions.
2. We've resolved an issue where the bulk status update for sales was incorrectly updating canceled sales. This problem has now been rectified, ensuring accurate sales status updates going forward.
3. We've addressed an issue with the PO number filter in the sales report for individual customers, which was causing complications. This matter has been successfully resolved, allowing for seamless filtering of sales reports by PO number.
4. We've enhanced the flexibility of updating rates for 'WITH' and 'WITHOUT' options at the customer product level. Previously, it was mandatory to update both rates simultaneously. Now, users have the freedom to update the rate of any single type independently, offering greater control and convenience.
5. We've enhanced the delete zone screen to handle large data and APIs to work smoothly and fast.

4. Known Issues:

No known issue was found, the issue from v1.1.2 has been fixed in v1.1.3

End of Release Note for version 1.1.3