

## **PRIVACY POLICY**

Welcome to Nafas. Please read this Privacy Policy page carefully. This Privacy Policy forms part of the User Agreement as well as the Vendor Agreement (“Agreements”).

When Users use this Platform, they provide us with their certain personal and non-personal information (“Information”). This Privacy Policy attempts to explain what sort of Information we collect, how we use and store it. We encourage you to spend a few moments to review this Privacy Policy. The terms and expressions defined in the Agreements shall, where used in this Privacy Policy, have the same meanings as are assigned to them in the Agreements.

### **PURPOSE:**

Our Privacy Policy explains:

- a. Kind of Information we collect;
- b. Uses of the Information;
- c. Method to access and update your Information; and
- d. Storage of your Information.

### **COLLECTION OF INFORMATION:**

#### **PRIVATE AND BUSINESS INFORMATION:**

While creating your User Account, we require you to submit to us your email address or any of your social media account such as Facebook, Instagram, Twitter, your first and last name, your geographical location, contact details, your Credit/Debit Card, PayPal details (optional), age (optional), and gender (optional for the Buyer and mandatory for the Vendor). Through your email or social media account, we obtain from the email or social media operator your basic information stored with them with reference to your email or social media account. Such information may include your name, primary email, phone number etc.

We collect the Information about the business transactions carried out through this Platform between the Vendor and Buyer. We also collect Information about the nature of the Products the Buyer purchases and the shipping and billing address he/she has provided for the delivery of the Product(s).

In addition, we also keep record of the Vendor from which you have bought the Products, Order specification, the communication between the Vendor and Buyer, the addresses of the destination where a particular Order is to be delivered.

#### **CHILDREN PRIVACY:**

This Platform is not intended to be used by children. We are extremely concerned with the privacy of children and, thus, don't knowingly collect children's information. This Policy governs customer to business relationship. By registering on this Platform, you represent that you are not a minor and are competent to consent to this Privacy Policy. If subsequently it is found that you were not competent as mentioned above, we may, in our sole discretion, terminate your User Account and stop your access to this Platform. You acknowledge that we are not liable for (a) collecting children's information unknowingly and (b) terminating User Account and discontinuing the services subsequently as mentioned in the foregoing provision.

## **ANONYMOUS INFORMATION:**

We also obtain the Information about your use, manner of use of this Platform and the preferences you may make while using this Platform. Such information are stored and processed in anonymous form and does not constitute or include any part of the identifiable information.

## **COOKIES:**

We use cookies, a text-only file containing a small piece of data transferred from our servers when you use this Platform and stored in your device. Such cookies provide us with the information about your uses, preferences, technical information about your device and the information about the operating software of your device. In no case, we misuse the cookies or any Information we collect through the same. We don't misuse the use of cookies. We use the Information only for the provision of the services through this Platform in the manner we may deem reasonably fit.

## **HOW WE USE YOUR INFORMATION:**

We use your Information for the following purposes:

- a. To improve our Platform to best fit the User's needs and preferences;
- b. To provide your services to the Users through this Platform;
- c. To keep this Platform operational for the Users;
- d. To complete the transaction and maintain the record thereof;
- e. To process the Order you placed and deliver you the Product(s);
- f. To make the Products and the Information about your business visible to the potential Buyer;
- g. To monitor use of the Platform anonymously to resolve any issue with the communication between your device and our servers;
- h. To invoice you for the unpaid payments;
- i. To comply with any lawful request of any official authorities;
- j. To comply with the applicable laws;
- k. To keep you updated on all developments with reference to your User Account;
- l. To notify you of any Order you may have placed or received;
- m. To enforce the Agreements;
- n. To authenticate you while logging-in to this Platform;
- o. To invoice you for any payment;
- p. To notify you of our latest features, improvements in the Platform or any other offers with the belief that you may be interested in it.

We will obtain your approval before using your Information for any purpose not described hereunder.

You agree that Nafas may transfer your Information from one country to another without your special consent.

## **TRANSPARENCY:**

While accessing your User Account, we provide you with an uninterrupted access to your Information associated with your User Account. You may update, add or remove any part of the Information after verifying your identity in the manner we deem fit. But we may keep such Information in our backup system for any period of time we deem fit.

We may reject your requests to change your Information if such requests are unreasonably repetitive and suspicious. We maintain reasonable security to protect your Information from accidental deletion or any theft, malicious destruction or unauthorized access. However, you acknowledge that we own no liability if such security fails to protect your Information.

## **INFORMATION WE SHARE:**

We completely understand the importance of your privacy. We do not sell, lease, license, transfer, or otherwise share your personal Information with any party not falling within the definition of the Nafas Parties unless with your express consent or it is required for the delivery of the Products.

We may provide your personal information to Nafas Parties and any other reliable business contractors to process such information for Nafas in compliance with our express instructions, this Privacy Policy and any other confidentiality and security guidelines.

We will only share your personal Information if we have reasonable ground to believe that sharing so is required to:

- a. Comply with any applicable law, Agreements or valid and express government authorities' request.
- b. Investigate any potential breaches or violations.
- c. Monitor, detect, verify, track, limit, or prevent any fraudulent, criminal or harmful activities or a violation of the applicable laws or any third party rights;
- d. Protect against infringements of the rights, property, interests or safety of our Users, Nafas Parties or the public generally.

We may share user trends, statistics, or behaviors derived from your Information with our partners anonymously– like advertisers, publishers, or connected websites. The anonymous Information will never be associated with any identifiable information.

In case we are involved in transfer of ownership of Nafas, sale, acquisition, merger, or any deal which change our control over Nafas, we will give due consideration to maintain the confidentiality and security of your personal Information. In addition, we will also notify the Users who may be potentially affected by the aforementioned development to allow them a reasonable opportunity to decide whether or not to continue to use the Platform.

## **INFORMATION SECURITY:**

For the protection of your Information from any unauthorized access, disclosure, destruction or misuses, we employ latest safeguards of industry standards. Since no internet based data is fully secured and so is the case with your Information. We don't guarantee that your Information is protected from any misuse or theft. You agree not to hold us liable for any accidental breach of the security of your Information.

Our Privacy Policy does not apply to any shipping service provider(s) or any Vendor. The Buyers are strongly recommended to review the relevant policies of the respective shipping services providers as well as the Vendors. The Vendors should maintain the security of the personal information.

Furthermore, our Privacy Policy does not also apply to the third-party's content which may be available on this Platform. You are recommended to check the policies and privacy practices of such third party entities posting such contents.

You must ensure the security and confidentiality of your login information i.e. username and password. Your failure to maintain the security of the login information may cause your User Account to be subject to an unauthorized access which may expose you to legal liabilities as well as loss of money or reputation or breach of confidentiality. If your User Account is being accessed without your authorization or approval, you must immediately report it to us or change your password, whichever is convenient to prevent such access.

## **AMENDMENTS:**

We may, in our sole discretion, make amendments in this Privacy Policy without any notice to you. If any such amendment may affect your interests and you are our registered User at the time such amendments are being introduced, you will definitely be given a prior notice allowing you to decide whether or not to keep using this Platform under amended Privacy Policy.

**CONTACT US:**

In case of any query with reference to this Privacy Policy, please contact us at:

Email: [nafas.app@gmail.com](mailto:nafas.app@gmail.com)

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