

Privacy Policy for Mziya

Effective Date: 12/06/2023

This Privacy Policy outlines how we collect, use, disclose, and safeguard the personal information of users of our package delivery application. We are committed to protecting your privacy and ensuring the security of your personal information. By using our application, you consent to the practices described in this Privacy Policy.

1. Information We Collect

1.1 Personal Information: We may collect personal information such as your name, address, contact details, and any other information you provide while using our application.

1.2 Delivery Information: To facilitate package delivery, we may collect information related to the sender, recipient, package details, delivery instructions, and other relevant information necessary for smooth delivery operations.

1.3 Usage Data: We may collect usage data, including but not limited to your interactions with the application, the pages you visit, and the features you use. This information helps us enhance the functionality of our application and improve user experience.

1. How We Use Your Information

2.1 Package Delivery: We use the personal and delivery information collected to facilitate the pickup, transportation, and delivery of packages between individuals using our application.

2.2 Application Improvement: We may use your usage data and feedback to analyze trends, understand user preferences, and make improvements to our application's features, functionality, and user interface.

2.3 Communication: We may use your contact details to communicate with you regarding important updates, notifications, service-related announcements, and customer support.

2.4 Legal Compliance: We may use your information as required to comply with applicable laws, regulations, or legal processes, or to protect our rights, privacy, safety, or property, as well as that of our users and the public.

1. Information Sharing and Disclosure

3.1 Service Providers: We may engage trusted third-party service providers to assist us in operating our application, delivering packages, analyzing data, providing customer support, or performing other necessary services. These service providers are obligated to keep your information confidential and only use it for specific purposes as instructed by us.

3.2 Legal Requirements: We may disclose your information if required to do so by law or in response to valid legal requests, such as court orders, subpoenas, or government investigations.

3.3 Consent: We may share your information with third parties if we have obtained your explicit consent to do so.

1. Data Security

We take reasonable measures to protect the security and integrity of your personal information. However, please note that no method of data transmission or storage is entirely secure. We cannot guarantee the absolute security of your information, and any transmission is done at your own risk.

1. Children's Privacy

Our application is not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If you believe that we have unintentionally collected personal information of a child, please contact us immediately, and we will take steps to delete the information from our systems.

1. Changes to this Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Any changes will be effective upon posting the updated Privacy Policy on our application. We

encourage you to review this Privacy Policy periodically to stay informed about how we collect, use, and protect your personal information.

1. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at support@mziya.net.

By using our package delivery application, you acknowledge that you have read, understood, and agreed to this Privacy Policy.