**Terms of Service My Contento**

Welcome to **My Contento,**

The following terms of service (these **"Terms of Service"**), govern your access to and use of the **My Contento** mobile application, including any content, functionality and services offered on or through **www.mycontento.com** or the **My Contento** mobile application by **More Creatives** as applicable.

**My Contento** and its subsidiaries are collectively referred hereto as

**"My Contento"** **"we"** or **"us"** and **“you”** or **“user”** means you as user of the App.

Please read the Terms of Service carefully before you start to use the App.

**By using the App, opening an account or by clicking to accept or agree to the Terms of Service when this option is made available to you, you accept and agree, on behalf of yourself or on behalf of your employer or any other entity (if applicable), to be bound and abide by these Terms of Service and My Contento’s Payment Terms, found**[**here**](https://www.fiverr.com/content/payments-terms-and-conditions)**(“Payment Terms”), which is incorporated herein by reference. You further acknowledge, you have read and understood our Privacy Policy, found**[**here**](https://www.fiverr.com/privacy-policy)**.**If you do not want to agree to these Terms of Service or the Privacy Policy, you must not access or use the Site. For more detailed policies surrounding the activity and usage on the Site, please access the designated articles herein.

This App is offered and available to users who are at least 18 years of age and of legal age to form a binding contract. If you are under 18 and at least 13 years of age, you are only permitted to use the App through an account owned by a parent or legal guardian with their appropriate permission. If you are under 13 you are not permitted to use the Site or the Fiverr services. By using the Site, you represent and warrant that you meet all the foregoing eligibility requirements. If you do not meet all these requirements, you must not access or use the App. Our Admin

Support team is available 24/7 if you have any questions regarding the App or Terms of Service. Contact our Admin Support via Email or Call at [**admin@mycontento.com**](mailto:admin@mycontento.com) **/ +974 1111111**

The original language of these Terms of Service, as well as all other texts throughout the App, is English and Arabic.

**Overview (Main terms, in a nutshell)**

Only registered users may request for New Projects. Registration is free. In registering for an account, you agree to provide us with accurate, complete, and updated information and must not create an account for **fraudulent or misleading** purposes. You are solely responsible for any activity on your account and for maintaining the confidentiality and security of your password. We are not liable for any acts or omissions by you in connection with your account.

Projects on **My Contento** may be offered at a base starting price of (...). Some projects are offered at a base price of more than (…) as determined by the Vendor.

Clients pay **My Contento** in advance to create an order.

Orders are purchased through the Order button found on the Vendor’s page.

Vendors **must fulfil their orders and may not cancel orders on a regular basis or without cause**. Cancelling orders will affect Vendor’s reputation and status. Vendors gain account statuses (Levels/ Stars / etc..) based on their performance and reputation.

Clients may **not offer or accept payments using any method other than placing an order through My Contento.**

When purchasing a service, clients are granted all rights for the delivered work, unless otherwise specified by the Vendor on their Service page. **My Contento** retains the right to use all published delivered works and Logo Designs for marketing and promotion purposes.

**My Contento** cares about your privacy. You can read our Privacy Policy [here](https://www.fiverr.com/privacy-policy).

**Vendors**

**Vendors** list their service offerings on **My Contento** to allow Clients to purchase their services.

**Vendors** may also offer Custom Offers to Clients in addition to the services already being offered by them.

**Each project you successfully complete on My Contento, accredits your account with a revenue equal to 80% of the purchase amount.**

**My Contento** accredits **vendors** once a project is completed. A project will be marked completed after revision of **My Contento** to ensure that delivered files satisfy the agreed terms for the project.

**Vendor’s** rating is calculated based on the order reviews posted by **My Contento** Clients.

High ratings allow **Vendors** to obtain advanced **Vendor** levels. In certain cases, exceedingly low ratings may lead to the suspension of the **Vendor’s** account.

For security concerns, **My Contento may temporarily disable a Seller’s ability to withdraw revenue to prevent fraudulent or illicit activity.** This may come because of security issues, improper behaviour reported by other users, or associating multiple **My Contento** accounts to a single withdrawal provider.

**Vendors** are responsible for obtaining a general liability insurance policy with coverage amounts that are sufficient to cover all risks associated with the performance of their services.

**Clients**

You may not offer direct payments to Sellers using payment systems outside of the **My Contento** platform.

Fiverr retains the right to use all publicly published delivered works for **My Contento** marketing and promotional purposes.

Please refer to the [Payment Terms](https://www.fiverr.com/content/payments-terms-and-conditions) for making Payments through the **My Contento** platform and to learn about fees and taxes.

In addition, **Clients** can request a Custom Order which addresses specific vendor requirements and receive a Custom Offer from vendors through the app.

You may not offer vendors to pay, or make payment using any method other than through the **My Contento** app. In case you have been asked to use an alternative payment method, please report it immediately to Admin Support [here](http://support.fiverr.com/).