

Account No: 5254412682-5

Statement Date: 02/14/2024

Due Date: 03/06/2024

### Service For:

ROBERT ATLAS 1792 CORTE VISTA ST BRENTWOOD, CA 94513

#### Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6

General: 1-800-743-5000 Mon-Fri 7 a.m.- 7 p.m. Saturday 8 a.m.- 5 p.m. www.pge.com/MyEnergy

### Ways To Pay

www.pge.com/waystopay

#### Your Enrolled Programs

Net Energy Metering (NEM2)

## **Your Account Summary**

Amount Due on Previous Statement	\$103.97
Payment(s) Received Since Last Statement	-103.97
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$12.04
Total NEM Charges	200.33
Current Gas Charges	96.20

Total Amount Due by 03/06/2024	\$308.57
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**This is your True-Up statement**. Please see the "Summary of Your NEM True-Up Period Charges" for more details.

Total NEM Charges Before Taxes	\$336.94
Total Electric Minimum Delivery Charges	-136.83
Taxes	0.22

Total NEM Charges Due \$200.33

#### Important Messages

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at **www.pge.com/fera**.

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web **www.pge.com/fera**.

Continued on page 8

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

#### 99905254412682500000308570000030857



Account Number: Due Date: **5254412682-5 03/06/2024** 

Total Amount Due:

\$308.57

Amount Enclosed:

\$ .

ROBERT ATLAS 1792 CORTE VISTA ST ATLAS,JULIE BRENTWOOD, CA 94513-6511 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 5254412682-5

Statement Date: 02/14/2024

> Due Date: 03/06/2024

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

## Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

1-800-660-6789 Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438 Servicio al Cliente en Español (Spanish) Business Customer Service 華語客戶服務 (Chinese) 1-800-893-9555 1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR not PG&F

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

VVIX, NOCT COL.	last page	
G&E" refers to Pacific Gas and Electric Company,	a subsidiary of PG&E Corporation. © 2024 Pacific Gas and Electric Company. All rights reserved.	

Please do not mark in box. For system use only.	
Update My Information (English Only)	Ways To Pay
Please allow 1-2 billing cycles for changes to take effect  Account Number: 5254412682-5	<ul> <li>Online via web or mobile at www.pge.com/waystopay</li> <li>By mail: Send your payment along with this payment stub in the envelope</li> </ul>

### Change my mailing address to: City \_\_\_\_ Primary Primary Email Phone

- provided.
- By debit card, Visa, MasterCard, American Express, or Discover:  ${\tt Call}$ 877-704-8470 at any time. (Our independent service provider charges a fee
- \_ State \_\_\_\_\_ ZIP code \_\_\_\_\_ . At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Due Date: 03/06/2024

# **Summary of Your NEM True-Up Period Charges**

Service For: 1792 CORTE VISTA ST Service Agreement ID: 5251130525

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

### **Summary of NEM Charges**

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Total NEM Charges
03/14/2023	46	-23	23	\$12.37	\$12.37
04/13/2023	-4	3	-1	7.06	7.06
05/14/2023	-38	-38	-76	-15.18	-15.20
06/12/2023	-47	-73	-120	-30.32	-30.35
07/13/2023	-27	-63	-90	-23.25	-23.28
08/13/2023	84	28	112	52.63	52.66
09/12/2023	58	26	84	40.06	40.09
10/12/2023	13	-18	-4	4.29	4.29
11/12/2023	39	83	122	43.34	43.38
12/12/2023	53	157	211	70.48	70.54
01/11/2024	52	181	233	82.61	82.68
02/12/2024	64	170	234	92.85	92.92
TOTAL	293	433	728	\$336.94	\$337.16

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

# **Electric Charges**

Bill Period End Date	Minimum Delivery Charges	Energy Charges *
03/14/2023	\$10.84	\$3.95
04/13/2023	11.28	-0.17
05/14/2023	11.66	-11.31
06/12/2023	10.90	-18.88
07/13/2023	11.66	-14.95
08/13/2023	11.66	21.76
09/12/2023	11.28	16.10
10/12/2023	11.28	-0.46
11/12/2023	11.66	17.65
12/12/2023	11.28	30.23
01/11/2024	11.29	35.10
02/12/2024	12.04	38.56
TOTAL	\$136.83	\$117.58

<sup>\*</sup> Please go to **pge.com/electricrates** to find the generation component of your Energy Charges.

# How Your True-Up is Calculated

**This is your True-Up statement**. You are being billed for your total NEM Charges Before Taxes minus your total electric Minimum Delivery Charges in addition to any applicable charges and taxes.

Since this is your **True-Up statement**, all electric usage charges and credits are reset to zero starting with your next billing cycle.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes are greater than your cumulative Minimum Delivery Charges.

Energy Charges are basic commodity costs related to energy usage. These charges will only be billed at True-Up if they are a positive amount and when the total NEM Charges Before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

The True-Up calculations are:

Total NEM Charges Before Taxes	\$336.94
Total Electric Minimum Delivery Charges	-136.83
Taxes	0.22
Total NEM Charges Due	\$200.33



Due Date:

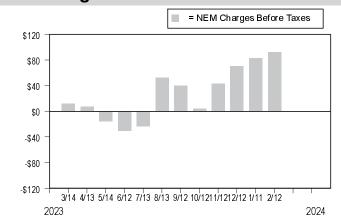
03/06/2024

## **Summary of Your NEM True-Up Period Charges (continued)**

Service For: 1792 CORTE VISTA ST Service Agreement ID: 5251130525

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

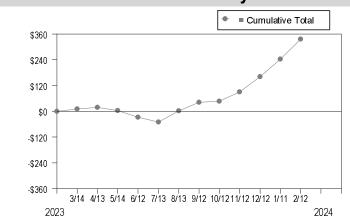
### **NEM Charges Before Taxes**



#### **Monthly NEM Charges**

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

## **Cumulative NEM Balance by Month**



#### **Cumulative NEM Balance**

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up, and based on program rules, customers do not receive payment for a negative cumulative NEM balance.



Due Date: 03/06/2024

### **Details of Electric Monthly Charges**

01/12/2024 - 02/12/2024 (32 billing days)

Service For: 1792 CORTE VISTA ST Service Agreement ID: 5251130525

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: Net Energy Metering (NEM2)

01/12/2024 - 02/12/2024

Minimum Delivery Charge <sup>1</sup>

32 days @ \$0.37612

\$12.04

\$336.94

-136.83

**Electric Monthly Charges** 

\$12.04

**NEM True-Up Charges** 

02/13/2023 - 02/12/2024

Total NEM Charges Before Taxes
Total Electric Minimum Delivery Charges
Energy Commission Tax

9.22 \$200.33

# **Total NEM Charges**

#### Service Information

 Meter #
 1005094941

 Imports
 295.173000 kWh

 Exports
 -60.984000 kWh

 Net Usage
 234.189000 kWh

 Baseline Territory
 S

 Heat Source
 B - Not Electric

 Serial
 S

 Rotating Outage Block
 12C

<sup>&</sup>lt;sup>1</sup> The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$12.04. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.



Due Date: 03/06/2024

## **Details of NEM Charges**

01/12/2024 - 02/12/2024 (32 billing days)

Service For: 1792 CORTE VISTA ST Service Agreement ID: 5251130525

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: Net Energy Metering (NEM2)

#### 01/12/2024 - 02/12/2024

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Energy Commission Tax				0.07
State Mandated Non-Bypassable	Charge <sup>1</sup>			9.02
NBC Net Usage Adjustment				-7.33
Baseline Credit	234.189000	kWh	@ -\$0.10556	-24.72
Off Peak	169.728000	kWh	@ \$0.48701	82.66
Peak	64.461000	kWh	@ \$0.51536	\$33.22
Net Usage				
Baseline Allowance	355.20	kWh	(32 days x 10.2	kWh/day)

### **Monthly NEM Charges**

\$92.92

#### Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
4.80	7.78	7.32

#### **Service Information**

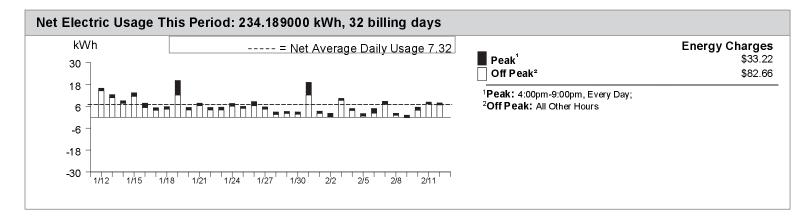
Meter#	1005094941
Imports	295.173000 kWh
Exports	-60.984000 kWh
Net Usage	234.189000 kWh
Baseline Territory	S
Heat Source	B - Not Electric
Serial	S
Rotating Outage Block	12C

#### **Additional Messages**

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, Wildfire Fund Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

As a customer who receives electricity directly from PG&E, a portion of your electric charges currently includes the Power Charge Indifference Adjustment (PCIA). To learn more, review page 2 of this Energy Statement or visit www.pge.com/cca.

Visit **www.pge.com/solarguide** to get your guide to solar billing.



<sup>&</sup>lt;sup>1</sup> The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.



Due Date: 03/06/2024

## **Details of Gas Charges**

01/13/2024 - 02/13/2024 (32 billing days)

Service For: 1792 CORTE VISTA ST Service Agreement ID: 5257781493 Rate Schedule: G1 SB Residential Service

● 01/13/2024 – 01/31/2024 Your Tier Usage 1 2

Tier 1 Allowance 36.86Therms (19 days x 1.94 Therms/day)
Tier 1 Usage 22.562500Therms @ \$2.43888 \$55.03
Gas PPP Surcharge (\$0.11051 /Therm) 2.49

02/01/2024 – 02/13/2024 Your Tier Usage 1 2

 Tier 1 Allowance
 17.94Therms (13 days x 1.38 Therms/day)

 Tier 1 Usage
 15.437500Therms @ \$2.39475
 \$36.97

 Gas PPP Surcharge (\$0.11051 /Therm)
 1.71

## **Total Gas Charges**

\$96.20

#### Average Daily Usage (Therms / day)

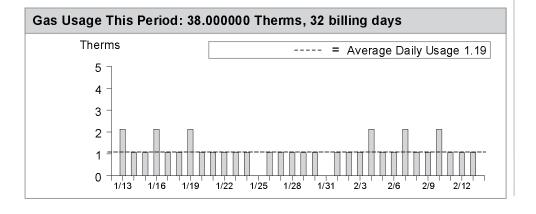
Last Year	Last Period	Current Period
1.50	1.27	1.19

#### Service Information

62630848
380
344
36
1.066715
38.000000 Therms
S
S

#### Gas Procurement Costs (\$/Them)

01/13/2024 - 01/31/2024 \$0.75508 02/01/2024 - 02/13/2024 \$0.67363



Due Date: 03/06/2024

### Important Messages (continued from page 1)

Learn how you can manage your monthly bill and save energy this winter. Visit **www.pge.com/billexplainer** to learn more.

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Your Electric Charges Breakdown (from page 2)		
Conservation Incentive	-\$21.35	
Generation	117.58	
Transmission	37.08	
Distribution	-11.91	
Electric Public Purpose Programs	71.34	
Nuclear Decommissioning	2.19	
Wildfire Fund Charge	14.52	
Recovery Bond Charge	3.83	
Recovery Bond Credit	-3.83	
Wildfire Hardening Charge	1.90	
Competition Transition Charges (CTC)	1.09	
Energy Cost Recovery Amount	-0.29	
Taxes and Other	0.22	
Total Electric Charges	\$212.37	