

Privacy Policy for MedForm

This privacy policy governs your use of the software application MedForm (“Application”) for mobile devices that was created by Report Support Pty Ltd. The Application is a survey and questionnaire tool for iPhone and iPad that provides medical practitioners and health specialists with Apple Research Kit tools which provide a clean, professional and accurate mechanism to collect patient data that would normally be collected on a paper form.

What information does the Application obtain and how is it used?

The Application collects the answer to questions that the doctor wants to ask and then submits them to a secure temporary holding area. The doctor’s system retrieves the results from this area and immediately deletes them from the holding area. No data is retained by MedForm.

User Provided Information

The Application does not obtain any personal information when you download and install the Application. Registration with us is not required. The app requests permission to send push notifications to your device, initiated primarily by your doctor. This feature can be enabled or disabled as required.

When you complete a survey using MedForm you will typically be asked for your date of birth and the initial of your first and last name. This is collected so that the doctor can match your response with his/her patient data, and for no other reason. This information is not retained once the questions have been downloaded by the doctor. No other personal information is requested by MedForm but the doctor may ask additional questions which are transmitted by MedForm but not retained.

We will not contact you at any time but doctors may send you push notifications by way of the Application, for example to remind you to complete a form at a particular time point. These can be disabled / enabled as required.

Automatically Collected Information

The Application collects certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device’s unique device ID, the IP address of your mobile device, your mobile operating system. This is used to facilitate push messaging to your iOS device.

Does the Application collect precise real time location information of the device?

This Application does not collect precise information about the location of your mobile device.

Do third parties see and/or have access to information obtained by the Application?

Third parties do not have access to the answers provided by you, only the doctor or organisation that created the form / survey will be able to access the data.

We may disclose User Provided and Automatically Collected Information:

- as required by law, such as to comply with a subpoena, or similar legal process;
- when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

What are my opt-out rights?

You can stop all collection of information by the Application easily by uninstalling the Application. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network.

Data Retention Policy, Managing Your Information

We will retain User Provided data only for as long as it takes for the doctor's system to download it from our secure temporary holding area. If the doctor does not collect the information after 24 hours it is subject to auto deletion. If you'd like us to delete User Provided Data that you have provided via the Application, please contact us at bawillis@gmail.com and we will respond in a reasonable time. Note that none of the User Provided Data is required for proper functioning of the application.

Security

We are concerned about safeguarding the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect information we process and maintain. For example, we limit access to this information to authorized employees and contractors who need to know that information in order to operate, develop or improve our Application. Please be aware that, although we endeavor provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches.

Changes

This Privacy Policy may be updated from time to time for any reason. We will notify you of any changes to our Privacy Policy by posting the new Privacy Policy here. You are advised to consult this Privacy Policy regularly for any changes, as continued use is deemed approval of all changes. You can check the history of this policy on this site.

Your Consent

By using the Application, you are consenting to our processing of your information as set forth in this Privacy Policy now and as amended by us. "Processing," means using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information, all of which activities will take place with the sole purpose of expediting the transit of the information directly to the doctor with subsequent deletion from our holding area.

Contact us

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email at bawillis@gmail.com.