Name : NAGAARJUN M
Mobile : 9843810363
Email : arjunroyal1511@gmail.com

CAREER OBJECTIVE

To succeed a challenging position in an industry where, my capabilities can be exploited for the growth of the company and provide ample scope for career growth. Additionally, a position that will enable me to use my strong organizational skills, educational background, and ability to work well with people.

Company : TATACONSULTANCY SERVICES
Domain : Market Research and Development
Client : Nielsen Company
Current Role Tagged : Process Analyst
Period : 02/11/2015 – 13/02/2023

ACHIEVEMENTS :

- Received many **Appreciation Mails** for meeting the customer expectation for Productivity and Quality in delivering the reports on time. And stringent the deadline for more than multiple activities.
- Completed lot of Web Based Trainings, Agile, Advanced Excel training and In house Trainings.

AWARDS DETAILS :

Title	Category	Sub-Category	Received On
Star performer Award	BPO Awards	Special Awards	22/01/2017
On The Spot Award	BPO Awards	Special Awards	21/03/2018
Service & Commitment	BPO Awards	Special Awards	02/11/2020
BPS Champions League	BPO Awards	Special Awards	24/06/2021

ADDITIONAL DETAILS:

- Participated in Events and Games.
- Interesting in preparing the Process Documentations, presentations and collating the data.
- Participated in organizational activities. Taken the ownership in the role (Especially in a team)
- Performed multitask works in the team.

EDUCATIONALQUALIFICATION

DETAILS:

Examination	Board/University	Institution	Percentage%	Year of passing
UG – BBA(CA)	Bharathiar University Erode	Kongu Arts and Science. Erode.	60 %	2012-2015
HSC	State Board	Govt Hr Sec School, Anupparpalayam	54 %	2012
SSLC	State Board	Govt Hr Sec School, Anupparpalayam	52 %	2010

TECHNICAL SKILLS

- Diploma In Computer Applications.
- Basic of Oracle9i, C, C++, Java.
- Tally-pursuing.
- MS Office Package, Advanced Excel, Macros, Report Preparation
- Data Analysis, V Lookup, Power Point, IF Conditions
- H Lookup, Pivot Table, Sales Report, MIS Report Creation
- Html Web Page Designed Basic.

TCS EXPERIENCE SUMMARY:

Customer	The Nielsen Company
Teams	BPO- Mirrow, PR- Product Reference, Ecom , ReportServices & CPS-Consumer Panel Service.
Period	02/11/2015 to 02/02/2023
Certification	MS Word, Advanced Excel, PowerPoint
Achievement	* Playing a Champion role (Spoc) in team. * Handled highly risky tasks, finding the root cause and troubleshooting the problems in the process in Nitro. * Won **Pillar (Cash) Award of 100$** for completing the urgent request from Client side**.**

Description	* Experience in handling the Reports based on client's guidelines requirements and make them to **meet our SLA 100%** with quality. * Also Having experience in Report Service calls RS in thisI will handle huge data details, based on **Market, Product, Fact, and Period.** * Even though I am a Champion in my team, I have done a multi-tasking and help the processors to complete the request and helped the Quality agent to complete the **Quality check** 100%. * If we received any incomplete or inaccurate request, I used to raise a ticket on time and resolved to complete the request. * Tracking and consolidating the requests for the entire team in a daily basis Productivity. * Knowledge in Excel formulas like V-lookup, H-lookup, Pivot Chart, etc. * Good exposure to the Back Office (Data Process) profile with work experience in the field of Retail Industry.

PERSONAL PROFILE:

- ➢ **Father Name** **:** Manikandan. R
- ➢ **Mother Name** **:** Shanthi. M
- ➢ **Date of Birth** **:** 15/11/1994
- ➢ **Gender** **:** Male
- ➢ **Nationality** **:** Indian
- ➢ **Languages Known to W, R, S** **:** Tamil and English
- ➢ **Marital Status** **:** Married
- ➢ **Present Address** **:** No. 10/6, AG2, A Block,
  Guru Astalakshmi Apartment,
  42nd Street,
  Nanganallur,
  Chennai_600061.

I hereby declare that the above furnished particulars are true to the best of my knowledge and belief.

Place: Chennai Date: