

## Glass

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We make each glass shade by hand, an intentional process that renders your fixture unique thanks to subtle variations in shape, size, color, and foil application. As a result of the rigorous processes involved, small surface irregularities may occur. These variations are inherent to the material, to be expected, and may not be uniform throughout the fixture. We do not replace individual parts to more closely match one another.

Every fixture is hand built and balanced in our Studio, and each glass globe has a unique weight that contributes to the shape and gesture. As a result of our process, we do not offer replacement glass to swap out on existing fixtures should you wish to change the color of your glass globes.

We only replace glass globes in the event of damage, and require photos of the damaged glass, as well as the fixture itself, to initiate the replacement process. While our processes and colors do evolve, we will make our best effort to match your originals.

## Armature

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The armature of each fixture is carefully engineered in Studio to balance, and the gesture of each individual fixture is intentional and reviewed throughout our rigorous production process. Variation in exact dimensions is to be expected given the handmade nature of each piece.

While it may appear that the armature on your fixture is adjustable, it is not intended to be manipulated once the fixture is built, and making any adjustments voids your warranty. Adjustments throw off the balance of the piece and can cause serious electrical risk by pinching the cords within.

The connector at the top of the armature, closest to the stem, is integral to the overall balance of the piece. It will be positioned anywhere from 90-180 degrees during the building process, and is not to be adjusted.

Metal finishes will vary in color, tone, and character due to the hand-applied nature of each finish. Components of different sizes, shapes, base metals, and compositions are used in each fixture; this will contribute to slight variations in tone and surface throughout.

On pieces with fringe, including our Cherry Bomb Fringe collection, fringe touching the glass globes is in keeping with Lindsey's intention for the fixture and our standard of quality. As such, it is to be expected and not considered an error.

## Overall Length

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In the event that you wish to move a fixture to a new location, we are happy to offer replacement stems for our chandeliers with adjustable stems in the Branching Bubble, Branching Disc, Cherry Bomb, Cherry Bomb Fringe, Burst, and Kingdom collections. Simply send us an email with your Sales Order number noted and we can prepare a quote and splice kit as needed.

## Overall Length (cont.)

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Drop System, Paradise, Clamp, Catch, and our Cherry Bomb Pendants all require the overall length to be made-to-measure, and as such cannot under any circumstances be altered once they are built.

Similarly, installations with multiple hanging points cannot be altered once built, as they are wired and engineered to fit their site precisely.

## Bulbs

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Bulbs are included with each order unless otherwise noted. If you wish to order replacement bulbs down the line, you can order directly through our bulb partners.

For fixtures with integrated LEDs, including the Paradise and Branching Disc collections, replacement bulbs can be ordered from our Studio. Simply send us an email with your Sales Order number noted and we can send put together a quote.

With our integrated LEDs, including the Branching Disc collection, when one bulb burns out the full set needs to be replaced. The LEDs can be replaced in your existing bulb housings, or entirely new housings can be purchased for an additional charge.

## Contact Information

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Should you have any questions at all, please do not hesitate to reach out to your Sales Associate before placing your deposit - we are glad to help.

Replacement inquiries  
[customerservice@lindseyadelman.com](mailto:customerservice@lindseyadelman.com)