

Drop Length

When appropriate, we provide stems in 36" to 72" lengths, which can be cut down on site upon installation.

- Chandeliers can receive a maximum of two (2) 72" stems free of charge.
- The Agnes collection includes one (1) 35" stem, when appropriate. Additional stems are available by request at an upcharge.
- The Knotty Bubbles collection will be knotted to length; please specify your drop length.
- Catch collection drop lengths may be customized to order.

Bulbs

All fixtures are wired for up to 240v. Please specify your local voltage and we will provide appropriate bulbs and / or transformers. If you are using a dimming system, please specify the make and models so that we may advise on compatibility.

The Cherry Bomb, Kingdom, Drop, and Catch collections, in addition to the BP.05.02, use low voltage universal bulbs. Please specify your local voltage and we will provide an appropriate transformer.

Care & Maintenance

Make sure the fixture is not illuminated prior to cleaning. The metal armature can be cleaned using a feather duster or a microfiber cloth. Depending on the fixture and the installation site, it may be necessary to use an extendable arm to reach the piece safely. Please note that the joints on the branching armatures cannot be adjusted. Do not spin the fixture as this can affect the security of installation. If shades are removed for cleaning, label their original location on the armature.

Design & Variation

Each shade (including glass globes, porcelain discs, and hammered shades) is made by hand and will include some natural variation in size, shape, and color. This is a beautiful and intentional quality inherent to the unique manufacturing process. When replacing shades or glass we will make our best efforts to match your originals.

Glass

Glass shades can be cleaned using a liquid glass cleaner with no additives. Spray glass cleaner onto cloth to wipe down glass. Do not spray the shades directly as glass cleaner can damage and oxidize the metal finish. Please be gentle on the armature and make sure not to put weight on the fixture during the cleaning process.

Porcelain

Porcelain discs can be wiped down with a damp cloth.

Brass or Bronze

Brass or bronze shades should be wiped down with a microfiber cloth. Do not use glass cleaner or abrasives on any metal surface. We recommend that tarnished metals be professionally cleaned.

Polished Metal

Clean polished metal or polished stainless with a damp cloth. Do not use commercial or heavy-duty polishes or waxes,