



Privacy Policy

Last updated August 16, 2025

Overview

The operators of KomitIA and designated affiliates ("we", "our", "us" or "KomitIA") respects your privacy and is committed to protecting your Personal Data. This Privacy Policy explains how we handle information collected through our **Platform** (www.komitia.app) or applications made available by KomitIA, and how you can exercise your rights to Personal Data protection.

"**Personal Data**" in this Privacy Policy refers to all information in relation to an identified or identifiable natural person, including nicknames, email address, passwords, chat history, social account information, etc., excluding anonymized information.

Important: Before using the Platform or submitting any Personal Data to us, please review this Privacy Policy carefully. By using the Platform, you agree to the

practices described in this Privacy Policy. If you do not agree to this Privacy Policy, you may not access the Platform or otherwise use our services.

1. What Personal Data We Collect

We only collect the information you choose to provide to us directly:

- **Email Address:** If you submit your email address to us (for example, to receive updates about KomitIA), we will use it solely for the purposes stated at the time of collection

2. How We Use Your Information

We use your email address to:

- Send you updates, news, and information about KomitIA
- Respond to any inquiries you send us

We do not sell, rent, or share your personal information with third parties for marketing purposes.

3. How We Share Personal Data

We may engage third parties to store and process your Personal Data on our behalf to improve and maintain our services. We enter into strict confidentiality agreements with such parties and require them to process Personal Data in accordance with our requirements and applicable laws.

Your email address is stored securely and is only accessible to authorized personnel. We take reasonable measures to protect it from unauthorized access, disclosure, or misuse.

We may also share your Personal Data in the following circumstances:

- **Business changes:** In the event of any change of control, merger, acquisition, reorganization, or liquidation, we will ask the new entity to continue processing your Personal Data in accordance with this Privacy Policy
- **Legal compliance:** To comply with applicable laws, exercise or defend legal rights, or protect vital interests
- **Law enforcement:** To relevant law enforcement bodies, regulatory agencies, courts or other third parties where required by law

Prior to sharing, where required by applicable laws, we may separately inform you of the third parties' details, processing purposes and types of Personal Data, and obtain your consent.

4. How We Protect Your Personal Data

We use appropriate technical and organizational measures to protect your Personal Data. The measures we use are designed to provide a level of security appropriate to the risk of processing your Personal Data.

Important: Please be aware that we cannot ensure absolutely secure Internet. If you find that your Personal Data is breached, please contact us immediately using the contact details provided below.

In the event of any accident, force majeure event or other circumstances leading to the breach of your Personal Data, we will:

- Make every effort to control the situation
- Promptly inform you of the cause and security measures taken

5. How We Store Your Personal Data

A. Storage and Cross-border Transfer

Your Personal Data is saved in our database in the United States. For global operation needs, your Personal Data may be transferred to and stored in a jurisdiction different from yours, which may not provide the same level of data protection.

Under such circumstances, we take all necessary safeguards to ensure data security in transit and require adequate protection levels from recipients through appropriate data processing agreements and standard contractual clauses.

B. Retention Period

We store your Personal Data only to the extent necessary for proper business needs (providing services, complying with legal requirements), except as otherwise required by applicable laws.

When there is no business need or the retention time limit expires, we will delete or anonymize your Personal Data.

6. Links to Other Websites

Our Platform may contain links to external websites, including social media platforms (such as Discord, Instagram, etc.) and support links. We are not responsible for the content or privacy practices of those third-party sites. Please review their privacy policies when visiting them.

7. Your Rights

A. Delete Your Personal Data

You may request that we delete your email address from our records at any time by contacting us.

Since, to this date, our Platform only collects emails with no user correlation, you will not be able to correct your Personal Data. If you want us to use another email address to contact you, you will need to proportionate your new email through our Platform and, if needed, request for us to delete your email address from our records.

B. File a Complaint

You have the right to file a complaint with the data protection authority about our collection and use of your Personal Data. Before filing a complaint, we hope you will first contact us with your concerns.

C. Withdraw Consent

If we process your Personal Data based on your consent, you may withdraw consent at any time. Withdrawal will not affect the lawfulness of processing carried out before your withdrawal.

To exercise any of these rights, please contact us using the information provided in the "Contact Us" section below. We may need to verify your identity before responding to protect your information security.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time in response to changes in legal, technical or business developments. When we update our Privacy Policy, we will take appropriate measures to inform you, such as:

- Email notification
- Notice on our website

Before making material changes, we will ensure you can accept such changes as required by applicable laws. You can see when this Privacy Policy came into effect by checking the "Last Updated" date at the top.

If you continue to use any functions of the Website or applications after updates, you are deemed to have accepted the updated Privacy Policy.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our processing of your Personal Data, please contact us. We will review your question without delay and make a timely reply according to applicable laws.

KomitIA

Email: support@komitia.app