

FULL STACK ENGINEER

Jorge Zumaya

WHO I AM

Collaborative and *Adaptable* developer **passionate** about leveraging technology to solve complex problems and drive innovation. **Enthusiastic** about contributing to a culture of collaboration and continuous improvement within Fidelity.

EXPERIENCE

FULL STACK ENGINEER, FIDELITY INVESTMENTS - JAN 2023 - PRESENT

Held an increased responsibility on development projects and was a leading contributor and subject matter expert on digital engagements that led our ratio above the product goal. Led multiple knowledge transfer sessions in efforts to upskill developers whilst creating comprehensive Confluence documentation for new team members. Migrated GraphQL components to Fidelity RESTful standards. Led individual releases and prepped our team for release readiness. Actively participated in an on-call rotation.

ASSOCIATE SOFTWARE ENGINEER, FIDELITY INVESTMENTS - OCT 2021 - JAN 2023

Supported the appointment scheduling tool hosted on Salesforce's cloud communities, client messages, and our customer engagement efforts. Assisted in migrating the scheduling functionality in communities onto the Angular GraphQL PI monorepo (i.e., implemented REST API development best practices, presentation, and smart components) and Salesforce to retrieve data to use in Angular with Connected Apps.

SOFTWARE ENGINEERING INTERN, FIDELITY INVESTMENTS - JUNE 2021 - OCT 2021

Developed various Salesforce LWC data components for our Client Messaging tool that dynamically pull user, client, and static metadata from the Salesforce database via leveraging the Salesforce object querying language to send dynamic emails to customers leveraging SF Marketing Cloud Journeys.

SOFTWARE ENGINEERING INTERN, FIDELITY INVESTMENTS, JUNE 2020 - AUG 2020

Developed features for a Fidelity internal learning tool called LevelUp using EmberJS and Elixir. Worked in an agile environment where we leveraged Scrum amongst other interns. Managed enterprise tools such as JIRA for work management, Bitbucket for source code, Jenkins for build management, and Docker for containerization.

EDUCATION

Western Governors University – M.B.A. Information Technology Management - *present*

The University of Texas at Arlington – B.S. Computer Engineering, 2018- 2021, *Cum Laude*, Minor in Spanish Linguistics

PROFICIENT TECHNOLOGIES

- Languages: JavaScript, TypeScript, Java, C/C++, Apex Salesforce Language, Angular, AngularJS, HTML, CSS, Angular GraphQL, Object Oriented Programming
- SQL Database: Salesforce Object Query Language
- CI/CD Tools: Jenkins
- Operating Systems: MacOS, Windows, Linux
- Tools: Version Control (GIT), VSCode, IntelliJ, Bruno, Jira, Github, Datadog, Splunk