**BEHIND** THE NUMBERS Quality of Earnings Analysis

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#### August 23, 2022

# AFFO- Absurd Funds from Operation

Iron Mountain (IRM) still isn't covering its dividend in the real world- even with one-time gains

A few months ago we discussed in <u>The Trouble with Iron Mountain</u> how REITs (real estate investment trusts) are a slightly different animal than common stocks. These special investment structures make capital investments in real estate assets with the expectation of generating large, long-term cash flow streams. As a REIT, the government allows REITs to forego paying taxes on their earnings that relate to real estate ownership as long as they pay out at least 90% of their income to investors as dividends. This results in a relatively high dividend yield and this rich and stable income stream is why the bulk of REIT investors own them.

The REIT structure makes reported GAAP EPS a relatively useless measure for performance. As far as REIT investors are concerned, it's all about the cash flow. As such, virtually all REITs report a figure called FFO (funds from operations) which is a proxy for sustainable operating cash flow. Most REITs make adjustments to FFO for one-time items and maintenance capital spending to arrive at a figure called AFFO (adjusted funds from operations). This is roughly the equivalent of adjusted free cash flow. Like non-GAAP EPS for common stocks, it serves as the main metric for quarterly performance and most importantly, a gauge of the company's ability to pay its dividend without the constant need for an influx of outside capital which dilutes existing shareholders.

IRM's appeal to investors seems to be that it offers the stability of a REIT plus the opportunity to grow with the Cloud through the expansion of its data center operations. However, we believe many investors do not realize that the company's definition of AFFO features adjustments we believe are completely unrealistic and that without these adjustments, AFFO does not cover the company's dividend. We will examine that as well as multiple one-time benefits that made the 6/22 quarters AFFO figure even less reliable.

# IRM's AFFO Is Still Not Covering the Dividend

We recommend readers review our original IRM piece linked above for a more detailed discussion of adjustments made to FFO and AFFO.

The below table shows IRM's AFFO for the trailing 12-month periods ended June for the last three years along with our main adjustments to get a more realistic indication of what IRM has left over to pay its dividend.

Trailing 12 months ended:	6/30/2022	6/30/2021	6/30/2020
AFFO	\$1,065.68	\$888.58	\$938.74
Cash for Acquisitions	\$886.93	\$35.79	\$132.10
Payments for Business	\$74.09	\$82.87	\$69.68
Stock-Based Compensation	\$59.33	\$43.55	\$39.17
Cash Flows Used in Financing Leases	<u>\$42.55</u>	<u>\$47.53</u>	<u>\$50.84</u>
BTN Adjusted AFFO	\$2.79	\$678.83	\$646.95
T12 Dividends	\$722.74	\$716.65	\$710.63

We see that for the 2022 period, IRM's dividend of \$723 million is well covered by its headline \$1.1 billion in AFFO. However, after our adjustments, AFFO has not been sufficient to cover the dividend for years. We will examine each adjustment below.

#### Cash for Acquisitions

We start with acquisition spending because this is the adjustment likely to face the most pushback from bulls. They will argue that acquisitions can be discontinued to preserve cash so they should be considered one-time in nature. However, there is a big problem with that logic-IRM isn't growing much without them. In the latest quarter, storage volume growth was only 50 bps.

The largest part of the storage business is RIM (Records and Information Management). It has 696.6 million cubic feet of RIM in storage. Normally it loses 4%-6% per year as customers take back documents or they have them destroyed as they are no longer needed. Covid was a big help for IRM because few companies were focused much on documents in storage. Yet in 2Q20, IRM had 694.7 million cubic feet in storage. It made acquisitions that came to just under 20 million more cubic feet and it ended 2Q22 essentially flat – it's up 30bp in two years and has been falling sequentially for over a year.

Investors were cheering the growth in services which is the handling or destruction of documents. It's growing against easy comps as that business was crushed during Covid.

Service Revenue	4Q	3Q	2Q	1Q
2022			\$536.4	\$497.0
2021	\$434.4	\$411.5	\$401.5	\$374.0
2020	\$362.4	\$340.4	\$305.3	\$385.2
2019	\$404.1	\$388.9	\$397.6	\$390.9
2018	\$402.6	\$404.0	\$405.4	\$391.3

Also, Service growth has been helped by acquisitions again. Total service revenue rose 33% in 1Q, but acquisitions were 17% of that. For 2Q, acquisitions were 12.5% of the 33.6% reported growth. The easy comps here end with 3Q22.

IRM cannot have it both ways. It can not rely on acquisitions to justify a growth multiple of 16 times adjusted EBITDA and then omit the cost of acquisitions as something that isn't necessary. Internal growth is poor at best, and without acquisition growth, the multiple could easily fall to 13 times or lower which would inflict a 20% drop on the stock price. This drop is magnified because of IRM's hefty debt load that we calculate at 6.3x EBITDA. (And keep in mind that we believe IRM's adjusted EBITDA is overstated by some of the same factors impacting AFFO which we discuss below.)

#### Payments for Business

IRM makes cash payments to acquire new customer relationships, pay for upfront costs to induce new customers to sign, and pay for the movement of records to storage at the beginning of a new contract. These costs are recorded under "acquisition of customer relationships", "customer inducements", and "contract fulfillment costs" *in the financing section* of the cash flow statements. *Since these costs do not flow through operating cash flow, they are not included in EBITDA or net income and as a result, they are not counted in FFO or AFFO. However, these are very real ongoing cash costs that the company must spend to stay in business and show organic growth.* These costs are shown in the table below for the last twelve quarters:

	6/30/2022	3/31/2022	12/31/2021	9/30/2021
Acquisition of Customer Relationships	\$0.148	\$0.000	\$1.092	\$1.186
Customer Inducements	\$2.711	\$1.913	\$2.254	\$1.330
Contract Fulfillment Costs	<u>\$19.714</u>	<u>\$14.237</u>	<u>\$14.825</u>	<u>\$14.676</u>
Total	\$22.573	\$16.150	\$18.171	\$17.192
	6/30/2021	3/31/2021	12/31/2020	9/30/2020
Acquisition of Customer Relationships	\$2.740	\$0.874	\$0.817	\$0.644
Customer Inducements	\$2.361	\$1.457	\$2.375	\$1.299
Contract Fulfillment Costs	<u>\$12.304</u>	<u>\$16.719</u>	<u>\$29.315</u>	<u>\$11.967</u>
Total	\$17.405	\$19.050	\$32.507	\$13.910
	6/30/2020	3/31/2020	12/31/2019	9/30/2019
Acquisition of Customer Relationships	\$1.151	\$1.734	\$3.115	\$9.615
Customer Inducements	\$2.642	\$4.328	\$1.942	\$1.588
Contract Fulfillment Costs	<u>\$7.596</u>	<u>\$11.142</u>	<u>\$13.081</u>	<u>\$11.744</u>
Total	\$11.389	\$17.204	\$18.138	\$22.947

# (Note that in table 1 showing BTN adjusted AFFO, we show the total of these charges under the "payments for business" heading.)

A key thing to note about these costs is that they declined during Covid as customers cut back on transferring records to IRM. However, these costs are now rising again, Adding back these costs amounted to a 7.7 cps benefit to the 6/22 quarter's AFFO, up from 6.0 cps in the year-ago quarter.

#### Stock-based compensation

Like many companies, IRM adds back stock compensation to its adjusted results based on the fact that they are considered non-cash. However, the company has to issue new shares to cover the options which dilutes existing shareholders. If it didn't, it would have to pay its employees in cash as they consider the options a very real part of their compensation and would likely leave if there stopped getting them.

#### Cash flows used in financing leases

IRM utilizes financing leases for many of its facilities. Under GAAP, the company records the depreciation portion of the lease as an operating cash flow while the larger, financing portion is included under the financing section. Like the payments to business adjustment discussed earlier, these financing lease payments are not removed from EBITDA, FFO or AFFO even though they regularly consume cash. Therefore, we believe any reasonable measure of AFFO

should have these payments removed to offer an accurate reflection of cash left over to pay dividends.

We can see that after these adjustments, IRM's AFFO regularly falls short of the cash necessary to cover the dividend. However, the 6/22 quarter contained multiple one-time benefits which likewise overstated the AFFO growth in the period which we will examine below.

## Declining Reserve for Bad Debts Added 3 cps to EPS

IRM increased its allowance for doubtful accounts during the pandemic which is understandable. And like many companies we follow, IRM has been taking those reserve levels down over the last few quarters. The following table shows the calculation of allowance for bad debts as a percentage of gross receivables for the last twelve quarters:

	6/30/2022	3/31/2022	12/31/2021	9/30/2021
Net Receivables	\$1,116.329	\$1,063.723	\$961.419	\$884.348
Allowance for Doubtful Accounts	\$55.715	\$61.167	\$62.009	\$60.214
Allowance % of Gross Receivables	4.8%	5.4%	6.1%	6.4%
	6/30/2021	3/31/2021	12/31/2020	9/30/2020
Net Receivables	\$852.449	\$814.983	\$859.344	\$791.859
Allowance for Doubtful Accounts	\$56.977	\$60.743	\$56.981	\$53.788
Allowance % of Gross Receivables	6.3%	6.9%	6.2%	6.4%
	6/30/2020	3/31/2020	12/31/2019	9/30/2019
Net Receivables	\$805.901	\$831.507	\$850.701	\$821.926
Allowance for Doubtful Accounts	\$53.394	\$44.021	\$42.856	\$44.873
Allowance % of Gross Receivables	6.2%	5.0%	4.8%	5.2%

We see that despite a YOY and sequential increase in receivables, the allowance declined on an absolute basis which drove the allowance percentage down 150 bps. We estimate that this could have added approximately 3 cps to EPS (and AFFO) growth in the quarter.

## Acquisition and Integration Costs Were Up

Even though acquisitions are a regular occurrence at IRM, the company adds back all ancillary costs associated with them to its FFO and AFFO calculations. These are largely paid in cash and given their regularity, we would argue that they should be considered part of the company's strategy and not removed from AFFO. We can see in the following table that these amounts

jumped considerably in the last two quarters to roughly 6 cps which erodes the quality of reported AFFO.

	6/30/2022	3/31/2022	12/31/2021	9/30/2021
Acquisition and Integration Costs	\$16.878	\$15.661	\$9.349	\$1.138
	6/30/2021	3/31/2021	12/31/2020	9/30/2020
Acquisition and Integration Costs	\$2.277	\$39.811	\$0	\$0
	6/30/2020	3/31/2020	12/31/2019	9/30/2019
Acquisition and Integration Costs	\$0	\$41.046	\$4.696	\$3.950

# Maintenance Capex Is Declining

IRM categorizes its capital spending into "growth" and "recurring" categories. We will refer to the recurring category as "maintenance capex" as it represents the capital spending the company considers to be necessary to support its business at current levels. The company subtracts maintenance capex from FFO in its calculation of AFFO. The following table shows the breakdown of capital spending for the last twelve quarters:

	6/30/2022	3/31/2022	12/31/2021	9/30/2021
Growth Capex	\$156.158	\$115.469	\$173.120	\$99.986
Maintenance Capex	<u>\$32.399</u>	<u>\$34.785</u>	<u>\$45.714</u>	<u>\$37.995</u>
Total Capex	\$188.557	\$150.254	\$218.834	\$137.981
	0/00/0004	0/04/0004	40/04/0000	0/00/0000
	6/30/2021	3/31/2021	12/31/2020	9/30/2020
Growth Capex	\$100.257	\$84.858	\$99.273	\$95.395
Maintenance Capex	<u>\$35.909</u>	<u>\$28.583</u>	<u>\$63.567</u>	<u>\$20.301</u>
Total Capex	\$136.166	\$113.441	\$162.840	\$115.696
	6/30/2020	3/31/2020	12/31/2019	9/30/2019
Growth Capex	\$77.647	\$54.482	\$137.525	\$154.934
Maintenance Capex	<u>\$15.203</u>	<u>\$19.743</u>	<u>\$25.713</u>	<u>\$23.773</u>
Total Capex	\$92.850	\$74.225	\$163.238	\$178.707

The 6/22 quarter enjoyed a \$3.5 million year-over-year decline which added 1.2 cps to AFFO growth in the period.

Also, remember from the discussion of acquisitions that IRM's EBITDA multiple is dependent on growth and continuing to spend on expanding and upgrading its data center properties. Therefore, we could argue that it would be logical to subtract growth capex in the calculation of

AFFO as well. However, we will refrain from making that adjustment for this exercise. This also brings up the issue of the subjectivity involved in determining what is "recurring" capex and the resulting potential for manipulation of results that determination brings with it.

## Summing It All Up

Just looking at the 6/22 quarter, IRM reported AFFO of 93 cps. However, after adjusting for 7.7 cps in payments for business, 6.9 cps for stock compensation, and 3.3 cps in financing lease payments, we are down to just 74.7 cps. Take out the 5.8 cps in acquisition and integration costs, the 3 cps in lower bad debt expense, the 1.2 cps decline in maintenance capex, 1.5 cps in non-cash rent expense, and the 0.6 cps for the company's estimate of what rent will be raised in the future and we are already down to 63 cps in adjusted AFFO to cover a 62 cps dividend. This does not include any impact from acquisitions.

Hopefully, it is clear why we contend that IRM is not covering its dividend with any reasonable measure of internally generated cash.

# Contact <u>behindthenumbers@btnresearch.com</u> for questions regarding our institutional service.

#### Disclosure:

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