

Privacy Policy for On the Spot

Effective Date: 18 November 2023

This Privacy Policy applies to the On the Spot mobile application, owned and operated by 'On The Spot PTY LTD' The App offers site management services for companies in the building management/property tech sector. This policy outlines our practices regarding the collection, use, and sharing of personal information through our App, for users in Australia and worldwide.

1. Collection of Information

- **Personal Information:** Such as name, email address, phone number, and job title when you register or use our services.
- **Usage Information:** Details of how you interact with our App, including access times, features used, and frequency.
- **Device Information:** Information about the device used to access our App, including the model, operating system, and unique identifiers.
- **Location Information:** Collected if you permit the App to access your location.

2. Use of Information

- To deliver and improve our App;
- To personalize user experience;
- To communicate about services and updates;
- For customer support and inquiries;
- To ensure security and prevent fraud.

3. Sharing of Information

- With service providers under contract who help with our business operations;
- With partners involved in delivering the App's functionalities;
- When required by law, such as to comply with legal processes or respond to requests from government authorities.

4. International Data Transfers

Your information may be transferred to, and maintained on, computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

5. Data Security

We are committed to protecting your information and take reasonable precautions to safeguard it.

6. Changes to This Policy

We may update this policy periodically. The most current version will always be posted on our App.

7. Your Rights

You may have certain rights regarding your personal information, subject to local data protection laws.

8. Contact Us

For questions about this policy, please contact us at home@onthespot.com.au.

9. Governing Law

This policy is governed by the laws of Australia, without regard to its conflict of laws principles, and may also consider international data protection laws where

applicable.