

Privacy Policy

HomeRunns App Inc.

Last Modified: March 22nd, 2024

Introduction

This Privacy Policy (this “**Policy**”) explains how your information is collected, used, and disclosed by HomeRunns App Inc., a Washington corporation (“**Company**”, “**us**”, “**our**” or “**we**”), when you access or use any content, functionality, or services offered on or through the website <https://homerunns.com/> (the “**Website**”) or the HomeRunns Mobile Application (the “**Mobile App**”, together with the Website, the “**Services**”).

This Policy applies to those who:

- Register to use the Services by creating a customer account (“**Customer**” or “**Customers**”);
- Register to use the Services by creating a contractor account (“**Contractor**” or “**Contractors**”); and
- Access or use the Services without creating an account (“**Guest**” or “**Guests**”, together with Customers and Contractors, “**Users**”, “**you**”, or “**your**”).

This Policy does not apply to information that:

- We collect offline or through any other means, including on any other website operated by Company or any third party; or
- You provide to or is collected by any third party (see *Third-Party Information Collection*).

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Services. By accessing or using our Services, you agree to this Policy. This Policy may change from time to time (see *Changes to Our Privacy Policy*). Your continued use of the Services after we make changes to the Policy is deemed to be acceptance of those changes, so please check this Policy periodically for updates.

Children Under the Age of 18

Children under the age of 18 may not provide any information to us through the Website, the Mobile App, or any other means. Our Services are not intended for, and we do not knowingly collect personal information from, children under the age of 18. If you are under age 18, do not use or provide any information on or through the Website, the Mobile App, or any features available through the Website or Mobile App. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under age 18, please contact us at support@homerunns.com.

Information We Collect and How We Collect It

Guest information we collect includes:

- Information by which an individual may be personally identified, such as name, home address, email address, and telephone number ("**Personal Information**"); and
- Information about internet connection, equipment used to access the Website or Mobile App, and usage details.

Customer information we collect includes:

- Personal Information;
- Information that is about Customer but individually does not identify Customer, including your service preferences and miscellaneous information about your home; and
- Information about internet connection, equipment used to access the Website or Mobile App, and usage details.

Contractor information we collect includes:

- Personal Information;
- Business information, including business name, address, and date of formation, license/bond information, number of employees, pricing, service areas, etc.; and
- Information about internet connection, equipment used to access the Website or Mobile App, and usage details.

We collect this information:

- Directly from you when you provide it to us; and
- Automatically as you navigate through the Website and/or Mobile App. Information collected automatically may include usage details, IP addresses, and information collected through cookies.

Information You Provide to Us

The information we collect on or through the Website and App may include:

- Information you provide by filling in forms on the Website or Mobile App. This includes information provided at the time of registering to use the Website or Mobile App or requesting further services. We may also ask you for information when you report a problem with the Website or Mobile App;
- Records and copies of all correspondence (including email addresses), including those between Users and the Company and between Customers and Contractors; and
- Details of transactions between Customers and Contractors carried out through the Website or Mobile App, including pricing and the services to be rendered.

Customers and Contractors may transmit information to one another when communicating through the messaging feature on the Website or Mobile App ("**User Messages**"). If you are

creating a Contractor account, you will be required to submit certain information, including the categories of business information listed above, which may be published or displayed (hereinafter, "posted") on public areas of the Website and Mobile App, or transmitted to other users of the Services or third parties (collectively, "**Contractor Content**", together with User Messages, "**User Content**"). User Content is posted and transmitted to others at your own risk. Please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other Users of the Website or Mobile App with whom you may choose to share your User Content. Therefore, we cannot and do not guarantee that your User Content will not be viewed by unauthorized persons.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with the Website or Mobile App, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to the Website or Mobile App, including and other communication data and the resources that you access and use on the Website or Mobile App; and
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically is only statistical data and does not include Personal Information. It helps us to improve the Services and to deliver a better and more personalized experience, including by enabling us to:

- Estimate our audience size and usage patterns;
- Store information about your preferences, allowing us to customize the Services according to your individual interests;
- Speed up your searches; and
- Recognize you when you return to the Website or Mobile App.

The technologies we use for this automatic data collection may include:

- **Browser Cookies.** A browser cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of the Website. Unless you have adjusted your browser settings so that it will refuse cookies, our system will issue cookies when you direct your browser to the Website.
- **Mobile Cookies.** A mobile cookie is a small file placed on your mobile device. It may be possible to refuse to accept mobile cookies by activating the appropriate setting on your mobile device. However, if you select this setting you may be unable to access certain parts of the Mobile App.
- **Web Beacons.** Pages of the Website and the Mobile App may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

Third-Party Information Collection

When you use the Website or Mobile App, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Advertisers, ad networks, and ad servers.
- App store and platform providers.
- Your mobile device manufacturer.
- Your mobile service provider.

These third parties may use the information they collect to provide you with interest-based (behavioral) advertising or other targeted content. We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see *Choices About Use and Disclosure of Your Information*.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any Personal Information:

- To provide you with the Website, the Mobile App, and the contents and features of each.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us.
- To notify you about changes to the Website, the Mobile App, or any products or services we offer or provide through the Website or Mobile App.
- To allow you to participate in interactive features on our Website and Mobile App.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

Disclosure of Your Information

We may disclose aggregated information about Users without restriction. In addition, we may disclose Personal Information that we collect or you provide as described in this Policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar

proceeding, in which User Personal Information held by the Company is among the assets transferred.

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.

To enforce or apply our Terms of Use and other agreements.

- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our Users, or others.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

Choices About Use and Disclosure of Your Information

We understand the importance of being able to control the use and disclosure of your information. This section describes mechanisms for you to control certain uses and disclosures of your information:

- **Tracking Technologies and Advertising.** You can set your browser or mobile device settings to refuse all or some cookies, or to alert you when cookies are being sent.
- **Third-Party Targeted Advertising.** We do not control third parties' collection or use of your information to serve interest-based advertising. However these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on NAI's website located at: <https://thenai.org/opt-out/>.

Accessing and Correcting Your Information

You can review and change your Personal Information by logging into the Website or Mobile App and visiting your account profile page.

If you delete your User Content from the Website or Mobile App, copies of your User Content may remain viewable in cached and archived pages, or might have been copied or stored by other Website or Mobile App Users.

Data Security

We have implemented measures designed to secure your Personal Information from accidental loss and unauthorized access, use, alteration, and disclosure. The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of the Website or Mobile App, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted to our Website or Mobile App. Any transmission of Personal Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website or Mobile App.

Changes to Our Privacy Policy

Any changes we make to this Policy will be posted on this page. The date the Policy was last revised is identified at the top of the page. You are responsible for periodically visiting the Website or Mobile App and this Policy to check for any changes.

Contact Information

To ask questions about or comment on this Policy and/or our privacy practices, contact us at:
support@homerunns.com