



Service Provider and Client Agreement

Confidentiality:

Thank you for seeking Coaching, Counseling or Consulting Services from Agape Pastoral Services, LLC. As a Christian ministry, we understand that trust and security are important to the process of guidance and healing in which our clients are engaged. We assure you that your confidentiality is upheld to the highest degree and that we will not disclose any of your personal or learned information to any person or outside entity without your written consent.

Client Privileges and Responsibilities:

We believe that the Bible provides timeless principles for guidance and instruction in successful marriage and life issues. For our work to be successful, it is important that you be willing to do your part by attending sessions, completing assignments, and working on building the relationship you desire. In so doing, we ask that you:

1. Be honest, open, and willing to share your concerns in a calm and reasonable way.
2. Ask questions when you don't understand or need clarification.
3. Do the hard work and things you're instructed to do in the session follow-up emails.
4. Keep appointments whenever possible and cancel within 24 hours prior to your appointment if necessary.

Professional Services Agreement:

I do voluntarily agree to participate in one or any of these services as offered by Agape Pastoral Services, LLC and I understand that Agape Pastoral Services, LLC provides Christian Premarital Counseling, Marriage Coaching and Counseling, along with Women's and Men's Coaching, Counseling, and Consulting. Any of these services I receive will be impacted by Christian and Biblical values.

I understand that neither Todd LaVine or Elizabeth Larsen of Agape Pastoral Services, LLC do not practice as a state licensed/clinical psychologist/counselors nor do they have any formal education or degree in counseling. They also do not diagnose mental illnesses or disorders, nor prescribe treatment for the same.

Todd and Elizabeth's qualifications are that they are called by God to minister to individuals and couples in need and have been doing this for many years. See bio's for more details on their

backgrounds. They have respectively worked with hundreds of individuals and couples to address a wide variety of issues.

They are both Ordained Independent Ministers of the Gospel through the National Association of Christian Ministers.

They use and call on real life experiences and the Power of God's Word to bring healing, reconciliation, and transformation to individuals and marriages that are in need of it. They make no guarantees to individuals and couples receiving the results they desire because they believe that victorious lives and great marriages in general, are a choice and that belief is based and expressed in the following passage of scripture.

Deuteronomy 30:19-20 - *"Today I have given you the choice between life and death, between blessings and curses. Now I call on heaven and earth to witness the choice you make. Oh, that you would choose life, so that you and your descendants might live! You can make this choice by loving the Lord your God, obeying him, and committing yourself firmly to him. This is the key to your life. And if you love and obey the Lord, you will live long in the land the Lord swore to give your ancestors Abraham, Isaac, and Jacob."*

Agape Pastoral Services, LLC does also acknowledge that some people can and do have physiological and psychological needs that only a licensed, educated, and trained person can meet. If together we discern that this is the case for you, we will make the recommendation for you to find someone in your local area to see, or if you're local to us, we can help steer you in the right direction based on our experiences with local professionals.

I hereby agree to hold Agape Pastoral Services, LLC harmless from any disputes, claims, liabilities or expenses which could arise from such services noted above and I understand my rights and responsibilities as stated in this document.

I have read and agreed to the information as stated in this document, and by my signature below, I accept all the terms and conditions as herein stated.

Privacy Policy

Information Collection And Use:

This policy applies to any and all information received by Agape Pastoral Services, LLC, both online and offline, on any Platform, including the Agape Pastoral Services, LLC website and/or mobile applications, as well as any other electronic, written, or verbal communications in or out of our sessions together.

While in the course of conducting services for you or receiving payments or donations from you through any service platform we choose to use, you may be asked to provide certain personally identifiable pieces of information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name, phone number or email address and we have no access to any of your payment information that any of these platforms may collect during the payment process.

Any information we receive through the process of starting to work together or after we begin working together, will not be sold, shared or traded with any other person or entity, nor will we send mailings to you on behalf of any other organizations.

Terms and Conditions:

1. Payments are non-refundable once made. If you make the full payment up front and have concerns about the services after you get started, and within 50% of the sessions being completed, I will work with you in fairness on an agreeable outcome. There needs to be an understanding that **there is a significant amount of time and effort invested outside** of our normal session time together to prepare and partner with you throughout this process.
2. With regard to a refund if issued, your completed sessions are billed at the normal "single session hourly rate" which is published on our website and will be calculated and deducted from the total amount paid and the balance will be refunded if Point 1 above is met.
3. Our credit card processor, Stripe, does not refund the transaction fee which is typically 3.0% and this amount will not be refunded.
4. Any other hard costs like workbooks or online assessments will not be refunded.
5. Payment plans may end near or just after your final session and you are responsible for paying the total cost of the entire package and all sessions used.

I have read and understood the agreement as described above and have no further questions. By signing this agreement I or we agree to everything noted above.

Date

Full Name

Signature for individual or for both husband and wife