



Telephone: 254-20- 2719953  
 Fax: 254-20-2716515  
[www.ncs.go.ke](http://www.ncs.go.ke)

Transcom House, 9th Floor  
 P.O. Box 10756 - 00100  
**GPO NAIROBI-KENYA**

## ADDENDUM No.1

**TENDER REF NO: TENDER NCS/ONT/001/2024-2025**

### **TENDER FOR PROVISION OF STAFF MEDICAL, WIBA AND GROUP LIFE INSURANCE COVER**

No	QUERY/CLARIFICATION	RESPONSE
1.	Kindly share the level of benefit for Group Life whether it is x3, x4, x5 of annual salary?	X 5 of annual salary.
2.	<b>Clarification 1: Requirements for Life vs. General Insurance Providers</b> <b>MR 6:</b> <i>Must be registered with the Insurance Regulatory Authority – (MEDICAL CATEGORY); a certified copy of the current license must be submitted.</i> <b>Concern:</b> Life insurance providers such as KOLAL are registered under the <i>life</i> category with the Insurance Regulatory Authority, not the <i>medical</i> category. We kindly request clarification on whether this requirement applies specifically to medical insurance providers, and if not, whether the equivalent life category license will be accepted for Group Life cover.	Kindly refer to the amendment
3.	<b>MR 11:</b> <i>Must provide a Sample Insurance Policy document for each of the following: Medical, WIBA, and Group Life.</i> <b>Concern:</b> As a life insurance company, our scope is limited to Group Life cover, and we do not underwrite Medical or WIBA policies. Kindly confirm whether it is acceptable for life insurance providers to submit only the Group Life sample policy, while Medical and WIBA documents would apply exclusively to general insurers.	Kindly refer to the amendment
	<b>Clarification 2: Group Life Insurance Multiplier</b> We also request confirmation and provision of the applicable <b>multiplier</b> for the Group Life Insurance cover. This is essential	Kindly refer to the amendment

	for developing accurate pricing and quotation calculations in accordance with the tender expectations.	
	<b>Closing Date</b>	<b>Monday, 14<sup>th</sup> JULY 2025 at 11.00am</b>

Any addendum & clarification issued form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.