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**Attention: All Franchisees** 

DATE: 28 November 2025

Subject: Happy Hour & a Half – Terms & Conditions

### 1. Validity & Availability

- The special is only valid Monday to Friday from 17:30 to 19:00.
- Only valid for sit-down customers.

### 2. Both-Drink Serving Rule

- When selecting the special that includes two drinks, both drinks will be served immediately.
- Drinks cannot be "kept for later" or carried over past 19:00.
- We cannot keep the second drink back to be served fresh later.

# 3. No Takeaways

Happy Hour drinks are not available for takeaway.

# 4. Age Restriction

• Strictly 18+ only. ID may be requested.

#### 5. No Substitutions

- No swaps or changes to drink options.
- Mixers included as stated (e.g., Coke with Richelieu).

#### 6. Cut-Off Time Strict

- Orders must be placed before 19:00.
- Any orders placed after 19:00 will be charged at normal menu pricing.



# 7. Responsible Service

- Management reserves the right to:
  - Refuse service to intoxicated patrons.
  - Limit consumption in accordance with responsible alcohol service guidelines.

Hennie's Greetings

The Hennie's Team