

Privacy Notice for the Educational AI Tutors



Data Controller:

Arktad Industries SAS de C.V., located at contact@arktadindustries.com, is responsible for the processing of personal data collected through the educational AI tutors service, known as "Tutors."

Personal Data Collected:

To create a user account, only the student's first name and email address are collected. Additionally, information on the subjects or topics for which the tutor is needed is registered. No other personal information or additional data is collected, stored, or retained.

Purpose of Data Processing:

The collected information is used solely to create the student's account, which allows access and use of the educational tutor for the selected subjects or topics. The tutor is limited to answering questions within the designated topic and will not respond to queries outside of the chosen subjects.

Data Storage and Protection:

Arktad Industries does not save the conversations between the student and the tutor, nor does it send data from these interactions to clients or third parties. The provided information (first name, email address, and topics) is used solely for the operation of the service and is not retained after it is no longer needed.

User Rights:

Users can request the deletion of their account and associated data by directly contacting Arktad Industries. Once the request is received and the user's identity is verified, we will proceed to permanently delete the account and corresponding data.

Data Sharing with Third Parties:

Arktad Industries does not share the collected personal information with third parties. The data is used exclusively for the purposes described in this privacy notice and will not be transferred or disclosed without the user's explicit consent.

Notification of Privacy Notice Changes:

Any changes to this privacy notice will be communicated to users via email at least 5 days before they come into effect. Additionally, the changes will be reflected on the Arktad Industries website on the day they take effect and will be available for consultation.