WEB PLATFORM USER GUIDE

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SECTION 1: GETTING STARTED WITH GO MARKETS

FIRST TIME LOGIN

STEP 1. Open Welcome Email

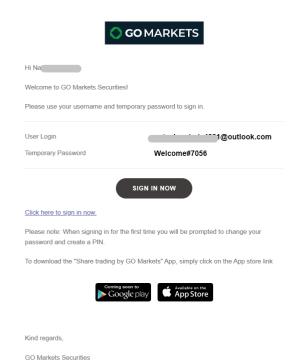
Check your inbox for a welcome email from GO Markets Securities.

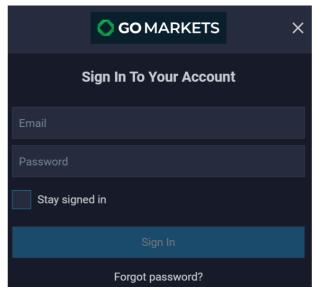
STEP 2. Sign In

Click **SIGN IN NOW** to be directed to the GO Markets Platform. Use the provided user login and temporary password to sign in.

STEP 3. Create Password and PIN

You will be prompted to set up a new password and a 6-digit PIN code.

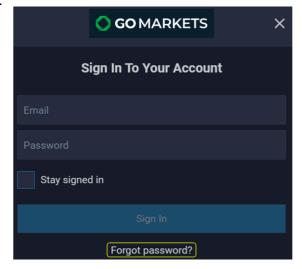




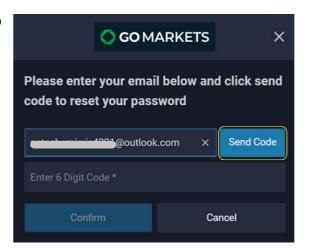


FORGOT PASSWORD

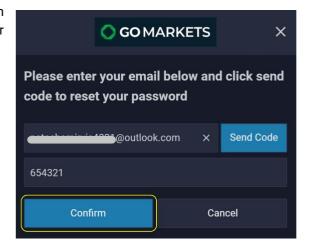
STEP 1. On the sign-in page, click **FORGOT PASSWORD**.



STEP 2. Enter your email address and click **SEND CODE**.

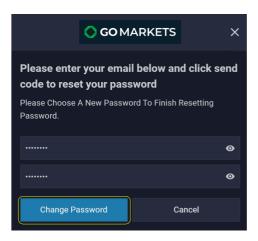


STEP 3. Retrieve the 6-digit temporary code from your inbox. The code will be valid for 24 hours. Enter the code and click **CONFIRM**.

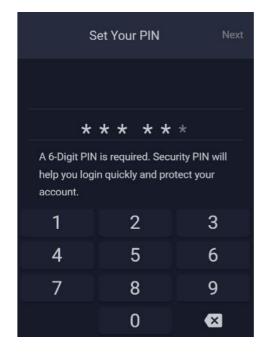




STEP 4. Type in your new password and click **CHANGE PASSWORD.**



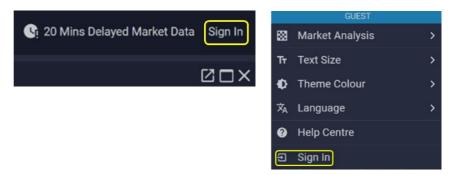
STEP 5. Set your new security PIN.



LOGGING IN AND OUT

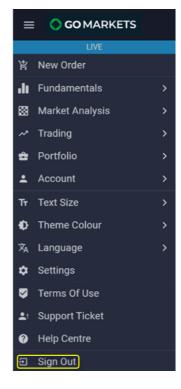
STEP 1. To log in, open a new browser with the following URL: https://gomarkets.equix.app/

STEP 2. Select Sign In or: Menu -> Sign In



There are two ways to log out of GO Markets Web.

- 1. Menu -> Sign out
- 2. Hover the mouse over the dropdown arrow next to login email -> Sign out -> Confirm.





SETTING UP WORKSPACE

Adding and Removing Widgets

To build your own workspace, you may add and remove data.

To add a widget, select an application from the Menu. For example, select Fundamentals Analysis to bring the widget into your workspace.

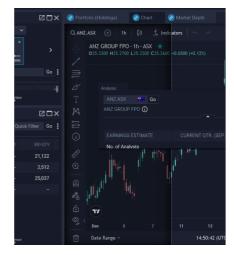
To remove unwanted widgets, click on the X symbol.





Relocating Widgets

To move the widget into place, click on its name. Hold and drag it to its desired location. A dotted border will appear, indicating the position the widget will be relocated to.

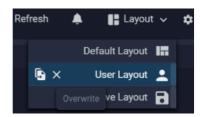


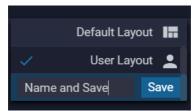


Saving Workspace Layout

Hover over **Layout** on the top menu bar to:

- 1. Overwrite current layout: Hover over the layout that you want to overwrite and click on the overwrite icon. Click **Yes** to confirm.
- 2. Add new layout: Enter name and click Save.



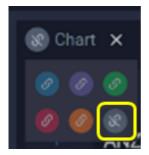


Linking and Unlinking Widgets

To link multiple widgets, click the chain icon beside the widget name. Choose a colour from the available options. Widgets with the same colour will be linked.

To unlink, select the grey option with the broken chain icon.

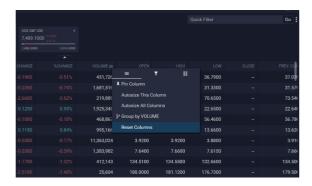




Moving Columns

To move a column, click on its name. Hold and drag it to its desired location.

To return back to default, hover the mouse on the column and select **Reset Columns**.



Resizing Columns

Hover the cursor over the right side of the column. The sizing symbol will appear, allowing you to adjust the column width by moving it left or right.



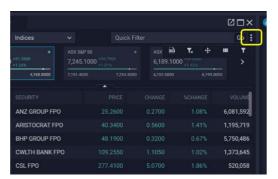
Sorting Columns

- 1. Click on the column name to sort securities.
- 2. First click: Sort from A-Z (ascending order).
- 3. Second click: Sort from Z-A (descending order).
- 4. Third click: Return the content to the default order.

Filters

STEP 1. Select the three dots icon next to the Quick Filter search box.

STEP 2. Filter out information by hide/unhide columns (1) filter content within a column (2) or export data .CSV file (3).



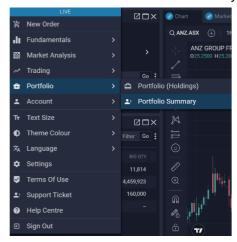


SECTION 2: YOUR PORTFOLIO

PORTFOLIO SUMMARY

Portfolio Summary provides users with accounts actual and estimated balances and trading flow that GO Markets has compiled.

STEP 1. Open Portfolio Summary widget Menu -> Portfolio -> Portfolio Summary



STEP 2. Interpreting your Portfolio Summary

By default, Portfolio Summary is generated by GO Markets for the user's assigned account that was last opened on GO Markets showing details of account balances of GO Markets users:



- Account ID: For users with only 1 assigned account, this field should always show the account ID that they have permission to. For users with multiple accounts, this field should show a dropdown list of the accounts of that user.
- 2. **Account Name:** This field should show the corresponding account name of the account ID.
- 3. **Cash and Positions:** This section summarizes the main components that make up the selected Cash and Positions account:

Field	Description	Formula
Cash at Bank	Cash Balance at Start of Day (SOD). This	
	balance does not change intraday.	
Transactions not	Shows the settlements that are pending	Transaction not Booked =
Booked	to be booked due today or due a few	Filled Order Value (Sell) — Filled
	business days later. Click on the	Order Value (Buy)
	Expand/Collapse button to show the	



	detailed Pending transactions.	Transaction not booked =
		today + (T+1) + (T+2) + Others
		- Open (Buy) Orders
Today	Transactions pending due today.	
Today	Currently applied for Equity only.	
• T+1	Transactions pending due today plus 1	
	business day. Currently applied for	
	Equity only.	
• T+2	Transactions pending due today plus 2	
	business days. Currently applied for	
	Equity only.	
Others	Transactions pending due for more than	
	3 business days. Currently applied for	
	Equity only.	
Open Orders (Buys)	The total value of buy orders that are	
	still working (open). Currently applied for	
	Equity only.	
Open Orders (Sells)	The total value of sell orders that are still	$=$ Placed Price \times Placed
	working (open). Currently applied for	Quantity – Fees
	Equity only.	
Trading Balance	The available balance that you can place	Trading balance = Cash at bank
	order.	+ Transaction not booked
Value of Stocks,	Total value of Securities at market value.	= Volume × Market Price
ETFs, Bonds, Funds		
Value of Positions	Value of both Equity and Futures	= Value of Stocks, ETFs, Bonds,
	Positions minus the cost to close.	Funds + P/L of Margin - Cost to
		Close
Account Value	Total value of account.	= Trading balance + Value of
		Positions

1. **Performance:** This section summarizes the daily changes in value and profit and loss of the portfolio:

Field	Description	Formula
Unrealized Profit / Loss	Estimated total profit/loss of	= Value of Stocks, ETFs,
	Positions.	Bonds, Funds – Securities at
		Cost.
% Profit / Loss	Estimated total profit/loss of	= (Unrealized Profit/Loss) ×
	Positions in percentage.	100/Securities at Cost
Today's Change	Estimated intraday profit/loss	= Securities at Market Value
	of Positions.	Today – Securities at Market
		Value the Previous Close
% Today's Change	Estimated intraday profit/loss	= Today's Change × 100
	of Positions in percentage.	/Securities at Market Value the
		Previous Close



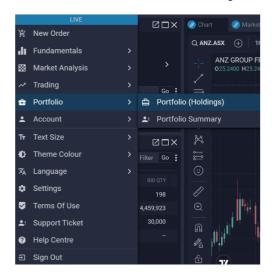
PORTFOLIO HOLDINGS

Portfolio Holdings displays all the holdings under the selected account.

Portfolio Holdings provides users with the following data:

- Book value (average fill price and quantity) of each product and the total portfolio;
- Market value (market price for the purchased quantity) of each product and the total portfolio;
- Change in value of each product and the total portfolio;
- Profit/Loss of holding of each product and the total portfolio.

STEP 1. Open the Portfolio Holdings widget Menu -> Portfolio -> Portfolio Holdings



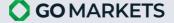
STEP 2. Interpreting your Portfolio Holdings

By default, Portfolio Holdings is generated by GO Markets for the user's assigned account that was last opened on GO Markets showing details of holdings:



- Account ID & Account Name: For users with only 1 assigned account, this field should always show the account ID that they have permission to. For users with multiple accounts, this field should show a drop-down list of the accounts of that user.
- 2. Holding Details: This should show the holdings code and name.

Field	Description	Formula
Security Type	Equity, ETF, Managed Fund, Warrant, Future, Option, Forex	
Code	Code of Symbol	
Security	Company Name	



Side	Buy or Sell	
Quantity	Holdings quantity	
Equilibrium	Only display in the pre-open session and close session	
MKT Price	The current market price of the symbol	
Average Price	Average filled price of buy & sell symbol	= (Total Buy Value – Total Cost Value of Sell Quantity)/ Holding Quantity
Book Value	Book value is calculated in symbol currency	= Average Price × Holding Quantity
Book Value (User's Currency)	Book value is calculated in the user's currency	= Average Price × Holding Quantity × Rf (Exchange Rate)
Market Value	Market value of holdings in symbol currency	= Market Price × Holding Quantity
Market Value (User's Currency)	Market value of holdings in user's currency	= Market Price × Holding Quantity × Rf (Exchange Rate)
Today P/L	Estimated profit/loss comparing between market value and the previous close	= (Market Price – Last Close Price) × Holding Quantity
Today P/L%	Calculate Today P/L in percentage	= $(Today P/L) \times 100 / (Last Close Price \times Holding Quantity)$
Total P/L	Estimated profit/loss comparing between market value and the cost value	= Market Value – Book Value
Total P/L%	Calculate Total P/L in percentage	= (Total P/L) × 100 / Book Value
Action List	Supports 2 actions:	
	New Order button: Click on the New Order button to start a new order with the selected symbol.	
	Close Position button: Click on the Close Position button to start a new SELL order for the selected symbol with the corresponding quantity to the amount in holdings.	



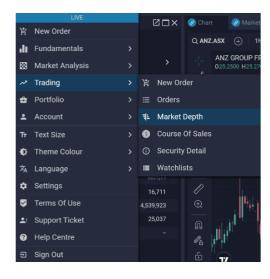
SECTION 3: TRADING WITH GO MARKETS

MARKET DEPTH

View display of buy and sell orders at various price levels, providing insight into the supply and demand of a particular security.

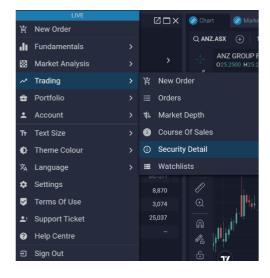
STEP 1. Open the widget

Menu -> Trading -> Market Depth



Alternative Flow:

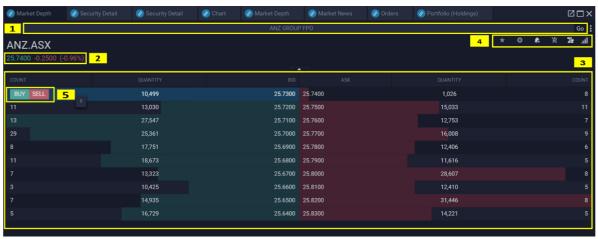
Select Main Menu -> Trading -> Security Detail -> Market Depth







STEP 2. Market Depth Widget



- 1. **Search Symbol:** You can search and select one of the symbols that you can trade.
- 2. Quick Info: It shows the Last Price, Net Change and Change (%).
- 3. **Market Depth Info:** It shows the market depth of a symbol. The records are sorted in descending order of Bid price and ascending of the Offer price.

Field Name	Field Description
Count (Left Side)	Number of Buy Orders
Quantity (Left Side)	Total Quantity in Buy Orders
Bid	Best Bid Prices
Offer	Best Offer Prices
Count (Right Side)	Number of Sell Orders
Quantity (Right Side)	Total Quantity in Sell Orders

- 4. **Quick Function Bar:** Includes some functions such as: Cumulative, Vertical Layout, New Order, New Alert, Add to watch list, Add to Favorites.
- 5. **BUY / SELL Button:** This button appears when you hover the mouse to each row of Market Depth Widget. You can use this button to open New Order with Buy-side or Sell-Side.

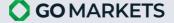
STEP 3. Right Click on Market.

Right-click on each row of Market Depth Widget, you can view each drop-down menu of actions:

- Buy / Sell Limit Order
- Chart
- Security Detail
- Create New Alert

This will result in opening a corresponding widget for the selected symbol.





WATCHLISTS

Watchlists are a way for you to monitor the daily performance of a selection of stocks.

Customize your watchlist - the list of ticker symbols in the sidebar - to display the stocks you want to view regularly.

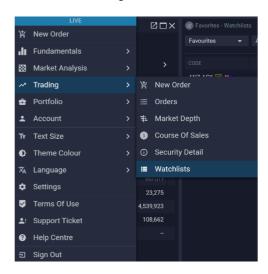
A user can use Watchlist widget to:

- View and edit Favorites Watchlists
- Create, view, edit and delete Personal Watchlists

How to use Watchlists

STEP 1. Open the widget

1. Menu -> Trading -> Watchlists



STEP 2. Watchlists default view

The Watchlists Widget will appear like this picture in the default mode, showing the Favourites Watchlist's symbols and their key market data:

- 1. **Watchlist Menu:** Click on the field to view a drop-down list of all watchlists currently on GO Markets. Simply select a relevant watchlist to view it.
- 2. **Add symbol**: Click on the field and type in the name or code to search for a symbol that you want to include in the watchlist.
- 3. **Quick Filter** for the relevant information that you want to edit permission by simply typing in the feature.

Eg: Type in COPPER to filter for Copper symbols in the watchlist.

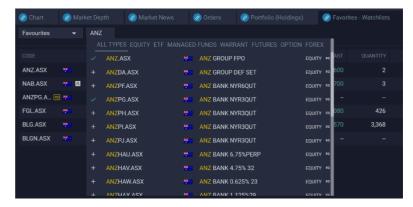
4. **Smart tools:** Export, remove filters, resize, pin column, smart filter actions.





STEP 3. Selecting Different Watchlists

Favourites: This is GO Markets' blank watchlist, provided for you to easily add your interested stocks more easily. To add a symbol to this watchlist, type in its code in the Add search engine. It will automatically be saved.



To remove undesired symbols from the Favourites watchlist, hover over its code and click on the remove icon.



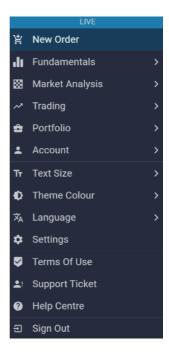
PLACING ORDERS

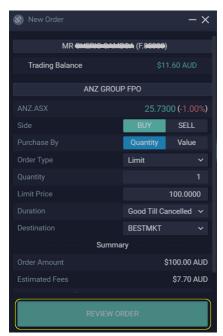
Place an Order in Quick Order Pad

STEP 1. Menu -> New Order

STEP 2. New Order Form will pop up.

STEP 3. Enter trade details and click REVIEW ORDER.



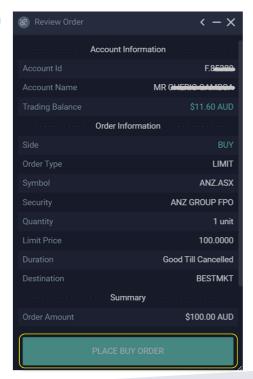


Field	Description	
Search Symbol Box	Enter the symbol you would like to trade.	
Search Account Box	Enter your trading account.	
Market Price (% change)	Display the market price and % change compared to the previous	
	market price of the selected symbol.	
Side	Select your trading side (BUY/SELL) by clicking BUY/ SELL button.	
	Note: Order Type = Stop Limit, GO Markets only allows sell side	
Purchase By	There are 2 options: Quantity and Value	
	Quantity: input quantity stock that you would like to trade	
	Value: input amount value stock that you would like to trade	
Order Type	GO Markets allows the following Order Type: Market To Limit, Limit,	
	Stop Limit.	
Quantity	Input the quantity stock that you want to buy/sell	
	Note:	
	Display if Purchase by = Quantity	
	Allow integer	
Value	Input the value of order that you want to place	
	Display if Purchase By = Value	
Limit Price	The price the client would like to trigger	
	Note:	



	Display if Order type = Limit or Stop Limit	
	Allow decimal and integer	
Trigger Price	The point at which your buy or sell order is transferred to exchange with limit price Note:	
	Display if Order type = Stop Limit	
	Allow decimal and integer	
Duration	There are 05 types:	
	DAY: order will expire at the end of trading day	
	GTC (Good Till Canceled): buy or sell order that remains active until it is either executed or until the investor cancels it.	
	 FOK (Fill Or Kill): buy or sell order that must be executed immediately in its entirety; otherwise, the entire order will be cancelled 	
	GTD (Good Till Date): order is valid till a specified date or time unless it has been already fulfilled or cancelled.	
	 IOC (Immediate Or Cancel): order is an order to buy or sell a stock that must be executed immediately. Any portion of an IOC order that cannot be filled immediately will be cancelled 	
Equivalent Unit	Display when:	
	Purchase By = Value	
	Input Value & Limit Price (if Order type = Limit or Stop Limit)	
Destination	Currently, GO Markets allows:	
	BESTMKT	
	• ASX	
	Off Market (that is enabled if it is out of trading time)	

STEP 4. Review Order will pop up. Review carefully, then click **PLACE BUY/SELL ORDER** to complete.





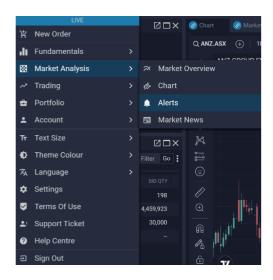
SECTION 4: MARKET ANALYSIS

ALERTS

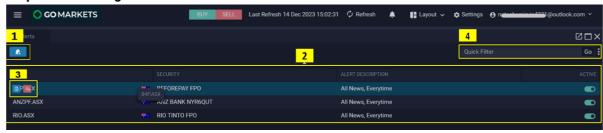
The Alerts feature will notify you via email/ push notification based on your preferred settings.

STEP 1. Open the widget.

Menu -> Market Analysis -> Alerts



Step 2. Alerts Widget



- 1. **Create New Alert:** You can click on this button to open New Alert widget where you can create alerts.
- 2. Alerts List: Show a list of alerts that you have created.

Field	Field Description
Code	Alert will notify about this code
Security	Full name of code
Alert Description	Content of your setting alert
Active	On: Enabled Alert
	Off: Disabled Alert

3. Edit / Delete Alert

- Edit button: You can click on this button to open Modify Alert widget.
- Delete button: You can click on this button to delete Alerts.

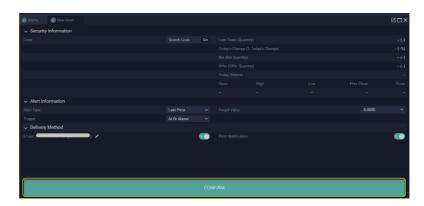


4. Others Function:

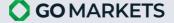
- Quick Filter: Search one or more specific orders as you expect only by entering search conditions in Quick Filter box
- Smart tools actions:
 - Export your widgets in CSV format
 - Reset Filter
 - Resize
 - Columns: Customize your view by choosing which columns to display—simply tick the important ones and untick the less relevant ones.
 - Filters: Find orders based on specific conditions within each column.

STEP 3. New Alert Widget

Enter necessary information for your alert and then click **CONFIRM**.



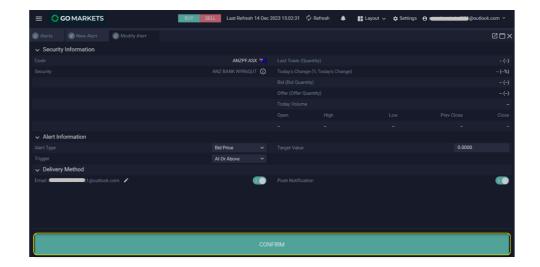
Field	Description
Search Code Box	Enter symbol you would like to create alert
Alert Type	Select from the following:
	Last Price
	Bid Price
	Offer Price
	Today's Change
	% Today's Change
	Today Volume
	News
Trigger	Select trigger condition:
	With all alert type except for News, you can select trigger is:
	 At Or Above
	Above
	Below
	 At Or Below
	With alert type is News, you can select trigger is:
	Market Sensitive Only



	■ All News
Target Value	With alert is Last Price, you can enter your value or select an available value:
	 Yesterday Open
	 Yesterday High
	 Yesterday Low
	 Yesterday Close
	 Yesterday Settlement
	 Today Open
	■ Today High
	■ Today Low
	With alert is News, you can choose a lot of available value
	 With all alert type except for News, Last Price; you must enter your value
Repeat	Just display when the alert type is News. You can select repeat type:
	Every Time: Notify every time
	Once Only: Notify once only
Delivery Method	Email: Alert will be sent to this email if the button is on. You can edit the email address
	Push Notification: Alert will be sent to devices if the button is
	on

STEP 4. Modify Alert Widget

You can change some information for your alert and then click **CONFIRM**.





CHARTS

Chart Tools



- 1. **Chart Maximisation:** Open chart to fullscreen.
- 2. **Update the Code:** Search the desired symbol in the code box.
- 3. Code Comparison: Type in the code to compare on the existing chart.
- 4. **Time Period:** Select the relevant time period to change.
- 5. **Bar Type:** Click to choose the desired bar type.
- 6. Saving Chart Layout: Name the layout and save.
- 7. **Undo and Redo Changes:** Click to undo or redo changes.

Adding and Removing Indicators

To add an indicator, select Indicators. Either type in the name or scroll down to select.

To remove, select the undesired indicator by clicking its information bar and choose the remove option.





Indicator Settings

To update values and modify appearance, click on settings.



Chart Scrolling

Click and hold the cursor in the Chart, then drag.

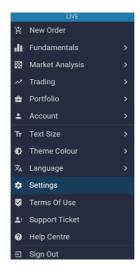
SECTION 5: CONFIGURATION

NOTIFICATION

Notification Settings allows you to configure in GO Markets to receive News or Order Notification.

STEP 1. Open Notification tab

Menu -> Settings



STEP 2. Set up your Notification Show Notifications

- 1. Untick **Show Notifications** in case you do not expect any notification on News/Order.
- 2. Tick **Show Notifications** to receive News and (or) Order Notification.

News Notifications

GO Markets allows to tick one out of two options below:

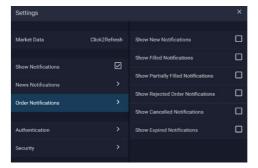
- Show Only Price Sensitive Notifications
- Show All Related News Notifications

Market Data Click2Refresh Show Notifications App Store Coogle Play Available Soon Mews Notifications App Store Coogle Play Available Soon Website https://www.gomarkets.co... Market Data Click2Refresh Show Only Price Sensitive Notifications News Notifications News Notifications Authentication Show All Related News Notifications Authentication News Notifications Authentication Security Authentication News Notifications Authentication Security

Order Notifications

You can choose to tick all of Order Notifications options or just some of them to get alerts by notification on order state for each new order.

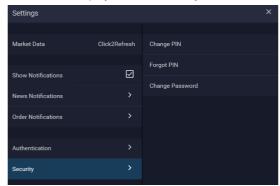
- Show New Notifications
- Show Filled Notifications
- Show Partially Filled Notifications
- Show Rejected Order Notifications
- Show Cancelled Notifications
- Show Expired Notifications





SECURITY

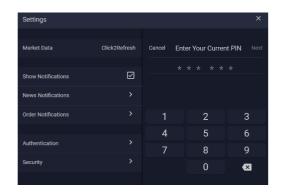
You can change your PIN, reset your PIN or change your password under the Security tab.

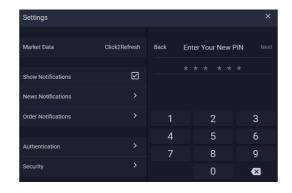


Change your PIN

STEP 1. Select Change PIN then simply enter your current PIN.

STEP 2. After entering the correct current PIN, input the new PIN.

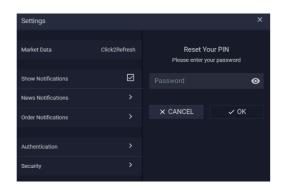


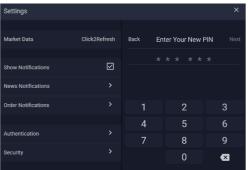


Reset your PIN

STEP 1. Select Forgot PIN then input your current password.

STEP 2. After entering the correct password, input the new PIN.

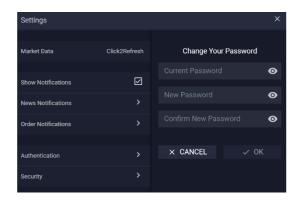






Change your Password

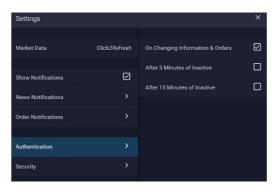
Enter your current password, new password, confirm the new password then don't forget to click **OK**. Password must include 8-25 characters and contain at least one lowercase, one capital letter and one number. All special characters are accepted, except space. Your Password needs to be different from 3 latest ones.



AUTHENTICATION

Setting up **Authentication** by clicking one of the three options below. PIN (web) or Fingerprint/Face ID (mobile) will be required:

- On Changing Information & Orders
- After 5 Minutes of Inactive
- After 15 Minutes of Inactive



CHANGING THEME & TEXT SIZE

To change theme, go to Menu -> Theme Colour -> Dark Theme or Light Theme.

To change size of text, go to Menu -> Text Size -> Small or Medium or Large.

