

MOBILE PLATFORM USER GUIDE

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SECTION 1: GETTING STARTED WITH GO MARKETS

LOGGING IN AND OUT

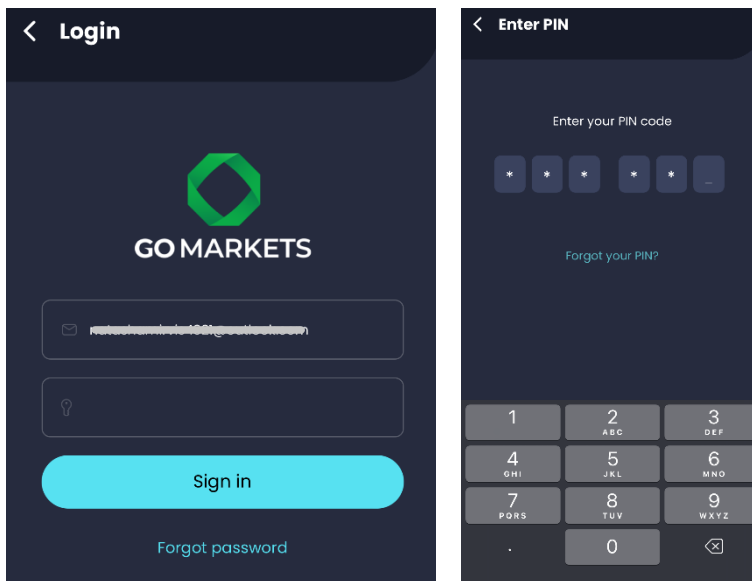
STEP 1. Download GO Markets

Download GO Markets for iOS [here](#)

Download GO Markets for Android: coming soon

STEP 2. Enter your username and password, then click **SIGN IN**.

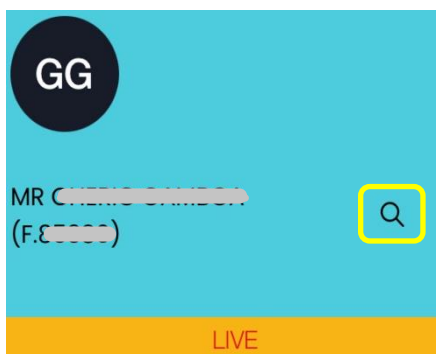
STEP 3. Enter your PIN.



USER WITH MULTIPLE ACCOUNTS

For users with multiple accounts, switch accounts by selecting menu and clicking search button.

For users with only 1 assigned account, this field should always show the account ID that they have permission to.

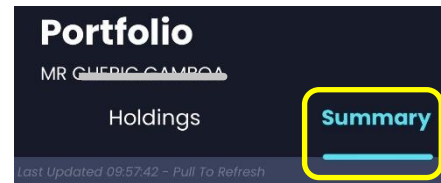


SECTION 2: YOUR PORTFOLIO

PORTFOLIO SUMMARY

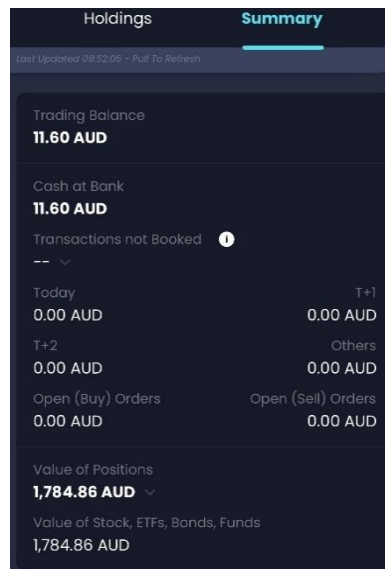
Portfolio Summary provides users with accounts actual and estimated balances and trading flow that GO Markets has compiled.

STEP 1. Select Portfolio at the bottom panel and click on the **Summary** tab.



STEP 2. Interpreting your Portfolio Summary

By default, Portfolio Summary is generated by GO Markets for the user's assigned account that was last opened on GO Markets showing details of account balances of GO Markets users.



Cash and Holdings: This section summarizes the main components that make up the selected Cash and Holdings account:

Field	Description	Formula
Cash at Bank	Cash Balance at Start of Day (SOD). This balance does not change intraday.	
Transactions not Booked	Shows the settlements that are pending to be booked due today or due a few business days later. Click on the Expand/Collapse button to show the detailed Pending transactions.	$\text{Transaction not Booked} = \text{Filled Order Value (Sell)} - \text{Filled Order Value (Buy)}$ $\text{Transaction not booked} = \text{today} + (\text{T+1}) + (\text{T+2}) + \text{Others} - \text{Open (Buy) Orders}$
• Today	Transactions pending due today.	

	Currently applied for Equity only.	
• T+1	Transactions pending due today plus 1 business day. Currently applied for Equity only.	
• T+2	Transactions pending due today plus 2 business days. Currently applied for Equity only.	
• Others	Transactions pending due for more than 3 business days. Currently applied for Equity only.	
Open Orders (Buys)	The total value of buy orders that are still working (open). Currently applied for Equity only.	
Open Orders (Sells)	The total value of sell orders that are still working (open). Currently applied for Equity only.	$= \text{Placed Price} \times \text{Placed Quantity} - \text{Fees}$
Trading Balance	The available balance that you can place order.	$\text{Trading balance} = \text{Cash at bank} + \text{Transaction not booked}$
Value of Stocks, ETFs, Bonds, Funds	Total value of Securities at market value.	$= \text{Volume} \times \text{Market Price}$
Value of Positions	Value of both Equity and Futures Positions minus the cost to close.	$= \text{Value of Stocks, ETFs, Bonds, Funds} + \text{P/L of Margin} - \text{Cost to Close}$
Account Value	Total value of account.	$= \text{Trading balance} + \text{Value of Positions}$

Performance: This section summarizes the daily changes in value and profit and loss of the portfolio:

Field	Description	Formula
Unrealized Profit / Loss	Estimated total profit/loss of Positions.	$= \text{Value of Stocks, ETFs, Bonds, Funds} - \text{Securities at Cost.}$
% Profit / Loss	Estimated total profit/loss of Positions in percentage.	$= (\text{Unrealized Profit/Loss}) \times 100 / \text{Securities at Cost}$
Today's Change	Estimated intraday profit/loss of Positions.	$= \text{Securities at Market Value Today} - \text{Securities at Market Value the Previous Close}$
% Today's Change	Estimated intraday profit/loss of Positions in percentage.	$= \text{Today's Change} \times 100 / \text{Securities at Market Value the Previous Close}$

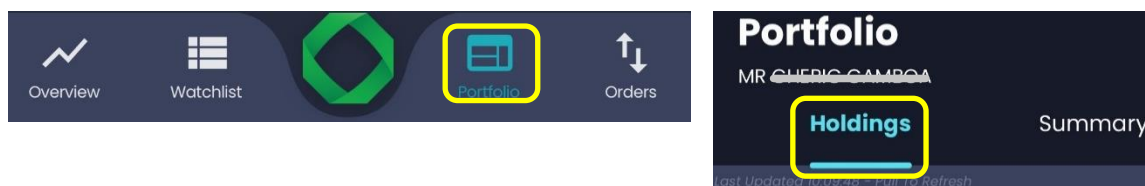
PORTFOLIO HOLDINGS

Portfolio Holdings displays all the holdings under the selected account.

Portfolio Holdings provides users with the following data:

- Book value (average fill price and quantity) of each product and the total portfolio;
- Market value (market price for the purchased quantity) of each product and the total portfolio;
- Change in value of each product and the total portfolio;
- Profit/Loss of holding of each product and the total portfolio.

STEP 1. Select Portfolio at the bottom panel and click on the Holdings tab.



STEP 2. Interpreting your Portfolio Holdings

By default, Portfolio Holdings is generated by GO Markets for the user's assigned account that was last opened on GO Markets showing details of holdings:

To view Holding Details, click on the desired Security:

Field	Description	Formula
Security Type	Equity, ETF, Managed Fund, Warrant, Future, Option, Forex	
Code	Code of Symbol	
Security	Company Name	
Side	Buy or Sell	
Quantity	Holdings quantity	
Equilibrium	Only display in the pre-open session and close session	
MKT Price	The current market price of the symbol (displayed next to symbol name)	
Average Price	Average filled price of buy & sell symbol	$= (\text{Total Buy Value} - \text{Total Cost Value of Sell Quantity}) / \text{Holding Quantity}$
Book Value	Book value is calculated in symbol currency	$= \text{Average Price} \times \text{Holding Quantity}$
Book Value (User's Currency)	Book value is calculated in the user's currency	$= \text{Average Price} \times \text{Holding Quantity} \times R_f (\text{Exchange Rate})$
Market Value	Market value of holdings in symbol currency	$= \text{Market Price} \times \text{Holding Quantity}$
Market Value (User's Currency)	Market value of holdings in user's currency	$= \text{Market Price} \times \text{Holding Quantity} \times R_f (\text{Exchange Rate})$
Today P/L	Estimated profit/loss comparing between market value and the previous	$= (\text{Market Price} - \text{Last Close Price})$

	close	\times Holding Quantity
Today P/L%	Calculate Today P/L in percentage	$= (\text{Today P/L}) \times 100 / (\text{Last Close Price} \times \text{Holding Quantity})$
Total P/L	Estimated profit/loss comparing between market value and the cost value	$= \text{Market Value} - \text{Book Value}$
Total P/L%	Calculate Total P/L in percentage	$= (\text{Total P/L}) \times 100 / \text{Book Value}$
Action List	Supports 2 actions: <ul style="list-style-type: none"> • New Order button: Click on the New Order button to start a new order with the selected symbol. • Close Position button: Click on the Close Position button to start a new SELL order for the selected symbol with the corresponding quantity to the amount in holdings. 	

SECTION 3: TRADING WITH GO MARKETS

PLACING ORDERS

There are three ways to place an order on GO Markets app. You may place a quick order or place an order from Watchlists or Portfolio Holdings.

Quick Order

STEP 1. Select the GO Markets Logo at the bottom panel.



STEP 2. Find the desired security in the search engine.



STEP 3. Select the security symbol to bring up the Order Pad. If you have incorrectly selected the symbol or wish to exit the order pad, click **X** or swipe down.



New Order ✕

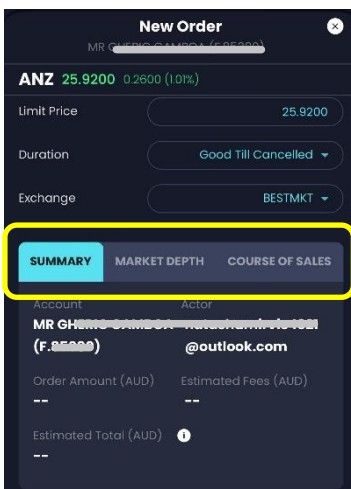
MR GHEBIO GAMBDA (F.85000)

↻ **ANZ**  ANZ GROUP FPO

Last Trade (Quantity) Today's Change
25.9100 (1,200) ▲ 0.2500 (0.97%)

Bid Qty	Bid Price	Offer Price	Offer Qty
8,855	25.9000	25.9200	26,918

STEP 4. Fill in the details in the order pad. At the bottom of the order pad, you may find the **SUMMARY**, **MARKET DEPTH** and **COURSE OF SALES**.



New Order ✕

MR GHEBIO GAMBDA (F.85000)

ANZ **25.9200** 0.2600 (1.01%)

Limit Price

Duration

Exchange

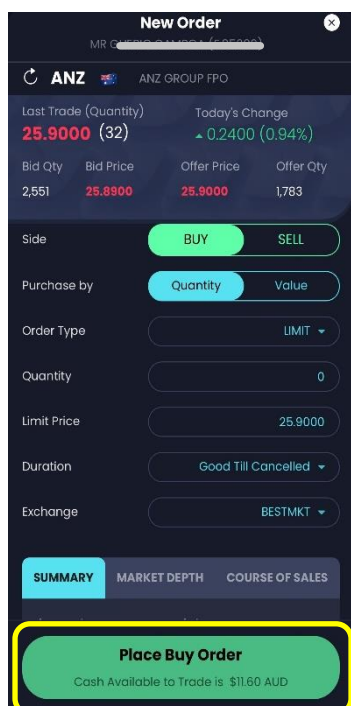
SUMMARY MARKET DEPTH COURSE OF SALES

Account Actor
 MR GHEBIO GAMBDA XXXXXXXXXXXX
 (F.85000) @outlook.com

Order Amount (AUD) Estimated Fees (AUD)
 -- --


Estimated Total (AUD) ⓘ
 --

STEP 5. Click **PLACE BUY/SELL ORDER**.



New Order ✕

MR GHEBIO GAMBDA (F.85000)

↻ **ANZ**  ANZ GROUP FPO

Last Trade (Quantity) Today's Change
25.9000 (32) ▲ 0.2400 (0.94%)

Bid Qty	Bid Price	Offer Price	Offer Qty
2,551	25.8900	25.9000	1,783

Side ☒ BUY ☐ SELL

Purchase by ☒ Quantity ☐ Value

Order Type

Quantity

Limit Price

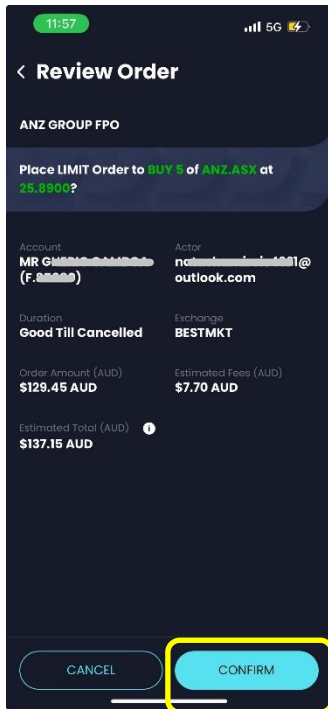
Duration

Exchange

SUMMARY MARKET DEPTH COURSE OF SALES

Place Buy Order
 Cash Available to Trade is: \$11.60 AUD

STEP 6. Review Order screen will pop up. Click **CONFIRM** to place order.

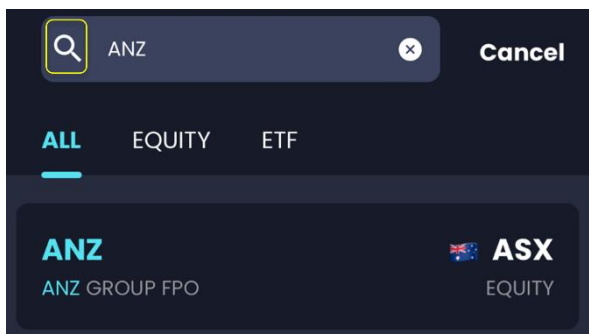


From Watchlist

STEP 1. Select Watchlist from the bottom panel.



STEP 2. Click the search icon and find the desired security.



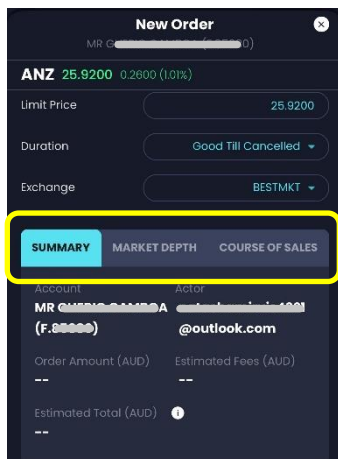
STEP 3. Tap on the security symbol and the **Security Details** will pop up. If you have incorrectly selected the symbol or wish to exit the security details, click the **X** icon at the top right corner or swipe down.



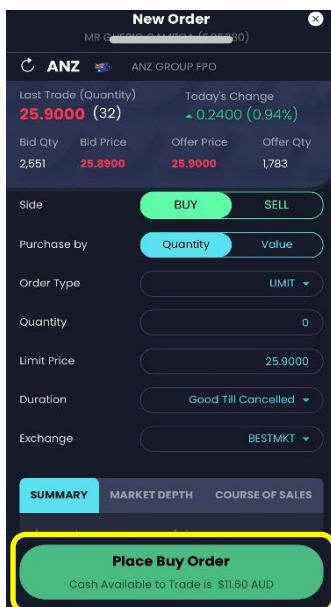
STEP 4. Click **BUY OR SELL** to bring up the **Order Pad**.



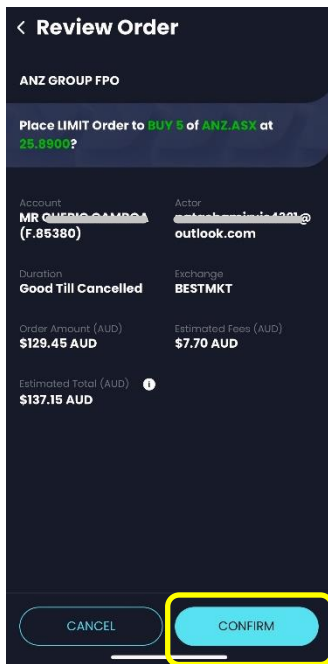
STEP 5. Fill in the details in the order pad. At the bottom of the order pad, you may find the **SUMMARY**, **MARKET DEPTH** and **COURSE OF SALES**.



STEP 6. Click **PLACE BUY/SELL ORDER**.

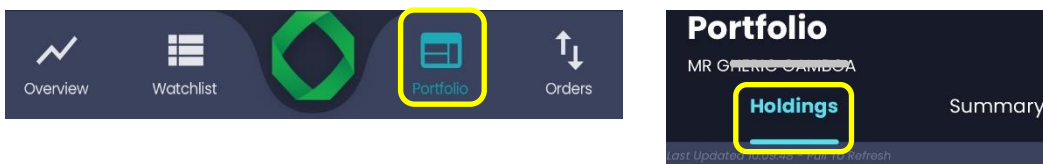


STEP 7. Review Order screen will pop up. Click **CONFIRM** to place order.

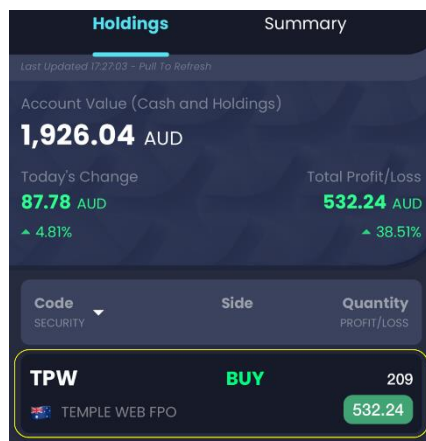


From Portfolio Holdings

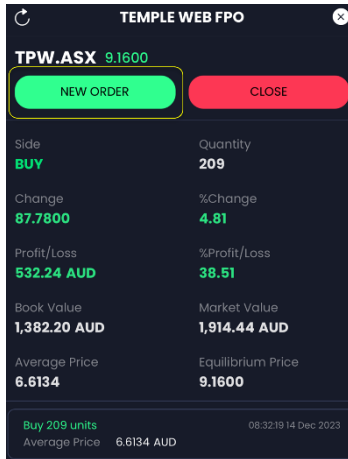
STEP 1. Select Portfolio at the bottom panel and click on the Holdings tab.



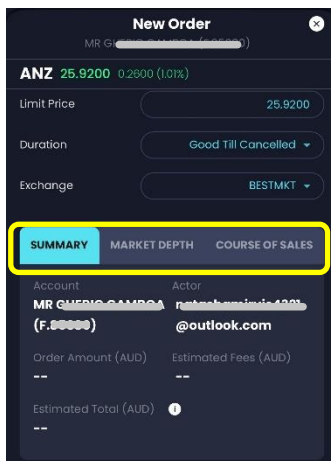
STEP 2. Select the desired holdings symbol.



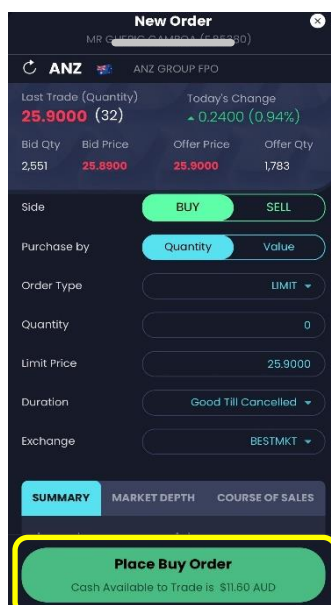
STEP 3. The **Holding Details** screen will pop up. Click **NEW ORDER** to place an order of that symbol.



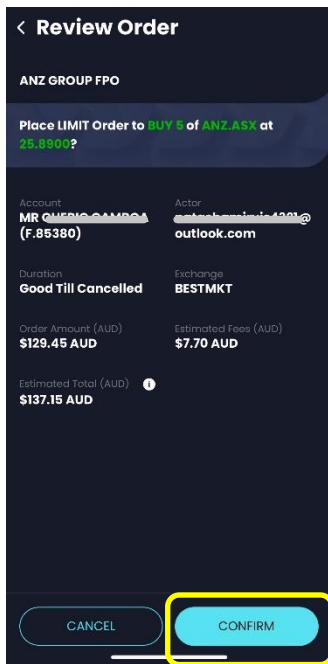
STEP 4. Fill in the details in the order pad. At the bottom of the order pad, you may find the **SUMMARY**, **MARKET DEPTH** and **COURSE OF SALES**.



STEP 5. Click **PLACE BUY/SELL ORDER**.

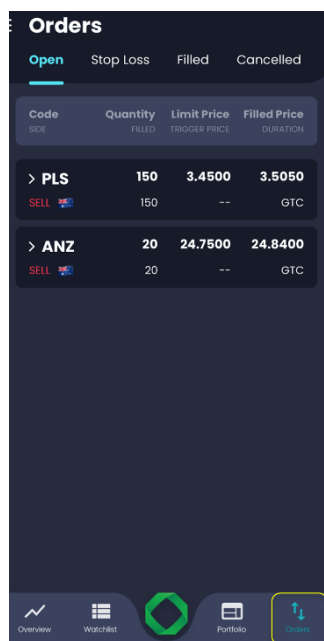


STEP 6. Review Order screen will pop up. Click **CONFIRM** to place order.



VIEWING ORDERS

Go to Orders icon at the bottom of screen to view your current Open, Stop Loss, Filled and Cancelled orders.



SECURITY DETAILS

You may find the Chart, News, Market Depth, Course of Sales and different price indicators within Security Details.



You can:

1. Add a security to your Favourites list.
2. Create new alerts regarding its price, volume or news.
3. Refresh to stay up to receive the latest news and data.
4. Click this or swipe down to exit the Security Details screen.

WATCHLISTS

Watchlists are a way for you to monitor the daily performance of a selection of stocks.

Customize your watchlist — the list of ticker symbols in the sidebar — to display the stocks you want to view regularly.

A user can use Watchlist widget to:

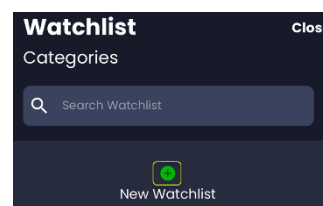
- View and edit Favorites Watchlists
- Create, view, edit and delete Personal Watchlists

How to use Watchlists

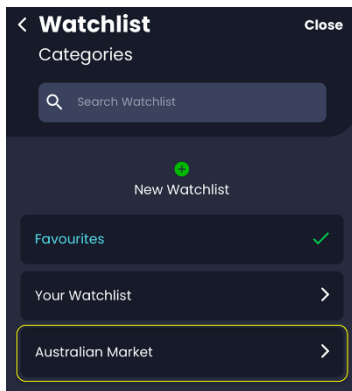
STEP 1. Select Watchlist from the bottom menu panel.



STEP 2. To create a new watchlist, select the menu icon on the top right and tap the green add button.



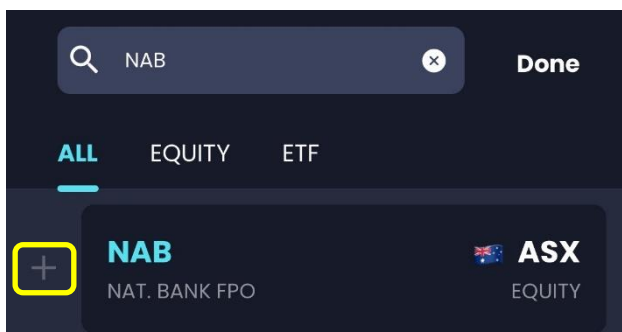
STEP 3. To view the various ASX watchlists, select the menu icon on the top right and choose Australian Market.



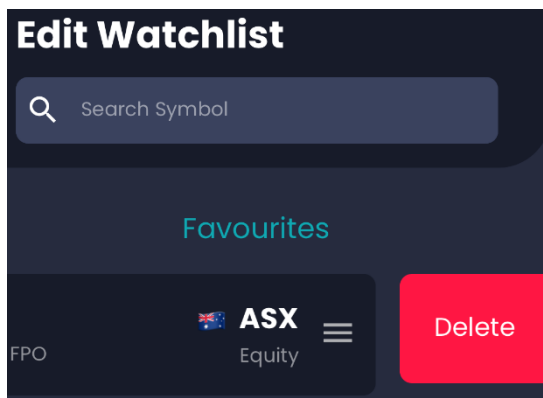
STEP 4. To modify your watchlist, select the menu icon on the top right and choose Favourites. Tap on the pencil icon.



STEP 5. To add a security to your favourites, find it in the search bar and click the grey add symbol to the left of the security.



STEP 6. To remove a security, simply swipe left and click delete.



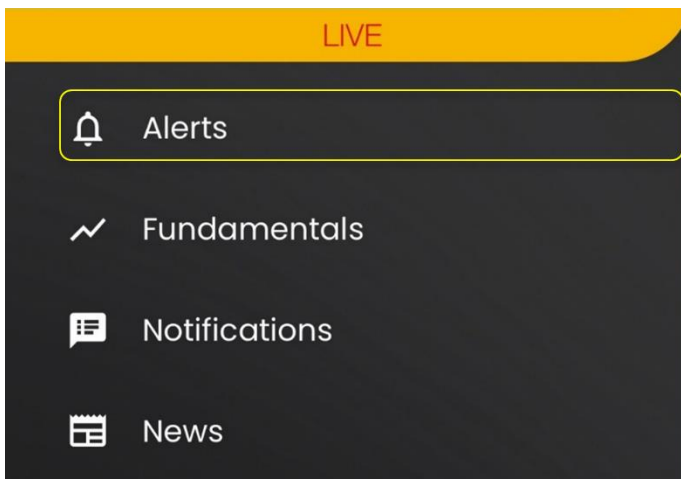
SECTION 4: MARKET ANALYSIS

ALERTS

The Alerts feature will notify you via email/ push notification based on your preferred settings.

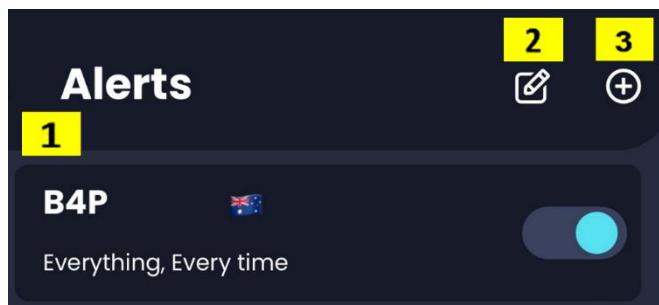
STEP 1. Open the Screen.

Menu -> Alerts



Step 2. Alerts Screen

The Alerts screen will appear like this picture with alert information on GO Markets.



1. **Alerts List:** Show a list of alerts that you have created.

Field	Field Description
Code	Alert will notify about this code
Security	Full name of code
Alert Description	Content of your setting alert
Active	On: Enabled Alert Off: Disabled Alert

2. **Create New Alert:** You can click on this button and choose New Alert to open "Search Symbol and New Alert" screen where you can create alerts.
3. **Edit / Delete Alert**
 - Edit button: You can click on this button to open Modify Alert widget.
 - Delete button: You can click on this button to delete Alerts.

STEP 3. Search Symbol and New Alert Screen

Enter necessary information for your alert and then click **CONFIRM**.

New Alert

🔄 **NAB** NAT. BANK FPO

29.9500 ▲ 0.1900 (0.64%)

Bid	29.9400	Open	29.9400	Close
Bid Qty	4.96K	High	30.0600	Equilibrium
Offer	29.9500	Low	29.8000	VWAP
Offer Qty	1.27K	P.Close	29.7600	Market Cap

Alert Type: Last Price >

Trigger: At or Above >

Target Value: 0.0000 >

Delivery Method

Email: ☒

Push Notification: ☒

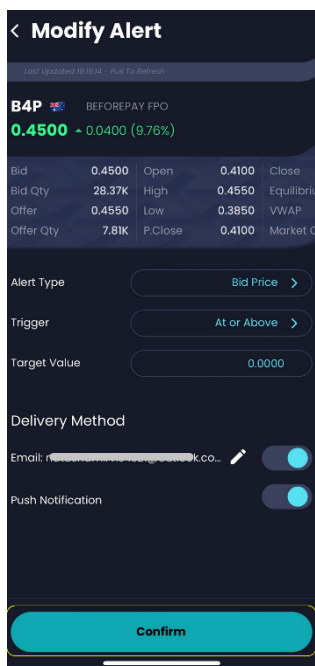
Confirm

Field	Description
Search Code Box	Enter symbol you would like to create alert
Alert Type	Select from the following: <ul style="list-style-type: none"> • Last Price • Bid Price • Offer Price • Today's Change • % Today's Change • Today Volume • News
Trigger	Select trigger condition: <ul style="list-style-type: none"> • With all alert type except for News, you can select trigger is: <ul style="list-style-type: none"> ▪ At Or Above ▪ Above ▪ Below ▪ At Or Below • With alert type is News, you can select trigger is: <ul style="list-style-type: none"> ▪ Market Sensitive Only ▪ All News

Target Value	<ul style="list-style-type: none"> With alert is Last Price, you can enter your value or select an available value: <ul style="list-style-type: none"> Yesterday Open Yesterday High Yesterday Low Yesterday Close Yesterday Settlement Today Open Today High Today Low With alert is News, you can choose a lot of available value With all alert type except for News, Last Price; you must enter your value
Repeat	<p>Just display when the alert type is News. You can select repeat type:</p> <ul style="list-style-type: none"> Every Time: Notify every time Once Only: Notify once only
Delivery Method	<ul style="list-style-type: none"> Email: Alert will be sent to this email if the button is on. You can edit the email address Push Notification: Alert will be sent to devices if the button is on

STEP 4. Modify Alert Widget

You can change some information for your alert and then click **CONFIRM**.



CHARTS

Viewing Charts

Charts are available in the Security Details. To maximise, click the icon on the bottom right of the chart.



Chart Tools

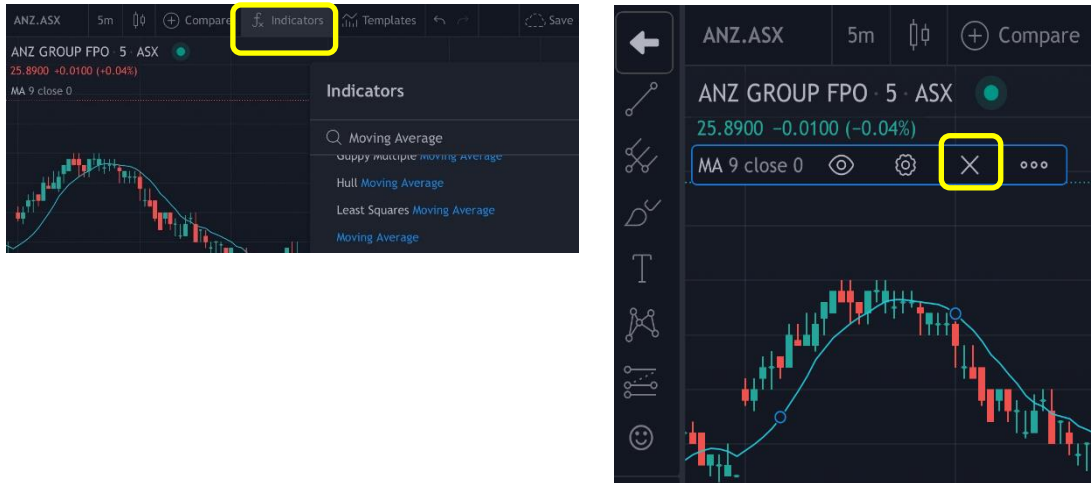


1. **Update the Code:** Search the desired symbol in the code box.
2. **Time Period:** Select the relevant time period to change.
3. **Bar Type:** Click to choose the desired bar type.
4. **Code Comparison:** Type in the code to compare on the existing chart.
5. **Undo and Redo Changes:** Click to undo or redo changes.
6. **Saving Chart Layout:** Name the layout and save.

Adding and Removing Indicators

To add an indicator, select Indicators. Either type in the name or scroll down to select.

To remove, select the undesired indicator by clicking its information bar and choose the remove option.



Indicator Settings

To update values and modify appearance, click on settings.

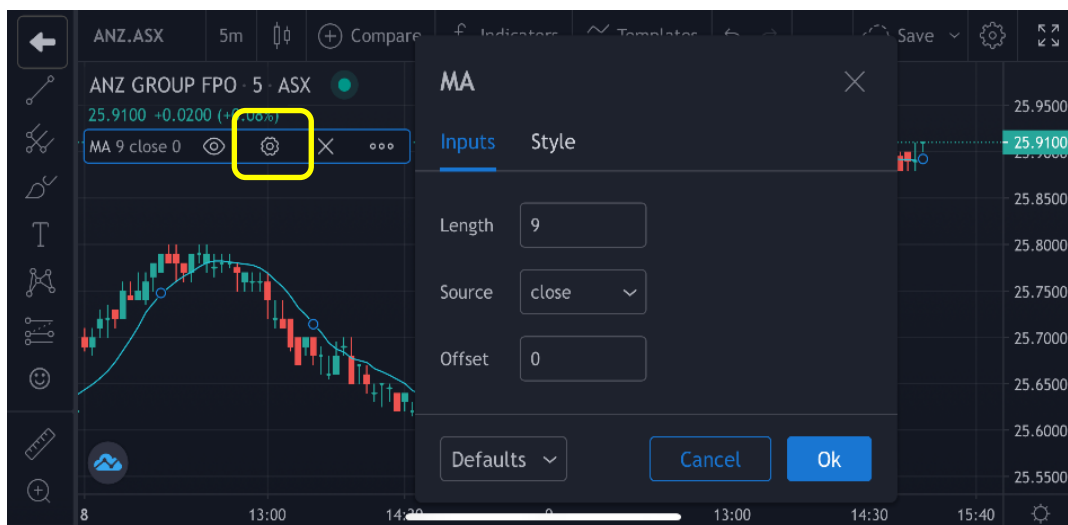


Chart Scrolling

Click and hold in the Chart, then drag.

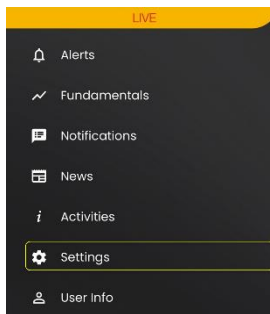
SECTION 5: CONFIGURATION

NOTIFICATION

Notification Settings allows you to configure in GO Markets to receive News or Order Notification.

STEP 1. Open Notification tab

Menu -> Settings



STEP 2. Set up your Notification

Show Notifications

1. Untick **Show Notifications** in case you do not expect any notification on News/Order.
2. Tick **Show Notifications** to receive News and (or) Order Notification.

News Notifications

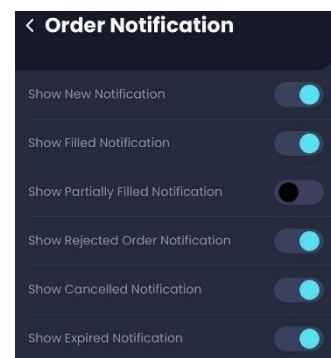
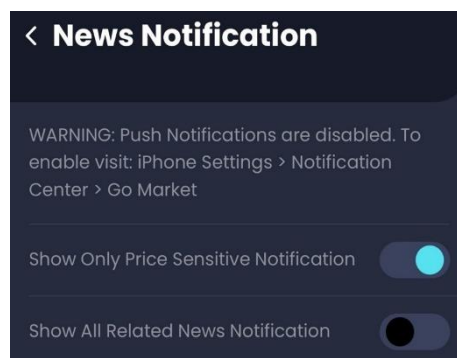
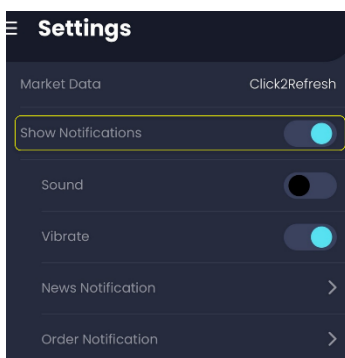
GO Markets allows to tick one out of two options below:

- **Show Only Price Sensitive Notifications**
- **Show All Related News Notifications**

Order Notifications

You can choose to tick all of Order Notifications options or just some of them to get alerts by notification on order state for each new order.

- **Show New Notifications**
- **Show Filled Notifications**
- **Show Partially Filled Notifications**
- **Show Rejected Order Notifications**
- **Show Cancelled Notifications**
- **Show Expired Notifications**

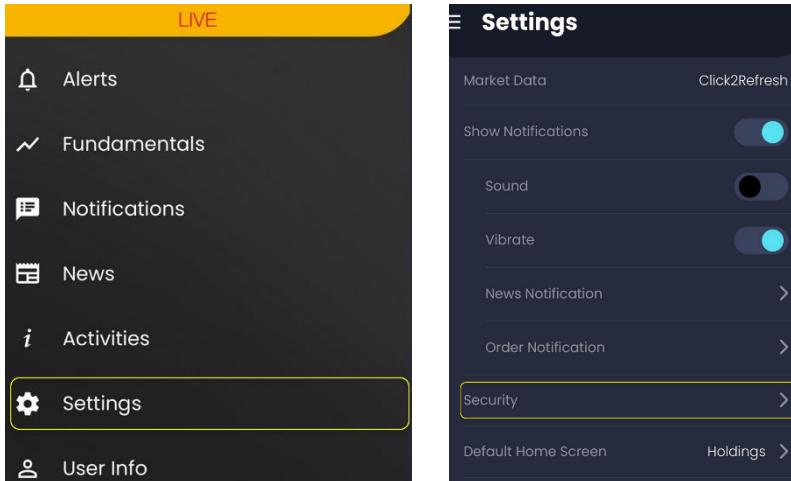


SECURITY

You can change your PIN, reset your PIN or change your password under the Security tab.

STEP 1. Select the main menu icon and tap Settings.

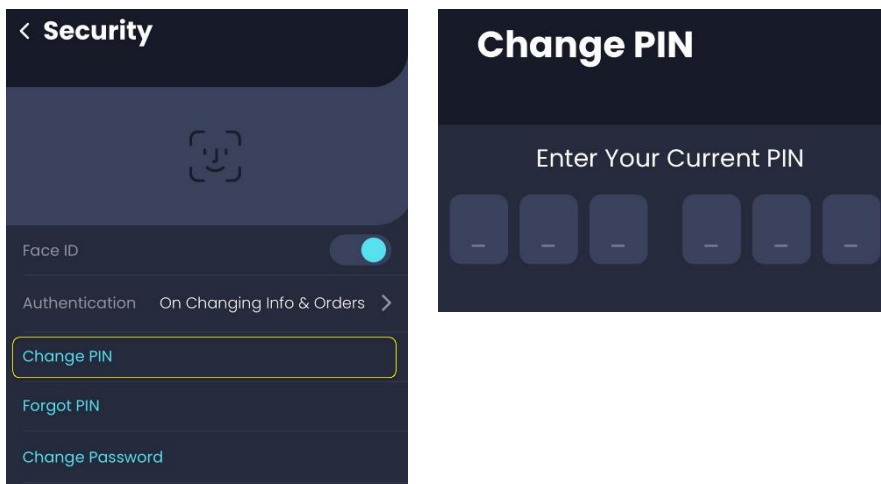
STEP 2. Scroll down and choose the Security screen.



Change your PIN

STEP 1. Select Change PIN then simply enter your current PIN.

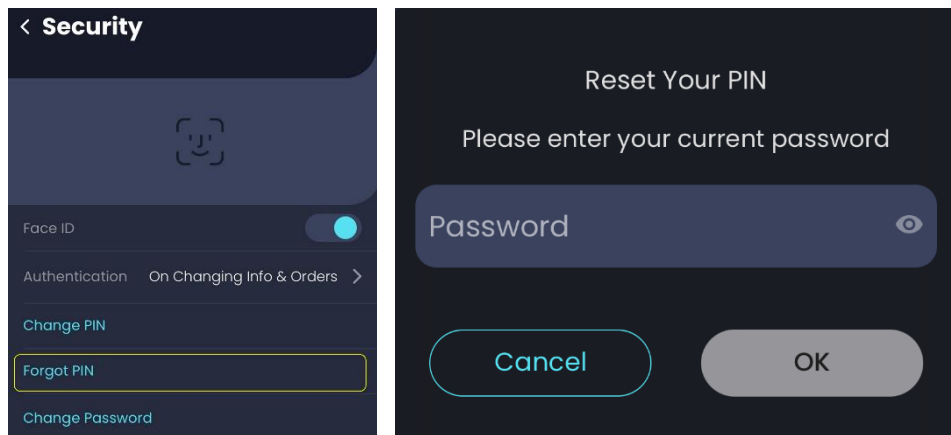
STEP 2. After entering the correct current PIN, input the new PIN.



Reset your PIN

STEP 1. Select Forgot PIN then input your current password.

STEP 2. After entering the correct password, input the new PIN.

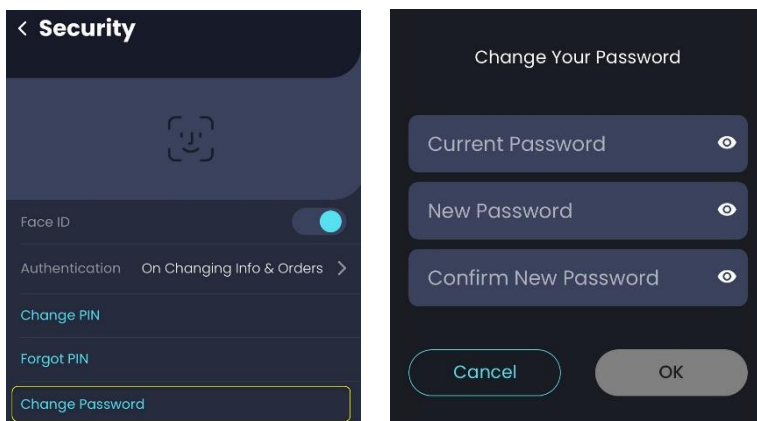


Change your Password

STEP 1. Select Change Password then input your current password.

STEP 2. Enter your current password, new password, confirm the new password then don't forget to click **OK**.

Password must include 8-25 characters and contain at least one lowercase, one capital letter and one number. All special characters are accepted, except space. Your Password needs to be different from 3 latest ones.



AUTHENTICATION

Setting up **Authentication** by clicking one of the three options below. Fingerprint/Face ID will be required:

- On Changing Information & Orders
- After 5 Minutes of Inactive
- After 15 Minutes of Inactive