

Privacy Policy

EFFECTIVE DATE: 01 - JUNE - 2026 - VERSION - 1.1



How getwatertech collects, uses, and protects the personal information you share with us, and the choices you have.

Overview

getwatertech ("we," "us," "our") respects your privacy. This Privacy Policy explains what information we collect, how we use it, who we share it with, and the choices you have. It applies to getwater.tech and our related apps and services. By using our website or purchasing our products, you agree to the practices described here.

We may update this policy from time to time. When we do, we'll post the revised version here and update the effective date above.

Information we collect

- **Account details** you provide when you sign in or check out — name, email, shipping and billing address, phone number.
- **Order and transaction information** — products purchased, quantities, payment confirmation (we do not store full card numbers), and fulfillment and shipping status.
- **Usage data** — pages viewed, products clicked, referring page, approximate location derived from your IP address, browser and device type, and similar analytics collected through cookies and our analytics provider.
- **Support correspondence** — messages, questions, and requests you send us through contact forms or email.

We collect this information directly from you (forms you complete, purchases you make) and automatically as you use the site (cookies, web beacons, and server logs).

If you provide us with personal information about another person (for example, a shipping recipient), you confirm that you have that person's permission to share it with us and to have us use it as described in this policy.

How we use your information

We use your information to:

1. Process, fulfill, and support your orders.
2. Provide customer support and respond to your inquiries.
3. Send transactional messages (order confirmations, shipping updates) and, with your consent where required, marketing emails.
4. Measure and improve our products, website, advertising, and services.
5. Protect against fraud and keep our site secure.
6. Comply with our legal obligations.

Advertising and analytics

We use Google Analytics and related advertising tools to understand how our site performs and to measure advertising campaigns. To do this, we may share online identifiers (such as cookie and device identifiers) with advertising partners. Under California law, this sharing may qualify as a "sale" or "sharing" of personal information, even though we never exchange your information for money.

For US visitors this sharing is on by default, and you can opt out at any time — see our Do Not Sell or Share page at getwater.tech/policies/do-not-sell. We also honor browser **Global Privacy Control (GPC)** signals automatically. Opting out suppresses advertising-related sharing while leaving first-party, aggregate analytics in place.

We do not control how third-party advertising partners use information they collect through their own technologies. If you have questions about an ad, contact the responsible provider directly.

Cookies

We use both session cookies (which expire when you close your browser) and persistent cookies to keep you signed in, remember your cart, and measure site usage. Most browsers let you refuse or delete cookies through their settings; if you do, some features of the site may not work properly. See our Cookie Policy at getwater.tech/policies/cookies for details.

Third-party links

Our site and apps may contain links to websites and services we don't operate. We are not responsible for the content or privacy practices of those third parties. When you follow a link away from our site, we encourage you to read the privacy policy of every site that collects your information.

How we share information

Apart from the advertising and analytics described above, we share personal information only with:

- **Service providers** who help us run the business — payment processors, shipping carriers, and email delivery — and only to the extent needed to perform their service.
- **Legal and safety** recipients, when we believe in good faith that disclosure is required by law, legal process, or to protect our rights, our customers, or the public.
- **Business transfers** — if we are involved in a merger, acquisition, or sale of assets, personal information may be transferred as part of that transaction.

We do **not** sell your personal information for money, and we do not share text-messaging opt-in data with third parties for their own marketing.

How long we keep it

We keep personal information for as long as your account is active or as needed to provide the Services, and afterward only as required to meet legal, tax, accounting, or fraud-prevention obligations or to resolve disputes.

Security

We use reasonable administrative, technical, and physical safeguards to protect your information, and store it on access-controlled servers. The safeguards we apply reflect the sensitivity of the information involved. No method of transmission over the internet is completely secure, so we cannot guarantee absolute security. You are responsible for keeping your account password confidential.

If a breach affecting your personal information occurs, we will notify you and any applicable regulators without undue delay, as required by law.

Your California privacy rights

If you are a California resident, the California Consumer Privacy Act, as amended by the CPRA, gives you specific rights over your personal information.

In the past 12 months we have collected the following categories of personal information:

- **Identifiers** — name, email, postal address, IP address, account name. *Collected: Yes*
- **Customer records (Cal. Civ. Code § 1798.80(e))** — name, address, phone number, payment information. *Collected: Yes*
- **Commercial information** — products purchased or considered, order history. *Collected: Yes*

- **Internet/network activity** — browsing and interaction with our site and ads. *Collected: Yes*
- **Protected classifications, biometric, precise geolocation, sensory, professional, education, or inferences** — none. *Collected: No*

We collect this information from you directly and from your interactions with our website and ads. We use it for the purposes described in "How we use your information" above.

Your rights. You have the right to:

- **Know and access** the personal information we've collected about you.
- **Delete** your personal information, subject to legal exceptions.
- **Correct** inaccurate personal information.
- **Opt out of the "sale" or "sharing"** of your personal information for advertising — use our Do Not Sell or Share page at getwater.tech/policies/do-not-sell or enable Global Privacy Control.
- **Non-discrimination** — we will not deny you service, charge a different price, or provide a different quality of service for exercising these rights.

How to exercise your rights. Submit a request by email to **contact@getwater.tech**, or by mail to:

getwatertech
4501 New Bern Ave Ste 130, PMB #107
Raleigh, NC 27610

Only you, or someone legally authorized to act on your behalf, may make a request. We will verify your identity before responding and will respond within 45 days (we may extend once, with notice, if more time is needed). We do not charge a fee unless a request is excessive or repetitive.

California's "Shine the Light" law (Civil Code § 1798.83) also lets California residents request information about disclosures to third parties for their direct-marketing purposes. To make that request, email **contact@getwater.tech**.

Under California Civil Code § 1789.3, California users are also entitled to the following notice: the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 North Market Blvd., Suite N-112, Sacramento, CA 95834, or by telephone at (916) 445-1254 or (800) 952-5210.

Your choices

You can:

- Update or correct your account information at any time by signing in.
- Opt out of advertising-related data sharing via our Do Not Sell or Share page at getwater.tech/policies/do-not-sell or by enabling GPC.
- Unsubscribe from marketing emails using the link in any marketing message.
- Request deletion of your account and personal data by contacting support.

International visitors

We operate from the United States, and our Services are intended for users in the United States. If you access our Services from outside the US, your information will be transferred to, stored, and processed in the United States, where data-protection laws may differ from those in your country. By using our Services or providing us information, you consent to this transfer and processing. You are responsible for complying with the laws of your jurisdiction when you use our Services.

Children's privacy

Our Services are intended for adults and are not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided us personal information, contact us and we will delete it.

Contact us

If you have questions about this Privacy Policy or how we handle your information, email us at **contact@getwater.tech**.