

Accessibility Statement

EFFECTIVE DATE: 01 - JUNE - 2026 - VERSION - 1.1



Our commitment to making getwater.tech usable by everyone, including people with disabilities, and how to reach us about an accessibility barrier.

Overview

getwatertech is committed to making our website and app accessible to everyone, including people who use assistive technology. We are working toward conformance with the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA as our target standard, and we treat accessibility as an ongoing effort rather than a one-time project.

What we're working toward

- **Color contrast** that meets WCAG AA ratios for text and interactive elements.
- **Keyboard navigation** for interactive elements, so the site can be used without a mouse — including completing an order.
- **Screen-reader support** through descriptive labels on images, buttons, and form fields.
- **Captions** on videos we publish.
- Resizable text up to 200% without loss of content or functionality.

We test as we build and prioritize fixes that remove barriers to browsing, learning about, and purchasing our products.

Known limitations

No site is ever finished improving. Areas we know need ongoing work:

1. PDF documents are currently best-effort; the HTML versions of our policies are the canonical, most accessible source.
2. Some embedded third-party services (such as our payment provider) render their own interfaces, which may not fully match our internal standards.

If you encounter a barrier we haven't listed, please tell us — see below.

How to report an issue

If you run into an accessibility barrier on getwater.tech or in our app, we want to fix it. We treat accessibility reports as a customer-support priority and aim to respond within 2 business days.

Email contact@getwater.tech with:

- The page URL or area of the app where you ran into the issue.
- A short description of what happened.
- The assistive technology and browser you were using, if known.