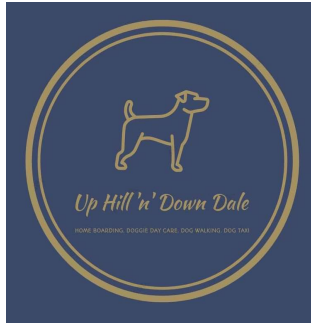


Terms and



Conditions

Please read the following forms the agreement

Up Hill 'n' Down Dale. It is important that you agree to the following terms and conditions before we can move forward into the care agreement for your dog. If you have any questions or concerns about the following terms, please contact me on my email address, telephone number or Facebook Messenger and I will be happy to assist.

information carefully as it between the customer and

- Any dog older than 12 months old must be neutered. Dogs and bitches will be socialised with each other whilst at the facility, so it is important that every dog feels safe and comfortable in their surroundings. Spayed and unspayed bitches are welcome, however if they are unspayed they must not be in season, nor due to come into season whilst during the period of boarding.
- All dogs must be fully up to date with annual booster vaccinations covering Canine Distemper, Leptospirosis, Parvovirus, kennel cough and Hepatitis. The vaccinations must be completed at least a month before the first day of boarding. Dogs must be free of fleas, parasites and ticks. I also request that dogs have been wormed a couple of weeks prior to boarding. A copy of your dog's vaccinations are required to keep with their Booking Form and Dog Information Sheet for my records.
- Prior to inviting your dog for a trial day I request that I can visit you and your dog for a meet and greet appointment. This is so that I can meet you and your dog and to assess if my facility is suitable for your dog.
- In the unlikely event that your dog becomes unwell, I will contact your appointed vet. It is important that your veterinary contacts and medical information is kept up to date. The veterinary information that I request at the time of booking is essential so that your vet can obtain the correct medical history to assist with the required treatment. All treatment costs are the responsibility of the owner. If your veterinary clinic cannot offer an appointment straight away and I deem the

medical issue an emergency I will take your dog to my local vet which is, Wright and Morten Vets, 18 Moody Street, Congleton.

Thank you.