



Connected field service management platform

From Drainage to Installations, we're transforming utilities from high cost, low trust and disjointed environments to one where information flows seamlessly from order maker right down to the final engineer.

A company on Okappy with
100 employees/subcontractors
and 100 jobs a week worth
£500 typically see:

COSTS

↓ £615,000

REVENUE

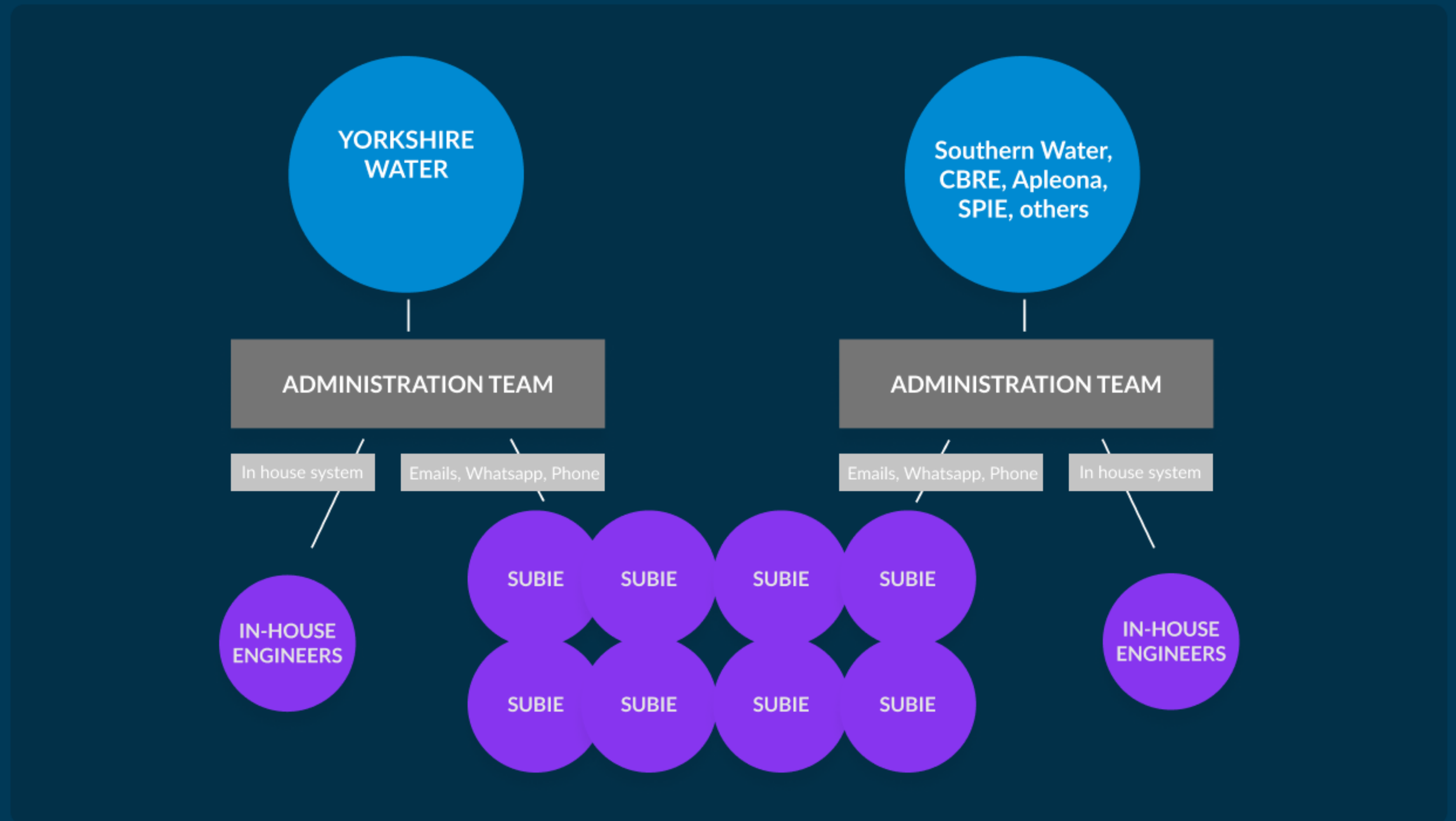
↑ £2,000,000



The problem

Field service management apps, emails and messaging don't work for the new economy

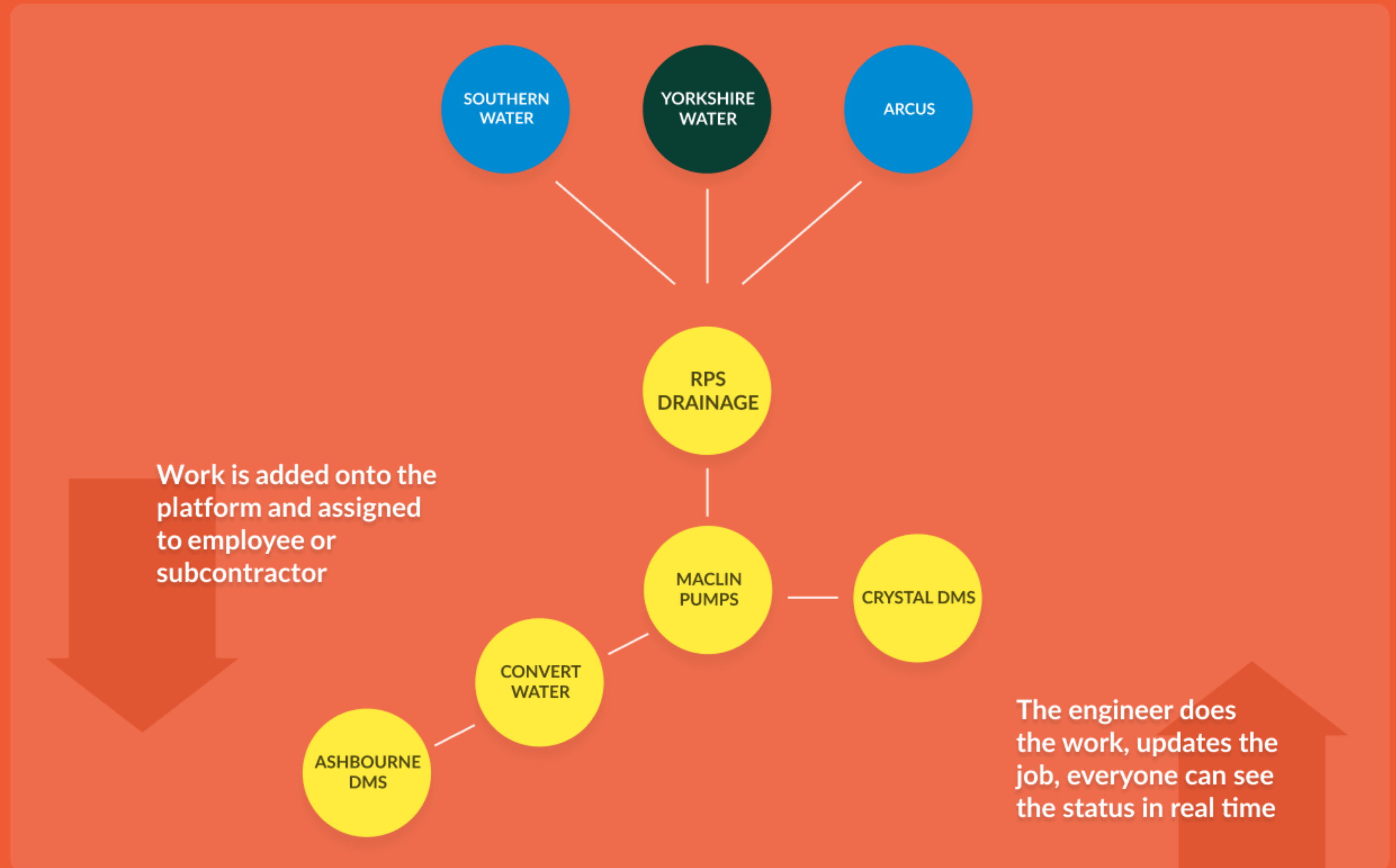
**High cost,
Disjointed, Mistakes.
Duplication, Inefficient.**



The solution

Connected field service management platform

Transparent
High trust, Low cost.
Information flows
seamlessly between **ALL**
stakeholders



Much more than field service management

Okappy is a simple, unified and connected platform

- ✓ Invite your customers and suppliers to connect
- ✓ Add jobs and allocate them to your engineers or suppliers
- ✓ View your job's status in real time
- ✓ Raise invoices. Receive invoices
- ✓ Information flows seamlessly from order maker through to the end engineer

Your customers can add jobs and assign them to you

ID	Customer	Reference	Date	Assigned	Description	Address1
555455	Harold Smith	ECT232	10/02/2021 14:02	Samuel Fong	Quarterly customer visit	35 Kingsland Road, London, E2 8AA
555454	Harold Smith	ECT154	10/02/2021 14:01	Mark Brown	CCTV survey	35 Kingsland Road, London, E2 8AA
555452	Harold Smith	ECT153	09/02/2021 16:15	Mark Brown	Replace LED bulb in projector in conference room	35 Kingsland Road, London, E2 8AA
555444	Facilities Management Ltd	CST112	10/02/2021 13:51	Ben Roberts	Ground floor extension	4 The Crescent, London, E38 6CG
555443	Blue ltd	PFD164	10/02/2021 13:51	Gerry So	Fix leaking pipes in courtyard	70 The Grove, London, EC41 0IA
555438	Drip n' Drains	PAP512	10/02/2021 13:48	Gerry So	Risk Assessment for install	13 High Street, London,

You can assign jobs to your employees or supplier

Your employee / supplier updates the job in the field

Sign up for a trial at www.okappy.com, or check out our demo <https://www.okappy.com/demo>

Our USP

The only solution that works both **within your organisation** and **with your wider team**

- ✓ **Platform rather than individual company software**
- ✓ **Connected rather than siloed**
- ✓ **Focused on field service management rather than social media or messaging**
- ✓ **Simple, intuitive and easy-to-use**



Why we are different • We believe we are the only field service management solution that works both internally and externally.

Field service management systems can work well within your organisation. But they tend to fall down when other companies are involved in the work with information having to be duplicated and copied between yours and your partners systems. Companies try and mitigate this using a patchwork of tools such as Slack, WhatsApp and Email. However information quickly become fragmented across lots of different apps.

Water Utility Benefits

- ✔ With **100,000's connections** on the platform, a lot of your suppliers/potential suppliers may already be on Okappy
- ✔ Suppliers can manage Utility customer jobs as well as their own, making it **easier to keep them engaged** whilst **reducing churn**
- ✔ Mitigate skills shortages by **finding new suppliers** on Okappy
- ✔ **Holistic approach to efficiency improvements** across the whole supply chain
- ✔ Connected approach **reduces administrative and reporting burden** on suppliers
- ✔ **Standardised software** can lead to savings for you and your suppliers
- ✔ Okappy can be **hooked into existing Utility systems**



Okappy stats

Unlocking Potential with Okappy's Proven Platform

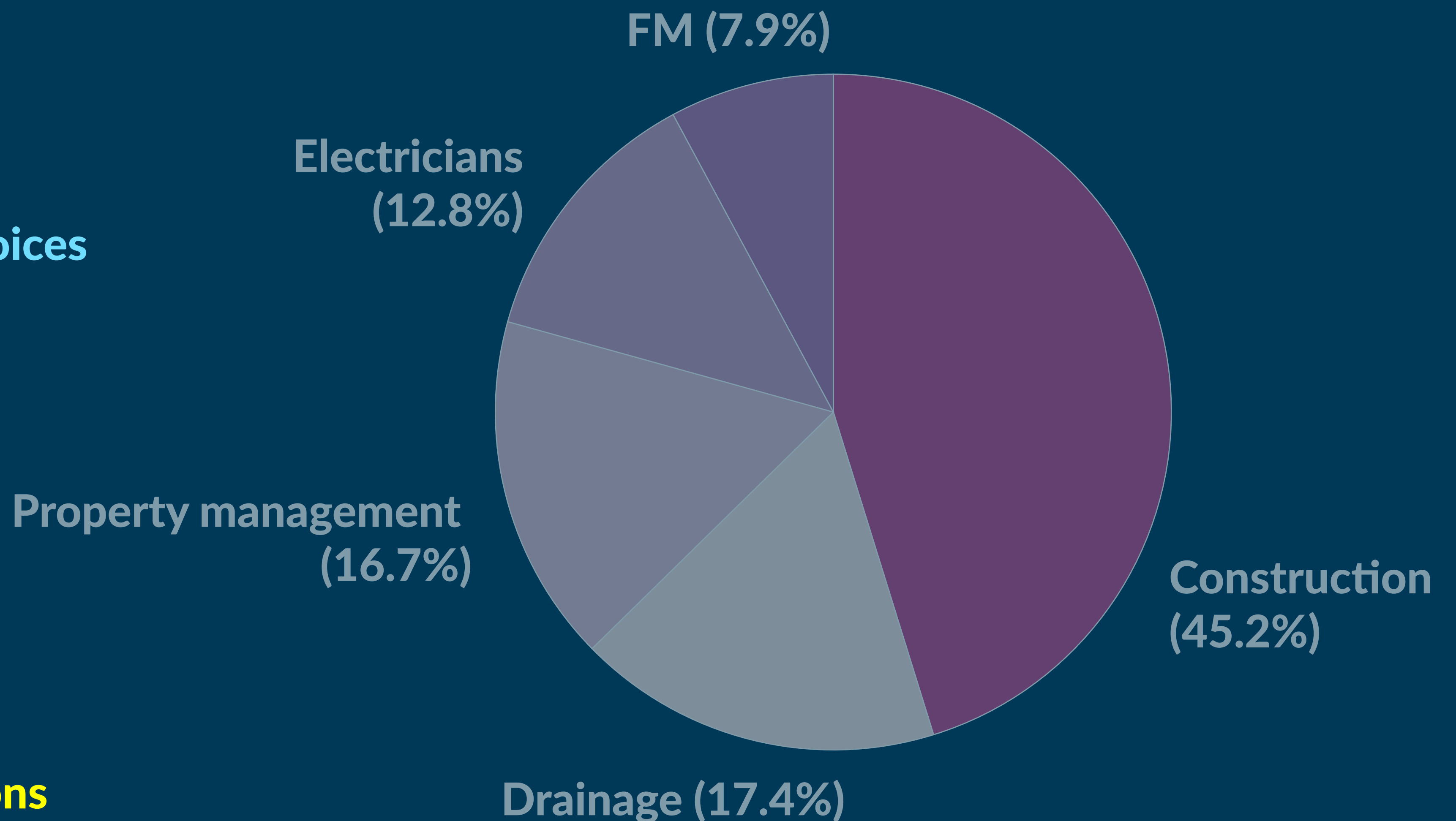
172k connections

1million jobs

£129million invoices






100 councils

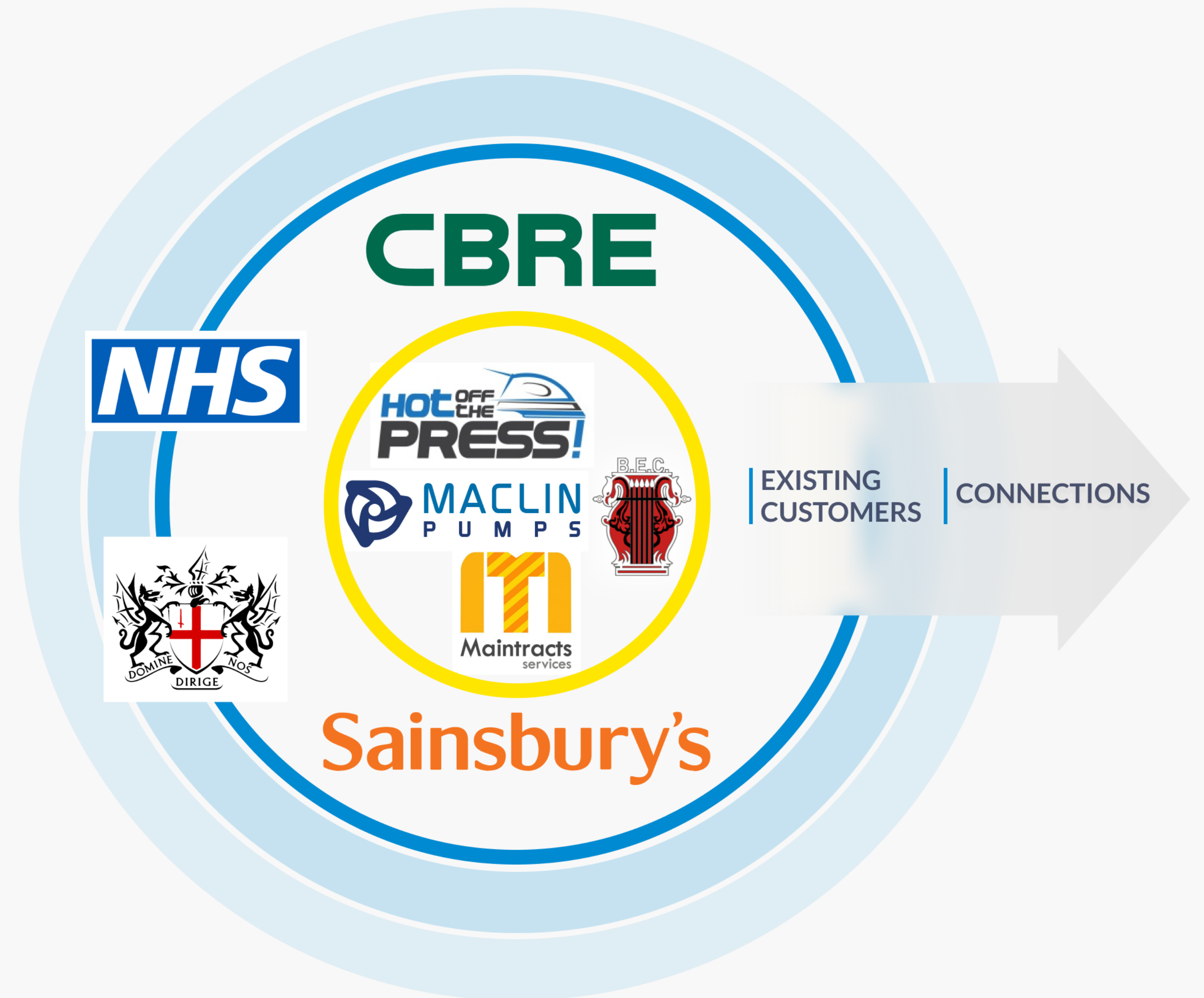
100 housing associations



Our offering

Monthly subscriptions per employee

-  **No charge to invite customers or suppliers**
-  **Suppliers can use the platform at no cost**
-  **Subscriptions kick in when they start adding their own employees or suppliers**
-  **We offer training, configuration and integration**
-  **Available on desktop, tablet and mobile**



Next steps

Join the revolution – Let's transform the water industry

"Okappy drastically improves the service we can provide to clients and ultimately the rate at which we can invoice completed works."

PHIL, Director of RPS Drainage

"Mark at Maclin Pumps adds my jobs, I do them and can raise an invoice back to him straight away."

ANTHONY, Director of Convert Water

"It's saved us hours per day"

JENNIFER, Landmark FM

"It's making my work 10x easier. Bank, click, I can see who was there and what got done. It's ideal for me. Brilliant."

LEE, GM at B.E.C Perimeter Security

"Okappy really streamlines and tidy's up our way of working."

ADAM, Operations at Foster Coldstores

"We wouldn't have survived Covid without it"

GRAHAM, Director of Darcy Spillcare





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