



CHAIR CAROL MCCANN  
VICE CHAIR SHEENA INNOCENTE  
COMMISSIONER LISA JESSUP  
COMMISSIONER DARREN MACAPAGAL  
COMMISSIONER ALAN MCAULEY  
COMMISSIONER MADELINE MORRISON  
COMMISSIONER BARRY ROSS

Wednesday, January 15, 2025, 10:00 AM  
6650 Beach Boulevard  
Buena Park, CA 90621

**\*\* Revised \*\***

## **NAVIGATION CENTER OVERSIGHT COMMISSION AGENDA**

### **1. GENERAL**

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- 1A. CALL TO ORDER
- 1B. ROLL CALL
- 1C. PLEDGE OF ALLEGIANCE

### **2. ORAL COMMUNICATIONS**

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#### 2A. Oral Communications

This is the portion of the meeting set aside to invite public comments regarding any matter within the jurisdiction of the Commission. Public comments are limited to no more than three minutes each. If comments relate to a specific agenda item, those comments will be taken following the staff report for that item and prior to the Commission vote. Those wishing to speak are asked to add your information at the digital public kiosk located at the entrance of the Council Chamber.

### **3. APPROVAL OF MINUTES**

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- 3A. Approval of Minutes - October 16, 2024

### **4. UPDATES**

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- 4A. City - News and Recent Happenings
- 4B. Navigation Center/Mercy House - Recent Happenings
- 4C. Homeless Outreach/Public Safety Update

### **5. DISCUSSION AND ACTION ITEMS**

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- 5A. Selection of New Chair and Vice Chair
- 5B. Update on Ad Hoc Committee Addressing Homelessness

### **6. INFORMATIONAL ITEMS**

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- 6A. Navigation Center Monthly Report - September 2024 - October 2024

### **7. COMMISSION COMMENTS, FUTURE AGENDA ITEMS, ATTENDANCE REPORT**

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## 7A. REPORTS

### 7B. Attendance Report

## 8. ANNOUNCEMENTS

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8A. Next City Council Meeting: Tuesday, January 28, 2025 at 5:00 p.m.

8B. Next Regular Commission Meeting: Wednesday, April 16, 2025 at 10:00 a.m.

## 9. ADJOURNMENT

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### 9A. Adjournment

This agenda contains a brief general description of each item to be considered. Supporting documents are available for review and copying at Community Services Department or at [www.buenapark.com](http://www.buenapark.com). Supplementary materials distributed to the Commission less than 72 hours before the meeting are posted to the City's website at [www.buenapark.com](http://www.buenapark.com) and copies are available for public inspection beginning the next regular business day in the Community Services Office. This governing body is prohibited from discussing or taking action on any item which is not included in this agenda; however, may ask clarifying questions, ask staff to follow-up, or provide other direction. The order of business as it appears on this agenda may be modified by the governing body.

In compliance with the Americans with Disabilities Act, if you need accommodations to participate in this meeting, contact the Community Services Department at (714) 562-3860 or the California Relay Service at 711. Notification at least 48 hours prior to the meeting will enable the City to make arrangements to assure accessibility.

If you would like to participate in any matter of business on the agenda and would like translation in Chinese, Korean, Spanish, Tagalog, or Vietnamese, please contact the **Community Services Department at (714) 562-3860 48-hours prior to the meeting**. Residents requiring translation during Oral Communications are encouraged to bring interpreters.

시의회 목록에 있는 정식 안건에 대해 의견을 발표하고 싶으신 경우, 중국어, 한국어, 스페인어, 타갈로에 대한 통역사가 필요하시면 시미팅 48시간전 시서기 오피스로 (714-562-3860) 연락하시면 됩니다. 정식안건이 아닌 주민 발언시간에 발표하실 경우, 본인의 통역사를 직접 모시고 오시면 감사하겠습니다.

Si le gustaría participar en audiencia pública o cualquier asunto de negocios programado en la agenda y necesita traducción en chino, coreano, español, tagalo o vietnamita, comuníquese con la Oficina del Secretario de la Ciudad, 48 horas antes de la reunión al (714) 562-3860. Para participar en los comentarios públicos sobre cualquier otro asunto dentro de la jurisdicción del ayuntamiento, se les recomienda que traiga un intérprete.

I, Ariana Chavez, Senior Administrative Assistant, City of Buena Park, do hereby certify, under penalty of perjury under the laws of the State of California that a full and correct copy of this agenda was posted pursuant to Government Code Section 54950 et. seq., at Buena Park City Hall, 6650 Beach Blvd., and uploaded to the City of Buena Park website [www.buenapark.com](http://www.buenapark.com).

Ariana Chavez  
Senior Administrative Assistant  
Community Services Department

*Date Posted: January 13, 2025*



## Navigation Center Oversight Commission Agenda Report

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### A. Approval of Minutes - October 16, 2024

Meeting	Agenda Group
Wednesday, January 15, 2025, 10:00 AM	APPROVAL OF MINUTES Item: 3A.
Presented By	Prepared By
	Jim Box, Director of Community Services
Approved By	
Jim Box, Director of Community Services	

Approve the minutes from the October 16, 2024 meeting.

### Attachments

[2024 10 16 NAVIGATION COMMISSION.pdf](#)

**CITY OF BUENA PARK**  
**NAVIGATION CENTER OVERSIGHT COMMISSION**  
**October 16, 2024**

**1. GENERAL**

- a. CALL TO ORDER:** Chair McCann called the Navigation Center Oversight Commission Meeting to order at 10:00 a.m., in the Council Chamber, 6650 Beach Boulevard, Buena Park, California.

**b. ROLL CALL:**

Present: Innocente, Jessup, McAuley, McCann, Ross

Absent: Crumpler, Macapagal, Morrison

Also Present: Jim Box, Director of Community Services

Ariana Chavez, Senior Administrative Assistant

Rosemary Nielsen, Homeless Outreach Supervisor

Analisa Marquez, Homeless Outreach Coordinator

Saul Contreras, Senior Office Assistant

Christopher Sanchez, Community Services Office Aide

Timothy Huynh, Chief Program Officer Mercy House

Officer Bourne, Homeless Liaison Officer

- c. PLEDGE OF ALLEGIANCE:** Led by Chair McCann

- 2. ORAL COMMUNICATIONS:** Amy Tamayose submitted comments to Commission asking for the general public at Mercy House to be separated from those that need more assistance and a limit on the number of pets and control over stray cats that roam around the facility.

**3. APPROVAL OF MINUTES July 17, 2024:**

\*\*\*M/S/P – Commissioner Ross motioned to approve the minutes from July 17, 2024. Vice Chair Innocente seconded the motion. All in favor, motion passed.

**4. DIRECTOR AND CITY STAFF REPORTS:**

- a. City - News and Recent Happenings**

Jim Box, Director of Community Services, welcomed Commissioner McAuley to the Navigation Center Oversight Commission. Jim Box, Director of Community Services, informed the Commission on Silverado Days, Cops N' Goblins, Veterans Luncheon, and Christmas Tree Lighting.

- b. Navigation Center/Mercy House - Recent Happenings**

Timothy Huynh, Chief Program Officer, updated the Commission on renovations in the men's restroom and showers at the Navigation Center. Timothy Huynh, Chief Program Officer, updated the Commission on the service providers that assist residents at the Navigation Center.

- c. Homeless Outreach/Public Safety Update**

Analisa Marquez, Homeless Outreach Coordinator, introduced herself to the Commission and updated the Commission on the Homeless Outreach staff and the number of people they assisted and what kind of services they provided to those individuals. Analisa Marquez, Homeless Outreach Coordinator, informed the Commission on the challenges they encounter, specifically with bed availability.

Officer Bourne updated the Commission that nearby neighboring Cities have advised

transients to visit Buena Park because of the shelter and informed them on homeless encampment locations and clean ups.

**5. DISCUSSION AND ACTION ITEMS:**

- a. Update on Ad Hoc Committee Addressing Homelessness  
Rosemary Nielsen, Homeless Outreach Supervisor, and Commissioner Ross presented an update on the ad hoc committee addressing homelessness. Commissioner Ross informed the Commission on the updated recommendations the ad hoc committee put together to present to City Council. Commissioner Ross motioned to recommend staff to bring forward to City Council the recommendations from the ad hoc committee. Chair McCann seconded the motion. All in favor, motion passed.
- b. 2024 Navigation Center Audit Results  
Chair McCann updated the Commission on the results of the 2024 Navigation Center Audit and presented the final report.

**6. INFORMATIONAL ITEMS**

- a. Navigation Center Monthly Report – June 2024 – August 2024  
Timothy Huynh, Chief Program Officer, informed the Commission that the data application that states how many were previous homeowners are based on self-reporting.

**7. COMMISSION COMMENTS, FUTURE AGENDA ITEMS, ATTENDANCE**

- a. Commissioner Jessup commented on speaking with neighbors stating that they are seeing an increase in homelessness. Commissioner Ross commented on attending an event with United to End Homelessness and the Sisters of St. Joseph partnered with Mercy Housing to convert a mother house into affordable housing for seniors.
- b. Attendance Report

**8. ANNOUNCEMENTS:**

- a. Next City Council Meeting: Tuesday, October 22, 2024 at 5:00 p.m.
- b. Next Regular Commission Meeting: Wednesday, January 15, 2024 at 10:00 a.m.

**9. ADJOURNMENT:** There being no further business, Chair McCann declared the meeting adjourned at 11:17 a.m.

**ATTEST:**

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Ariana Chavez, Senior Administrative Assistant

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Chair, Carol McCann



## Navigation Center Oversight Commission Agenda Report

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### A. Selection of New Chair and Vice Chair

Meeting	Agenda Group
Wednesday, January 15, 2025, 10:00 AM	DISCUSSION AND ACTION ITEMS Item: 5A.
Presented By	Prepared By
	Ariana Chavez, Senior Administrative Assistant
Approved By	Presented By
Jim Box, Director of Community Services	Ariana Chavez, Senior Administrative Assistant

### DISCUSSION

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Annually, at the start of each calendar year, elections are held for the Chair and Vice Chair for the City's Commissions.



Navigation Center Oversight Commission Agenda Report

B. Update on Ad Hoc Committee Addressing Homelessness

Meeting	Agenda Group
Wednesday, January 15, 2025, 10:00 AM	DISCUSSION AND ACTION ITEMS Item: 5B.
Presented By	Prepared By
	Rosemary Neilsen
Approved By	Presented By
Jim Box, Director of Community Services	Rosemary Neilsen

RECOMMENDED ACTION

Receive and file.

PREVIOUS CITY COUNCIL ACTION

At the October 18, 2023 commission meeting, the Commission established an ad hoc committee dedicated to addressing homelessness. This committee comprises Navigation Commissioners, City Staff, and community residents with lived experience. Since its formation, the committee has convened twice to discuss and develop strategies to combat homelessness within the Buena Park Community.

DISCUSSION

Commissioner Barry Ross, chair of the ad hoc committee held a sub-committee meeting on July 17, 2024 those attending the meeting were Barry Ross, Chair Carol McCann, City Staff including Matt Foulkes, Director of Community Development to address affordable housing. This discussion aims to provide a comprehensive overview of the initiatives discussed and the proposed actions to be taken to mitigate homelessness in our city. This meeting generated a list of opportunities to advocate at the federal, state, and county levels on the homeless system of care.

This discussion lays out the efforts of an Ad Hoc Committee focused on addressing homelessness and housing issues, with a specific set of recommendations for the commission to consider.

Collaborative Approach:

The committee's recommendations reflect the combined expertise of community members and City Staff. This collaborative process is crucial because homelessness is a multifaceted issue that requires input from various perspectives, including those of housing experts, social workers, urban planners, and community stakeholders.

## **1. Pro-Housing Designation:**

Obtaining California's Pro-Housing Designation is a strategic move that can open up funding opportunities at the state and federal levels offering incentives for housing projects. This designation could also signal to developers and the broader community that the city is committed to addressing housing shortages and homelessness.

## **2. Affordable Housing Covenants:**

Preserving affordable housing covenants beyond their expiration dates is essential to ensure long-term affordability in the housing stock. As these covenants expire, many units revert to market-rate pricing, exacerbating the housing crisis. Extending them would keep these units accessible to lower-income residents. A "first right of refusal" clause in affordability agreements would require the developer/owner to offer the City the ability to pay the property owner to maintain the unit's affordability agreement period.

## **3. Revenue Allocation for Homelessness Prevention:**

Dedicating a percentage of local revenue to homelessness prevention and affordable housing is a proactive policy measure. Establishing this as a regular allocation would create a steady funding stream for homelessness services, shelters, and the creation of affordable housing units.

## **4. ADU (Accessory Dwelling Unit) Incentives:**

By allowing ADU's (commonly known as "granny flats" or small units built on the same lot as a primary residence) to be sold separately, it incentivizes homeowners to create more units, increasing housing supply. Encouraging deed-restricted ADU's ensures that these units remain affordable for low- to moderate-income residents. Explore ADU incentive programs.

## **5. Fee Waivers and Reductions for Affordable Projects:**

Waiving fees for fully affordable housing projects and reducing fees for partially affordable ones would lower barriers for developers to build affordable housing. This could accelerate the development of projects that benefit lower-income residents.

## **6. Affordable Housing In-Lieu Fee Program:**

Implementing an in-lieu program allows developers who can't build affordable housing on-site to contribute funds toward affordable housing elsewhere in the community. This policy could help raise capital for affordable housing projects without slowing down market-rate development.

## **7. Community Based Partnership Approach:**

Increase engagement with owners/landlords, including faith based groups by providing opportunities for forums to encourage affordable housing partnerships.





Navigation Center Oversight Commission Agenda Report

B. Navigation Center Monthly Report - September 2024 - October 2024

Meeting	Agenda Group
Wednesday, January 15, 2025, 10:00 AM	INFORMATIONAL ITEMS Item: 6B.
Presented By	Approved By
	Jim Box, Director of Community Services

Navigation Center Monthly Reports - September 2024 - October 2024.

Attachments

- [Buena Park Monthly Report -September 2024.pdf](#)
- [September 2024 - BPNC Supplemental Report.pdf](#)
- [Buena Park Monthly Report -October 2024.pdf](#)
- [October 2024 - BPNC Supplemental Report \(002\).pdf](#)

# Buena Park Navigation Center

## Monthly Report September 2024



Report Contact:  
Timothy Huynh, Chief Program Officer  
Email: [timothyh@mercyhouse.net](mailto:timothyh@mercyhouse.net)  
Phone: (714) 836-7188 Ext: 132

**MERCY**  **HOUSE**



# **Report Summary**

## **Number's Served:**

By the end of September 2024, the shelter has served 253 uduplicated clients, 31 of which enrolled during the month.

To date, 16 shelter recipients have positively exited the program: 8 to permanent housing destination as a result of the program and 8 to a temporary housing destination.

	Monthly	Year To Date	FY 2023-2024	2020-Present
Individuals Served (unduplicated)	180	253	479	1,064
Individuals Discharged	29	107	343	921
Number of Intakes	31	123	366	1,064

## **Intake Questionnaire:**

1. Referring Agency into the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Anaheim	0	1	1	27
Brea	2	11	17	41
Buena Park	7	110	247	424
Cypress	0	4	6	26
Fullerton	6	36	73	162
La Habra	4	18	32	64
La Palma	0	2	3	18
Los Alamitos	0	0	0	3
Orange	6	49	68	158
Placentia	1	5	5	31
Stanton	2	13	25	81
Villa Park	0	0	0	0
Yorba Linda	0	2	1	3
Orange County-outside the NSPA	3	7	1	15

Other County in California	0	0	0	3
Outside the State of California	0	0	0	0
Outside the United States	0	0	0	0
Client Refused	0	0	1	1

2. Length of time the participant has been homeless:

	Monthly	Year To Date	FY 2023-2024	2020-Present
0 – 11 months	13	110	218	94
1 – 2 Years	8	56	117	175
3 – 4 Years	4	31	76	240
5 – 6 Years	4	27	51	189
7 – 8 Years	0	10	29	119
9 – 10 Years	1	6	17	84
11+ Years	1	16	46	157

3. City participant lived in prior to becoming homeless:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Anaheim	2	22	52	33
Brea	0	3	9	436
Buena Park	3	71	147	45
Cypress	1	5	8	143
Fullerton	4	27	47	3
La Habra	4	14	26	64
La Palma	0	0	3	20
Los Alamitos	0	0	1	6
Orange	6	23	30	125

Placentia	0	3	8	30
Stanton	1	8	14	3
Villa Park	0	0	20	87
Yorba Linda	0	3	4	1
Orange County- outside the NSPA	4	36	44	0
Other County in California	5	27	52	0
Outside the State of California	1	9	20	0
Outside the United States	0	3	3	0
Client Refused*	0	4	2	0

4. Type of setting participant lived in before becoming homeless:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Homeowner	3	23	32	N/A
Renting	19	116	189	N/A
Living with Family	6	62	118	N/A
Living with Friends	1	17	32	N/A
Mobile Home	0	1	4	N/A
Foster Home	0	1	3	N/A
Hotel	1	9	11	N/A
Incarcerated	1	4	10	N/A
Hospital	0	0	0	N/A
Substance Abuse Treatment Facility or Detox Center	0	1	2	N/A
Other	0	24	16	N/A

\*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning July 2023.  
Prior historical data is not available.

5. City participant has lived in most of their lives (Ages 5-18 years old)

	Monthly	Year To Date	FY 2023-2024	2020-Present
Anaheim	0	12	33	N/A
Brea	1	1	3	N/A
Buena Park	3	27	50	N/A
Cypress	0	1	3	N/A
Fullerton	4	19	34	N/A
La Habra	2	13	17	N/A
La Palma	0	0	1	N/A
Los Alamitos	0	1	2	N/A
Orange	3	14	16	N/A
Placentia	0	4	6	N/A
Stanton	0	2	4	N/A
Villa Park	0	0	0	N/A
Yorba Linda	0	5	5	N/A
Orange County- outside the NSPA	9	41	44	N/A
Other County in California	1	50	109	N/A
Outside the State of California	7	52	86	N/A
Outside the United States	0	0	0	N/A
Client Prefers not to answer	1	16	2	N/A

\*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning July 2023.  
Prior historical data is not available.

6. City where participant attended high school:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Anaheim	1	6	37	N/A
Brea	1	1	3	N/A
Buena Park	1	18	32	N/A
Cypress	0	0	6	N/A
Fullerton	4	19	32	N/A
La Habra	1	7	14	N/A
La Palma	1	2	2	N/A
Los Alamitos	0	1	3	N/A
Orange	2	5	13	N/A
Placentia	0	1	8	N/A
Stanton	0	1	1	N/A
Villa Park	2	2	1	N/A
Yorba Linda	0	3	4	N/A
Orange County- outside the NSPA	11	51	52	N/A
Other County in California	1	53	110	N/A
Outside the State of California	3	50	99	N/A
Outside the United States	0	0	0	N/A
Client Prefers not to Answer	1	13	8	N/A

\*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning July 2023.  
Prior historical data is not available.



### **Coordinated Entry System Statistics:**

**Community Queue:** List of clients who have submitted their documents and are waiting to be matched to a housing opportunity.

	Monthly
Number of Active Clients on Community Queue	125
Percent of Active Clients on Community Queue	88%
Number of Active Clients Matched to a Housing Opportunity	11
Percent of Active Clients Matched to a Housing Opportunity	8%

### **Program Exits:**

	Monthly	Year To Date	FY 2023-2024	2020-Present
Positive Exits (Housing, reunification, rehab facility)	2	16	60	191
Negative Exits (Streets, jail, prison)	13	39	21	136
Unknown Exits (Unknown, deceased)	14	52	281	579

### **Destination Detail of Exits:**

Benchmark: 30% of clients who exit to known destination will exit to permanent housing.

Progress towards benchmark: 27% of clients who have exited to a known destination have exited to permanent housing.

#### 1. Positive Exits from the Buena Park Navigation Center:

	Monthly 2	Year To Date 16	FY 2023- 2024	2020-Present 191
Received <b>Permanent Housing</b> with housing subsidy	0	2	11	32
Received <b>Permanent Housing</b> with no ongoing subsidy	0	3	12	21
Received <b>Permanent Housing</b> with Housing Voucher (tenant or project base)	0	1	8	34
Received <b>Permanent Housing</b> with Rapid Re-housing	0	1	0	7



<b>Permanent Housing</b> with Family or Friends	0	0	7	28
Received <b>Permanent Housing</b> in long-term care facility or nursing home	0	1	5	15
Received <b>Permanent Housing</b> in a Public housing Unit	0	0	1	3
Received <b>Temporary Housing</b> with Family or Friends	0	1	8	23
Received <b>Temporary Housing</b> in Transitional Housing	0	1	1	10
Received <b>Temporary Housing</b> in hotel or motel paid by voucher	0	0	0	18
Received <b>Temporary Housing</b> in Residential Project, Halfway House, or Foster Care	1	1	0	1
Received <b>Temporary Housing</b> at Hospital or Psychiatric Facility	1	5	1	7
Received <b>Temporary Housing</b> at Substance Abuse Treatment Facility or Detox Center	0	0	2	6

2. Negative Exits from the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Released from program for behavioral issues:	8	31	7	N/A*
Returned to homelessness by choosing to leave Navigation Center:	5	8	20	N/A*
Placed in jail, prison, or juvenile detention facility	0	0	2	8
Unknown location- client choose not disclose information	0	0	9	62
Unknown location- no exit interview was completed	14	52	272	526
Deceased:	0	0	0	2

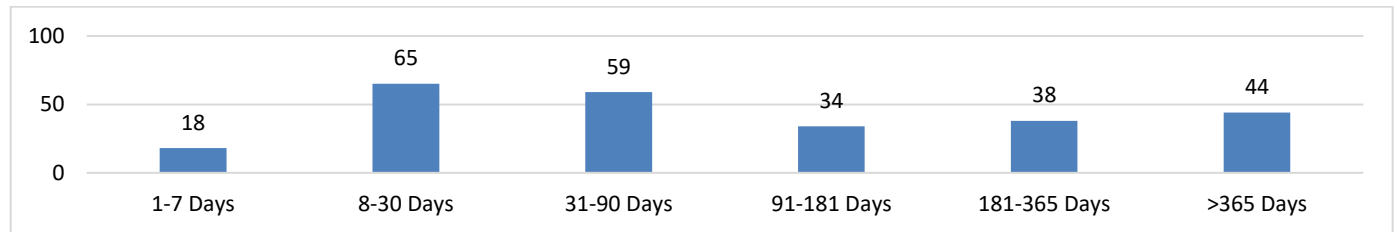
\*Mercy House began collecting data set in FY23-24, data presented is for exits from the program beginning July 2023. Prior historical data is not available for all data sets.

## **Length of Stay (Year to Date):**

Benchmark: National Average for shelter stays is 151 days.

Progress toward benchmark: Shelter average is 184 days for the year.

The average length of stay for a successful housing placement is currently 314 days for the year.



### Length of Stay for Successful Exits:

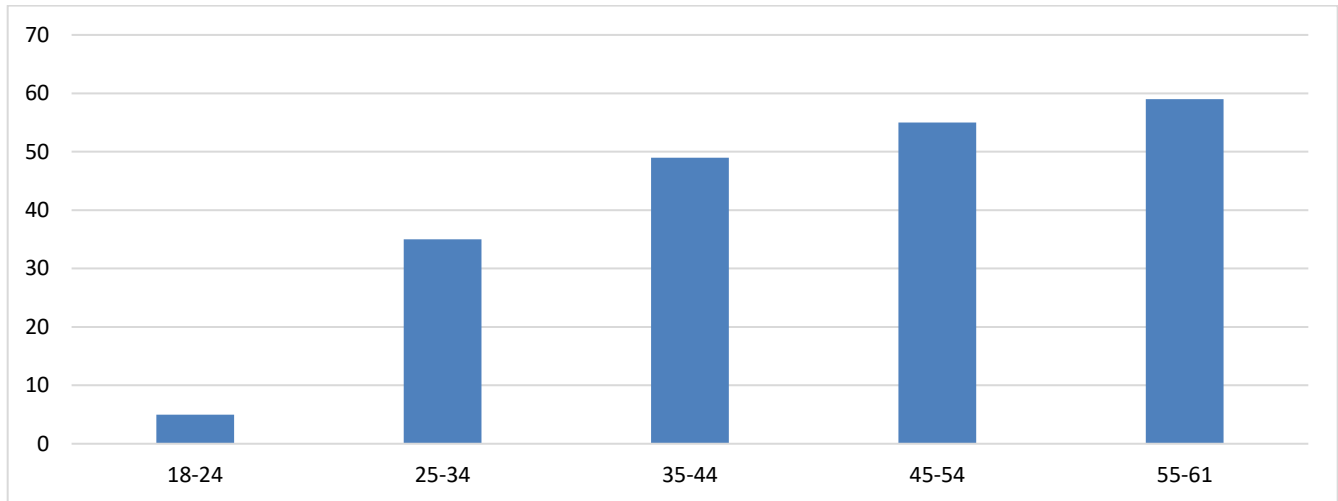
	Monthly	Year To Date	FY 2023-2024	2020-Present
Less than 1 month in Navigation Center	0	1	0	30
1 – 2 months in Navigation Center	0	5	48	33
3 – 6 months in Navigation Center	0	2	30	29
7 – 12 months in Navigation Center	0	3	32	24
Over 1 Year in Navigation Center	2	5	33	38

### Length of Stay for Unsuccessful Exits:

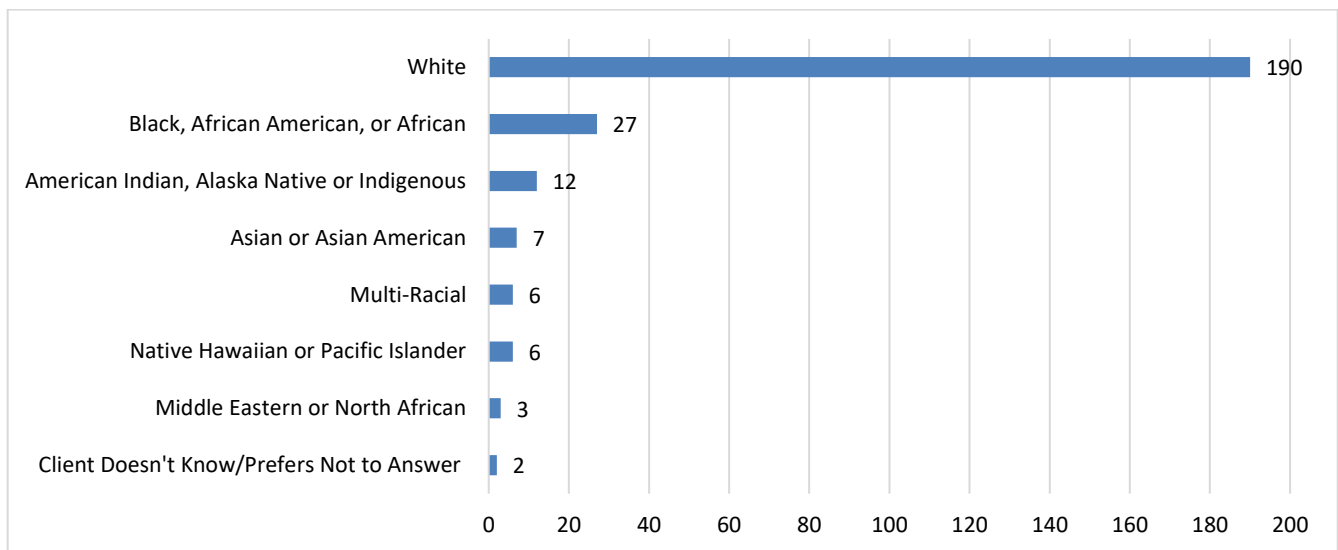
	Monthly	Year To Date	FY 2023-2024	2020-Present
Less than 1 month in Navigation Center	14	56	6	501
1 – 2 months in Navigation Center	1	11	45	496
3 – 6 months in Navigation Center	6	15	19	189
7 – 12 months in Navigation Center	2	3	116	48
Over 1 Year in Navigation Center	4	6	0	24

## Client Demographics:

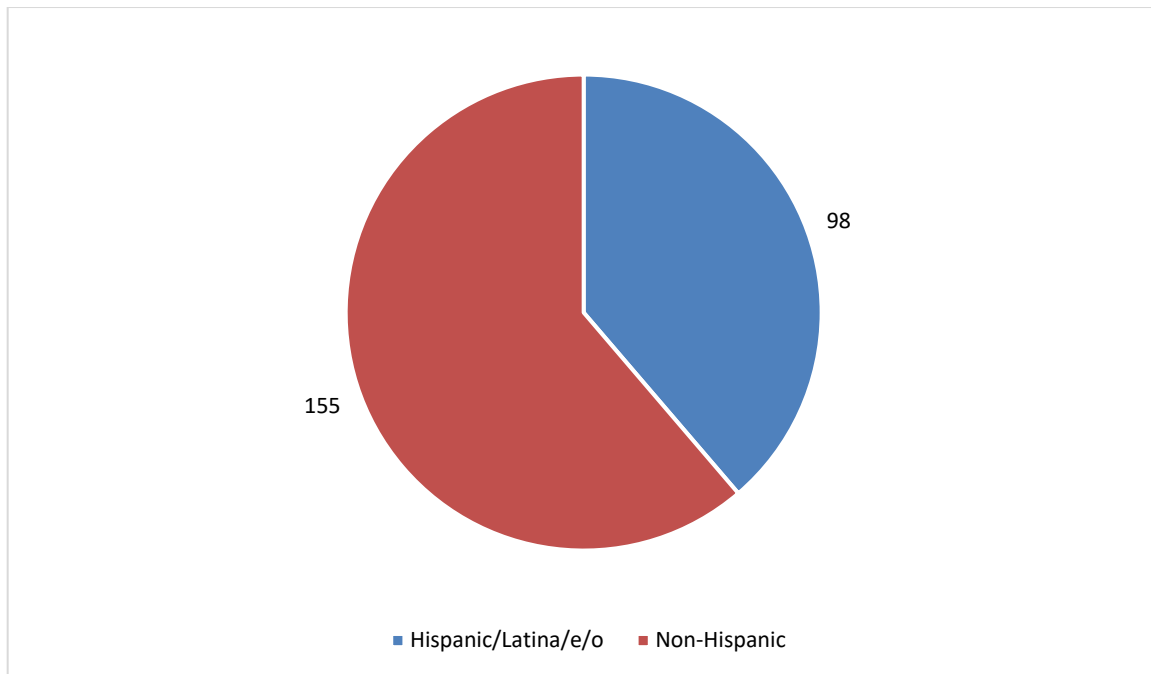
### Age



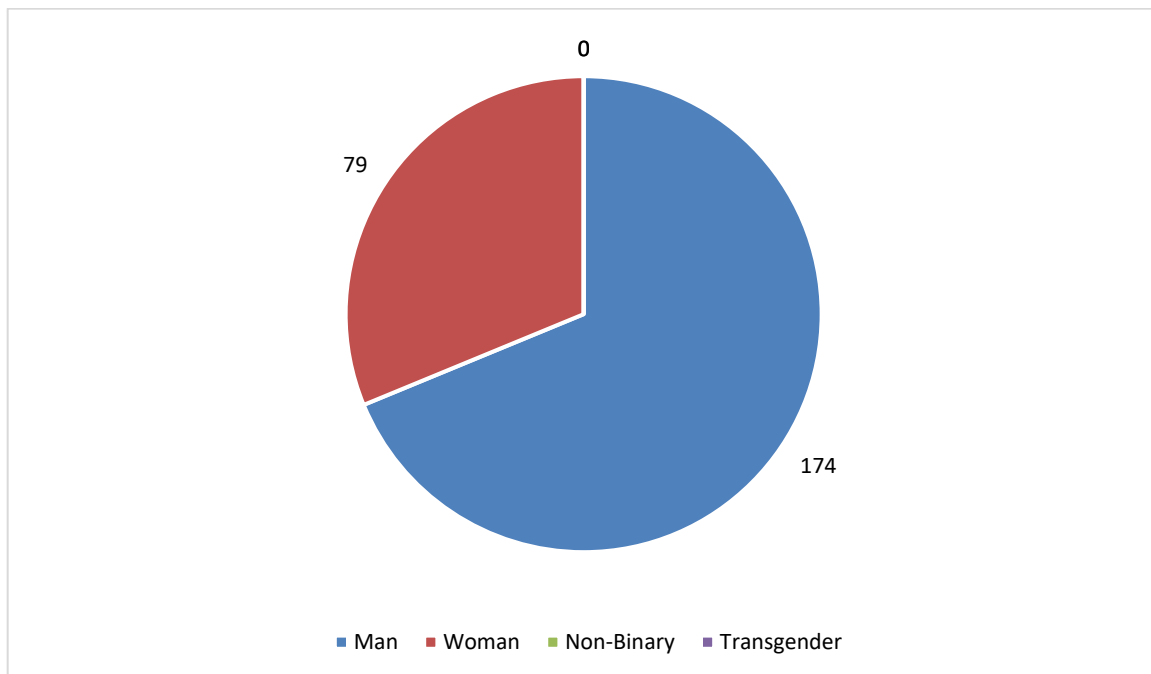
### Race



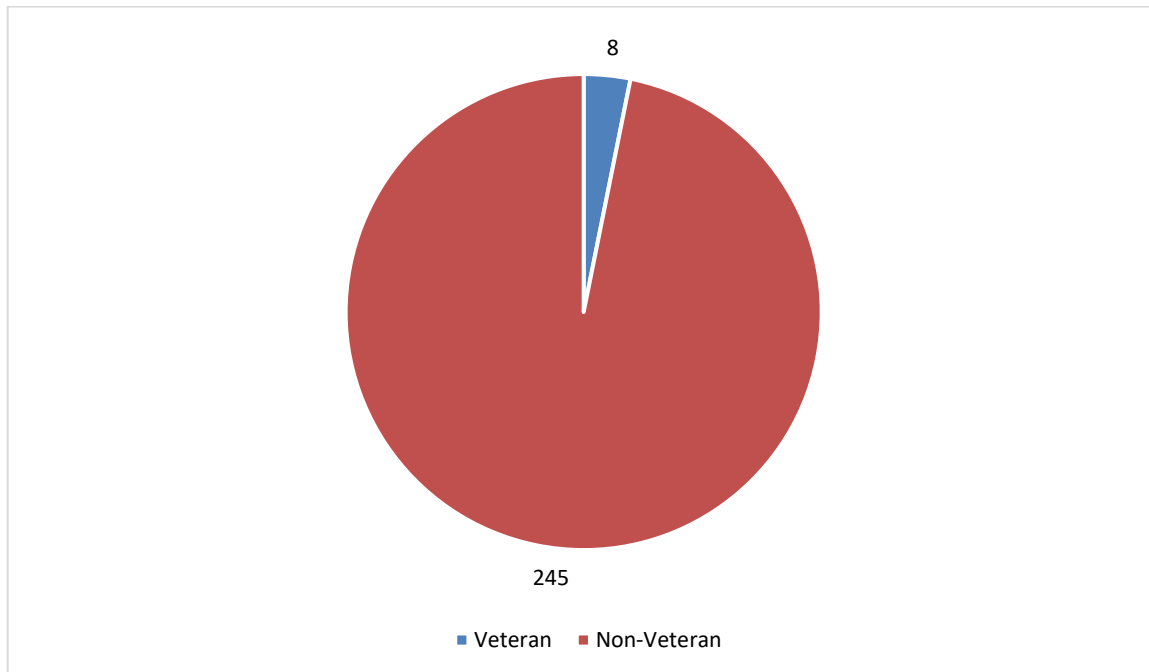
## Ethnicity



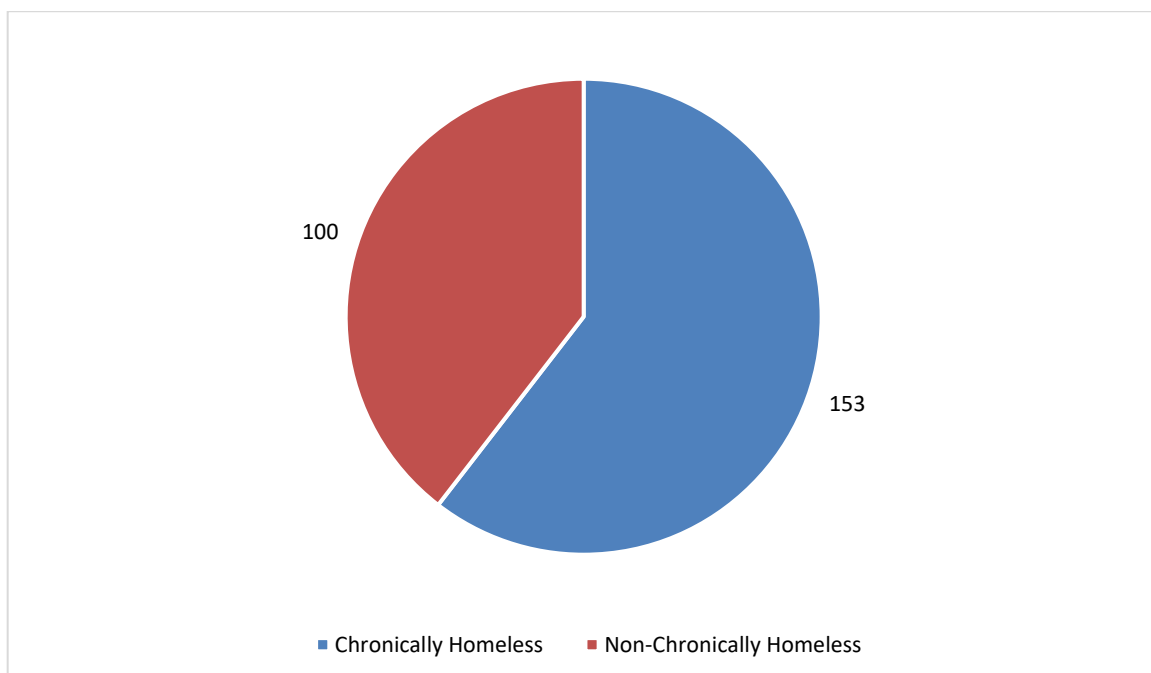
## Gender



## Veteran



## Chronically Homeless



## **Buena Park Navigation Center Updates:**

### **Housing Placement Updates:**

The Mercy House Housing Navigation Team at the Buena Park Navigation Center is working diligently to connect guests with housing. For the month of September 2024, (0) guests exited to permanent housing situations and (2) to temporary housing.

### **Community Engagement and Events:**

BPNC continued to receive generous in-kind donations in September, benefiting the shelter's residents. Contributions included clothing such as jackets, sweaters, shoes, and socks from Girl Scout Troop 1279, who recently completed a successful fall clothing drive. Hygiene donations were also provided by Fluor, a longtime partner who has donated to BPNC previously, including essential items like shampoo, soap, pads, and shaving kits. Additionally, the Newport Beach Hyatt continued its ongoing support by donating towels, extending their partnership from earlier in the year.

### **Volunteers**

- Volunteering at BPNC saw a slight increase in both hours and the number of participants, with anticipation for continued growth as the holiday season approaches.
- The gardening club, supported by expert Alexis Lawrence, remained a consistent part of the volunteer program, helping to maintain and beautify the shelter's outdoor spaces.

### **Donations**

- Hygiene items (shampoo, soap, conditioner, pads/tampons, shaving kits, deodorant) from Fluor
- Clothing and shoes from Girl Scout Troop 1279
- Towels from The Hyatt in Newport Beach

### **Health and Safety Update:**

The Buena Park Navigation Team continues to monitor participants for signs and symptoms of COVID-19 utilizing a screening tool and temperature checks at least once per day.

Shelter staff practice wiping down high touch surfaces regularly as well as provide masks and hand sanitizers to shelter guests as needed.

Families Health Matters provides Covid -19 testing weekly to all guest on a consistent basis and all guests are highly encouraged to be tested.

During the month of September 2024, 0 guests tested positive for COVID-19.

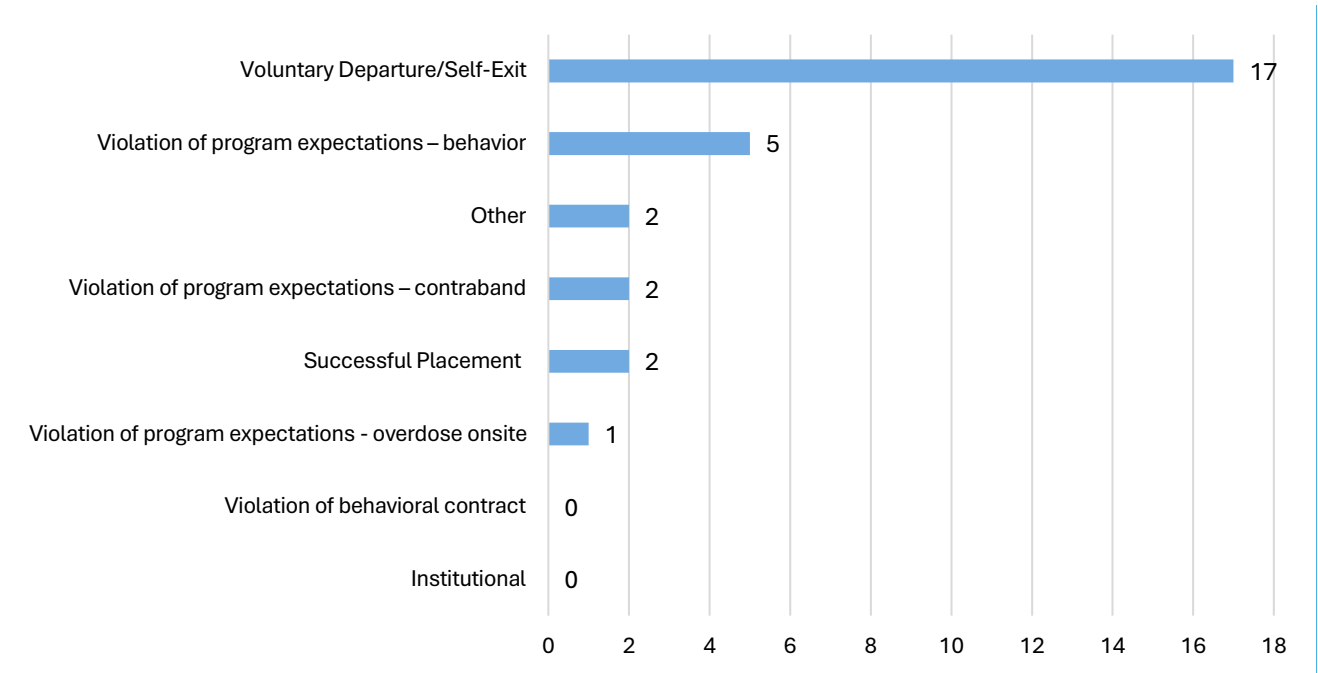
### **The following organizations/agencies visited the shelter during the month of September 2024:**

- Family Health Matters Mobile Clinic
- KCS Health Center
- Support Group - City of Buena Park
- AA meeting

- Va veterans support representative
- Daniel Social Security advocate
- KCS mobile dental
- Life wireless
- Serve the people vision clinic
- OC Workforce

## Buena Park Navigation Center Supplemental Report

### Reasons for Exit – 9/1/2024-9/30/2024





# Buena Park Navigation Center

## Monthly Report October 2024



Report Contact:  
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**MERCY**  **HOUSE**



# **Report Summary**

## **Number's Served:**

By the end of October 2024, the shelter has served 285 unduplicated clients, 40 of which enrolled during the month.

To date, 20 shelter recipients have positively exited the program: 12 to permanent housing destination as a result of the program and 8 to a temporary housing destination.

	Monthly	Year To Date	FY 2023-2024	2020-Present
Individuals Served (unduplicated)	189	285	479	1,064
Individuals Discharged	44	139	343	921
Number of Intakes	40	163	366	1,064

## **Intake Questionnaire:**

### 1. Referring Agency into the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Anaheim	0	1	1	27
Brea	0	11	17	41
Buena Park	24	137	247	424
Cypress	0	4	6	26
Fullerton	9	45	73	162
La Habra	3	21	32	64
La Palma	0	2	3	18
Los Alamitos	0	0	0	3
Orange	4	57	68	158
Placentia	0	5	5	31
Stanton	0	13	25	81
Villa Park	0	0	0	0
Yorba Linda	0	2	1	3
Orange County-outside the NSPA	0	0	1	15

Other County in California	0	0	0	3
Outside the State of California	0	0	0	0
Outside the United States	0	0	0	0
Client Refused	0	0	1	1

2. Length of time the participant has been homeless:

	Monthly	Year To Date	FY 2023-2024	2020-Present
0 – 11 months	15	127	218	94
1 – 2 Years	7	62	117	175
3 – 4 Years	5	37	76	240
5 – 6 Years	7	34	51	189
7 – 8 Years	2	12	29	119
9 – 10 Years	1	7	17	84
11+ Years	3	19	46	157

3. City participant lived in prior to becoming homeless:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Anaheim	2	24	52	33
Brea	2	5	9	436
Buena Park	16	87	147	45
Cypress	0	5	8	143
Fullerton	9	36	47	3
La Habra	3	17	26	64
La Palma	0	0	3	20
Los Alamitos	0	0	1	6
Orange	2	25	30	125

Placentia	1	4	8	30
Stanton	1	9	14	3
Villa Park	0	0	20	87
Yorba Linda	0	3	4	1
Orange County- outside the NSPA	4	36	44	0
Other County in California	4	31	52	0
Outside the State of California	0	9	20	0
Outside the United States	0	3	3	0
Client Refused*	0	4	2	0

4. Type of setting participant lived in before becoming homeless:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Homeowner	0	23	32	N/A
Renting	17	134	189	N/A
Living with Family	14	75	118	N/A
Living with Friends	5	22	32	N/A
Mobile Home	1	2	4	N/A
Foster Home	0	1	3	N/A
Hotel	1	10	11	N/A
Incarcerated	1	5	10	N/A
Hospital	0	0	0	N/A
Substance Abuse Treatment Facility or Detox Center	0	1	2	N/A
Other	1	25	16	N/A

\*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning July 2023.  
Prior historical data is not available.

5. City participant has lived in most of their lives (Ages 5-18 years old)

	Monthly	Year To Date	FY 2023-2024	2020-Present
Anaheim	1	13	33	N/A
Brea	0	1	3	N/A
Buena Park	8	36	50	N/A
Cypress	0	1	3	N/A
Fullerton	4	23	34	N/A
La Habra	1	14	17	N/A
La Palma	0	0	1	N/A
Los Alamitos	0	1	2	N/A
Orange	4	18	16	N/A
Placentia	0	4	6	N/A
Stanton	0	3	4	N/A
Villa Park	0	0	0	N/A
Yorba Linda	0	5	5	N/A
Orange County- outside the NSPA	5	28	44	N/A
Other County in California	6	74	109	N/A
Outside the State of California	11	63	86	N/A
Outside the United States	0	0	0	N/A
Client Prefers not to answer	0	14	2	N/A

\*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning July 2023.  
Prior historical data is not available.

6. City where participant attended high school:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Anaheim	1	8	37	N/A
Brea	0	1	3	N/A
Buena Park	4	24	32	N/A
Cypress	1	1	6	N/A
Fullerton	4	30	32	N/A
La Habra	1	9	14	N/A
La Palma	0	2	2	N/A
Los Alamitos	0	1	3	N/A
Orange	4	14	13	N/A
Placentia	0	4	8	N/A
Stanton	0	1	1	N/A
Villa Park	1	4	1	N/A
Yorba Linda	0	4	4	N/A
Orange County- outside the NSPA	6	38	52	N/A
Other County in California	6	79	110	N/A
Outside the State of California	11	63	99	N/A
Outside the United States	0	0	0	N/A
Client Prefers not to Answer	1	15	8	N/A

\*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning July 2023.  
Prior historical data is not available.

### **Coordinated Entry System Statistics:**

**Community Queue:** List of clients who have submitted their documents and are waiting to be matched to a housing opportunity.

	Monthly
Number of Active Clients on Community Queue	131
Percent of Active Clients on Community Queue	90%
Number of Active Clients Matched to a Housing Opportunity	17
Percent of Active Clients Matched to a Housing Opportunity	12%

### **Program Exits:**

	Monthly	Year To Date	FY 2023-2024	2020-Present
Positive Exits (Housing, reunification, rehab facility)	3	20	60	191
Negative Exits (Streets, jail, prison)	23	59	21	136
Unknown Exits (Unknown, deceased)	18	69	281	579

### **Destination Detail of Exits:**

**Benchmark:** 30% of clients who exit to known destination will exit to permanent housing.

**Progress towards benchmark:** 15% of clients who have exited to a known destination have exited to permanent housing.

#### 1. Positive Exits from the Buena Park Navigation Center:

	Monthly 3	Year To Date 20	FY 2023- 2024	2020-Present 191
Received <b>Permanent Housing</b> with housing subsidy	0	3	11	32
Received <b>Permanent Housing</b> with no ongoing subsidy	2	5	12	21
Received <b>Permanent Housing</b> with Housing Voucher (tenant or project base)	0	1	8	34
Received <b>Permanent Housing</b> with Rapid Re-housing	0	1	0	7
<b>Permanent Housing</b> with Family or Friends	1	1	7	28



Received <b>Permanent Housing</b> in long-term care facility or nursing home	0	1	5	15
Received <b>Permanent Housing</b> in a Public housing Unit	0	0	1	3
Received <b>Temporary Housing</b> with Family or Friends	0	1	8	23
Received <b>Temporary Housing</b> in Transitional Housing	0	1	1	10
Received <b>Temporary Housing</b> in hotel or motel paid by voucher	0	0	0	18
Received <b>Temporary Housing</b> in Residential Project, Halfway House, or Foster Care	0	1	0	1
Received <b>Temporary Housing</b> at Hospital or Psychiatric Facility	0	5	1	7
Received <b>Temporary Housing</b> at Substance Abuse Treatment Facility or Detox Center	0	0	2	6

2. Negative Exits from the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2023-2024	2020-Present
Released from program for behavioral issues:	18	49	7	N/A*
Returned to homelessness by choosing to leave Navigation Center:	5	12	20	N/A*
Placed in jail, prison, or juvenile detention facility	0	0	2	8
Unknown location- client choose not disclose information	0	0	9	62
Unknown location- no exit interview was completed	18	69	272	526
Deceased:	0	0	0	2

\*Mercy House began collecting data set in FY23-24, data presented is for exits from the program beginning July 2023.  
Prior historical data is not available for all data sets.

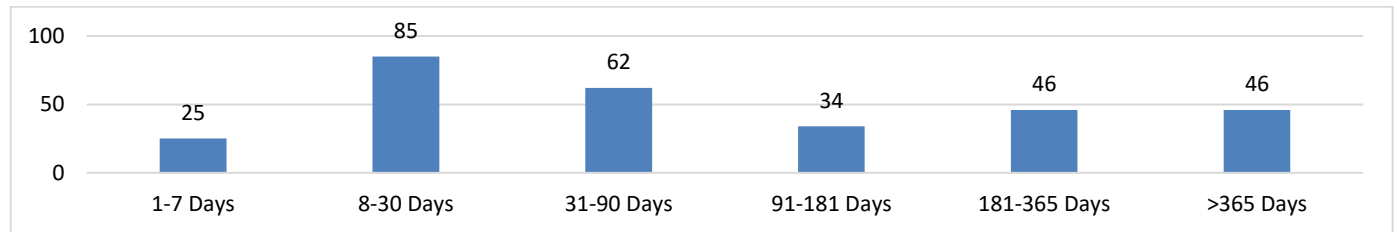


## **Length of Stay (Year to Date):**

Benchmark: National Average for shelter stays is 151 days.

Progress toward benchmark: Shelter average is 174 days for the year.

The average length of stay for a successful housing placement is currently 351 days for the year.



### Length of Stay for Successful Exits:

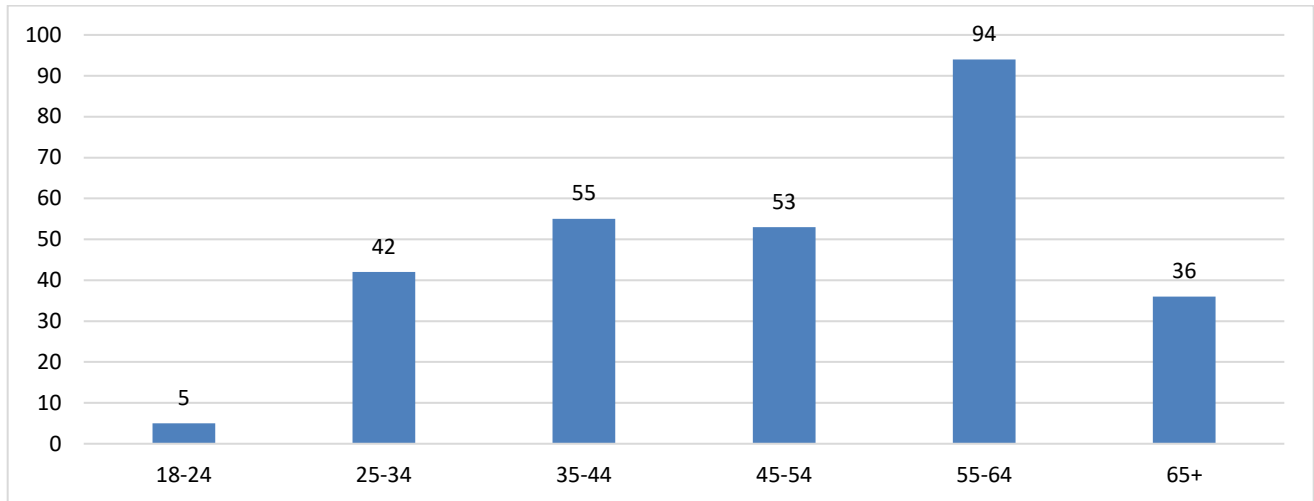
	Monthly	Year To Date	FY 2023-2024	2020-Present
Less than 1 month in Navigation Center	0	1	0	30
1 – 2 months in Navigation Center	1	6	48	33
3 – 6 months in Navigation Center	0	3	30	29
7 – 12 months in Navigation Center	0	3	32	24
Over 1 Year in Navigation Center	2	7	33	38

### Length of Stay for Unsuccessful Exits:

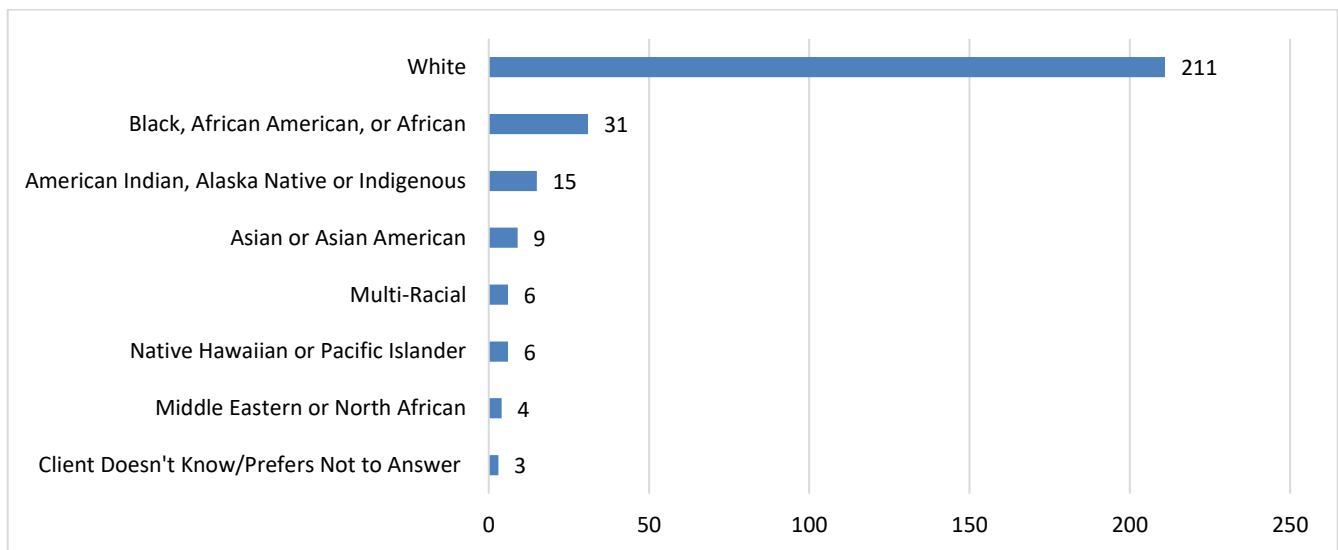
	Monthly	Year To Date	FY 2023-2024	2020-Present
Less than 1 month in Navigation Center	22	78	6	501
1 – 2 months in Navigation Center	11	28	45	496
3 – 6 months in Navigation Center	2	12	19	189
7 – 12 months in Navigation Center	3	7	116	48
Over 1 Year in Navigation Center	3	7	0	24

## Client Demographics:

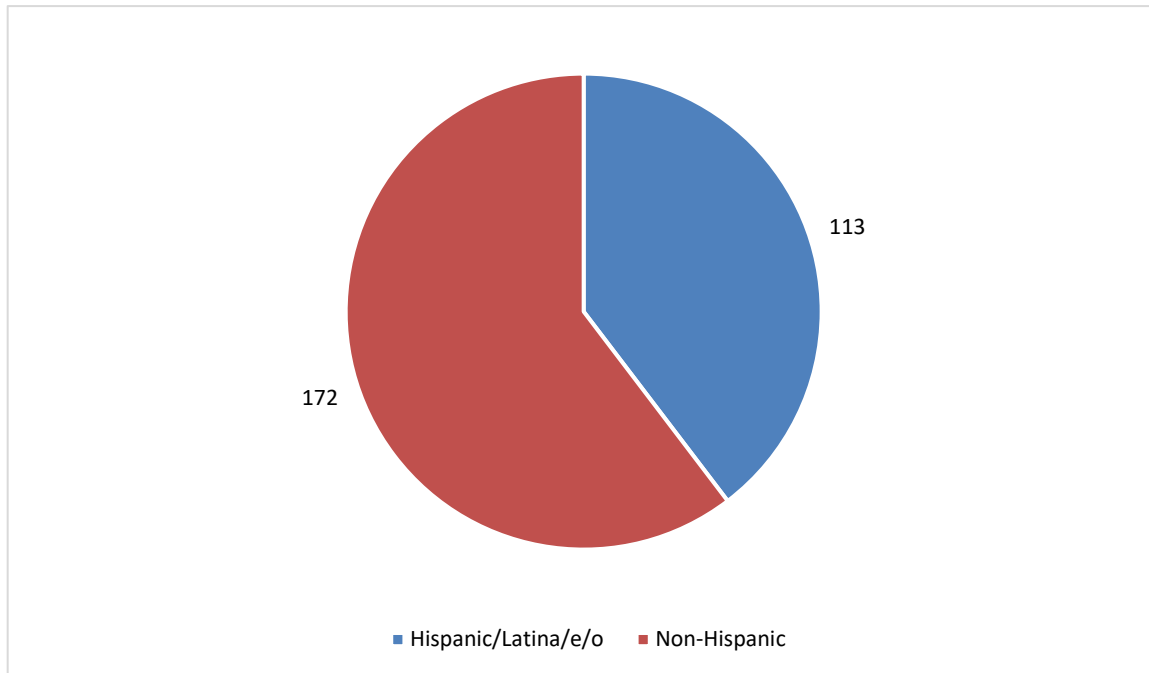
### Age



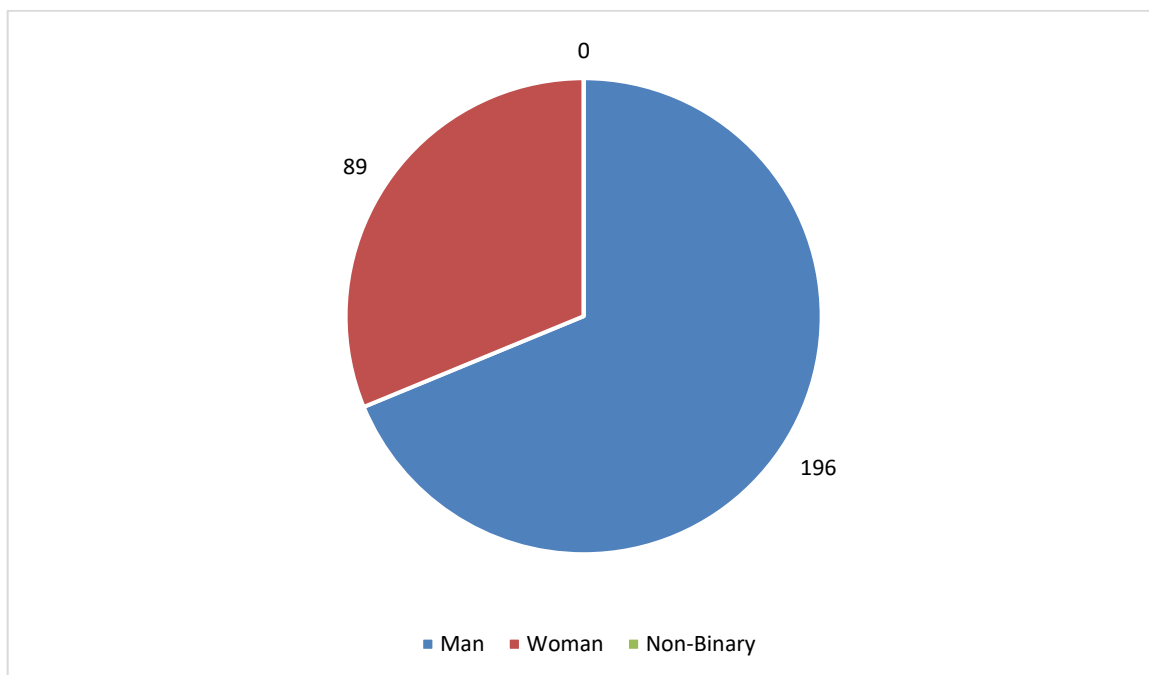
### Race



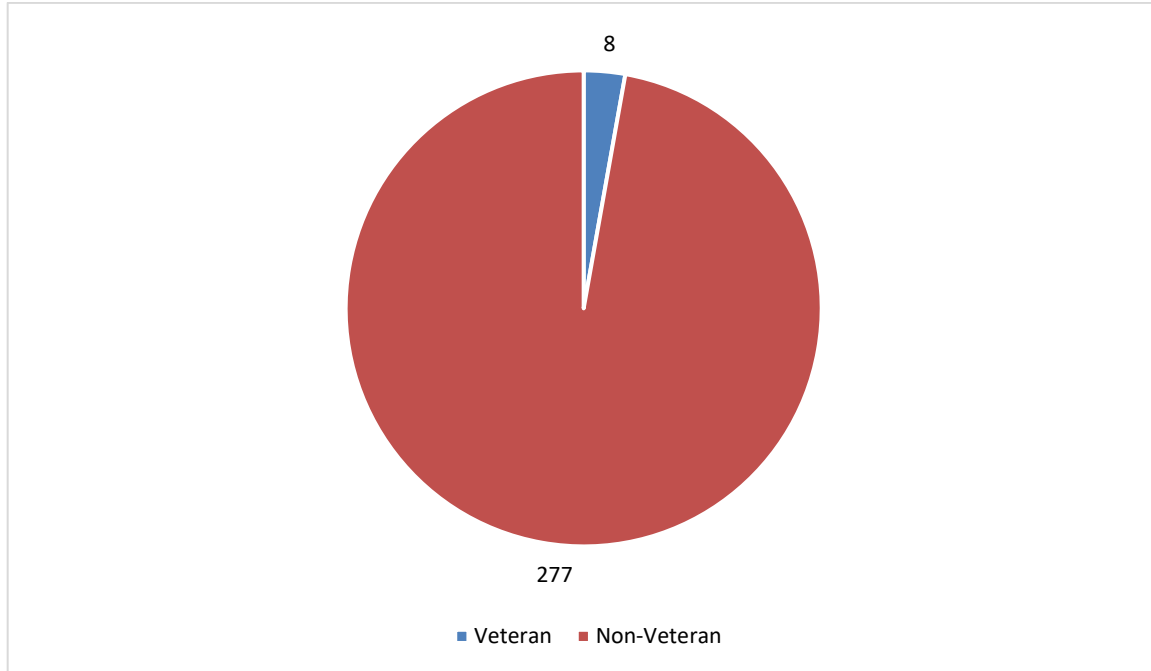
## Ethnicity



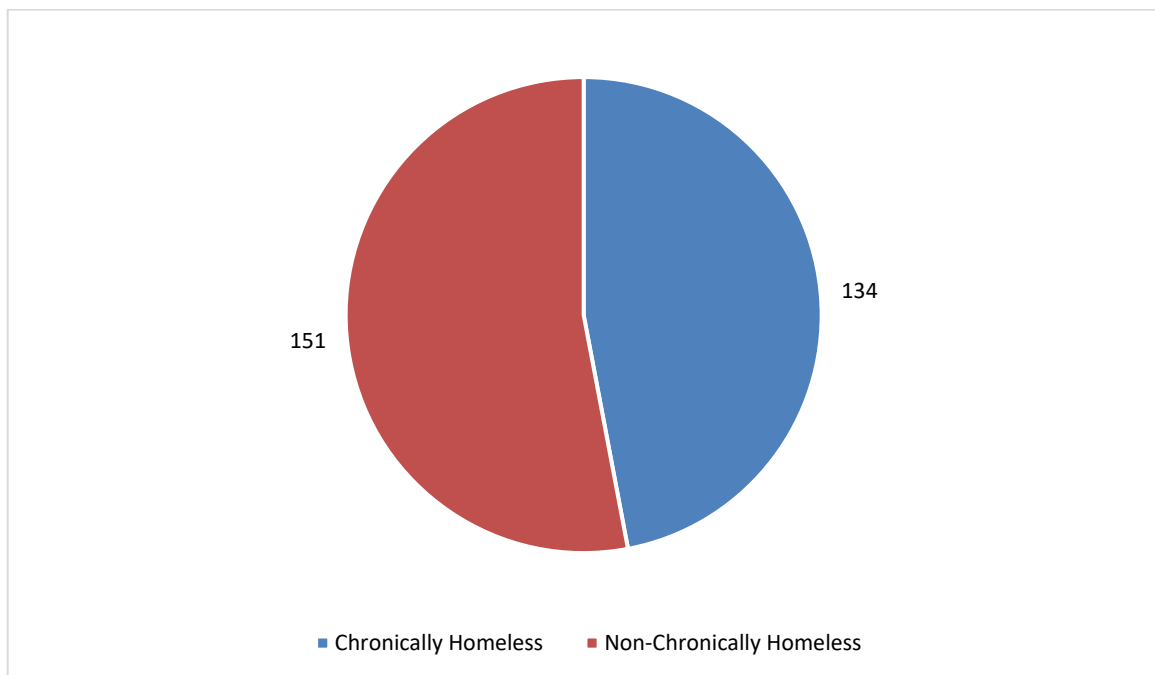
## Gender



## Veteran



## Chronically Homeless



## **Buena Park Navigation Center Updates:**

### **Housing Placement Updates:**

The Mercy House Housing Navigation Team at the Buena Park Navigation Center is working diligently to connect guests with housing. For the month of October 2024, (3) guests exited to permanent housing situations.

### **Community Engagement and Events:**

BPNC began several new guest engagements during the month of October, all of which involved volunteer participation and in-kind contributions from donors. First, a vision board class in which guests were given the opportunity to reflect and imagine their ideal housing and life situations and given guidance on how to see those goals through. Their ideas were compiled on a vision board. The boards and artistic materials were provided through gift cards by Eastside Christian Church in Anaheim. Additionally, a movie night screening and bingo night were added (and will continue monthly), refreshments during which were provided by an individual donor who has asked to remain anonymous. Volunteering outside the aforementioned events continued as well. Hours submitted from regular, returning volunteers continued at the same level as September.

### **Volunteers**

- Regular volunteer numbers remained similar to September 2024
- Added new volunteer engagements that will continue monthly: movie night, bingo night, vision board event.
- Continued monthly engagements include paint night and gardening club.

### **Donations**

- Donations for new engagement events were provided by Eastside Christian Church (vision board event) and anonymous (movie night, bingo night)
- Alexis Lawrence continues to support her gardening club with in-kind donations of materials
- Fluor's final portion of donated hygiene items from their drive in September 2024.

### **Health and Safety Update:**

The Buena Park Navigation Team continues to monitor participants for signs and symptoms of COVID-19 utilizing a screening tool and temperature checks at least once per day.

Shelter staff practice wiping down high touch surfaces regularly as well as provide masks and hand sanitizers to shelter guests as needed.

Families Health Matters provides Covid -19 testing weekly to all guest on a consistent basis and all guests are highly encouraged to be tested.

During the month of October 2024, 0 guests tested positive for COVID-19.

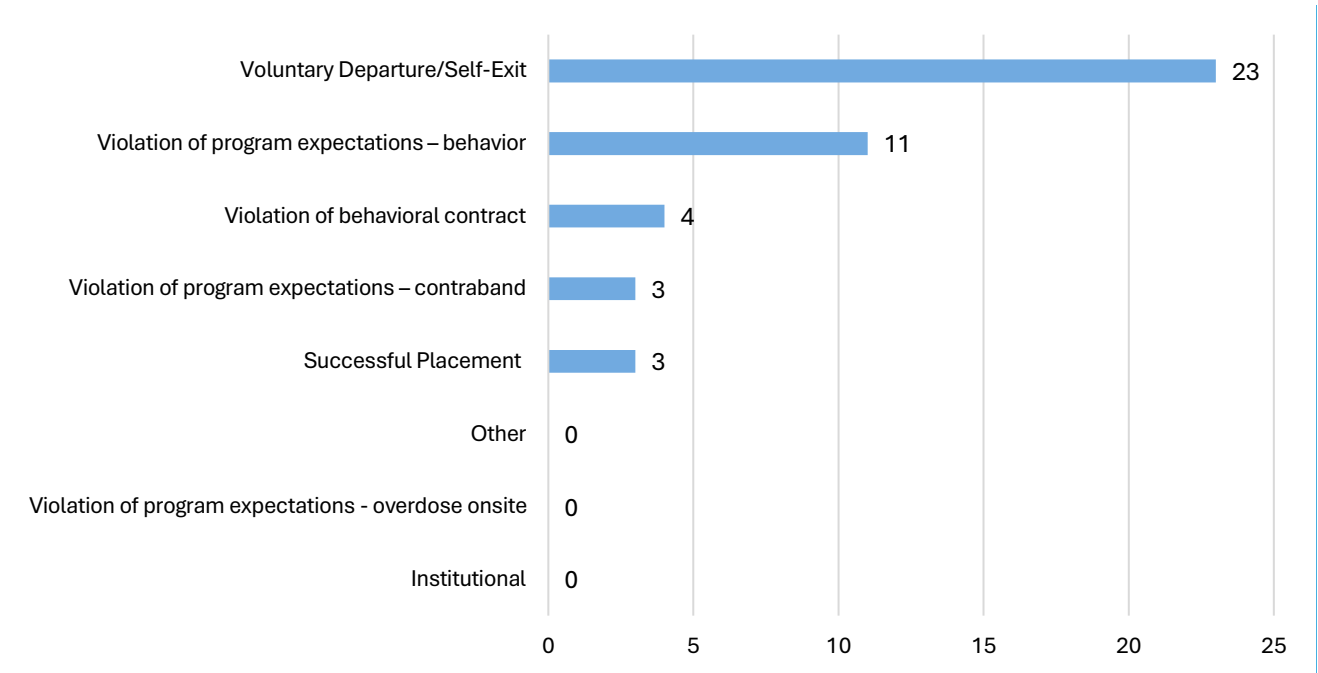
### **The following organizations/agencies visited the shelter during the month of September 2024:**

- Family Health Matters Mobile Clinic
- KCS Health Center
- Support Group - City of Buena Park
- KCS mobile dental
- Life wireless
- OC Workforc



## Buena Park Navigation Center Supplemental Report

### Reasons for Exit – 10/1/2024-10/31/2024





## Navigation Center Oversight Commission Agenda Report

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### B. Attendance Report

Meeting	Agenda Group
Wednesday, January 15, 2025, 10:00 AM	COMMISSION COMMENTS, FUTURE AGENDA ITEMS, ATTENDANCE REPORT Item: 7B.
Presented By	Prepared By
	Ariana Chavez, Senior Administrative Assistant
Approved By	
Jim Box, Director of Community Services	

Attendance Report.

### Attachments

[Attendance Report - October 2024.pdf](#)



## Commission & Committee Member Attendance Report - 2024

A member of the Commission/Committee may be removed at any time by the appointing Council Member if absent from three meetings.

Member Name	District	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL ABSENCES
Carol McCann		P	-	-	P	-	-	P	-	-	P	-	-	0
Sheena Innocente		P	-	-	P	-	-	P	-	-	P	-	-	0
Alan McAuley		-	-	-	-	-	-	-	-	-	P	-	-	0
Barry Ross		P	-	-	P	-	-	P	-	-	P	-	-	0
Madeline Morrison		-	-	-	P	-	-	P	-	-	1	-	-	1
Joseph Crumpler		1	-	-	P	-	-	1	-	-	1	-	-	3
Lisa Jessup		P	-	-	P	-	-	P	-	-	P	-	-	0
Darren Macapagal		1	-	-	P	-	-	1		-	1	-	-	3

**P = Present**

**1 = Absent**

**0 = Cancelled Meeting**