

# PRIVACY POLICY

## AETHEL ENERGY INFRASTRUCTURE DEVELOPMENT PLATFORM

Effective Date: 3 June 2026

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### 1. INTRODUCTION

Aethelwine Homes (Pty) Ltd (Registration Number: 2021/453243/07), trading as Aethel Energy ("Aethel Energy", "we", "our", or "us"), is committed to protecting your privacy and personal information.

This Privacy Policy explains how we collect, process, use, store, disclose, and protect personal information obtained through the Aethel Energy Infrastructure Development Platform ("Platform").

This Privacy Policy is intended to comply with the Protection of Personal Information Act, 2013 ("POPIA"), and other applicable South African laws.

By accessing or using the Platform, you consent to the practices described in this Privacy Policy.

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### 2. WHO WE ARE

Legal Entity:

**Aethelwine Homes (Pty) Ltd** Registration Number: 2021/453243/07

Trading as:

**Aethel Energy**

Vereeniging Gauteng South Africa

Email: Elvintsoele@gmail.com

Telephone: +27 67 288 2659

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## 3. INFORMATION WE COLLECT

We may collect information directly from you, automatically through your use of the Platform, or from third parties.

Information collected may include:

### Personal Information

- Full name
- Job title
- Company name
- Email address
- Telephone number
- Physical address
- Billing information
- Identity information where required

### Business Information

- Company registration details
- VAT information
- Industry information
- Operational information
- Site locations

### Energy and Technical Information

- Electricity bills
- Load profiles
- Metering information
- Consumption data
- Demand profiles
- Site information
- Technical specifications
- Energy usage patterns

### Financial Information

- Project-related financial information
- Cost information
- Tariff information
- Commercial information supplied by users

## Documents Uploaded

Users may upload:

- Electricity invoices
- Registration certificates
- Financial statements
- Site documentation
- Technical documentation
- Consumption reports
- Corporate records
- Supporting project documentation

## Automatically Collected Information

We may automatically collect:

- IP addresses
  - Browser type
  - Device information
  - Operating system information
  - Website usage data
  - Session information
  - Cookies and analytics information
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## 4. WHY WE COLLECT INFORMATION

We collect information for legitimate business purposes including:

- Assessing renewable energy opportunities
  - Evaluating project feasibility
  - Conducting technical assessments
  - Preparing indicative commercial proposals
  - Generating financial models
  - Producing savings calculations
  - Facilitating renewable energy transactions
  - Customer support
  - Regulatory compliance
  - Contract administration
  - Risk management
  - Fraud prevention
  - Website security
  - Platform improvement
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## 5. LEGAL BASIS FOR PROCESSING

We process information where:

- You provide consent;
  - Processing is necessary to perform a contract;
  - Processing is necessary to take steps prior to entering a contract;
  - Processing is required by law;
  - Processing is necessary to protect legitimate business interests;
  - Processing is necessary to evaluate potential renewable energy transactions.
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## 6. INFORMATION SHARING

By submitting information through the Platform, you acknowledge and agree that information may be shared where reasonably necessary for renewable energy project assessment, development, financing, implementation, operation, administration, and support.

Information may be shared with:

- Renewable energy project developers;
- Technical consultants;
- Engineering consultants;
- Metering providers;
- Data service providers;
- Financial institutions;
- Funding providers;
- Legal advisors;
- Regulatory advisors;
- Utility stakeholders;
- Professional advisors;
- Government authorities where legally required;
- Service providers assisting with project evaluation or implementation.

We only share information that is reasonably necessary for legitimate project-related purposes.

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## 7. USER CONSENT

By submitting information through the Platform, you expressly consent to:

- Collection of information;
- Processing of information;
- Analysis of information;

- Storage of information;
- Review of information;
- Sharing of information as described in this Privacy Policy.

You may withdraw consent where legally permitted, subject to contractual, regulatory, or operational requirements.

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## 8. DATA STORAGE AND SECURITY

We implement commercially reasonable technical and organisational safeguards designed to protect information from:

- Unauthorised access;
- Unauthorised disclosure;
- Misuse;
- Loss;
- Alteration;
- Destruction.

Security measures may include:

- Access controls;
- Authentication procedures;
- Secure hosting environments;
- Data encryption where appropriate;
- Monitoring and security reviews.

No electronic system can be guaranteed to be completely secure.

Accordingly, we cannot guarantee absolute security.

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## 9. RETENTION OF INFORMATION

Information may be retained for as long as reasonably necessary to:

- Evaluate projects;
- Administer business relationships;
- Meet legal obligations;
- Resolve disputes;
- Protect legitimate business interests;
- Support future project opportunities.

Information may be retained after a project concludes where required by law or legitimate business necessity.

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## 10. COOKIES AND ANALYTICS

The Platform may use cookies and similar technologies to:

- Improve website functionality;
- Analyse website usage;
- Remember user preferences;
- Enhance user experience;
- Improve platform performance.

Users may disable cookies through browser settings, although certain features may not function correctly.

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## 11. THIRD-PARTY WEBSITES

The Platform may contain links to third-party websites.

We do not control the privacy practices of third-party websites and encourage users to review their privacy policies separately.

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## 12. YOUR RIGHTS UNDER POPIA

Subject to applicable law, you may have the right to:

- Access your personal information;
- Request correction of inaccurate information;
- Request deletion of information where legally permissible;
- Object to certain forms of processing;
- Withdraw consent where applicable;
- Lodge complaints with the Information Regulator.

Requests may be submitted using the contact details below.

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## 13. CHILDREN'S PRIVACY

The Platform is not intended for persons under the age of 18 years.

We do not knowingly collect personal information from children.

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## **14. INTERNATIONAL TRANSFERS**

Where necessary, information may be processed, stored, or transferred through service providers located outside South Africa.

Where such transfers occur, we will take reasonable steps to ensure appropriate safeguards are implemented.

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## **15. COMPLIANCE WITH LEGAL REQUIREMENTS**

We may disclose information where required:

- By law;
  - By court order;
  - By regulatory authority;
  - To prevent fraud;
  - To protect legal rights;
  - To comply with legal obligations.
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## **16. CHANGES TO THIS POLICY**

We may update this Privacy Policy from time to time.

Updated versions become effective upon publication on the Platform.

Continued use of the Platform constitutes acceptance of any updates.

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## **17. CONTACT US**

For privacy, compliance, POPIA, or information-related enquiries:

Aethelwine Homes (Pty) Ltd Registration Number: 2021/453243/07

Trading as: Aethel Energy

Vereeniging Gauteng South Africa

Email: Elvinntsoele@gmail.com

Telephone: +27 67 288 2659

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## **ACKNOWLEDGEMENT**

By accessing, using, registering for, or submitting information through the Platform, you acknowledge that you have read and understood this Privacy Policy and consent to the collection, processing, storage, and sharing of information as described herein.